

**IT Transitional Strategy 2016-17  
Completed Outcomes Outputs**

Outcome	Outcome Category	Output	Beneficiary	Business Purpose	Status
1	1.1 Standardize and modernize IT infrastructure	BRP: Install new WiFi	OFFICE	New Service Offering	C
		Discoverer Replacement Phase I	OFFICE	Operational Sustainability	C
		EDMS Replacement	M&R PORTFOLIO	Operational Sustainability	C
		EKSP Replacement	M&R PORTFOLIO	Operational Sustainability	C
		File Restructuring	OFFICE	Operational Sustainability	C
		GKBEP Replacement	M&R PORTFOLIO	Operational Sustainability	C
		HP Kintana Upgrade	M&R PORTFOLIO	Operational Sustainability	C
		HQ Firewall Replacement	OFFICE	Operational Sustainability	C
		IGDS Replacement	M&R PORTFOLIO	Operational Sustainability	C
		IRIS User Center Replacement	M&R PORTFOLIO	Operational Sustainability	C
		JMS Replacement	M&R PORTFOLIO	Operational Sustainability	C
		Microsoft GPO Optimization	OFFICE	Operational Sustainability	C
		OID Upgrade	OFFICE	Operational Sustainability	C
		Oracle Apex Upgrade	M&R PORTFOLIO	Operational Sustainability	C
		Oracle Apps Infrastructure Consolidation	OFFICE	Operational Sustainability	C
		Riverbed upgrades	FO PORTFOLIO	Operational Sustainability	C
		Upgrade of Business Intelligence Software	M&R PORTFOLIO	Operational Sustainability	C
		UPS Replacement	OFFICE	Operational Sustainability	C
		VMWare re-platforing	OFFICE	Operational Sustainability	C
	Voyager Replacement	M&R PORTFOLIO	Operational Sustainability	C	
	1.2 Improve operational efficiency, availability and quality of IT services	Apache Upgrade	OFFICE	Operational Sustainability	C
		BRP: Install new Access Switches	OFFICE	Operational Sustainability	C
		BRP: Install new Core Switches	OFFICE	Operational Sustainability	C
		BRP: Install new Data Centre Switches	OFFICE	Operational Sustainability	C
		BRP: Install new Distribution Switches	OFFICE	Operational Sustainability	C
		Catalyst API	OFFICE	Operational Sustainability	C
		CINTERFOR - AR - Process changes & reports	OFFICE	UN/GB-Mandated	C
		DR: Always On	OFFICE	Risk Management	C
		DR: Backup Agents	OFFICE	Risk Management	C
DR: Migrate new SAN		OFFICE	Risk Management	C	
DR: Top of Rack Switches		OFFICE	Risk Management	C	
DR: VMWare Backups		OFFICE	Risk Management	C	
DR: VTL at UNICC		OFFICE	Risk Management	C	
Field Firewall Management		OFFICE	Operational Sustainability	C	
HQ Firewall Management		OFFICE	Operational Sustainability	C	
HQ Firewall Replacement		OFFICE	Operational Sustainability	C	
ILC Desktop Image		OFFICE	Operational Sustainability	C	
Jerusalem & Kabul Office Infrastructure		OFFICE	Strategy, Governance, Policy	C	
LTA - Changes		OFFICE	UN/GB-Mandated	C	
McAfee anti-Virus Upgrade on the desktop		OFFICE	Risk Management	C	
Microsoft Exchange & Lync Hosting		OFFICE	Operational Sustainability	C	
Microsoft Office Upgrade		OFFICE	Operational Sustainability	C	
Microsoft SCCM OS Deployment		OFFICE	Value-added Improvements	C	
Oracle Cloud Pilot		M&R PORTFOLIO	New Service Offering	C	
Oracle DB Consolidation		OFFICE	Operational Sustainability	C	
PARDEV Internal DC Dashboard		OFFICE	Strategy, Governance, Policy	C	
