

TYPOLOGY OF ILO PUBLICATIONS, TOOLS AND SERVICES TO BETTER ADDRESS CONSTITUENTS' NEEDS IN COUNTRIES AT DIFFERENT INCOME LEVELS

Tools and services by outcome/ policy area or outcome indicator	Applicability			
	Generic	High Income Countries (HICS)	Middle Income Countries (MICs)	Low Income Countries (LICs)
ILO Flagship Reports	Report: World Employment and Social Outlook (E) Report: World Employment and Social Outlook – Trends (E) Report: Global Wages Report (E) Report: World Social Protection Report (E) Report: World Employment and Social Outlook for Youth (E)			
Outcome 1	More and better jobs			
Comprehensive employment frameworks/comprehensive national employment policies	ILO resolution: Resolution concerning the second recurrent discussion on employment, International Labour Conference 103rd Session, June 2014 Book: Beyond Macroeconomic Stability: Structural Transformation and Inclusive Development 2014 (E) Guide: Guide for the formulation of national employment policies 2012 (A, E, F, P, R, S) Guide: National Employment Policies: A guide for workers' organisations 2015 (A, E, R, S) Guide: Resource guide on gender issues in employment and labour market policies: Working towards women's economic empowerment and gender equality 2012 (E, F, S)	Working paper: Rep. of Korea: development of national employment policies through two economic crises ; 2012 (E) Research paper: Digitalization and structural labour market problems: The case of Germany ; 2016 (E) Report: Germany: A Job-centred approach ; 2011 (E) Report: Inventory of labour market policy measures in the EU 2008–13: The crisis and beyond ; 2015 (E) Report: EuroZone job crisis: trends and policy responses ; 2012 (E) Working paper: Labour market policies in Spain under the current recession ; 2011 (E)	Policy brief: Pro-employment budgeting in China: Linking employment to national and local budgets ; 2014 (E) Working paper: Zambia's Employment Outlook: Diversification, Formalization and Education 2017 (E) Working paper: The role of labour market and sectoral policies in promoting more and better jobs in low middle income countries: Issues, evidence and policy options: The case of India 2017 (E) Working paper: The role of labour market and sectoral policies in promoting more and better jobs in China: Issues, evidence and policy options 2016 (E)	Working paper: Structural transformation to boost youth labour demand in sub-Saharan Africa: The role of agriculture, rural areas and territorial development 2016 (E) Working paper: Export-led development, employment and gender in the era of globalization 2015 (E)

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	<p>Guide: Guide on employment policy and international labour standards 2013 (A, E, S)</p> <p>Working paper: Towards more inclusive employment policy-making (2013) (E)</p> <p>Working paper: Gender dimensions of national employment policies: A 24 country study (2013) (E)</p> <p>Course: (Turin) Employment Policy Course (annual) (E/F)</p> <p>Course: (Turin) Macroeconomic policies, jobs and inclusive growth (annual) (E)</p> <p>Research Brief: What Works series Regulating the use of temporary contracts by enterprises; 2017 (E)</p> <p>Research Brief: What Works series Employment Protection Legislation to Promote Quality of Job Creation; 2016 (E)</p>		<p>Report Kenya: Making quality employment the driver of development 2013 (E)</p>	
Active labour market policies	<p>Website: Public Works Programmes in the Interagency Social Protection Assessment (iSPA) tool (E)</p> <p>Guide: Responding to workers displacement: A collection of case studies 2013 (E)</p> <p>Course: (Turin) Innovations in Public Employment Programmes (IPEP); 2011 (E)</p>		<p>Working paper: Innovations in Public Employment Programmes (IPEP) 2010 (E)</p> <p>Brief: Notes on PES in selected Latin-American countries; 2015 (E,F,S)</p> <p>Research Brief: What Works series The employment effects of public works programmes; 2016 (E, S, F)</p> <p>Research Brief: What Works series The role of PES in improving employment quality; 2016 (E, S, F)</p>	<p>Working paper: Innovations in Public Employment Programmes (IPEP) 2010 (E)</p> <p>Course: (Delhi and Kabul) One Year Training Programme for Afghanistan (2017) (E)</p>

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	<p>Course: (Turin) Learning Forum on Innovations in Public Investment and Employment Programmes (E, F)</p> <p>Working paper: Boosting youth employment through public works 2016 (E)</p>		<p>Research Brief: What Works series Promoting employment by providing active support through CCT programmes; 2016 (E, S, F)</p> <p>Research Brief: What Works series Active Labour Market Policies in Latin America and the Caribbean 2016 (E, S, F)</p> <p>Report What works: Active labour market policies in Latin America and the Caribbean 2016 (E, S)</p>	
Youth employment	<p>Report: Global employment trends for youth (2015) (E, F, S)</p> <p>Report: Interventions to improve the labour market outcomes of youth: A systematic review of training, entrepreneurship promotion, employment services and subsidized employment interventions; 2016 (E)</p> <p>Report: Evidence Symposia on Youth Employment; 2014 (E)</p> <p>Guide: Monitoring and evaluation of youth employment programmes: A learning guide, 2014 (E)</p> <p>Guide: Rights@Work 4 Youth: Decent work for young people (rev. 2015), (E, F, S, Indonesian, Portuguese, Chinese)</p> <p>Working paper: Self-employment programmes for young people : a review of the context, policies and evidence, 2016 (E)</p>	<p>Working paper: What works in wage subsidies for young people : a review of issues, theory, policies and evidence 2016 (E)</p> <p>Working paper: Fiscal policy and the youth labour market , 2016 (E)</p> <p>Working paper: Promoting youth employment through activation strategies, 2014 (E)</p>	<p>Reports: What works in youth employment? Impact study series. 6 in total, 2015-2017 (E)</p> <p>Policy briefs: What works in youth employment? Taqueem Impact brief series. 9 in total, 2015-2017 (E).</p> <p>Regional reports: Work4Youth project regional reports analysing the school-to-work transition 2015-2016 (4 in total) (E)</p> <p>Report: Work4Youth project national reports analysing school-to-work transition in MIC and LICs (38 in total); 2013 -2016 (E, F, S, R, A, P, Armenian)</p> <p>Report: Labour market transitions of young women and men in Eastern Europe and Central Asia; 2015 (E)</p> <p>Toolkit: Y2Y (Youth to Youth) Toolkit (E)</p>	<p>Report: What works in youth employment? Impact study series. 6 in total, 2015-2017 (E)</p> <p>Policy brief: What works in youth employment? Taqueem Impact brief series. 9 in total, 2015-2017.</p> <p>Report: Work4Youth project national reports analysing school-to-work transition in MICS and LICs (38 in total); 2013 -2016 (E, F, S, R, A, P, Armenian)</p> <p>Report: Work4Youth Thematic reports looking across the twenty-eight national datasets originated from national reports analysing school-to-work transition surveys in LICs; (5 in total), 2014-2016 (E)</p>

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	<p>Course: (Turin) Decent work for youth: A course for policy makers: 2015 (E)</p> <p>Database: YouthPOL: ILO's database on youth employment policies and legislation (E)</p> <p>Database: youthSTATS - a global database on youth labour market indicators (E)</p> <p>Working paper: Youth Employment in Crisis : 2010 (E, S, F)</p>		<p>Research Paper: Understanding the drivers of the youth labour market in Kenya: 2013 (E)</p>	
Skills	<p>Web Page: Knowledge Sharing Platform on Skills for Employment, ongoing, (E)</p> <p>Guide: Guidelines for inclusion of skills aspects into employment-related analyses and policy formulation 2015 (E)</p> <p>Methodological guides on anticipation and matching of skills supply and demand (Compendium) 2016 (E)Skills technology foresight guide 2016</p> <p>Web page: Skills for Trade and Economic Diversification (E)</p> <p>Policy brief: Skills for employment: Greening the global economy - the skills challenge (E, F, S)</p> <p>Guidance Note: Anticipating and matching skills and jobs 2015, (E)</p> <p>Toolkit: Skills for green jobs – ILO package of publications and tools: 2015 (E)</p>	<p>Report: Towards a model apprenticeship framework: A comparative analysis of national apprenticeship systems 2013 (E)</p> <p>Case studies: Innovations in quality apprenticeships for high-skilled manufacturing jobs in the United States 2014 (E)</p>	<p>Case studies: Integrating core work skills into TVET systems: Six country case studies 2015 (E)</p> <p>Enhancing youth employability: What? Why? And How? Guide to core work skills 2013 (E)</p> <p>Policy Brief: The gender divide in skills development: Progress, challenges and policy options for empowering women 2014, (E)</p>	<p>Policy brief: Greening the economies of least developed countries: The role of skills and training; 2014 (E)</p> <p>Guide: Upgrading informal apprenticeship: A resource guide for Africa. 2011 (E)</p> <p>Guide: Assessing skills in the informal economy: A resource guide for small industry and community organizations 2015 (E)</p> <p>Publication: Informal apprenticeship in the micro and small enterprises (MSEs): Alternative approach 2012 (E)</p>

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Informal economy	<p>ILO resolution: Resolution concerning efforts to facilitate the transition from the informal to the formal economy, International Labour Conference 104th Session, June 2015</p> <p>Toolkit: The informal economy and decent work: A policy resource guide supporting transitions to formality: 2013 (E,F, S, A, P,R)</p> <p>Report: Women and men in the informal economy: a statistical picture (second edition); 2013 (E)</p>			<p>Report: Informal employment among youth: Evidence from 20 School-to-work transition surveys; 2014 (E)</p> <p>Report: Facilitating transitions from the informal to the formal economy: Reports to the Conference; 2013 (E, F, S, G, R, A, C)</p> <p>Politiques Publiques et pratiques de l'économie informelle en Afrique Subsaharienne Harmattan, 2013 (F)</p>
Investment and infrastructure policies	<p>Report: Mitigating a jobs crisis: Innovations in public employment; 2010 (E)</p> <p>Book: Local investments for climate change adaptation: green jobs through green works; 2011 (E)</p> <p>Guide: Employment intensive infrastructure programmes: Labour policies and practices; 1998 (E, F, S)</p> <p>Guide: Illustrated Gender guidelines for gender responsive EIIP, 2015 (E)</p> <p>Working paper: The employment dimension of infrastructure investments: A guide for employment impact assessment 2016 (E)</p> <p>Working paper: The role of construction as an employment provider: A world-wide input-output analysis 2015 (E)</p>	<p>Report: An Employment-oriented Investment Strategy for Europe ; 2015 (E)</p> <p>Report: Greece: Productive Jobs for Greece; 2014 (E)</p> <p>Report: Spain: Growth with jobs; 2014 (E, S)</p> <p>Report: Crisis responses, competitiveness and jobs; 2014 (E)</p> <p>Report: An Employment-oriented Investment Strategy for Europe; 2015 (E)</p>	<p>Guide: Employment-intensive infrastructure programmes: Capacity building for contracting in the construction sector; 1999 (E, F, S)</p> <p>Working paper No 194 Public works programmes A strategy for poverty alleviation, 2015 (E)</p>	<p>Guide: Employment-intensive infrastructure programmes: Capacity building for contracting in the construction sector; 1999 (E, F, S)</p> <p>Guide: Integrated Rural Accessibility Planning 2017 (E)</p>
Industrial, sectoral and trade policies	<p>Book: Beyond macroeconomic stability: Structural transformation and inclusive development; 2014 (E)</p>		<p>Working paper: Guatemala Country Report on Trade and Employment; 2013 (S)</p>	<p>Working paper: Bangladesh Country Report on Trade and Employment; 2013 (E)</p>

