

**International Labour Organization and Ministry of Labour, Thailand  
Capacity Building Workshop on Strengthening the Role of Labour Attachés in Thailand:  
Complaints Mechanism**

12 February 2015  
Sukhumvit 6, 3<sup>rd</sup> Floor  
Landmark Hotel  
Bangkok, Thailand

**AGENDA**

<b>Time</b>	<b>Agenda Item</b>
	<b>MC:</b> Mr. Pholawat Chuentrakulvitaya, Foreign Relations Officer, Office of the Permanent Secretary, Ministry of Labour, Thailand
08.30-09.00	Registration
09.00-09.15	<p><b>Opening remarks</b></p> <ul style="list-style-type: none"> <li>- Mr. Nakorn Silapa-archa, Permanent Secretary, Ministry of Labour, Thailand</li> <li>- Mr. Nilim Baruah, Regional Migration Specialist, International Labour Organisation</li> </ul> <p>Group photo and introduction of participants</p>
09.15 -09.30	<p><b>Session 1: ILO updates on capacity building programs for labour attaches</b></p> <p>Manuel Imson, Senior Project Coordinator, ASEAN TRIANGLE Project, International Labour Organisation</p>
09.30 -10.30	<p><b>Session 2: MOL updates on Labour Migration Related Policy and Complaint Mechanism in Thailand</b></p> <p><b>Summary:</b> This session will provide labour Migration related policy updates and outline complaints mechanisms in Thailand</p> <p><b>Moderator:</b> Mrs Piengpahp Withyachumnarnkul, Senior Expert on International Cooperation, Office of the Permanent Secretary, Ministry of Labour, Thailand</p> <p><b>Speakers:</b></p> <ul style="list-style-type: none"> <li>- Mrs. Darupat Limprawanit, Labour Specialist, Professional Level, Office of Foreign Workers Administration, Department of Employment, Ministry of Labour, Thailand</li> <li>- Mr. Chakri Hoonpho, Labour Specialist Chiang Mai Provincial Employment Office, Department of Employment, Ministry of Labour, Thailand</li> <li>- Ms. Chamaiporn Sintuprasit, Director of Labour Protection Bureau, Department of Labour Protection and Welfare, Ministry of Labour, Thailand</li> </ul>
10.30-10.45	<b>Coffee and tea break</b>
10.45-12.30	<p><b>Session 3: Role of labour attachés in facilitating migrant workers' access to complaints mechanisms</b></p> <p><b>Moderator:</b> Manuel Imson, Senior Project Coordinator, ASEAN TRIANLGE Project, International Labour Organization</p>



	<p><b>Session Summary:</b> Speakers will outline the existing complaints mechanisms in sending countries, the nature of complaints received, referral mechanisms in place and resolution of complaints. Philippines and Indonesia labour attaches will be invited to share good practices from postings in Malaysia and Singapore.</p> <p>5 labour attaché speakers - Cambodia, Laos, Myanmar, Philippines and Indonesia – 15 minutes each; 30 minute question and answer</p> <ol style="list-style-type: none"> <li>1. <b>Philippines,</b> Elizabeth Marie R. Estrada, Philippine Labour Attaché to Malaysia, Philippine Embassy, Malaysia</li> <li>2. <b>Indonesia:</b> Sri Indah Wijayanti, Former Indonesian Labour Attaché to Singapore, Government of Indonesia</li> <li>3. <b>Cambodia:</b> Mr Cheam Lamatin, Counselor in charge of Labor and Prisoner Affairs, Royal Embassy of Cambodia, Thailand</li> <li>4. <b>Laos:</b> Mr Viengsone Xayakeo, Second Secretary, Embassy of Lao</li> <li>5. <b>Myanmar:</b> U Thein Naing, Labor attaches, Embassy of the Union of Myanmar</li> </ol>
12.30 – 13.45	<b>Lunch</b>
13.45-15.00	<p><b>Session 4: Group Work</b> Break out discussion on mapping of existing complaint mechanism in Thailand and upon return, measures to improve coordination among key stakeholders to resolve migrant workers’ complaints and actions to improve coordination.</p>
15.00 – 15.15	Coffee break
15.15 – 16.00	<p><b>Session 4: Group Work</b>  Plenary group work presentations and identification of next steps Moderator: ILO</p>
16.00	Closing remarks, MOL