

## **Protocol Responsible visit to the hairdresser in Corona time**

### **Preamble**

The hairdressing industry wants safe work by employees / entrepreneurs and all workers in the industry. The industry wants to meet the needs of customers to be treated safely and responsibly in hairdressing salons. The appearance of the customer is very important for the wellbeing of people, and beautiful hair plays a major role in this. The hairdresser therefore has an important social function in our society. It is not for nothing that the hairdresser is often mentioned as an important necessity of life, a good luck charm.

Performing the hairdressing profession safely and responsibly is of great importance to the customer, the employee and the entrepreneur. This protocol has been submitted to the government for approval.

1. These agreements apply to all hairdressing activities and are followed by everyone who works in the hairdressing industry.
2. The basic principle is that these agreements are clear to all entrepreneurs, their employees and customers.
3. Entrepreneurs, employees, customers and everyone in the company adhere to this protocol and the generally applicable RIVM guidelines.
4. The industry and government communicate about the agreements. Appointments are visibly communicated in hairdressing salons.
5. These agreements count as minimum agreements.
6. Due to the state of the art, the agreements may change in consultation.
7. The agreements apply to the salon, including the counter, the waiting area (part of the salon), the staff area, storage space and the toilet.

### **Protocol Provisions:**

#### **For the entrepreneurs:**

- Hang appointments on the outside of the store and repeat them in the salon. Also put this on the website for customers.
- Make sure that everyone in the salon can keep 1.5 meters apart. Place chairs 1.5 meters apart. If necessary, place (cough) screens between the treatment areas where a client and hairdresser sit.
- Make sure that the employees keep 1.5 meters apart or place a (cough) screen.
- Ensure that employees take a distance of 1.5 meters when taking a break in the break room. Spread the breaks so that this is realized.
- Spread customers well over the day / evening, so that the distance of 1.5 meters between customers can be observed, with a maximum of 1 customer per 10 m<sup>2</sup> salon area.
- Dose the customer contacts and always work by appointment. The customer is requested to come to the salon shortly (maximum 5 minutes) before the appointment, so that there will never be too many customers in the salon, with a maximum of 1 customer per 10 m<sup>2</sup>.

- Make sure there is enough soap in a pump bottle and point out attendees the importance of washing hands.
- Ensure that employees wash their hands at least once an hour and in any case before and after the treatment of the customer. Also ensure the presence of nourishing hand cream in a pump bottle.
- In the toilet, hang the guidelines for washing hands.
- Inform a customer with symptoms of illness that he / she cannot come. If the customer makes the appointment by telephone or online (via the website), the customer is made aware of this.
- Stay at home if you have any of the following: cold, runny nose, sneezing, sore throat, mild cough, increase (up to 38 ° C) or fever.
- Stay at home if someone in your house has a fever (from 38 ° C) and / or shortness of breath.
- Immediately upon arrival, take an intake with the customer, in which health rules are discussed and the health of the customer is asked.
- Have the customer wash their hands immediately after arrival.
- Have employees with customer contact measure their temperature at home every morning (so that the safety of customers and other employees is guaranteed).
- Ventilate your salon well. The ventilation guidelines included in the Working Conditions Catalog for the hairdressing industry apply to this ([www.healthyhairdresser.nl](http://www.healthyhairdresser.nl)).
- If updates are made to these agreements, communicate them immediately with all concerned.

**For every worker in the salon:**

- Stay home and sick if you have any of the following: cold, runny nose, sneezing, sore throat, mild cough, increase (up to 38 ° C) or fever.
- Stay at home if someone in your house has a fever (from 38 ° C) and / or shortness of breath
- Wash hands every hour, but before and after each customer's treatment with soap from a pump bottle and water and use hand gel from an alcohol-based pump bottle.
- Cough and sneeze inside the elbow.
- Use paper tissues or tissues. Use them only once and discard them immediately.
- Greeting without touching (do not give a hand, kiss or hug).
- Do not take a coat, let the customer hang it himself. Disinfect the used hanger or coat rack after each use.
- Lay out multiple towels and wash after each customer, or use disposable towels.
- Use a clean hooded rug for each customer, or use disposable hooded rugs.
- Clean the following items after every customer with a disinfectant cleaner:
  - o the (hairdressing) chairs, dressing table and washbasins
  - o the material used such as scissors, combs, brush, knives, hair clippers, and the handle of the hair dryer
  - o the door handles and banisters

- o the ATM
- o all touchscreens
- o the counter
- o the phone
- o toilet and sink
- o face shield
- o any existing (cough) screens
- Use paper (coffee) cups, if no dishwasher, and paper towels in the toilet.
- Do not put down books or magazines to read.
- Wear gloves (max. 4 hours per day and in accordance with guidelines from the Working Conditions Catalog for the hairdressing industry). Wearing a medical mouth mask is not mandatory according to government decree.
- Wear gloves during the treatments as mentioned in the Working Conditions Catalog for the hairdressing industry (including washing, coloring, shaping and perming) and up to 4 hours per day. Wear gloves if desired while cutting the client's hair.
- Only use your own tools and do not exchange this with colleagues.
- If you belong to a vulnerable group, please contact your employer. In consultation with the company doctor as referred to in the Working Conditions Act, it is determined whether and how safe work can be done by the vulnerable employee. Keep in mind the points of attention of the LCI guideline COVID-19 regarding the deployment of vulnerable employees and the LCI guideline pregnancy, work and COVID-19.

**For the customers and other attendees in the salon:**

- Keep 1.5 meters apart, in front of the salon and in the salon.
- Come to the salon alone. An underage child and people who need guidance due to a disability may be accompanied by one adult to the salon.
- Stay at home if you have any of the following: cold, runny nose, sneezing, sore throat, mild cough, increase (up to 38 ° C) or fever.
- Stay at home if someone in your house has a fever (from 38 ° C) and / or shortness of breath.
- Wash your hands immediately upon entering the salon.
- Wearing a medical mask is not mandatory according to government decree.
- Always follow the directions of the personnel.
- Pay as much as possible contactless (pin or mobile).