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	<p>Book: Transforming economies: Making industrial policy work for growth, jobs and development; 2014 (E)</p> <p>Book: Trade and employment: From myths to facts 2011 (E)</p> <p>Book: Making globalization socially sustainable; 2011 (E)</p> <p>Journal article (CJE): Structural drivers of productivity and employment growth; 2014 (E)</p> <p>Journal article (WD): Feminization, Defeminization, and Structural Change in Manufacturing; 2014 (E)</p> <p>Journal article (ILR): The manufacturing-services dynamic in economic development; 2016 (E)</p> <p>Policy brief: New Automation Technologies and Job Creation and Destruction Dynamics; 2017 (E)</p> <p>Report: Social dimensions of free trade agreements 2013 (E)</p> <p>Report: Assessment of labour provisions in trade and investment arrangements, 2016 (E)</p> <p>Handbook and Policy brief: Handbook on Assessment of labour provisions in trade and investment arrangements, 2017 (E,S)</p>		<p>Working paper: Indonesia Country Report on Trade and Employment; 2013 (E)</p> <p>Working paper: Dynamics of labour-intensive clusters in China: Relying on low labour costs or cultivating innovation? 2009 (E)</p>	<p>Working paper: Benin Country Report on Trade and Employment; 2013 (F)</p>

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	Generic	High Income Countries (HICS)	Middle Income Countries (MICs)	Low Income Countries (LICs)
	<p>Research paper: Linking jobs in global supply chains to demand 2016 (E)</p> <p>Research paper Corporate Social Responsibility in International Trade and Investment Agreements: Implications for States, Business and Workers 2016 (E)</p> <p>Research paper: Trade and Employment in a Vertically Specialized World 2013 (E)</p> <p>Research paper: Structure Matters: Sectoral drivers of growth and the labour productivity-employment relationship 2012 (E)</p> <p>Report Assessment of labour provisions in trade and investment arrangements 2016 (E)</p> <p>Report Transforming Economies: Making industrial policy work for growth, jobs and development - Introduction 2014 (E)</p> <p>Report: The Social Dimensions of Free Trade Agreements 2013 (E)</p> <p>Book: Trade and employment: Challenges for policy research 2007 (E)</p> <p>Book Offshoring and the Internationalization of Employment. A Challenge for a Fair Globalization? 2006 (E)</p> <p>Working paper: Labour provisions in trade arrangements: current trends and perspectives 2010 (E)</p>			

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	Generic	High Income Countries (HICS)	Middle Income Countries (MICs)	Low Income Countries (LICs)
Rural development	<p>Guide: Local investments for climate change adaptation: Green jobs through green works; 2011 (E)</p> <p>Guide: Local resource-based approaches to infrastructure investment. Source book, Sub regional Office for Southern Africa, 2010 (E)</p>		<p>Working paper No 194 Public works programmes A strategy for poverty alleviation, 2015 (E)</p>	<p>Guide: Community contracts in urban infrastructure works – Practical lessons from experience, 2001 (E)</p> <p>Guide: Organization, negotiation and contracting in development programmes and projects – A study of current practice at the community level, 2017 (E)</p> <p>Guide: Guides for Integrated Rural Access Planning and Community Contracting in the Water and Sanitation sector, 2017 (E)</p>
Job quality	<p>Tool (Online): ILO Minimum wage policy guide (2017) (E,S)</p> <p>Report: Non-standard employment around the world: Understanding challenges, shaping prospects (2016) (E)</p> <p>Report: Employment protection legislation: Summary indicators in the area of terminating regular contracts (individual dismissals) (2015) (E)</p> <p>Report: Working anytime, anywhere: The effects on the world of work (2017) (E)</p> <p>Report: Work sharing during the Great Recession: New developments and beyond (2013) (E)</p> <p>Guide: Collective bargaining - a policy guide (2015) (E, F, S, Mandarin, Vietnamese, Macedonian)</p> <p>Training curriculum: Collective bargaining - a policy guide (2017) (E)</p>	<p>Working Paper: Evaluating the effects of the structural labour market reforms on collective bargaining in Greece, (2016) (E)</p> <p>Working Paper: Productivity, wages and unions in Japan, (2016) (E)</p> <p>Working Paper: Non-standard working in public services in Germany and the United Kingdom (2015) (E)</p>	<p>Working Paper: The (missing) link between wages and productivity in the Philippines: What role for collective bargaining and the new two-tier wage system? (2016) (E)</p>	

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	Generic	High Income Countries (HICS)	Middle Income Countries (MICs)	Low Income Countries (LICs)
	<p>Issue brief: Trends in collective bargaining coverage (2015) (E, F, S, Macedonian)</p> <p>Issue brief: Improving working conditions for domestic workers: organizing, coordinated action and bargaining (2015) (E, F, S, Macedonian)</p> <p>Issue brief: Collective bargaining and non-standard forms of employment: Practices that reduce vulnerability and ensure work is decent (2015) (E, F, S, Macedonian)</p> <p>Issue brief: Negotiating for gender equality (2016) (E, F, S)</p> <p>Fact sheet: Collective bargaining (2015) (E, F, S, Macedonian)</p> <p>Fact sheet: Representativity and recognition for collective bargaining, (2015) (E, F, S, Macedonian)</p> <p>Fact sheet: Subjects for collective bargaining (2015) (E, F, S, Macedonian)</p> <p>Fact sheet: The application of collective agreements (2015) (E, F, S, Macedonian)</p> <p>Promotional materials: Promoting collective bargaining (C154 & R163) (2015) (E, F, S, Mandarin)</p> <p>Journal / Special Issue: What future for industrial relations? (2015) (E)</p>			

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	Generic	High Income Countries (HICS)	Middle Income Countries (MICs)	Low Income Countries (LICs)
	<p>Database: Industrial Relations Data (IRData) (2015) (E)</p> <p>Database: Industrial Relations Global Legal Database (IRLex) (2016) (E)</p> <p>Book: The Role of Collective Bargaining in the Global Economy: Negotiating for Social Justice (2011) (E)</p> <p>Book: Europe's Disappearing Middle Class? Evidence from the world of work (2016) (E)</p> <p>Book: The European Social Model in Crisis – Is Europe losing its soul? (2015) (E)</p> <p>Book: Public sector shock – The impact of policy retrenchment in Europe (2013) (E)</p>			
Outcome 2	Ratification and application of international labour standards			
Preparation and adoption of international labour standards	<p>Database: International System on International Labour Standards (NORMLEX) (E, F, S)</p> <p>Book: Rules of the game. A brief introduction to International Labour Standards: 2014 (E, F, S)</p> <p>Book: Handbook for ILO tripartite constituents: Understanding the indigenous and Tribal Peoples Convention, 1989 (No.169); 2013 (E, F, S, Nepali)</p> <p>Report: Labor Markets and Poverty in Village Economies 2016 (E)</p>	<p>Database: International System on International Labour Standards (NORMLEX) (E, F, S)</p> <p>Book: Rules of the game. A brief introduction to International Labour Standards: 2014 (E, F, S, R, A)</p>		

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	Generic	High Income Countries (HICS)	Middle Income Countries (MICs)	Low Income Countries (LICs)
	Report: The Committee on the Application of Standards of the International Labour Conference: A dynamic and impact built on decades of dialogue and persuasion 2011 (E)			
Knowledge on and capacity to use international labour standards and the supervisory system	<p>Book: The right to social security in the Constitutions of the World. Broadening the moral and legal space for social justice. ILO Global Study, Vol.1: Europe. 2016 (E)</p> <p>Technical Notes: The state of application of the provisions for social security of international treaties on social rights. 2016 (E)</p> <p>Report: Working together to promote a safe and healthy working environment. ILC 106th Session, 2016, Report III(1B) (E, F, S)</p> <p>Report: Promoting fair migration. ILC 105th Session, 2015, Report III(1B) (E, F, S)</p> <p>Report: Giving a voice to rural workers. ILC 104th Session, 2015. Report III(1B) (E, F, S)</p> <p>Report: Giving globalization a human face. General survey on the fundamental Conventions concerning rights at work in light of the ILO Declaration on Social Justice for a Fair Globalization, 2008. ILC 101st Session, 2012. Report III(1B) (E, F, S)</p> <p>Book: Guide to International Labour Standards: 2014 (E, F, S)</p>		<p>Brochure: Building a preventative safety and health culture. A guide to the Occupational Safety and Health Convention, 1981 (No.155), its 2002 Protocol and the Promotional Framework for Occupational Safety and Health Convention, 2006 (No.187); 2013 (E, F, S)</p> <p>Book: The right to social security in the Constitutions of the World. Broadening the moral and legal space for social justice. ILO Global Study, Vol.1: Europe. 2016 (E)</p>	<p>Brochure: Building a preventative safety and health culture. A guide to the Occupational Safety and Health Convention, 1981 (No.155), its 2002 Protocol and the Promotional Framework for Occupational Safety and Health Convention, 2006 (No.187); 2013 (E, F, S)</p>

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	Generic	High Income Countries (HICS)	Middle Income Countries (MICs)	Low Income Countries (LICs)
	<p>Book: Compendium of maritime labour instruments: 2015 (E, F, S)</p> <p>Book: Freedom of association. Digest of decisions and principles of the Freedom of Association Committee of the Governing Body of the ILO: 2006 (E, F, S, Bahasa Indonesia, Nepali)</p> <p>Book: Handbook: Guidance on implementing the Maritime Labour Convention, 2006: 2012 (E, F, S, A)</p> <p>Handbook and Policy brief: Handbook on Assessment of labour provisions in trade and investment arrangements, 2017 (E,S)</p> <p>Research paper: Foreign trade barriers and jobs in global supply chains (E)</p> <p>Research paper: The comments of the ILO's Supervisory bodies: Usefulness in the context of the sanction-based dimension of labour provisions in US free trade agreements 2013 (E)</p> <p>Working paper: Bridging the gap between labour rights and human rights: The role of ILO law in regional human rights courts 2012 (E)</p>			
Outcome 3	Creating and extending social protection floors			
Social Protection system assessments and national strategy formulation	<p>Report: World Social Protection Report 2014/15: Building economic recovery, inclusive development and social justice; 2014 (E)</p> <p>Report: World Social Security Report 2010/11; 2010 (E)</p>	<p>Assessments: Adequacy of statutory social security benefits (various country technical notes available) – Cyprus (2016)</p> <p>Technical Cooperation Services – on-demand actuarial services to social security institutions; legal services, TC services to support assessment-based</p>	<p>South-South Country Briefs: Social Protection Floors (volume 1): Universal Schemes, 2016 (E)</p> <p>South-South Country Briefs: Social Protection Floors (volume 2): Innovations to Extend Coverage, 2016 (E)</p>	<p>South-South Country Briefs: Social Protection Floors (volume 1): Universal Schemes, 2016 (E)</p> <p>South-South Country Briefs: Social Protection Floors (volume 2): Innovations to Extend Coverage, 2016 (E)</p>