Physical Tape Library Replacement		OFFICE	Operational Sustainability	C	
Project Office Infrastructure		OFFICE	Strategy, Governance, Policy	C	
Remote access to ILO Files		OFFICE	Value-added Improvements	C	
SAN Arrays		OFFICE	Operational Sustainability	C	
SAN Fabric	OFFICE	Operational Sustainability	C		
SCCM Packages	OFFICE	Operational Sustainability	C		
Skype for Business	OFFICE	New Service Offering	C		
VTL Cross Site Replication	OFFICE	Risk Management	C		
VTL Upgrade	OFFICE	Operational Sustainability	C		
2	2.1 Institutionalize, streamline and automate business processes	Audit Reporting for EVAL	POLICY PORTFOLIO	Strategy, Governance, Policy	C
		e-Questionnaire Delivery	OFFICE	New Service Offering	C
		e-Questionnaire Enhancements	OFFICE	Value-added Improvements	C
		Implement Education Grant Self Service and Calculation	M&R PORTFOLIO	Value-added Improvements	C
		IPEC Enhancements	POLICY PORTFOLIO	Value-added Improvements	C
		IRIS: ICSC Payroll & Entitlement Enhancements	M&R PORTFOLIO	UN/GB-Mandated	C
		IRIS: PA Validation - Contract Duration	M&R PORTFOLIO	Value-added Improvements	C
		IRIS: SM-IP Enhancements	M&R PORTFOLIO	Value-added Improvements	C
		IRIS: SM-IR Enhancements	M&R PORTFOLIO	Value-added Improvements	C
		IRIS: SM-P&B Enhancements	M&R PORTFOLIO	Value-added Improvements	C
		IRIS: UNDP interface (ASCA)	M&R PORTFOLIO	Operational Sustainability	C
		iTrack Enhancements	CABINET	Value-added Improvements	C
		Manage cross year expenses	M&R PORTFOLIO	Value-added Improvements	C
		OGA Accrual True-up	M&R PORTFOLIO	Operational Sustainability	C
		Project Management Tool	M&R PORTFOLIO	Value-added Improvements	C
		RBM Resource Tracking	OFFICE	Value-added Improvements	C
		RBM Resource Tracking Reporting Dashboard	OFFICE	IT Management	C
		SCCM Assets Management	OFFICE	Value-added Improvements	C
		Single Sign On	OFFICE	Value-added Improvements	C

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2.2 Reduce administrative costs	HIIS Enhancements	M&R PORTFOLIO	Value-added Improvements	C		
	ILO BPR IT-related Enhancements	OFFICE	Value-added Improvements	C		
	IRIS: Salary Scales	M&R PORTFOLIO	Value-added Improvements	C		
	IRIS: OCR Invoice Automation	OFFICE	Value-added Improvements	C		
	IRIS: Supplier Management Phase 1	OFFICE	Value-added Improvements	C		
	Mobile Phone Inventory & Billing	M&R PORTFOLIO	Value-added Improvements	C		
	2.3 Facilitate consistent working methods	BRP simplify network	OFFICE	Operational Sustainability	C	
		HPSM Rollout to the Field	M&R PORTFOLIO	New Service Offering	C	
		Identity Management Phase I	M&R PORTFOLIO	UN/GB-Mandated	C	
		Implement Phase 2 in Europe and NY/TOKYO/DC	FO PORTFOLIO	UN/GB-Mandated	C	
		IRIS: Abidjan RO Rollout	FO PORTFOLIO	UN/GB-Mandated	C	
		IRIS: Fixed-Implementation Agreement process and print	OFFICE	New Service Offering	C	
		IRIS: PA Validation - SHIF	M&R PORTFOLIO	Value-added Improvements	C	
		IRIS: Phase 2 functionality in Latin America and Europe (PO)	FO PORTFOLIO	UN/GB-Mandated	C	
		IRIS: Phase 2 functionality in Latin America (FO)	FO PORTFOLIO	UN/GB-Mandated	C	
		IRIS: UNJSPF Interfaces	M&R PORTFOLIO	UN/GB-Mandated	C	
