

# *Financial key performance indicators for inclusive insurance*



9:00-12:30 (EET)  
14-17 February, 2022



Online (via  
Zoom)

Deadline to register  
9 February 2022  
Registration fee  
1,000 LE

**Join us** for this online training to learn all about:

...the ***different indicators to track and improve*** your inclusive insurance programme

...***calculating*** indicators and ***sourcing*** data

...***analyzing, interpreting and using*** results of indicators

## Target audience

- Financial decision makers, such as financial or general managers, with or without inclusive insurance experience
- Practitioners involved with an on-going inclusive insurance program that want to implement or expand their organisations' use of KPIs

## Agenda

Below is an overview of the sessions of this four-day workshop. Each day contains about 3.5 hours of interactive sessions, packed with examples, exercises and case studies, as below:

### Day 1

- Introduction to KPIs
- Financial statements for microinsurance

### Day 2

- Product uptake
- Premium allocation

### Day 3

- Claims settlement ratios
- Financial prudence

### Day 4

- Social KPIs
- How KPIs interact
- Case study assessment

## Master trainer



**Bert Opdebeeck** is the founder of Microinsurance Master, the sector's first accelerator programme. Bert worked with numerous microinsurers in Africa and Latin America since 2006. He has played a key role in the establishment of the microinsurance key performance indicators.

He and others have taught the microinsurance KPI training to more than 450 microinsurance practitioners in 14 countries.

## Join us!

For registration, please write to Mahmoud Nessem at [Mahmoud.nesim@fra.gov.eg](mailto:Mahmoud.nesim@fra.gov.eg).

Payment of the participation fee of 1,000 LE should be made direct transfer to (9/450/86990/2) - Central Bank of Egypt or by credit card in FRA premises before the start of the training on 14 February 2022.

For questions regarding payments, please contact Mahmoud Nessem, through email [Mahmoud.nesim@fra.gov.eg](mailto:Mahmoud.nesim@fra.gov.eg) or phone: 00201067728107.