

Caring for those who care



Christiane Wiskow
Sectoral Policies Department
International Labour Organization
sector@ilo.org



Ivan D. Ivanov
Division for Healthier Populations
World Health Organization, Headquarters
workershealth@who.int

Who are health workers?

- Health workers are all people engaged in work actions whose primary intent is to improve health:
 - health service providers, such as doctors, nurses, midwives
 - public health professionals, including occupational health experts
 - lab-, health- and medical and non-medical technicians
 - personal care workers,
 - community health workers, healers and practitioners of traditional medicine.
 - management and support workers - cleaners, drivers, hospital administrators, district health managers and social workers
 - other occupational groups in health-related activities.
- Health workers include not only those who work in acute care facilities but also those employed in long-term care, public health, community-based care, social care and home care.

The painful facts

- 54% of health workers in low- and middle-income countries have latent tuberculosis, 25 times higher than the general population 3
- In the 2014–2016 Ebola outbreak in West Africa, the risk of infection among health workers was 21 to 32 times higher than in the general adult population
- Health workers have the highest risk of COVID-19 infections
- Between 44% and 83% of nurses in clinical settings in Africa have chronic low back pain
- Between 17% and 32% of health-care workers in developed countries suffer from occupational burnout
- Globally, 63% of health workers report experiencing any form of violence at the workplace
- Medical professions are also at higher risk of suicide in all parts of the world
- During COVID-19 pandemic, 23% of front-line health-care workers worldwide suffered depression and anxiety and 39% suffered insomnia



ГЕНЕРАЛЬНЫЙ ДИРЕКТОР
ВСЕМИРНОЙ ОРГАНИЗАЦИИ ЗДРАВООХРАНЕНИЯ
Д-р ТЕДРОС АДХАНОМ ГЕБРЕЙЕСУС

**ВСЕМИРНЫЙ ДЕНЬ БЕЗОПАСНОСТИ
ПАЦИЕНТОВ, 2020 г.**

«Пандемия COVID-19 продемонстрировала настоятельную необходимость осуществления надежных программ по защите здоровья и безопасности работников здравоохранения, медицинских специалистов, сотрудников служб экстренного реагирования и многих других работников, рискующих своей жизнью ради нашего блага».



ГЕНЕРАЛЬНЫЙ ДИРЕКТОР
ВСЕМИРНОЙ ОРГАНИЗАЦИИ ТРУДА
ГАЙ РАЙДЕР

**ВСЕМИРНЫЙ ДЕНЬ БЕЗОПАСНОСТИ
ПАЦИЕНТОВ, 2020 г.**

«Нам требуются особые меры по защите миллионов работников здравоохранения и других работников, которые ежедневно рискуют своим здоровьем ради нас. Призываю все страны обеспечить всем работникам здравоохранения четко оговоренные, достойные и безопасные условия труда».



WHO-ILO Global Framework for national occupational health programmes for health workers

1. Written policy on safety, health and working conditions at the national and facility levels
2. Responsible person/unit at national and facility level
3. Occupational health services, budget, personal protective equipment
4. Joint labour–management health and safety committees.
5. Ongoing (or periodic) education and training for responsible persons and health and safety committees
6. Risk assessment of workplaces, processes
7. Immunization against hepatitis B and other vaccine preventable diseases.
8. Exposure and incident reporting
9. Diagnosis, treatment, care and support for occupational infections
10. Information systems, indicators
11. Compensation for work-related disability in accordance with national laws
12. Research and evaluation
13. Environmental hygiene – healthcare waste, WASH, cleaning





Содержание

Резюме	4
Необходимость защиты работников здравоохранения.....	5
Сектор здравоохранения входит в число секторов наибольшего риска для здоровья и безопасности.....	5
Небезопасные условия труда оказываются на эффективности работы системы здравоохранения	5
Глобальный призыв к действиям	6
Национальные программы по охране здоровья работников здравоохранения	7
Ключевые элементы национальной программы по охране здоровья работников здравоохранения	8
Дополнительные преимущества	10
Этапы разработки и реализации программы	11
Факторы успеха	12
Библиография	13

Occupational health and safety for health workers in the context of COVID-19

Course is available

Learnings Discussions Progress Certificates Collab Space Course Details Documents Announcements



share tweet share mail

All health workers require knowledge and skills to protect themselves and others from the occupational risks they encounter, so that they can work safely and effectively. This course consists of five sections in response to these needs:

- Introduction
- Module 1: Infectious risks to health and safety
- Module 2: Physical risks to health and safety
- Module 3: Psychosocial risks to health and safety
- Module 4: Basic occupational health and safety in health services.

