



Canada



## Malaysia National Recommendations for the 11<sup>th</sup> ASEAN Forum on Migrant Labour

“Digitalisation to Promote Decent Work for Migrant Workers in ASEAN”

24 September 2018, JW Marriott Hotel, Kuala Lumpur, Malaysia

### Recommendations

#### Theme 1: Digitalisation of migrant labour management

1. Promote digitalization of the recruitment, employment and reintegration processes to involve stakeholders and integrate all processes and approvals (with timelines) into one government portal (including health check-up, insurance, pension funds, investments etc.).
2. Use and customize existing popular social media and digital platforms to improve data sharing, information dissemination, and sharing of resources.
3. Promote sharing of good practices among ASEAN Member States on digital services.

#### Theme 2: Digital services to migrant workers

4. Develop comprehensive ASEAN framework on using digital services for migrant workers, employers and recruitment agencies, including on protection of data of migrant workers.
5. Develop integrated digital and non-digital complaints mechanism, including a list of support service providers and hotlines. According to national capacity, use block chain technology for protection of personal data and data integrity.
6. Combine efforts of all stakeholders in securing resources for realization of digital services for migrant workers.