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	Generic	High Income Countries (HICS)	Middle Income Countries (MICs)	Low Income Countries (LICs)
	<p>Book: The strategy of the International Labour Organization. Social security for all: building social protection floors and comprehensive social security systems; 2012 (E, F, S, Albanian, Croatian, Macedonian, Romanian, Serbian, Ukrainian)</p> <p>Policy papers: Social protection policy papers (policy paper series), including on social protection for domestic workers (2016), and children (2015), protection for maternity (2015), older persons (2014), global policy trends (2014), universal health protection (2014), addressing the global health crisis (2014), among others (E, F, S)</p> <p>Working papers: Extension of social security, including on migrant access to social protection under bilateral agreements (forthcoming in 2017), deficiencies of proxy-means tests (2017), global health workplace deficits (2016), social protection and environmental conservation (2016), food security (2016), fiscal space for social protection (2015), income inequalities (2015), rural health protection (2015), long-term care (2015), health protection and worker productivity (2014), reversing pension privatization (2014) and paid sick leave (2010), among others. (E, F, S)</p> <p>Policy briefs: Social protection for all (policy brief series), including cash maternity benefits for women in the information sector (2017), rapid extension of health protection (2014), pensions and other social protection benefits for older persons (2014), and</p>	<p>national dialogue, to support implementation and capacity development.</p>	<p>South-South Country Briefs: Social Protection Floors (volume 3): Governance and Financing, 2016 (E)</p> <p>South-South Country Briefs: Sharing innovative experiences: Successful social protection floor experiences; 2011 (E, F)</p> <p>Briefs: Social protection in Action: Building Social Protection Floors (country brief series): Mongolia – universal social protection for children (2016), Thailand – universal social pensions (2016) and universal healthcare coverage scheme (2016), Timor-Leste, universal old-age and disability pensions (2016), Bolivia – universal old-age pensions (2016), Philippines – public works (2015), Colombia – universal health coverage (2015) and single registry (2015), Cambodia – a mechanism to deliver coordinated social protection – one-stop shop (2015) among others (E, S)</p> <p>Practical Issues Briefs on UN cooperation for UN Country Teams undertaking joint work in Eastern and Southern Africa (2016) and Asia-Pacific (2014) (others forthcoming) (E)</p> <p>Assessments: Adequacy of statutory social security benefits (various country technical notes available) – Romania (2016)</p> <p>Guide: Social protection assessment based national dialogue: A good practices guide; 2016 (E)</p>	<p>South-South Country Briefs: Social Protection Floors (volume 3): Governance and Financing, 2016 (E)</p> <p>South-South Country Briefs: Sharing innovative experiences: Successful social protection floor experiences; 2011 (E, F)</p> <p>Briefs: Social Protection in Action: Building Social Protection Floors (country brief series): Rwanda – Progress towards universal health coverage (2016) (E)</p> <p>Practical Issues Briefs on UN cooperation for UN Country Teams undertaking joint work in Eastern and Southern Africa (2016) and Asia-Pacific (2014) (others forthcoming) (E)</p> <p>Guide: Social protection assessment based national dialogue: A good practices guide; 2016 (E)</p> <p>Assessment tool: Inter-agency (SPIAC-B) Social Protection Assessment tools ISPA on Core Diagnostics (CODI), Public Works, Identification and Payment Systems (2014-2016), as well as the forthcoming Social Protection Policy Options Tool (SPOT) (currently in development with pilot exercises available to countries upon request) (E)</p> <p>ILO ISPA Helpdesk for Inter-Agency and Development Partners</p> <p>Joint-UN Tool-Kit and on Social Protection Coordination (UNDG/SPF-I) (2016)</p>

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	<p>social protection floors in the Post-2015 Agenda (2014) (E)</p> <p>Book: Social budgeting; 2000. (IT model with training materials): Based on the national general demographic, labour market and macro-economic frameworks, the review of government budgets for the social sectors.(E)</p> <p>Social Protection Expenditure and Performance Reviews (SPER)</p> <p>Database: Social security inquiry database and user manual; 2016 (E, S)</p> <p>KSP: Social Protection Platform (E, F, S)</p> <p>Course: (Turin) Academy on Social Security (E,F)</p> <p>Course: (ILO) E-learning package on Social Protection Systems and Floors to Achieve the SDGs and the Right to Social Security (forthcoming in 2017)</p> <p>Course: (E-learning) G20 E-Learning Platform on Social Protection; 2014 (E)</p> <p>Inter-agency (11 agencies) KSP: Social Protection and Human Rights Platform; 2015 (E)</p> <p>Website: Inclusive Social Protection for Persons with Disabilities (2017)</p> <p>Website: Universal Social Protection, 2016 (E)</p>		<p>Assessment tool: Inter-agency (SPIAC-B) Social Protection Assessment tools ISPA on Core Diagnostics (CODI), Public Works, Identification and Payment Systems (2014-2016), as well as the forthcoming Social Protection Policy Options Tool (SPPOT) (currently in development with pilot exercises available to countries upon request) (E)</p> <p>ILO ISPA Helpdesk for Inter-Agency and Development Partners</p> <p>Joint-UN Tool-Kit and on Social Protection Coordination (UNDG/SPF-I) (2016)</p> <p>Social Protection Floor Calculator (costing tool – forthcoming 2017), estimates for select universal benefits (children, disability, maternity, public works, elderly): data available for various countries (E)</p> <p>Assessment tool: ILO/UNICEF Social Protection Floor Costing Tool (Excel-based rapid costing worksheet and calculations); 2011 (E)</p> <p>Technical Cooperation Services – on-demand actuarial services to social security institutions; legal services, TC services to support assessment-based national dialogue, to support implementation and capacity development.</p>	<p>Social Protection Floor Calculator (costing tool - forthcoming 2017), estimates for select universal benefits (children, disability, maternity, public works, elderly): data available for various countries (E)</p> <p>Assessment tool: ILO/UNICEF Social Protection Floor Costing Tool (Excel-based rapid costing worksheet and calculations); 2011 (E)</p> <p>Technical Cooperation Services – on-demand actuarial services to social security institutions; legal services, TC services to support assessment-based national dialogue, to support implementation and capacity development.</p>

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	ILC report: Report VI: Social security for social justice and a fair globalization (2011)			
Social protection scheme design, legal and institutional arrangements	<p>Book: The strategy of the International Labour Organization. Social security for all: building social protection floors and comprehensive social security systems; 2012 (E, F, S, Albanian, Croatian, Macedonian, Romanian, Serbian, Ukrainian)</p> <p>Policy papers: Social protection policy papers (policy paper series), including on social protection for domestic workers (2016), and children (2015), protection for maternity (2015), older persons (2014), global policy trends (2014), universal health protection (2014), addressing the global health crisis (2014), among others. (E, F, S)</p> <p>Working papers: Extension of social security, including on migrant access to social protection under bilateral agreements (forthcoming in 2017), deficiencies of proxy-means tests (2017), global health workforce deficits (2016), social protection and environmental conservation (2016), food security (2016), fiscal space for social protection (2015), income inequalities (2015), rural health protection (2015), long-term care (2015), health protection and worker productivity (2014), reversing pension privatization (2014) and paid sick leave (2010), among others. (E, F, S)</p> <p>KSP: Social Protection Platform (E, F, S)</p>	<p>Briefs: Social protection in Action: (country brief series): Argentina: universal social protection for children (2016), France – Active Solidarity Income (2016) (E, F)</p> <p>Technical Cooperation Services – on-demand actuarial services to social security institutions; legal services, TC services to support assessment-based national dialogue, to support implementation and capacity development.</p>	<p>South-South Country Briefs: Social Protection Floors (volume 1): Universal Schemes, 2016 (E)</p> <p>South-South Country Briefs: Social Protection Floors (volume 2): Innovations to Extend Coverage, 2016 (E)</p> <p>South-South Country Briefs: Social Protection Floors (volume 3): Governance and Financing, 2016 (E)</p> <p>South-South Country Briefs: Sharing innovative experiences: Successful social protection floor experiences; 2011 (E, F)</p> <p>Briefs: Social protection in Action: Building Social Protection Floors (country brief series): Mongolia – universal social protection for children (2016), Thailand – universal social pensions (2016) and universal healthcare coverage scheme (2016), Timor-Leste, universal old-age and disability pensions (2016), Bolivia – universal old-age pensions (2016), Philippines – public works (2015), Colombia – universal health coverage (2015) and single registry (2015), Cambodia – a mechanism to deliver coordinated social protection – one-stop shop (2015) among others (E, S)</p> <p>Legal and policy advisory services: Comparative analyses of social</p>	<p>South-South Country Briefs: Social Protection Floors (volume 1): Universal Schemes, 2016 (E)</p> <p>South-South Country Briefs: Social Protection Floors (volume 2): Innovations to Extend Coverage, 2016 (E)</p> <p>South-South Country Briefs: Social Protection Floors (volume 3): Governance and Financing, 2016 (E)</p> <p>South-South Country Briefs: Sharing innovative experiences: Successful social protection floor experiences; 2011 (E, F)</p> <p>Briefs: Social Protection in Action: Building Social Protection Floors (country brief series): Rwanda – Progress towards universal health coverage (2016) (E)</p> <p>Toolkit: Single-Window Service methodology to create “one-stop shops” streamlining provision of government-provided benefits and services; 2015 (E)</p> <p>Guide: A Guide to Drafting Social Security Law in Line with International Standards (forthcoming in 2017)</p> <p>Assessment tool: Inter-agency (SPIAC-B) Social Protection Assessment tools ISPA on Core Diagnostics (CODI), Public Works, Identification and</p>

Tools and services by outcome/ policy area or outcome indicator	Applicability			
	Generic	High Income Countries (HICS)	Middle Income Countries (MICs)	Low Income Countries (LICs)
	Handbook: Standards for the XXIst century: Social security ; 2002 (E, F, S)		<p>protection systems in line with international standards: Mongolia (2016) (E) Honduras (2014) (S) South Africa (2014) (E)</p> <p>Toolkit: Single-Window Service methodology to create “one-stop shops” streamlining provision of government-provided benefits and services; 2015 (E)</p> <p>Guide: A Guide to Drafting Social Security Law in Line with International Standards (forthcoming in 2017)</p> <p>Assessment tool: Inter-agency (SPIAC-B) Social Protection Assessment tools ISPA on Core Diagnostics (CODI), Public Works, Identification and Payment Systems (2014-2016), as well as the forthcoming Social Protection Policy Options Tool (SPPOT) (currently in development with pilot exercises available to countries upon request) (E)</p> <p>Technical Cooperation Services – on-demand actuarial services to social security institutions; legal services, TC services to support assessment-based national dialogue, to support implementation and capacity development.</p>	<p>Payment Systems (2014-2016), as well as the forthcoming Social Protection Policy Options Tool (SPPOT) (currently in development with pilot exercises available to countries upon request) (E)</p> <p>Technical Cooperation Services – on-demand actuarial services to social security institutions; legal services, TC services to support assessment-based national dialogue, to support implementation and capacity development.</p>
Costing and financial assessments, social protection statistics and monitoring	<p>Database: Social security inquiry (Survey), World Social Protection Database and SSI user manual; 2016 (E, S)</p> <p>Database: Social protection monitor (2017)</p>	Technical Cooperation Services – on-demand actuarial services to social security institutions; legal services, TC services to support assessment-based national dialogue, to support implementation and capacity development.	Technical Cooperation Services – on-demand actuarial services to social security institutions; legal services, TC services to support assessment-based national dialogue, to support implementation and capacity development.	Technical Cooperation Services – on-demand actuarial services to social security institutions; legal services, TC services to support assessment-based national dialogue, to support implementation and capacity development.

Tools and services by outcome/ policy area or outcome indicator	Applicability			
	Generic	High Income Countries (HICS)	Middle Income Countries (MICs)	Low Income Countries (LICs)
	<p>ILO/ISSA Quantitative Methods in Social Protection Series on: Social Protection Financing (2004); Actuarial Practice in Social Security (2004), Modelling in Health Care Finance (2000), Actuarial Mathematics in Social Security (1999), Social Budgeting (2000) (E, S)</p> <p>Guide: Internal guidelines for the actuarial analysis of a national social security pension scheme; 1998 (E)</p> <p>Training material: Pension primer (forthcoming 2017)</p>	<p>Report: Technical Cooperation reports of actuarial valuations (report series): Cyprus (2017) Bahamas (2016) Greece (2016 offline) (E) Oman (2016 offline) (E) Kuwait (2015 offline) (E)</p> <p>Assessments: Adequacy of statutory social security benefits (various country technical notes available) – Cyprus (2016)</p>	<p>Report: Technical Cooperation reports of actuarial valuations / costing of social protection floors (report series): Mongolia (2016) (E) Thailand (2016) (E) Ghana (2015) (E) Namibia (2014) (E) Cameroon (2014) (F)</p> <p>Assessments: Adequacy of statutory social security benefits (various country technical notes available) – Romania (2016)</p> <p>SPF and ISPA Helpdesk for actuarial costing of SPF policies and their evaluation</p> <p>Guide: Social health insurance: A guidebook for planning; 2009 (E)</p> <p>Guide: Costing essential health-care packages based on the framework of national floors of social protection: An innovative ILO approach for countries with limited availability of reliable data; 2013 (E)</p> <p>Guide: Guidelines and modules on social protection statistics, collection of household survey and administrative data (E, F, S)</p> <p>Actuarial and financial models (IT models) for feasibility assessments of policy reforms for: Pensions, Disability, Survivors benefits, Family SP benefits, Unemployment insurance, Maternity Insurance and benefits (applied in the framework of advisory services)</p>	<p>Report: Technical Cooperation reports of actuarial valuations / costing of social protection floors (report series) Ethiopia (2017 offline only) (E) Congo, Rep. (Brazzaville) (2016) (F) Nepal (2016) (E) Tanzania (2016 offline) (E) Rwanda (2015) (E) Burundi (2014) (F) Mozambique (2014) (E)</p> <p>SPF and ISPA Helpdesk for actuarial costing of SPF policies and their evaluation</p> <p>Guide: Social health insurance: A guidebook for planning; 2009 (E)</p> <p>Guide: Costing essential health-care packages based on the framework of national floors of social protection: An innovative ILO approach for countries with limited availability of reliable data; 2013 (E)</p> <p>Guide: Guidelines and modules on social protection statistics, collection of household survey and administrative data (E, F, S)</p> <p>Actuarial and financial models (IT models) for feasibility assessments of policy reforms for: Pensions, Disability, Survivors benefits, Family SP benefits, Unemployment insurance, Maternity Insurance and benefits (applied in the framework of advisory services)</p>

