



AMSEP WAPES AMSPE

World Association of Public Employment Services
Association Mondiale des Services d'Emploi Publics
Asociación Mundial de los Servicios Públicos de Empleo

Public Employment Services

Shaping active support for recovery

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**ILO/WEC • Activation policies for recovery•
Webinar, 25.09.2020**



PES priority

Active support for jobseekers and employers



*Example: Vision European PES Network
"Building bridges"*



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Recovery – PES activities

PES business as usual? A mixed picture

Quality core services remain the backbone

- Differentiated **labour market information**
 - job losses / recruitment needs / local level
 - vulnerable groups (young, low-qualified)

-> to shape targeted ALMPs
- **Information and counselling** for jobseekers and employers
- Supporting **job search, placement and recruitment**
- **Training** and more intensive support for those in need



Recovery – PES activities

... with some activities gaining importance

- Placement of all job-ready jobseekers as fast as possible to avoid scarring effects and costs
- Increasing role of training in a situation of a high surplus in labour demand to maintain labour market attachment and to increase employability

Example PES Malaysia

Programme for young graduates combining traineeships / targeted training for a concrete vacancy with a large-scale programme offering hiring incentives for vulnerable groups



Recovery – PES activities

Changes in policy strategy and delivery modes

- **Lessons from last crisis: expanding PES mandate**

Prevention: PES manage job retention schemes (short-time work; partial unemployment) supporting at the same time employers

Early intervention: NEET youth / before unemployment
PES cooperation with schools, universities;
contact with jobseekers and employers
before unemployment occurs

Preconditions:

-> **Resources:** staffing, budget for ALMP

-> **Partnerships:** crisis task forces, rapid response, strategies for young people etc.



Recovery – PES activities

Changes in strategies and delivery modes

- **Impact of Covid pandemic 2020**

Catalyst for digital, remote services and telework

Increasing use of digital platforms, call centres

Enlarging or building up online / blended training

Example Tunisia

Establishing a digital training platform



Support for a fair recovery

Private employment services are important partners for PES

(1 private recruitment agencies, 2 temporary work agencies, 3 integration firms)

PES can **assess quality** and communicate results at all levels (1, 2); **prevent creaming** through result-oriented contracting (3)



supports with the application of its **Code of conduct**, awards for social innovation (based upon ILO Conventions 131, 88)



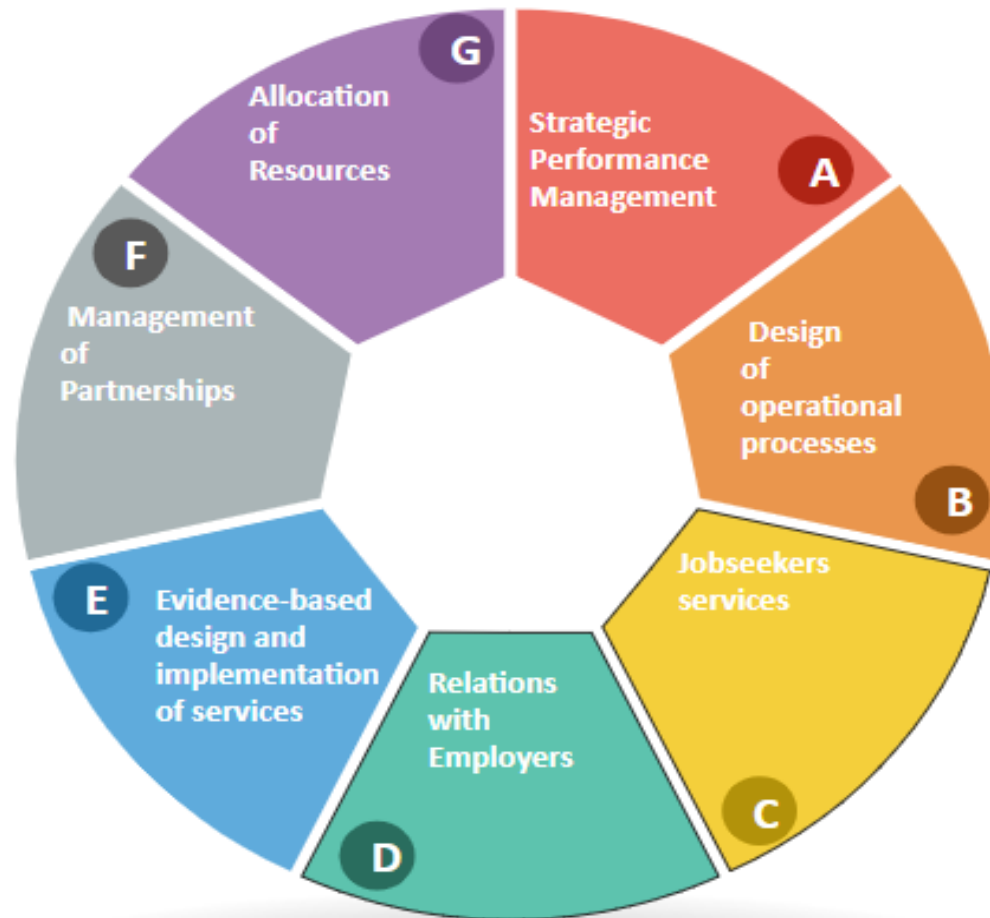
supports through Directive (2008) **equal treatment of agency workers** – a model for regulation



Support for a fair recovery

Calls for strengthening PES and reducing the capacity divide

WAPES as global forum -> **Self-assessment method**
SamPES (pilot Oct. 2020)



Thanks for information to PES Malaysia, PES Tunisia; Secretariat EU PES network

Sources:

ILO/WAPES 2009: [Public Employment Services' Responses to the Global Crisis](#)

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European Commission (author B. Gazier, 2020): [The roles of PES in supporting structural changes](#)



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