		OGA Budgeting Application	M&R PORTFOLIO	New Service Offering	C	
		Risk Tracking Application	OFFICE	New Service Offering	C	
		3	3.1 Deliver content management solutions	Cataloguing Manual	OFFICE	Strategy, Governance, Policy
Digital Library for Africa	FO PORTFOLIO			New Service Offering	C	
Digital Library of the Background to Conventions	POLICY PORTFOLIO			New Service Offering	C	
Future of Work Initiative	POLICY PORTFOLIO			New Service Offering	C	
GOALI Research for Life Repository	OFFICE			New Service Offering	C	
ILO Institutional Digital Repository	OFFICE			New Service Offering	C	
ILO Library Intranet	M&R PORTFOLIO			Value-added Improvements	C	
Improve access to historical collections held in the Library	OFFICE			Value-added Improvements	C	
INFOTEC Intranet Site	OFFICE			Value-added Improvements	C	
Journal TOC	OFFICE			New Service Offering	C	
Library Digitization Programme	OFFICE			Operational Sustainability	C	
Research4Life Project	OFFICE			New Service Offering	C	
SharePoint Framework	M&R PORTFOLIO			Strategy, Governance, Policy	C	
SharePoint Templates	M&R PORTFOLIO			Value-added Improvements	C	
3.2 Enhance transparency, teamwork and collaboration	HLCM Open Data Catalogue (HLCM)		OFFICE	New Service Offering	C	
	HRD Dashboard Enhancements		M&R PORTFOLIO	Operational Sustainability	C	
	IATI & OECD Platform		FO PORTFOLIO	New Service Offering	C	
	3.3 Improve reporting on organizational performance		BUD/CT OGA Reporting Dashboard	FO PORTFOLIO	New Service Offering	C
Development Cooperation Reporting Dashboard			OFFICE	New Service Offering	C	
EMPOL BI Reporting			POLICY PORTFOLIO	Value-added Improvements	C	
EVAl Visualization			OFFICE	New Service Offering	C	
FINANCE & PROCUREMENT Reporting Dashboard Phase I			M&R PORTFOLIO	New Service Offering	C	
Fusion Accounting Hub Application			M&R PORTFOLIO	New Service Offering	C	
HRD Reporting Dashboard			M&R PORTFOLIO	New Service Offering	C	
ILO Field Reporting Dashboard Phase I			M&R PORTFOLIO	New Service Offering	C	
ILO Manager Reporting Dashboard Phase I		OFFICE	New Service Offering	C		
ILO Staff Reporting Dashboard Phase I		OFFICE	New Service Offering	C		
Implement Development Cooperation Dashboard R2		FO PORTFOLIO	Value-added Improvements	C		
Integrate and Embed DC Dashboard		OFFICE	Strategy, Governance, Policy	C		
Knowledge Gateway R3		POLICY PORTFOLIO	Value-added Improvements	C		
PARDEV End to End (E2E) collaboration site		FO PORTFOLIO	Value-added Improvements	C		
PROGRAM RBM Reporting Dashboard		M&R PORTFOLIO	New Service Offering	C		
Travel DDG/P Management Dashboard		OFFICE	New Service Offering	C		
4		4.1 Address key areas of information risk requiring mitigation	Forensic Analysis Infrastructure	CABINET	Risk Management	C
	Implement Tableau Software		OFFICE	Risk Management	C	
	Improve effectiveness of operational end-point security		OFFICE	Risk Management	C	
	Information Assets Inventory Enhancements		OFFICE	Risk Management	C	
	Information Security Awareness Training: Data Owners		OFFICE	Risk Management	C	
	Information Security Awareness Training: IT Support Staff		OFFICE	Risk Management	C	
	IRIS: Payment File Transfer		M&R PORTFOLIO	Risk Management	C	
