**Lao PDR National Recommendations for the 11th ASEAN Forum on Migrant Labour**
"Digitalisation to Promote Decent Work for Migrant Workers in ASEAN"
18 October 2018, Lao Plaza Hotel, Vientiane, Lao People's Democratic Republic

**Recommendations**

1. Build infrastructure and capacity of ministry departments, workers and employers so that they can develop and operate comprehensive e-migration governance systems

2. Encourage integration of government, recruitment agency, and other private sector databases that include information on migrant workers within countries and cross border/regionally

3. Promote financial inclusion through expansion of accessible digital financial services, including reviewing legal frameworks and the inclusion of financial literacy elements in pre-departure training in countries of origin and destination

4. Promote channels for remittances between countries of origin and destination through multilateral agreements between banks, supported by multilateral government efforts

5. Guarantee that digital services, such as hotlines and other complaints mechanisms, are available to migrant workers 24/7 through innovative uses of technology

6. Promote digital literacy and capacity of migrant workers, while ensuring platforms are accessible and user friendly, including those who are semi-literate

7. Use existing platforms such as Facebook to the extent possible for information and service provision to overcome low digital literacy

8. Ensure that information provided through digital platforms is accurate and up-to-date

9. Ensure that migrant workers' personal information is protected by robust data protection systems

10. Promote sharing of good practice and effective programming that uses digitalization to promote decent work for migrant workers between ASEAN member states