Tools and services by outcome/ policy area or outcome indicator	Applicability			
	Generic	High Income Countries (HICS)	Middle Income Countries (MICs)	Low Income Countries (LICs)
Outcome 4	Promoting sustainable enterprises			
Member States where the enabling environment for sustainable enterprises has been improved through policy, legal, institutional or regulatory reforms	<p>Report: Country reports on assessing the enabling environment (E, F, S)</p> <p>Course: (Turin) Training on Monitoring and results measurement private sector development; 2015 (E)</p> <p>Toolkit: Enabling Environment for Sustainable Enterprises (EESE) (E, S, A)</p> <p>Guide: Guidelines for cooperative legislation; 2012 (E, F, S, A)</p> <p>Report: Impact Insurance Facility - Annual Report2016 (E)</p>	<p>Book: Promoting cooperatives: An information guide to ILO Recommendation No. 193; 2014 (E)</p> <p>Working paper: Microcredit in France; 2015 (E, F)</p>	<p>Book: Microfinance and public policy; 2007 (E, S)</p> <p>Assessment tool: Green Jobs Assessment Institutions Network (GAIN) - capacity building module on modelling and scenario analysis (E)</p> <p>Strengthening supply of financial services for small enterprise:</p> <p>Course: Making Microfinance Work (MMW) Programme; Insurance related courses for insurers and distribution channels (E, F, S)</p> <p>Brief: What Works in SME Development 2017 (E)</p> <p>Toolkit: Enterprise Formalization 2017 (E)</p>	<p>Brief: Creating an enabling environment for inclusive insurance; 2014 (E, F, S)</p> <p>Brief: What Works in SME Development 2017 (E)</p> <p>Toolkit: Enterprise Formalization 2017 (E)</p>
Member States where enterprise support programmes have been designed and implemented aimed at responsible and sustainable enterprise practices in SMEs, cooperatives or MNEs	<p>Course: (E-learning) Business and decent work – an introduction to the MNE Declaration (E, F, S, A, C, R)</p> <p>Course: (Turin) Multinational enterprises, development and decent work: the approach of the ILO MNE Declaration; 2015 (E, F)</p>		<p>Report: Multinational enterprises, development and decent work: Report on the promotion and application of the Tripartite Declaration of Principles concerning Multinational Enterprises and Social Policy in the Americas; 2014 (E, S)</p> <p>Protecting the poor: A micro insurance compendium – Volume 1; 2006; Volume 2; 2012 (E, F, S, P)</p> <p>Toolkit and course: Value Chain Development (VCD) 2016 (E, F, S)</p> <p>Toolkit: SME Productivity and Working Conditions (SCORE) (E, F, S, C)</p>	<p>Report: Multinational enterprises, development and decent work: Report on the promotion and application of the Tripartite Declaration of Principles concerning Multinational Enterprises and Social Policy in Africa; 2015 (E, F, A)</p> <p>Report: Microfinance for decent work; 2015 (E)</p> <p>Brief: Cooperatives and the world of work No.2 - Cooperating out of isolation: Domestic workers' cooperatives; 2014 (E, F, S, A)</p> <p>Toolkit: SME Productivity and Working Conditions (SCORE) (E, F, S, C)</p>

Tools and services by outcome/ policy area or outcome indicator	Applicability			
	Generic	High Income Countries (HICS)	Middle Income Countries (MICs)	Low Income Countries (LICs)
Member States in which public and private intermediaries have designed and implemented scalable entrepreneurship programmes aimed at income and employment creation with a focus on young people and women		Course: (Turin, E-learning) Social and solidarity economy academy (E, A)	Brief: Effectiveness of Entrepreneurship Development interventions on Women Entrepreneurs ; 2014 (E) Training package: Entrepreneurship and SME Management Training (Start and Improve Your Business — SIYB) (E, F) Training package: Women's Entrepreneurship Development (WED) (E, F, S) Training package: Managing Your Agricultural Cooperative, "My.COOP" (E, F, S)	Brief: Effectiveness of Entrepreneurship Development interventions on Women Entrepreneurs 2014 (E) Training package: Women's Entrepreneurship Development (WED) (E, F, S)
Outcome 5	Decent work in the rural economy			
Member States that have taken concrete steps to integrate decent work into rural development policies and strategies	Guide: Portfolio of Policy Guidance Notes on Decent Work in the Rural Economy, 2016 (second revised edition) Guide: Guidelines on decent work and socially responsible tourism , 2017 (adopted by a meeting of experts) Report: Giving a Voice to Rural Workers: General Survey concerning the right of association and rural workers' organizations instruments ; 2015, and Conclusions Report: Promotion of Rural Employment for Poverty Reduction ; 2008 and Resolution and Conclusions) Book: Shared harvests: Agriculture, trade and employment ; 2013 (E)		Course: Rural Economy Academy , 2017 (E) Guide: Tackling hazardous child labour in agriculture: Guidance on policy and practice (toolkit) ; 2006 (E) Guide: Code of practice - Safety and health in agriculture ; 2011 (E, F, S) Guide: Integrating food and nutrition security in to country analysis and UNDAF (guide for UNCTs) - UNDG approved ; 2011 (E) Manual: Ergonomic Checkpoints in Agriculture: Practical and Easy-to-Implement Solutions for Improving Safety, Health and Working Conditions in Agriculture , 2012 Guide: Upgrading Informal Apprenticeships: A Resource Guide for Africa ; 2012 (E, F)	Course: Rural Economy Academy , 2017 (E) Guide: Tackling hazardous child labour in agriculture: Guidance on policy and practice (toolkit) ; 2006 (E) Guide: Code of practice - Safety and health in agriculture ; 2011 (E, F, S) Guide: Integrating food and nutrition security in to country analysis and UNDAF (guide for UNCTs) - UNDG approved ; 2011 (E) Manual: Ergonomic Checkpoints in Agriculture: Practical and Easy-to-Implement Solutions for Improving Safety, Health and Working Conditions in Agriculture , 2012 Guide: Upgrading Informal Apprenticeships: A Resource Guide for Africa ; 2012 (E, F)

Tools and services by outcome/ policy area or outcome indicator	Applicability			
	Generic	High Income Countries (HICS)	Middle Income Countries (MICs)	Low Income Countries (LICs)
	Guide: Local investments for climate change adaptation: Green jobs through green works ; 2011 (E)			
Member States in which constituents have set up targeted programmes that contribute to decent work and productive employment in rural areas	Guide: WASH@Work: a Self-Training Handbook , 2017		<p>Training package: Work Improvement in Neighbourhood Development (WIND); 2005 (E)</p> <p>Toolkit: Poverty reduction through tourism, 2011 (E, F, P, S, Bahasa Indonesia, Vietnamese)</p> <p>Training package: Rural Skills Training: A Generic Manual on Training for Rural Economic Empowerment (TREE), 2009 (E)</p> <p>Toolkit: Value Chain Development for Decent Work: How to create employment and improve working conditions in targeted sectors, 2015 (E, F, S)</p> <p>Training package: Managing Your Agricultural Cooperative, "My.COOP" (E, F, S)</p> <p>Training package: Work Improvements in Small Enterprises (WISE); 2009 (E, F, S, P, Kiswahili)</p> <p>Guide: Building rural roads, 2008 (E)</p> <p>Guide: Assessing Skills in the Informal Economy: A Resource Guide for Small Industry and Community Organizations, 2015 (E)</p> <p>Tool: Integrated Rural Accessibility Planning (IRAP): Modular Training Package; 2003 (E)</p>	<p>Training package: Work Improvement in Neighbourhood Development (WIND); 2005 (E)</p> <p>Toolkit: Poverty reduction through tourism, 2011 (E, F, P, S, Bahasa Indonesia, Vietnamese)</p> <p>Training package: Rural Skills Training: A Generic Manual on Training for Rural Economic Empowerment (TREE), 2009 (E)</p> <p>Toolkit: Value Chain Development for Decent Work: How to create employment and improve working conditions in targeted sectors, 2015 (E, F, S)</p> <p>Training package: Managing Your Agricultural Cooperative, "My.COOP" (E, F, S)</p> <p>Training package: Work Improvements in Small Enterprises (WISE); 2009 (E, F, S, P, Kiswahili)</p> <p>Guide: Building rural roads, 2008 (E)</p> <p>Guide: Assessing Skills in the Informal Economy: A Resource Guide for Small Industry and Community Organizations, 2015 (E)</p> <p>Tool: Integrated Rural Accessibility Planning (IRAP): Modular Training Package; 2003 (E)</p>

Tools and services by outcome/ policy area or outcome indicator	Applicability			
	Generic	High Income Countries (HICS)	Middle Income Countries (MICs)	Low Income Countries (LICs)
			Guide: Community Contracting to execute public works and manage services ; 2017 (E, S)	Guide: Community Contracting to execute public works and manage services ; 2017 (E, S)
Member States that have enhanced their knowledge base, analytical capacity and statistics on decent work in the rural economy	<p>Database: Updated ILOSTAT Database on decent work indicators disaggregated by urban/rural, 2016</p> <p>Tool: Diagnostic Tool on Working Conditions on Plantations, 2015</p> <p>Guide: Portfolio of Policy Guidance Notes on Decent Work in the Rural Economy, 2016 (second revised edition)</p> <p>Paper: Global evidence on inequities in rural health protection: New data on rural deficits in health coverage for 174 countries, 2015 (E)</p> <p>Report: Good Practices by Multinational Enterprises in Promoting Decent Work in Global Supply Chains: A Comparative Analysis of the Chemical, Tourism, Tea and Logistics Sectors; 2015 (E)</p> <p>Tool: Analysing the Employment Impact of Public Investment and Sectoral Policies: The DySAM Methodology (E)</p> <p>Toolkit: Local Development and Decent Work Resource Kit, 2006 (E)</p>		<p>Working paper: Rural teachers in Africa, 2016</p> <p>Report: Occupational safety and health in the oil and gas industry in selected sub-Saharan African countries; 2017 (E, F and P)</p> <p>Guide: Labour Issues in Urban and Peri-Urban Agriculture: Information and Resource Guide; 2013 (E)</p> <p>Report: Working in Rural Areas in the 21st Century. Reality and Prospects of Rural Employment in Latin America and the Caribbean: Thematic Labour Overview 3; 2017 (E, S)</p>	<p>Working paper: Rural teachers in Africa, 2016</p> <p>Guide: Labour Issues in Urban and Peri-Urban Agriculture: Information and Resource Guide; 2013 (E)</p>
Outcome 6	Formalization of the informal economy			
Legal policy or strategic frameworks to facilitate transition to formality	<p>Report: Formalizing domestic work 2016 (E)</p> <p>Report: Transition from the Informal to the Formal Economy</p>	<p>Report: Regional conference on the formalization of the informal economy; 2015 (E)</p>	<p>Report: Crisis and Turkey: A macroeconomic assessment of the effects of fiscal stimulus measures on employment and labour markets; 2010 (E, Turkish)</p>	<p>Working paper: The informal sector in Sub-Saharan Africa; 2002 (E)</p> <p>Working paper: Training for work in the informal sector: New evidence from</p>

