



Technical meeting on the future of decent and sustainable work in urban transport services

Geneva (hybrid), 30 August–3 September 2021

► Draft points for discussion

1. What decent work challenges and opportunities have arisen in urban passenger transport operations and services? What have been the key drivers of change, aside from the coronavirus disease (COVID-19) pandemic?
2. What policies, measures and practices have worked, what has not worked, and what needs to be done to address these decent work challenges and opportunities?
3. Taking into account the great diversity in different countries and cities in the organization of urban passenger transport, what recommendations can be made for future action by the International Labour Organization and its Members (governments, employers' and workers' organizations) regarding the promotion of decent and sustainable work in urban passenger transport operations and services?

Additional information, aimed at facilitating discussions at the technical meeting

A [Meeting report](#) has been published under the authority of the International Labour Office. It has been prepared to facilitate the discussions at the Technical meeting on the future of decent and sustainable work in urban transport services.

In its deliberations, the technical meeting may wish to bear in mind guidance provided in the following texts:

The [ILO Centenary Declaration for the Future of Work \(2019\)](#); and

The [Global call to action for a human-centred recovery from the COVID-19 crisis that is inclusive, sustainable and resilient](#).

In preparing for the technical meeting, tripartite constituents may wish to take note of the following indicative and non-exhaustive list of issues relevant to urban transport services as addressed in the Meeting report:

Point for discussion 1:

The Meeting may wish to discuss challenges and opportunities in the industry at large, including the impact of the COVID-19 pandemic, as well as those relating to the four strategic objectives of the Decent Work Agenda as set out in the [ILO Declaration on Social Justice for a Fair Globalization \(2008\)](#) and the [Global call to action for a human-centred recovery from the COVID-19 crisis that is inclusive, sustainable and resilient](#):

- employment (including, productivity, recruitment and retention, skills development and lifelong learning);
- social protection (including social security, safety and health, at work, wages, hours and other conditions of work);
- international labour standards and fundamental principles and rights at work; and
- social dialogue.

With non-discrimination and gender equality considered to be cross-cutting issues in the aforementioned strategic objectives.

Point for discussion 2:

The Meeting may wish to discuss under this point the framework of the human-centred approach set out in the [ILO Centenary Declaration for the Future of Work \(2019\)](#), such as:

- A. Strengthening the capacities of all people to benefit from the opportunities of a changing world of work through:
 - (i) the effective realization of gender equality in opportunities and treatment;
 - (ii) effective lifelong learning and quality education for all;
 - (iii) universal access to comprehensive and sustainable social protection; and
 - (iv) effective measures to support people through the transitions they will face throughout their working lives.
- B. Strengthening the institutions of work to ensure adequate protection of all workers [...], taking into account:
 - (i) respect for their fundamental rights;

- (ii) an adequate minimum wage, statutory or negotiated;
 - (iii) maximum limits on working and driving time; and
 - (iv) safety and health at work.
- C. Promoting sustained, inclusive and sustainable economic growth, full and productive employment and decent work for all through:
- (i) macroeconomic policies that have those aims as their central objective;
 - (ii) trade, industrial and sectoral policies that promote decent work, and enhance productivity;
 - (iii) investment in infrastructure and in strategic sectors to address the drivers of transformative change in the world of work;
 - (iv) policies and incentives that promote sustainable and inclusive economic growth, the creation and development of sustainable enterprises, innovation, and the transition from the informal to the formal economy, and that promote the alignment of business practices with the objectives of the Centenary Declaration; and
 - (v) policies and measures that ensure appropriate privacy and personal data protection, and respond to challenges and opportunities in the world of work relating to the digital transformation of work, including platform work.

Point for discussion 3:

When discussing recommendations for future action by the ILO, governments and social partners, the Meeting may wish to consider:

- the role of governments and social partners in implementing the [2030 Agenda for Sustainable Development](#), including the investment in and expansion of urban transport services;
- the [ILO Declaration on Fundamental Principles and Rights at Work \(1998\)](#), the [ILO Declaration on Social Justice for a Fair Globalization \(2008\)](#), and the [ILO Centenary Declaration for the Future of Work \(2019\)](#), the [Global call to action for a human-centred recovery from the COVID-19 crisis that is inclusive, sustainable and resilient \(ILC, 2021\)](#) and generally the promotion of international labour standards and tools relevant to the urban transport services sector;
- how responsible business conduct relates to urban transport and the [United Nations Guiding Principles on Business and Human Rights](#) and the [ILO Tripartite Declaration of Principles concerning Multinational Enterprises and Social Policy](#) that provide guidance for the implementation of responsible business conduct;
- the [ILO Guidelines for a just transition towards environmentally sustainable economies and societies for all \(2015\)](#), the [Transition from the Informal to the Formal Economy Recommendation, 2015 \(No. 204\)](#); ILO instruments and guidelines relevant to shape the future of decent and sustainable work in urban transport services; the [conclusions concerning the promotion of sustainable enterprises \(2007\)](#); the [Social Protection Floors Recommendation, 2012 \(No. 202\)](#);
- the options for governments and social partners to promote occupational safety and health and improve attraction and retention, as well as to forecast future skills needs and to adopt and implement coherent frameworks for skills development, technical vocational education and training (TVET), and for professionalization, upskilling, re-skilling and lifelong learning, with the full involvement of the ILO's constituents;

- the application of law and practice and the promotion of international labour standards and fundamental principles and rights at work as both rights and enabling conditions that are necessary for the full realization of all of the strategic objectives of the Decent Work Agenda, and the critical role of tripartism and social dialogue;
- to request the Office to collect and disseminate data and statistics, as well as to develop and share knowledge on decent and sustainable work aspects of urban transport services and operations, and direct these efforts to a human-centered approach, that is inclusive, sustainable and resilient;
- to request the Office to design and implement development cooperation programmes and projects to advance decent and sustainable work in urban transport services; and
- to request the Office to continue to strengthen collaboration with other international organizations in this regard.