	IT Security Penetration Tests		OFFICE	Risk Management	C	
	Security Awareness Training Module		OFFICE	Risk Management	C	
	User Access in IRIS & AD		OFFICE	Risk Management	C	
	4.2 Ensure ILO information assets are safeguarded		Create alerts on significant events in IS-OLAP	OFFICE	Risk Management	C
			DR: Active-Active	OFFICE	Risk Management	C
			DR: Plan for Top 13 Critical Systems	OFFICE	Risk Management	C
		DR: SAN	OFFICE	Risk Management	C	
		ISO 27001 ISMS Certification	OFFICE	Strategy, Governance, Policy	C	
		Log Management: Active Directory	OFFICE	Risk Management	C	
		Log Management: DHCP/DNS	OFFICE	Risk Management	C	
		Log Management: Field Firewalls	OFFICE	Risk Management	C	
		Log Management: Netflow	OFFICE	Risk Management	C	
		Log Management: non-Oracle Databases	OFFICE	Risk Management	C	
		Log Management: Oracle Databases	OFFICE	Risk Management	C	
		Log Management: Windows Shared Documents	OFFICE	Risk Management	C	
		Management Reporting Dashboard on key IT/IS Risks	OFFICE	Risk Management	C	
		McAfee Anti-Virus and HIPS Upgrade	OFFICE	Risk Management	C	
		McAfee End-Point Security	OFFICE	Risk Management	C	
	PRODOC File Migration	M&R PORTFOLIO	Operational Sustainability	C		

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5	5.1 Management and Administration	HPSM Reporting	OFFICE	Value-added Improvements	C
		P&B 2018-19	M&R PORTFOLIO	IT Management	C
	5.2 Support	ILC, CAS, CEACR and GB Meeting Support	OFFICE	IT Management	C
		IT training workshops	FO PORTFOLIO	Operational Sustainability	C
	5.3 Procurement Activities	PC Replacement Contract	OFFICE	IT Management	C
		Periodical Replacement Contract	OFFICE	IT Management	C
		Public Key Infrastructure Contract	OFFICE	IT Management	C
	5.4 Polices/Procedures/Standards/Guidelines	Cloud Computing Policy	OFFICE	Strategy, Governance, Policy	C
		External Office IT Guidelines	FO PORTFOLIO	Strategy, Governance, Policy	C
		HPSM Procedures	OFFICE	Strategy, Governance, Policy	C
		Information Security Incident Reporting Policy	OFFICE	Strategy, Governance, Policy	C
		Information Security Procedures	OFFICE	Strategy, Governance, Policy	C
		Login Standards	OFFICE	Strategy, Governance, Policy	C
		Partner Libraries Policy	OFFICE	Strategy, Governance, Policy	C
		Revised PMO guidelines for IT projects	M&R PORTFOLIO	Strategy, Governance, Policy	C
	5.5 Strategy	2018-21 Information Security Strategy	OFFICE	Strategy, Governance, Policy	C
		2018-21 IT Strategy	OFFICE	Strategy, Governance, Policy	C
		Decentralized IT Strategy	OFFICE	Strategy, Governance, Policy	C
		ERM Strategy	M&R PORTFOLIO	Strategy, Governance, Policy	C
		IRIS: Upgrade Strategy	M&R PORTFOLIO	Strategy, Governance, Policy	C
		IT Charge-back Model	OFFICE	Strategy, Governance, Policy	C
		Lync User Communication	OFFICE	Strategy, Governance, Policy	C
		SharePoint Costing	OFFICE	Strategy, Governance, Policy	C
Small Office IT Architecture	OFFICE	Strategy, Governance, Policy	C		

TOTALS	
UN/GB-Mandated:	9
IT Management:	6
New Service Offering:	28
Operational Sustainability:	44
Value-added Improvements:	31
Risk Management:	32
Strategy, Governance, Policy:	25
	175