Tools and services by outcome/ policy area or outcome indicator	Applicability			
	Generic	High Income Countries (HICS)	Middle Income Countries (MICs)	Low Income Countries (LICs)
	<p>Recommendation, 2015 (No. 204)-Workers' Guide 2017 (E)</p> <p>Report: Labour Inspection and Undeclared Work in the EU 2013 (E)</p> <p>Toolkit: Enabling Environment for Sustainable Enterprises (EESE) (E, S, A)</p> <p>Guide: Minimum wage policy guide</p> <p>Report: World Social Protection Report 2014/15: Building economic recovery, inclusive development and social justice; 2014 (E)</p> <p>Paper: Innovations in extending social insurance coverage to independent workers: Experiences from Brazil, Cape Verde, Colombia, Costa Rica, Ecuador, Philippines, France and Uruguay; 2013 (E, F)</p> <p>Report: Enterprise formalization – Fact or fiction?; 2014 (E)</p> <p>Working paper: Designing programmes to improve working and employment conditions in the informal economy: a literature review, 2004 (E)</p> <p>Paper: Informal economy, undeclared work and labour administration; 2005 (E)</p> <p>Report: The informal economy in Africa: Promoting transition to formality in Africa: Challenges and strategies; 2009 (E)</p>	<p>Report: Seminario subregional tripartito: Los derechos, la organización y la protección social de los trabajadores de la economía informal y su tránsito a la formalidad; 2015 (S)</p>	<p>Book: Políticas para la formalización de las micro y pequeñas empresas en América Latina: Experiencias, avances y desafíos; 2015 (S)</p> <p>Book: Panorama laboral temático: Transición a la formalización en América Latina y el Caribe; 2014 (E, S)</p> <p>Report: Formalizando la informalidad juvenil. Experiencias innovadoras en América Latina y el Caribe; 2015 (E, S)</p> <p>Book: Monotributo en América Latina: los casos de Argentina, Brazil y Uruguay; 2014 (S)</p> <p>Report: Notas FORLAC sobre experiencias recientes de formalización; 2014 (E, S)</p> <p>Report: Notas FORLAC sobre tendencias de la inspección laboral en América Latina; 2015 (S)</p> <p>Report: Notas FORLAC sobre políticas para la formalización de las micro y pequeñas empresas en América Latina; 2014 (E, S)</p> <p>Toolkit: Modelo Integral de formalización del empleo informal: Productividad, condiciones de trabajo y prácticas verdes (S)</p> <p>Guide: Labour inspection and other compliance mechanisms in the domestic work sector: Introductory guide; 2015 (E)</p> <p>Research paper: Labour formalization and declining inequality in Argentina</p>	<p>Kenya, Tanzania and Uganda; 2002 (E)</p> <p>Report: Reports on good practices on formalization based on regional knowledge sharing forums outcomes (Asia and Africa) (E, F)</p> <p>Guide: L'amélioration de l'apprentissage informel en Afrique: Un guide de réflexion; 2012 (F)</p> <p>Guide: L'amélioration de l'apprentissage informel en Afrique: Un guide de réflexion; 2012 (F)</p> <p>Report: Informal employment among youth: Evidence from 20 School-to-work transition surveys; 2014 (E)</p> <p>Report: Facilitating transitions from the informal to the formal economy: Reports to the Conference; 2013 (E, F, S, G, R, A, C)</p> <p>Book: Politiques Publiques et pratiques de l'économie informelle en Afrique Subsaharienne Harmattan, 2013 (F)</p>

Tools and services by outcome/ policy area or outcome indicator	Applicability			
	Generic	High Income Countries (HICS)	Middle Income Countries (MICs)	Low Income Countries (LICs)
	<p>Book: Extending the scope of application of labour laws to the informal economy; 2010 (E, F, S, A)</p> <p>Guide: The informal economy and decent work: A policy resource guide supporting transitions to formality; 2013 (E, F, S, A, R)</p> <p>Toolkit: Enabling Environment for Sustainable Enterprises (EESE) (E, S, A)</p> <p>Guide: Effective protection for domestic workers: A guide to designing labour laws; 2012 (E, S, A, C)</p> <p>Toolkit : The informal economy and decent work: A policy resource guide supporting transitions to formality; 2013 (E,F, S, A, P,R)</p> <p>Report: Women and men in the informal economy: a statistical picture (second edition); 2013 (E)</p>		<p>and Brazil in 2000s: A dynamic approach. 2014 (E)</p>	
Awareness and knowledge base on informality to promote and facilitate transition to formality	<p>Book: Job preservation through worker cooperatives: An overview of international experiences and strategies; 2014 (E)</p> <p>Guide: Women and Men in the Informal Economy: A statistical picture 2014 (E)</p> <p>Guide: Measuring informality: A statistical manual on the informal sector and informal employment 2013 (E, F, S)</p>		<p>Summary Report of the Regional Conference on the Formalization of the Informal Economy, Bečići, Budva, Montenegro, 15-16 September 2015. (E)</p> <p>Working paper: Labour Inspection and Undeclared Work in the EU, 2013 (E)</p> <p>Book: Informalidad laboral en Argentina: segmentos críticos y políticas para la formalización; 2014 (S)</p> <p>Working paper: Dónde, cómo y por qué se redujo la informalidad laboral</p>	<p>Politiques Publiques et pratiques de l'économie informelle en Afrique Subsaharienne, Harmattan, 2014 (F)</p>

Tools and services by outcome/ policy area or outcome indicator	Applicability			
	Generic	High Income Countries (HICS)	Middle Income Countries (MICs)	Low Income Countries (LICs)
	<p>Guide: Guidelines concerning a statistical definition of informal employment; 2003 (E, F, R, S)</p> <p>Toolkit: Enabling Environment for Sustainable Enterprises (EESE) (E, S,</p>		<p>en Argentina durante el periodo 2003-2012; 2013 (S)</p> <p>Working paper: Informalidad, calidad del empleo y segmentación laboral en Argentina 2013 (S)</p> <p>Report: Perfil del emprendedor informal limeño. Demografía, percepciones y actitudes 2014 (S)</p> <p>Guide: Educación obrera para el trabajo decente (Módulo 4: Formalización de la economía informal) 2014 (S)</p> <p>Toolkit: Banco de datos virtual sobre informalidad y precarización laboral (América Latina y el Caribe) (S)</p> <p>Guide: Cartillas Pedagógicas para la organización y formación de trabajadores de la economía informal en Costa Rica, El Salvador y Honduras 2014 (S)</p>	
<p>Gender equality and address needs of vulnerable groups when facilitating transition to formality (including social partners interventions)</p>	<p>Conference proceeding: Best practices in HIV/AIDS prevention in the informal sector; 2003 (E)</p> <p>Book: Achieving decent work for domestic workers: An organizer's manual to promote ILO convention no.189 and build domestic workers' power; 2012 (E, F, S)</p> <p>Training package: Work Improvements in Small Enterprises (WISE+); 2009 (E, F, S, P, Kiswahili)</p> <p>Guide: Global manual for WIND: Work Improvement in Neighbourhood</p>		<p>Working paper: The visible face of women's invisible labour: Domestic workers in Turkey; 2013 (E, Turkish)</p> <p>Book: Trabajo decente, pobreza y empleo agrícola. Experiencias de organización sindical en el sector rural frente a la informalidad en América Latina; 2014 (S)</p> <p>Working paper: Estrategias para la formalización del empleo rural. El caso del Convenio de Corresponsabilidad Gremial en el sector vitivinícola de Mendoza 2014 (S)</p>	<p>Guide: Best practices in HIV/AIDS prevention in the informal sector, 2003 (E)</p>

Tools and services by outcome/ policy area or outcome indicator	Applicability			
	Generic	High Income Countries (HICS)	Middle Income Countries (MICs)	Low Income Countries (LICs)
	<p>Development/ Practical approaches for improving; 2014 (E)</p> <p>Guide: Improving safety, health and the working environment in the informal footwear sector: PATRIS operator's manual (Participatory Action Training for Informal Sector Operators); 2003 (E, Bahasa Indonesia)</p> <p>Toolkit: Know more about HIV/AIDS: a toolkit for workers in the informal economy; 2006 (E, Khmer)</p>		<p>Book: ¿Qué sabemos sobre los programas y políticas de primer empleo en América Latina?; 2015 (S)</p> <p>Book: Promoting transition towards formalization: Selected good practices in four sectors; 2014 (E)</p>	
Outcome 7	Promoting workplace compliance through labour inspection			
Legal framework, policies and strategies	<p>Book: Fundamentals of labour administration; 2010 (E, F, S, A, C)</p> <p>Book: Resolving individual labour disputes: A comparative overview; 2016 (E)</p> <p>Book: Labour regulation and development: Socio-legal perspectives 2016 (E)</p> <p>Book: Labour administration in uncertain times 2013 (E)</p> <p>Working paper: A guide to selected labour inspection systems 2011 (E)</p> <p>Working paper: Studies on labour inspection sanctions (E, F, S)</p> <p>Working paper: Compliance with labour legislation: its efficacy and efficiency, 2010 (E, F)</p> <p>Working paper : Labour ministries and labour administration in transition :</p>	<p>Working paper: Impact of the European economic and sovereign debt crisis on social dialogue, labour law and industrial relations in selected EU countries - Portugal, Greece, Spain, Italy and Ireland; 2013 (E)</p> <p>Book: The governance of policy reforms in southern Europe and Ireland: Social dialogue actors and institutions in times of crisis; 2013 (E)</p> <p>Working papers: The role of social dialogue in a post-crisis context – Germany, Spain and Sweden; 2016 (E)</p> <p>Book: Talking through the crisis: Social dialogue and industrial relations trends in selected EU countries; 2016 (E)</p>	<p>Toolkit: Safety and health on the farm, at the motor vehicle repair shop and at the wood workshop; 2015 (E, F, S, Portuguese, Chinese, Vietnamese)</p> <p>Toolkit: Safety and health on the farm, at the motor vehicle repair shop and at the wood workshop; 2015 (E, F, S, Portuguese, Chinese, Vietnamese)</p> <p>Working paper: Réformes de l'administration publique des pays membres de l'UEMOA: impacts et perspectives, 2009 (F)</p>	

Tools and services by outcome/ policy area or outcome indicator	Applicability			
	Generic	High Income Countries (HICS)	Middle Income Countries (MICs)	Low Income Countries (LICs)
	<p>recent developments and future prospects, 2011 (E)</p> <p>Working paper: Social rights and administrative regulations for effectiveness and sustainability: What modernization of labour law? 2012 (E)</p> <p>Working paper: Ministries of Labour: Comparative overview, database, organograms, ILO action, 2013 (E)</p> <p>Working paper: Labour inspection and employment relationship, 2013 (E)</p> <p>General Survey on the occupational safety and health instruments concerning the promotional framework, construction, mines and agriculture, 2017 (E, F, S)</p> <p>Policy brief: What works in labour administration (2017 – work in progress)</p> <p>Brief: Promoting social dialogue in the rural economy; 2015 (E, F, S).</p> <p>Brief: Transition to Formality: The Critical role of Social Dialogue; 2017 (E)</p> <p>Working paper: Multinational enterprises and inclusive development: Harnessing national social dialogue institutions to address the governance gap; 2017 (E).</p> <p>Working Paper: Social dialogue as a driver and governance instrument for sustainable development. ITUC-ILO; 2017 (forthcoming) (E, F, S)</p>			

