



Meeting of experts on decent work in the platform economy

Geneva, 10-14 October 2022

▶ Proposed points for discussion

1. Which types of platforms does the expression “platform economy” encompass, and in which sectors do they operate? What is the profile of companies and workers engaged in their activities? Do digital platforms share similar models of interventions and interactions with the labour market?
2. Which opportunities and challenges does the platform economy generate in respect of employment creation, including for people facing difficulties in accessing labour markets, and with regard to informality?
3. How are platform workers classified, and which responses have been given by public authorities, social partners and other stakeholders to this issue?
4. Which are the working conditions and social protections of platform workers? Are workers’ personal data protected? Are there safeguards in place concerning the use of technology for organizing and monitoring platform work?
5. Do platform workers enjoy freedom of association and the effective recognition of the right to collective bargaining?
6. Which issues should the ILO focus on to help make decent work a reality in the platform economy, notably what guidance could be provided to inform a possible general discussion or standard-setting on decent work in the platform economy, subject to the Governing Body’s decision?