Self-paced
Language: English
COVID-19

Enroll me for this course

<https://openwho.org/courses/COVID-19-occupational-health-and-safety>

Protection of workers needs to be high on the political agenda

8

Protection of workers enshrined in ILO Constitution 1919

*(...) and an improvement of those conditions is urgently required; as, for example, by the regulation of the hours of work, (...) **the protection of the worker against sickness, disease and injury arising out of his employment, (...)***

(ILO Constitution, 1919)

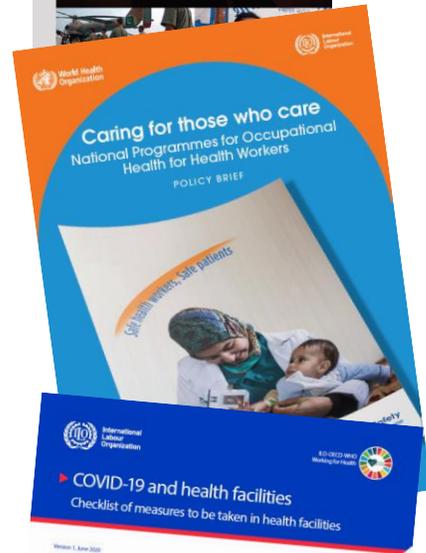
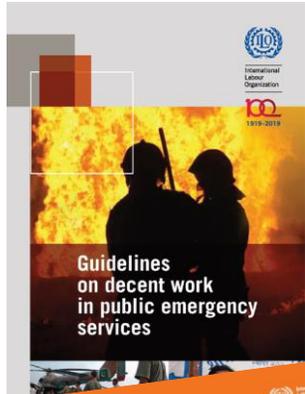
ILO Centenary Declaration for the Future of Work 2019

*(...) **Safe and healthy working conditions are fundamental to decent work.***



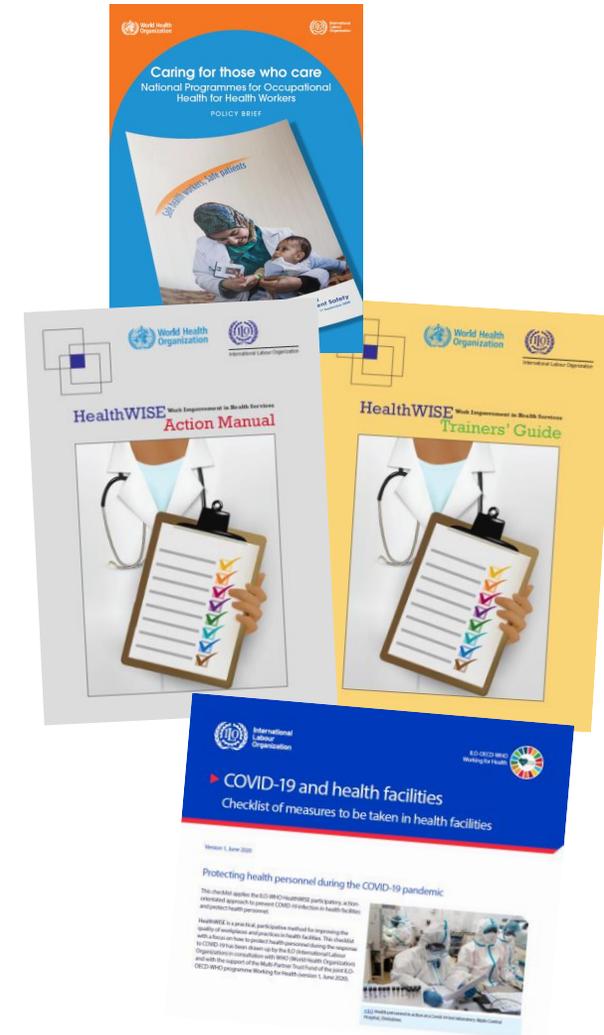
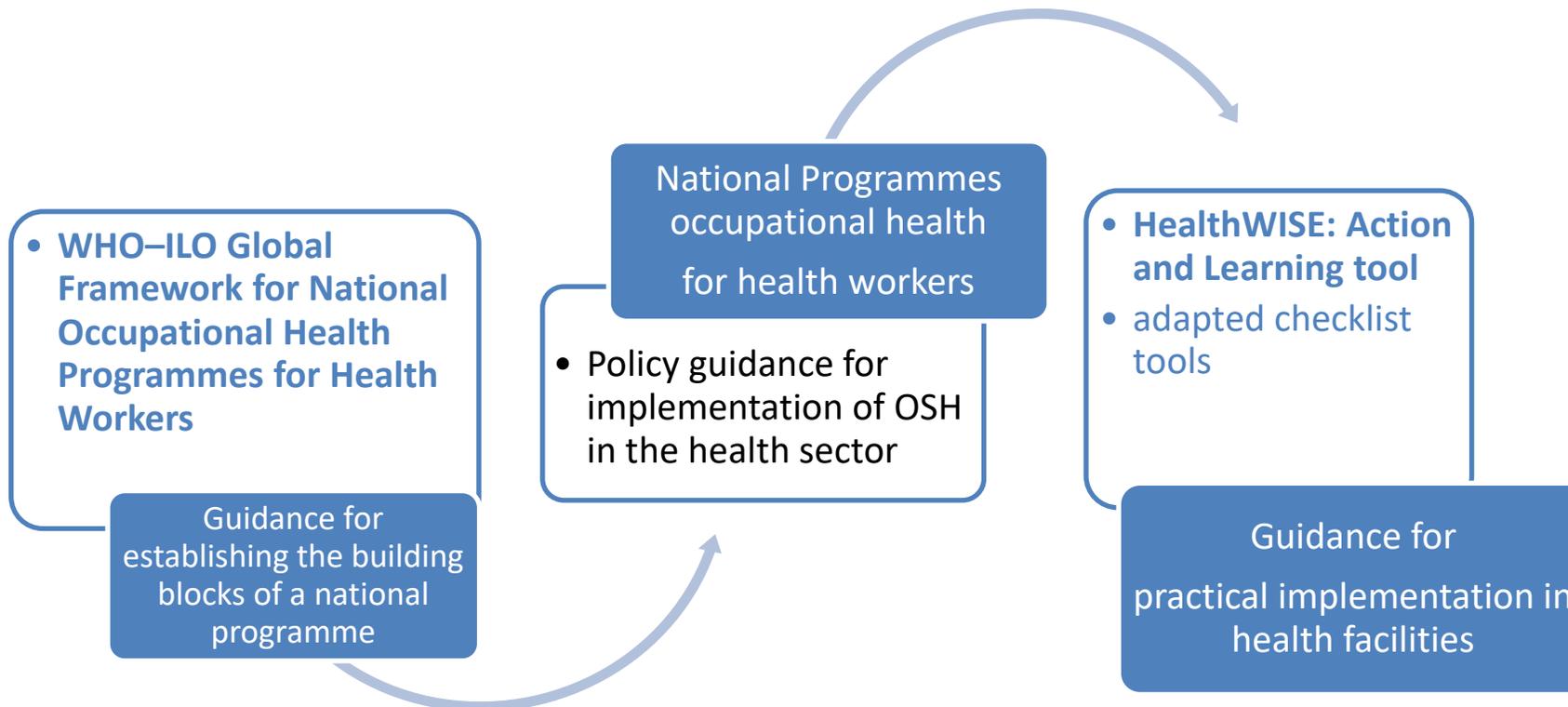
Health worker protection: Key in COVID-19 emergency response and beyond