Tools and services by outcome/ policy area or outcome indicator	Applicability			
	Generic	High Income Countries (HICS)	Middle Income Countries (MICs)	Low Income Countries (LICs)
	<p>Book: Employment relationship: A comparative overview; 2011 (E)</p> <p>Brief: Technical briefs on gender equality and social dialogue; 2013 (E, F, S, R)</p> <p>Guide: ILO codes of practice and guides on occupational health (E, F, S)</p> <p>Guide: Radiation protection and safety of radiation sources: International basic safety standards; 2014 (E, F, S, R, A, C)</p> <p>Guide: Labour inspection and other compliance mechanisms in the domestic work sector; 2015 (E)</p>			
Institutional capacity or strengthened collaboration with social partners and other institutions and partners	<p>Report: Improvement of national reporting, data collection and analysis of occupational accidents and diseases; 2012 (E)</p> <p>Guide: Labour Dispute Systems: Guidelines for improved performance; 2013 (Albanian, A, C, Bosnian, Bulgarian, E,F, Macedonian, Romanian, Russian, S)</p> <p>Guide: The tripartite process of determining hazardous child labour - Guide for facilitators; 2012 (E, F, R, S)</p> <p>Guide: Collective bargaining: A policy guide; 2015 (C, E, F, Macedonian)</p> <p>Database: Compendium of court decisions (E, F, S)</p>	<p>Conference proceeding: ILO–AICESIS Cooperation agreement and annual international conference on the role of economic and social councils and similar institutions (AICESIS) for the promotion of social dialogue and a theme of DWA (E, F, S, R)</p> <p>Hague Declaration on the Promotion of Workplace Compliance by Economic and Social Councils and Similar Institutions, 2015 (E, F, S)</p>	<p>Subregional Guide: Professional conciliation in collective labour disputes: A practical guide (Central and Eastern European countries)</p>	

Tools and services by outcome/ policy area or outcome indicator	Applicability			
	Generic	High Income Countries (HICS)	Middle Income Countries (MICs)	Low Income Countries (LICs)
	<p>Training Course and Handbook: Extending labour inspection to the informal economy (2016)</p> <p>Guide: National tripartite social dialogue: An ILO guide for improved governance; 2013 (A, E, F, R, P, Macedonian)</p> <p>Toolkit: Tools to assess workplace compliance - 8 country specific tools that measure workplace compliance in garment factories, based on core conventions and national labour law (E + relevant local languages)</p> <p>Training: Better Work industry seminars - Seminars where factory managers come together to increase their knowledge on industry level issues related to workplace compliance. Peer learning to share good practices. [Cambodia, Haiti, Indonesia, Jordan, Lesotho, Nicaragua, Vietnam] (E + relevant local languages)</p> <p>Factory-level approach to improve workplace compliance: factory-level training and coaching of worker management committees that use social dialogue as a means to find sustainable solutions to non-compliance issues (E + relevant local languages)</p> <p>How-to tools: to build capacity of workplaces, labour inspectorates and social partners to promote and sustain compliance to labour law [Cambodia, Haiti, Indonesia, Jordan, Nicaragua, Vietnam] (E + relevant local languages)</p>			

Tools and services by outcome/ policy area or outcome indicator	Applicability			
	Generic	High Income Countries (HICS)	Middle Income Countries (MICs)	Low Income Countries (LICs)
	<p>Industrial relations training: training of factory managers and workers to build their skills and capacity to improve IR at the workplace. [Cambodia, Haiti, Indonesia, Jordan, Lesotho, Nicaragua, Vietnam] (E + relevant local languages)</p> <p>Training: Labour dispute prevention and resolution institutional capacity building training: annual training course on building effective labour dispute resolution systems (E)</p> <p>Labour dispute resolution skills training courses:</p> <ul style="list-style-type: none"> – Certification course: conciliation/ mediation of labour disputes (E) – Managing interpersonal workplace conflicts (E) <p>Workplace cooperation: Factory level training for workers and managers to increase their capacity on the use of dialogue to fix compliance issues [Cambodia, Haiti, Indonesia, Jordan, Lesotho, Nicaragua, Vietnam] (E + relevant local languages)</p> <p>Human resources management: a course for factory managers to increase their capacity to design and implement effective and appropriate HR policies & systems [Cambodia, Haiti, Indonesia, Jordan, Lesotho, Nicaragua, Vietnam] (E + relevant local languages)</p>			

Tools and services by outcome/ policy area or outcome indicator	Applicability			
	Generic	High Income Countries (HICS)	Middle Income Countries (MICs)	Low Income Countries (LICs)
	<p>OSH training: training for OSH representatives at factory level where they learn to improve conditions of health and safety inside factories [Cambodia, Haiti, Indonesia, Jordan, Lesotho, Nicaragua, Vietnam] (E + relevant local languages)</p> <p>Supervisory skills training: training of line supervisors in factories on management skills [Cambodia, Haiti, Indonesia, Jordan, Lesotho, Nicaragua, Vietnam] (E + relevant local languages)</p> <p>Workers training: training course for factory workers to increase their understanding of their rights and responsibilities at work [Cambodia, Haiti, Indonesia, Jordan, Lesotho, Nicaragua, Vietnam] (E + relevant local languages)</p> <p>Management systems training: Training for factory managers and workers to design and apply management systems (e.g. around HR or OSH) [Cambodia, Haiti, Indonesia, Jordan, Lesotho, Nicaragua, Vietnam] (E + relevant local languages)</p> <p>Guide: National system for recording and notification of occupational diseases: Practical guide; 2013 (E)</p> <p>Guide: Approaches to attribution of detrimental health effects to occupational ionizing radiation exposure and their application in compensation programmes for cancer: A practical guide; 2010 (E)</p>			

Tools and services by outcome/ policy area or outcome indicator	Applicability			
	Generic	High Income Countries (HICS)	Middle Income Countries (MICs)	Low Income Countries (LICs)
	<p>Guide: ILO-WHO global framework for national occupational health programmes for health workers, 2010 (E)</p> <p>Guide: The Joint WHO-ILO-UNAIDS policy guidelines on improving health workers' access to HIV and TB prevention, treatment, care and support services: A Guidance Note; 2010 (E, S, F)</p> <p>Guide: Joint ILO/WHO Guidelines on health services and HIV/AIDS, 2005 (E, F, S, Bahasa Indonesia, Russian, Portuguese, Arabic, Chinese, etc.)</p> <p>Guide: Voice Matters: Consultation (Industrial and National Levels) Recommendation, 1960 (No. 113); 2017 (forthcoming), (E,F,S)</p> <p>Toolbox: Optimize the collection and use of OSH data; World Day for Safety and Health at Work 2017 (E, F, S)</p>			
Member States, social partners and other stakeholders that improve their knowledge and information systems to support workplace compliance	<p>Website: Encyclopaedia of OSH (E,F,S)</p> <p>Brief: Joint ILO/WHO briefing note for workers and employers "Ebola Virus Diseases"; 2014 (E, F, S, Italian)</p> <p>Training package - WISE: Action manual (Higher Productivity and Better Place to Work) 1988 (E)</p> <p>Brief: Radiation protection of workers; 2011 (E, F, S, Japanese)</p> <p>Database: Database on national tripartite institutions (in cooperation</p>	<p>Guide: Growing up protected: A handbook for the protection of adolescent workers; 2011 (E, S)</p>	<p>Training package: Work Improvements in Small Enterprises (WISE); 2009 (E, F, Kiswahili, P, S)</p> <p>Training package: Work Improvement in Neighbourhood Development (WIND); 2005 (E)</p> <p>Training package: Work Improvement for Safe Home (WISH): Action manual for improving safety, health and working conditions of home workers (WISH); 2006 (E, Vietnamese)</p> <p>Training package: Work Improvement in Small Construction Sites (WISCON):</p>	<p>Report: Guidance on addressing child labour in fisheries and aquaculture; 2013 (E, S)</p> <p>Report: Integrated area-based approach as a strategy for laying foundations for child labour-free zones - A case of Busia, Kilifi and Kitui Districts in Kenya; 2013 (E)</p> <p>Training package: Work Improvements in Small Enterprises (WISE); 2009 (E, F, Kiswahili, P, S)</p>

Tools and services by outcome/ policy area or outcome indicator	Applicability			
	Generic	High Income Countries (HICS)	Middle Income Countries (MICs)	Low Income Countries (LICs)
	<p>with International Association of Economic and Social Councils and Similar Institutions (AICESIS)); (E, F, S, R)</p> <p>Database: LEGOSH - Global Database on Occupational Safety and Health Legislation</p> <p>Database: Database on transnational company agreements (TCAs) (all EU languages)</p> <p>Database: International Chemical Safety Cards (E, F, Finnish, Hungarian, Italian, Japanese, Polish, S)</p> <p>Guide: Stress prevention at work checkpoints; 2012 (E, F, S, R)</p> <p>Guide: Ergonomic checkpoints; 2010 (C, E, F, S)</p> <p>Guide: Ergonomic checkpoints in agriculture; 2014 (C, E)</p> <p>Guide: Good practices in labour inspection on HIV and AIDS; 2012) (E)</p> <p>Guide: Handbook on HIV and AIDS for labour inspectors (2015) (E, F)</p> <p>Guide: Practices with good potential - Towards the elimination of hazardous child labour; 2012 (E)</p> <p>Guide: Compendium of good practices on addressing child labour in agriculture; 2014 (E)</p> <p>Software: e-LabadminOSH DVD-ROM (E, F, S)</p>		<p>Action checklist; 2003 (E, Thai, Bahasa Indonesia)</p> <p>Training package: WARM: Work Adjustment for Recycling and Managing Waste; 2010 (E)</p> <p>Training package: SOLVE training package: Integrating health promotion into workplace OSH policies; 2012 (E, F, S)</p> <p>Training package: Portworker Development Programme in Bulk Terminals; 2017 (E)</p> <p>Guide: Investigation of Occupational Accidents Diseases: A practical guide for labour inspectors, 2015 (E, F, S, Arabic, Chinese, Vietnamese, Portuguese, Georgian, Bosnian)</p>	<p>Training package: Work Improvement in Neighbourhood Development (WIND); 2005 (E)</p> <p>Training package: Work Improvement for Safe Home (WISH): Action manual for improving safety, health and working conditions of home workers (WISH); 2006 (E, Vietnamese)</p> <p>Guide: Combating child labour in the informal economy with special reference to agriculture: A manual for labour inspectors in Ghana, 2012 (E)</p> <p>Training package: Portworker Development Programme in Bulk Terminals; 2017 (E)</p> <p>Guide: Investigation of Occupational Accidents Diseases: A practical guide for labour inspectors, 2015 (E, F, S, Arabic, Chinese, Vietnamese, Portuguese, Georgian, Bosnian)</p>

Tools and services by outcome/ policy area or outcome indicator	Applicability			
	Generic	High Income Countries (HICS)	Middle Income Countries (MICs)	Low Income Countries (LICs)
	<p>Database: EPLex - Employment protection legislation database</p> <p>Working paper: Ministries of Labour, Comparative Overview, Database, Organograms, ILO action 2013 (E)</p> <p>Report: Global survey into the use of information and communication technologies in national labour administration system 2015 (E)</p> <p>Working paper: Comparative developments in labour administration 2016 (E)</p> <p>Report: ILO workshop on labour administration reforms and innovations: efficiency and outreach 2016 (E)</p> <p>Guide: Harmonization of labour inspection statistics, 2016 (E,F,S)</p> <p>Guide: Collection and use of labour inspection statistics, a short guide, 2016 (E, F, S)</p>			
Outcome 8	Protection of workers from unacceptable forms of work			
Revised laws, policies or strategies to protect workers, especially the most vulnerable, from unacceptable forms of work, in line with international labour standards and through tripartite dialogue	<p>Report: Violence and Harassment against Women and Men in the World of Work-Trade Union Perspective and Action 2017 (E)</p> <p>Report: World Report on Child Labour 2015: Paving the way to decent work for young people 2015 (E)</p> <p>Partnership: Global alliance to achieve SDG target 8.7 to combat child and forced labour; 2016 (E, F, S)</p>		<p>Book: Towards pay equity: A legal review of Jordanian national legislation; 2013 (E, A)</p> <p>Working paper: A study on the gender pay gap in the private education sector in Jordan; 2013 (E, A)</p> <p>Report: Child labour in rural Kazakhstan: Baseline survey results in Almaty and South Kazakhstan oblasts; 2013 (E, R)</p>	

