EMERGENCY

WHAT TO DO?

QUESTIONS

WHO TO CONTACT?

112
from a landline phone or 022 799 8112 from a mobile phone

8015
from a landline phone or 022 799 8015 from a mobile phone

6432
from a landline phone or 022 799 6432 from a mobile phone

Integrating Prevention on Occupational Safety and Health within the ILO
1. Alert security

Information to transmit

Who? Give your name and phone number
What? Describe: fire, pollution, other emergency, etc.
Where? Give exact location: floor, office number, any difficulty of access
Other? Add any information that could help the fire brigade

2. Take action, help

Saving lives is the priority. If possible, start fighting the fire. Follow the instructions given by the safety officers.

3. Wait for the safety team and direct them to the scene

Information to transmit

Who? Give your name and phone number
What? Describe: nature of accident or illness, cause, etc.
Where? Give exact location: floor, office number, any difficulty of access
When? Time elapsed since the accident occurred
How many? Number of injured, type of injuries
Other? Symptoms observed, measures already taken, etc.

3. While waiting for help

Observe: Evaluate the situation
Think: Am I in any danger?
Act: Assess the state of the injured person and give first aid according to your abilities. Ask witnesses to stay.

4. Wait for the safety team and direct them to the scene

Information to transmit

Who? Give your name and phone number
What? Describe: nature of accident or illness, cause, etc.
Where? Give exact location: floor, office number, any difficulty of access
When? Time elapsed since the accident occurred
How many? Number of injured, type of injuries
Other? Symptoms observed, measures already taken, etc.