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ACAS	Advisory Conciliation and Arbitration Services (UK)
ALMPs	active labour market policies
CSR	corporate social responsibility
EIS	employment insurance system
EU	European Union
FDI	foreign direct investment
FMCS	Federal Mediation and Conciliation Service (Canada)
IES	Interactive Employment Service (Hong Kong)
ILO	International Labour Organization
KLI	Korean Labour Institute
LAB/ADMIN	Labour Administration and Inspection Programme (ILO)
LMI	labour market information
MDGs	Millennium Development Goals
NEDLAC	National Economic Development and Labour Council (South Africa)
OECD	Organisation for Economic Cooperation and Development
OSH	occupational safety and health (OSH)
PES	public employment service
PMP	Preventive Mediation Program (Canada)
PSCBC	Public Service Co-coordinating Bargaining Council (South Africa)
SMEs	small and medium-sized enterprises
UNDAF	United Nations Development Assistance Framework

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