Tools and services by outcome/ policy area or outcome indicator	Applicability			
	Generic	High Income Countries (HICS)	Middle Income Countries (MICs)	Low Income Countries (LICs)
	<p>Report: Unacceptable forms of work: A global and comparative study; 2015 (E)</p> <p>Report: Unacceptable Forms of Work: Results of a Delphi survey 2015 (E)</p> <p>Report: Giving a voice to rural worker s (General Survey concerning the right to association and rural workers' organizations instruments; 2015 (E, F, S)</p> <p>Report: Giving globalization a human face (General Survey on the fundamental conventions); 2012 (E, F, S)</p> <p>Report: Equality at work: The continuing challenge; 2011 (E,F,S,A, G, D, P, R, C)</p> <p>Report: Accelerating action against child labour; 2010 (E, F, S, A, G, D, P, R, C)</p> <p>Report: The cost of coercion; 2009 (E,F,S,A, G, D, P, R, C)</p> <p>Report: Freedom of association in practice: Lessons learned; 2008 (E, F,S, A, G, D, P, R, C)</p> <p>Book: Equal pay. An introductory guide; 2013 (E, F, S, A, C, R)</p> <p>Guide: Collective bargaining – a policy guide; 2015 (E, F, S, R, C)</p> <p>Guide: Modern policy and legislative responses to child labour; 2007 (E, F, S, Mongolian)</p>		<p>Guide: Good practices on the elimination of child labour in Central Asia (2014) (E, R)</p> <p>Guide: The good practices of labour inspection in Brazil: the prevention and eradication of child labour, 2010 (E, S, P)</p> <p>Guide: Safety and health in underground coalmines; 2011 (E, F, S, Turkish)</p> <p>Report: Business and the fight against child labour – Experience from India, Brazil and South Africa; 2013 (E, F, S)</p>	

Tools and services by outcome/ policy area or outcome indicator	Applicability			
	Generic	High Income Countries (HICS)	Middle Income Countries (MICs)	Low Income Countries (LICs)
	<p>Guide: Implementing the Hague Roadmap: Training guide for policy-makers; 2013 (E, F, S)</p> <p>Guide: Compendium of good practices on addressing child labour in agriculture; 2014 (E)</p> <p>Paper: Freedom of Association and Development; 2011 (E)</p> <p>Guide: Practices with good potential - Towards the elimination of hazardous child labour, 2012 (E)</p> <p>Guide: The tripartite process of determining hazardous child labour - Guide for facilitators; 2012 (E, F, S)</p> <p>Book: Indicators of forced labour; 2012 (E, V, C)</p> <p>Guide: Hard to see, harder to count – Survey guidelines to estimate forced labour of adults and children; 2012 (E, A)</p> <p>Guide: Fishers first: Good practices to end labour exploitation at sea; 2016 (E)</p> <p>Guide: General principles and operational guidelines for fair recruitment; 2016 (E, F)</p> <p>Book: Caught at Sea: Forced labour and trafficking in fisheries; 2013 (E)</p> <p>Guide: Combating child labour through education: A resource kit for policy-makers and practitioners; 2009 (E)</p>			

Tools and services by outcome/ policy area or outcome indicator	Applicability			
	Generic	High Income Countries (HICS)	Middle Income Countries (MICs)	Low Income Countries (LICs)
	<p>Guide: Tackling hazardous child labour in agriculture: Guidance on policy and practice – Toolkit; 2006 (E)</p> <p>Report: Age verification - Protection for unregistered children from child labour; 2016 (E)</p> <p>Guide: Together is better – Diagnostic process on Freedom of Association and Collective Bargaining in the Rural, Export Processing and Domestic Work Sectors; 2014 (E)</p> <p>Campaign: 50 for Freedom campaign to end modern slavery; 2015 (E, F, S)</p> <p>Report: Violence and Harassment against Women and Men in the World of Work-Trade Union Perspective and Action 2017 (E)</p>			
Working conditions in global supply chains	<p>Brief: Lessons learned on how the Better Work Programme has addressed unacceptable forms of work in the workplace and linkages to the policy level: Policy brief: Women, work and development (E)</p> <p>Research brief: Garment Factory Characteristics and Workplace Sexual Harassment (E)</p> <p>Research paper: Global Supply Chain Dynamics and Labour Governance: Implications for Social Upgrading 2016 (E)</p> <p>Forum: Child Labour Platform – A business-led forum for tackling child labour in supply chains; 2012 (E)</p>			

Tools and services by outcome/ policy area or outcome indicator	Applicability			
	Generic	High Income Countries (HICS)	Middle Income Countries (MICs)	Low Income Countries (LICs)
Strengthened institutional capacity to protect workers, especially the most vulnerable, from unacceptable forms of work	<p>Assessment tool: Diagnostic tool on freedom of association and collective bargaining in rural, export processing and domestic work; 2014 (E)</p> <p>Guide: Promoting equity - Gender-neutral job evaluation for equal pay: A step-by-step guide; 2008 (E, A, C, R, P, Danish)</p> <p>Guide: Promoting Equity - Ethnic diversity in the workplace: A step-by-step guide; 2014 (E)</p> <p>Guide: Combating forced labour: A handbook for employers & business; 2015 (E, C)</p> <p>Guide: Forced labour and human trafficking: Handbook for labour inspectors; 2008 (E, S, A, P, Bahasa Indonesia, Polish, Romanian)</p> <p>Course: (E-learning) Preventing and addressing forced labour and trafficking in persons in East and South-East Asia; 2013 (E)</p> <p>Guide: Combating child labour: A handbook for labour inspectors; 2002 (E, Bahasa Indonesia)</p> <p>Guide: Assessing psychosocial hazards and impact of child labour; 2011 (E)</p> <p>Course: (Turin) Communicating freedom of association and collective bargaining rights: a training course for media professionals; 2015 (E)</p>	<p>Guide: Growing up protected: A handbook for the protection of adolescent workers; 2011 (E, S)</p> <p>Guide: Labour inspection, gender equality and non-discrimination in the Arab states: Guidebook; 2014 (E, A)</p>	<p>Guide: Labour inspection, gender equality and non-discrimination in the Arab states: Guidebook; 2014 (E, A)</p> <p>Handbook: Child labour handbook for professionals (Jamaica); 2013 (E)</p> <p>Toolkit: Towards a fairer workplace: The fight to end gender-based discrimination in Jordan's labour market 2015 (E, A)</p>	<p>Report: Integrated area-based approach as a strategy for laying foundations for child labour-free zones - A case of Busia, Kilifi and Kitui Districts in Kenya; 2013 (E)</p> <p>Report: Effective responses to HIV and AIDS at work: A multi-country study in Africa; 2015 (E)</p> <p>Guide: Combating child labour in the informal economy with special reference to agriculture: A manual for labour inspectors in Ghana; 2012 (E)</p> <p>Guide: Capacity building of cocoa and agriculture extension officers and other key partners on child labour (E)</p> <p>Guide: Trainers manual on child labour for agricultural extension officers; 2013 (E)</p>

Tools and services by outcome/ policy area or outcome indicator	Applicability			
	Generic	High Income Countries (HICS)	Middle Income Countries (MICs)	Low Income Countries (LICs)
	<p>Training package: Training manual to fight trafficking in children for labour, sexual and other forms of exploitation (2009) (E, F, S)</p> <p>Handbook: HIV and AIDS and labour rights: A handbook for judges and legal professionals; 2015 (E)</p> <p>Guide: A handbook on HIV and AIDS for labour inspectors; 2014 (E, F)</p> <p>Guide: Good Practices for labour inspectors on HIV and AIDS, 2013 (E)</p> <p>Guide: HealthWISE - Work improvement in health services - Action manual; 2014 (E, F)</p>			
Outcome 9	Promoting fair and effective labour migration policies			
Research, knowledge and capacity building	<p>Report: ILO global estimates on migrant workers 2015 (E) International Migration Papers series (E, F, S)</p> <p>Report: Promoting fair migration : General Survey concerning the migrant workers instruments 2016 (E,F,S)</p> <p>Report: Skills mismatch of natives and immigrants in Europe 2017 (E)</p> <p>Report: Understanding the potential impact of skills recognition systems on labour markets 2016 (E)</p> <p>Brochure: General principles and operational guidelines for fair recruitment 2016 (E)</p> <p>Book: Informe regional – Flujos migratorios laborales intrarregionales: situación actual, retos y oportunidades</p>	<p>Paper: Promoting integration for migrant domestic workers in Europe; 2013 (E)</p> <p>Report: Moving up or standing still? Access to middle-skilled work for newly arrived migrants in the European Union; 2014 (E)</p> <p>Aiming Higher: Policies to get Immigrants into Middle-Skilled Work in Europe (2014) (E)</p>	<p>Report: Report on the Methodology, Organization and Results of a Modular Sample Survey on Labour Migration in Ukraine; 2014 (E, Ukrainian)</p> <p>Working paper: Realizing a fair migration agenda: Labour flows between Asia and Arab states Summary report for the ILO interregional experts' meeting, 3-4 December 2014, Kathmandu; 2015 (E)</p> <p>Book: Tricked and trapped: Human trafficking in the Middle East; 2013 (E, F, A)</p> <p>Report: Demographic and labour market trends in Yemen : a background paper to frame the interface between the youth employment challenge and the national migration policy; 2015 (E, A)</p>	<p>Guide: Money and migration: Smart guide for migrant workers (Asia); 2011 (E)</p> <p>Guide: Budget smart - Financial education for migrant workers and their families: Training manual (Asia); 2011 (E)</p> <p>Guide : Manuel de l'employabilité (Sénégal) Tome I Tome II ; 2011 (F)</p> <p>Guide: Pre-decision, pre-departure and return migration guides for migrant health workers from India and the Philippines (7 booklets); 2014 (E)</p>

Tools and services by outcome/ policy area or outcome indicator	Applicability			
	Generic	High Income Countries (HICS)	Middle Income Countries (MICs)	Low Income Countries (LICs)
	<p>en Centroamérica y República Dominicana; 2012 (S)</p> <p>Working paper: Global labour recruitment in a supply chain context; 2015 (E)</p> <p>Working paper: Regulating labour recruitment to prevent human trafficking and to foster fair migration: Models, challenges and opportunities; 2015 (E)</p> <p>E-book: Migration and Youth: Challenges and Opportunities (GMG Publication); 2015 (E)</p> <p>Working paper: Promoting decent work for migrant workers; 2015 (E)</p> <p>Book: International labour migration. A rights-based approach; 2010 (E)</p> <p>Brief: Labour Migration Facts Sheets 1 to 7; 2015 (E)</p> <p>Database: Good practices database - Labour migration policies and programmes (E)</p> <p>Course: (Turin) Academy on labour migration (E, F)</p> <p>Guide: Migration, human rights and governance - Handbook for parliamentarians No. 24; 2015 (E, F)</p> <p>Guide: In search of decent work. Migrant workers' rights: A manual for trade unionists; 2010 (E, F, S)</p> <p>Guide: Preventing discrimination, exploitation and abuse of women</p>		<p>Book: Access to justice for migrant domestic workers in Lebanon; 2014 (E)</p> <p>Working paper: Cooperating out of isolation: the case of migrant domestic workers in Kuwait, Lebanon, and Jordan; 2015 (E, A)</p> <p>Policy brief: The Kuwaiti labour market and foreign workers: understanding past and present to provide a way forward; 2014 (E)</p> <p>Report - Analytical report on the international labour migration statistics database in ASEAN: Improving data collection for evidence-based policy-making; 2015 (E)</p> <p>Brief: Disposiciones para el acceso efectivo a los procesos judiciales laborales de las personas migrantes, solicitantes de la condición de refugio y refugiadas. Circular No. 220 -2014 (Costa Rica); 2014 (S)</p> <p>Report: Climate change and migration issues in the Pacific; 2014 (E)</p> <p>Brief: MiWORC policy briefs and reports (South Africa); 2013-2015 €</p> <p>Brief: Protecting the rights of migrant domestic workers: Good practices and lessons learned from the Arab Region; 2015 (E)</p> <p>Guide: Code of conduct for the Syndicate of the Owners of Recruitment Agencies in Lebanon (SORAL); 2013 (E)</p>	