9



- **Labour rights** are key to ensuring protection of health workers
- Health workers need to be covered by regulations that protect their health and safety, provide adequate financial compensation for loss of income and cover the costs of medical treatment in case of sickness
- **Social Dialogue** and engaging employers' and workers' organizations are critical for enabling all stakeholders to play an active role in responding to the COVID-19 outbreak and other emergencies
- **National programmes on occupational safety and health for health workers** have proven to be effective in implementing systematic and comprehensive emergency preparedness strategies
- Decent working conditions are critical for quality health care and retention of qualified & motivated health workers

An integrative approach: national and health facility level ¹⁰



ILO standards & ILO-WHO tools

International labour standards:

Relevant for OSH in the health sector

C155 - [Occupational Safety and Health Convention, 1981 \(No. 155\)](#) & Recommendation R164

C187 - [Promotional Framework for Occupational Safety and Health Convention, 2006 \(No. 187\)](#) & R197

C161 - [Occupational Health Services Convention, 1985 \(No. 161\)](#) & R171

C190 - [Violence and Harassment Convention, 2019 \(No 190\)](#) & R 206

C149 - [Nursing Personnel Convention, 1977 \(No 149\)](#) & R157

www.ilo.org/normlex

Tools:

WHO/ILO interim guidance “COVID-19: Occupational health and safety for health workers” - [English](#),
[Український](#), [Русский](#)

ILO, [COVID-19: Checklist of measures to be taken in health facilities](#) (2020)

WHO, [Protection of health and safety of health workers: Checklist for healthcare facilities](#) (2020)

WHO/ILO [Occupational safety and health in public health emergencies: A manual for protecting health workers and responders](#) (2018)

ILO/WHO [HealthWISE - Work Improvement in Health Services](#) (2014)

WHO/ILO [Global Framework for National Occupational Health Programmes for Health Workers](#) (2010)

Run your own campaign to speak up for health worker safety

<https://www.who.int/ru/campaigns/world-patient-safety-day/2020/campaign-materials>

Вопросы здравоохранения ▾ Страны ▾ Центр СМИ ▾ Информации о ВОЗ ▾

Главная страница / Кампании ВОЗ / Всемирный день безопасности пациентов / Всемирный день безопасности пациентов 2020 г. / Материалы кампании



Всемирный день безопасности пациентов
1 октября 2020 г.

Материалы кампании

← Всемирный день безопасности пациентов 2020 г.
Материалы кампании

Плакаты



Карточки для социальных сетей



THANK YOU FOR YOUR ATTENTION

www.ilo.org/health

www.ilo.org/sector

<https://www.ilo.org/global/topics/coronavirus>

<https://www.ilo.org/global/topics/safety-and-health-at-work>

<https://www.who.int/health-topics/occupational-health>

<https://www.who.int/teams/risk-communication/health-workers-and-administrators>

<https://www.who.int/teams/risk-communication/employers-and-workers>