Tools and services by outcome/ policy area or outcome indicator	Applicability			
	Generic	High Income Countries (HICS)	Middle Income Countries (MICs)	Low Income Countries (LICs)
	<p>migrant workers: an information guide, 6 booklets; 2003 (E, Bahasa Indonesia)</p> <p>Guide: International migration statistics: guidelines for improving data collection systems; 1997 (E)</p> <p>Toolkit and training seminars: Labour provisions in trade and investment arrangements, 2017 (Bangkok, Brussels)</p> <p>Book: Making migration a development factor: the case of North and West Africa 2010 (E, S, F)</p> <p>Working paper: Global economic linkages. A model of employment and income dynamics in open economies 2009 (E)</p>			
Policy development	Book: Labour markets, institutions and inequality: Building just societies in the 21st century ; 2015 (E)			
Migrant domestic workers	<p>Report: Decent work for migrant domestic workers: Moving the agenda forward 2016 (E)</p> <p>Guide: Protection of migrant domestic workers in destination countries: ILO human rights training manual for consular officials and labour attaches; 2006 (E)</p>	Guide: Promoting the integration of migration domestic workers in Europe (training modules) ; 2014 (E, F, S)	<p>Guide: Trayecto formativo. Cuidado y atención de personas mayores. Material de apoyo para la formación de cuidadoras y cuidadores de personas mayores; 2015 (S)</p> <p>Guide: Trayecto formativo. Servicios en casas particulares. Material de apoyo para la formación del personal de casas particulares; 2015 (S)</p>	
Outcome 10	Strong and representative employers' and workers' organizations			
ACTEMP	Toolkit: Mobile Engagement with Members – A Toolkit for BMOs (E)		Toolkit: Enabling Environment for Sustainable Enterprises (EISE) (E, S, A)	Toolkit: Enabling Environment for Sustainable Enterprises (EISE) (E, S, A)

Tools and services by outcome/ policy area or outcome indicator	Applicability			
	Generic	High Income Countries (HICS)	Middle Income Countries (MICs)	Low Income Countries (LICs)
	<p>Training package: Building effective employers' organizations (E, F, S, R, Bahasa Indonesia)</p> <p>Guide: The Effective Employers' Organization: Services by Employers' Organizations 2012 (E)</p> <p>Guide: Building a strong and efficient sectoral employers' organization 2011 (E)</p> <p>Guide: Greening Economies Enterprises and Jobs: The role of employers' organizations in the promotion of environmentally sustainable economies and enterprises 2016 (E)</p> <p>Guide: A Guide on CSR and Human Rights – what does it mean for companies in supply chains? 2015 (E)</p> <p>Guide: Tackling Youth Employment Challenges. An introductory guide for Employers' Organizations 2011 (E)</p> <p>Report: Women in business and management: gaining momentum; 2015 (E, S)</p> <p>Website: ILO global disability network (E)</p>		<p>Software: Customer Relation Management (CRM) membership database for employers' organizations (E)</p>	<p>Software: Customer Relation Management (CRM) membership database for employers' organizations (E)</p>
<p>National workers' organizations that increase their organizational strength at the national and regional levels</p>	<p>Guide: Sustainable Development Goals - Trade Union Reference Manual on the 2030 Agenda for Sustainable Development 2017 (E)</p> <p>Journal: Trade unions and worker cooperatives: Where are we at? (International Journal of Labour Research); 2013 (E, F, S)</p>		<p>Training tool: Social dialogue in the health services: a tool for practical guidance – The handbook for practitioners; 2005 (F, S)</p>	<p>Training tool: Social dialogue in the health services: a tool for practical guidance – The handbook for practitioners; 2005 (F, S)</p>

Tools and services by outcome/ policy area or outcome indicator	Applicability			
	Generic	High Income Countries (HICS)	Middle Income Countries (MICs)	Low Income Countries (LICs)
	<p>Journal: Social justice and growth: The role of the minimum wage (International Journal of Labour Research); 2012 (E, F, S)</p> <p>Course: (Turin, Field) Employment policies (E, F, S, P)</p> <p>Course: (Turin, E-learning) Decent work and sustainable development (E)</p> <p>Course: (E-learning) Distance training in best practices in ILS reporting (E)</p> <p>Guide: Labour dispute systems: 2013 (E)</p>			
National workers' organizations that increase their representative strength to influence policy agendas at the national, regional and international levels	<p>Journal: A just transition for all: Can the past inform the future? (International Journal of Labour Research); 2014 (E, F, S)</p> <p>Course: (Turin) Unchaining rural supply chains: global trends and local innovations (Course) (E, S, P)</p> <p>Course: (Turin) Social protection, governance and tripartism (E, F, S, P, R, A)</p> <p>Course: (Turin) Training workshop on financing skills development (E, F)</p> <p>Guide: Governance of Social Security Systems: 2010 (E, F) Productivity improvement and the role of trade unions: A workers' education manual: 2015 (E)</p>			
National workers' organizations that use international labour standards to promote freedom of association,	<p>Course: (Turin) Communicating freedom of association and collective bargaining rights (E)</p>			

Tools and services by outcome/ policy area or outcome indicator	Applicability			
	Generic	High Income Countries (HICS)	Middle Income Countries (MICs)	Low Income Countries (LICs)
collective bargaining and social justice at the national, regional and international levels	<p>Course: (Turin, Field) Gender and women workers' rights (E, F, S)</p> <p>Course: (Turin, Field) International Labour Standards and fundamental principles and rights at work (E, F, S, A, P)</p> <p>Guide: Declaration on Fundamental Principles and Rights at Work and follow-up: A training guide: 2000 (E, F, S)</p> <p>Guide: Guide to International Labour Standards; 2014 (E)</p> <p>Guide: Educating for union strength: ILO ACTRAV handbook on educating trade union educators; 2015 (E)</p>			
Outcome A	Effective advocacy for decent work			
Intervention areas under Indicator A.1: Member States that have made the goal of decent work central to policy-making or make their policies compatible with decent work principles				
Mainstreaming Decent Work into national development plans and UNDAFs	<p>Brochure: Decent Work and the 2030 Agenda for Sustainable Development (print brochure)</p> <p>Toolkit: Toolkit for Mainstreaming Employment and Decent Work Country Level Application; 2008 (E, F, S, P)</p>			
Intervention areas under Indicator A.2: International agencies, multilateral institutions and regional institutions that have actively engaged with the ILO to promote decent work policies				
Mainstreaming Decent Work for SDG implementation	<p>Brochure: Decent Work and the 2030 Agenda for Sustainable Development (print brochure)</p> <p>Toolkit: CEB Toolkit for Mainstreaming Employment and Decent Work; 2007 (E, F, S, R, A, C, P)</p> <p>Book: Working towards Sustainable Development: Opportunities for decent</p>			

Tools and services by outcome/ policy area or outcome indicator	Applicability			
	Generic	High Income Countries (HICS)	Middle Income Countries (MICs)	Low Income Countries (LICs)
	work and social inclusion in a green economy 2012 (E, S)			
Intervention areas under Indicator A.3: Member States that have strengthened labour market information systems and disseminated information on national labour market trends in line with the international standards on labour statistics				
Labour market data and its analysis	<p>Book: Women and men in the informal economy: A statistical picture; 2014 (E)</p> <p>Report: Measuring employment in the tourism industries – Guide with best practices (in partnership with UNWTO); 2014 (E)</p> <p>Database: Country microdata repository using DDI standards and NADA software (E)</p> <p>Database: ILOSTAT database: ILO's global statistical database covering annual and short-term (monthly and quarterly) decent work indicators (E, F, S)</p> <p>App: ILOSTAT Country Profile Mobile application (iOS and Android): mobile access to the latest country-level data from a selection of key decent work indicators available in ILOSTAT(E, F, S)</p> <p>Software: Key Indicators of the Labour Market (KILM) software and Excel Add-In: a multi-functional research tool consisting of country-level data on 18 indicators of the labour market (E)</p> <p>Software: ILO labour market indicators module of the ADePT software: a tool developed in collaboration with the World Bank that enables users to analyse microdata and generate print-</p>	<p>Statistics brief: Skills mismatch in Europe 2014 (E)</p> <p>Research paper: Decomposing income inequality into factor income components: Evidence from selected G20 countries 2016 (E)</p> <p>Research paper: Labour market reforms in the Euro area: A DSGE Approach 2015 (E)</p> <p>Research paper Macroeconomic policy advice and the Article IV consultations: Comparative Overview of European Union Member States 2013 (E)</p> <p>Report: Eurozone job crisis: Trends and policy responses 2012 (E)</p>	<p>Research paper: Why is female labour force participation declining so sharply in India? 2014 (E)</p>	<p>Research paper: Employment and Economic Class in the Developing World 2013 (E)</p>

Tools and services by outcome/ policy area or outcome indicator	Applicability			
	Generic	High Income Countries (HICS)	Middle Income Countries (MICs)	Low Income Countries (LICs)
	<p>ready, standardized tables and charts (E)</p> <p>Research paper: Beggar or prosperity-neighbour? The international spillovers of labour cost, 2015 (E)</p> <p>Research Paper Income Inequality, Redistribution and Poverty: Contrasting rational choice and behavioural perspectives 2012 (E)</p> <p>What Works Research Brief Reducing Decent Work Deficits in Periods of Low Growth 2017 (E)</p>			
Statistical standards and methods	<p>Resolutions adopted by International Conferences of Labour statisticians</p> <p>Guide: Guidelines on the implications of employment promotion schemes on the measurement of employment and unemployment 1987 (E)</p> <p>Guide: Guidelines concerning treatment in employment and unemployment statistics of persons on extended absences from work 1998 (E)</p> <p>Guide: Checklist of good practices for mainstreaming gender in labour statistics (E)</p> <p>Guide: Guidelines concerning dissemination practices for labour statistics</p> <p>Guide: ICLS Resolutions and Guidelines (E, F, S)</p>			

Tools and services by outcome/ policy area or outcome indicator	Applicability			
	Generic	High Income Countries (HICS)	Middle Income Countries (MICs)	Low Income Countries (LICs)
	<p>Guide: International classifications: occupations (ISCO-08), status in employment (ICSE-93, being revised by ILO); 2012 (E)</p> <p>Standards manuals and tools for implementing the 19th ICLS Resolution concerning statistics of work, employment and labour underutilization:</p> <ul style="list-style-type: none"> - Guide: An integrated framework for wages statistics: A manual on methods (under revision); 2014 (E) - Guide: Measuring informality: A statistical manual on the informal sector and informal employment, 2013 (E, F, S) - Guide: Decent work indicators - Guidelines for producers and users of statistical and legal framework indicators; 2013 (E) - Guide: Manual on the measurement of volunteer work; 2011 (E, F, S) 			
Capacity building	<p>Course: (Turin) Labour market statistics and analysis academy (E)</p> <p>Course: (Geneva) Annual International/Regional Training Course on Labour and Social Policies for Decent Work (E, F, S)</p>			
Sustainable Development Goals	<p>Database: ILOSTAT database will be used as the ILO's source of statistical data for reporting on the SDG indicators (E, F, S)</p>			

NOTE 1:

This matrix contains the submissions by Policy Departments leading each outcome. For each outcome the request was to: a) choose the 2 or 3 policy intervention areas where there is the highest demand from constituents and list the tools and services corresponding to those selected areas only. b) Under each policy area choose only those services or tools used by the Community of Practice or Global Technical Team that are in highest demand from constituents in each level of income group of countries. In addition, tools and services were to be classified as being generic or HIC, MIC or LIC-specific.