



► Annex

June 2021

Reporting and referral step-by-step guide for forced labour and human trafficking

Contact information of agencies that could
assist with your complaints in Malaysia

Shelter	
Consulate General of the Republic of Indonesia (Johor) Address: No. 46, Jl. Taat, Off Jalan Tun Abdul Razak, 80100, Johor Bahru, Johor	Tel: 07-2274188 Email: johorbahru.kjri@kemlu.go.id
Consulate General of the Republic of Indonesia (Kuching, Sarawak) Address: Lot 86, Section 53, Jalan Central Timur, 93100 Kuching, Sarawak	Tel: + (60)-82- 460734, 46173 Email: Kuching.kjri@kemlu.go.id/ kjrikuching@gmail.com
Consulate General of the Republic of Indonesia (Penang) Address: 467, Jalan Burma, Taman Selamat, 10350, George Town, Pulau Pinang	Tel: 04-2274686 Email: penang.kjri@kemlu.go.id
Embassy of the Republic of Indonesia Address: 233, Jalan Tun Razak, Imbi, 50400, Kuala Lumpur	Tel: 03-21164000 Email: kualalumpur.kbri@kemlu.go.id/ info@kbrikualalumpur.org
Embassy of the Republic of the Philippines Address: 1, Jalan Changkat Kia Peng, 50450, Kuala Lumpur	Tel: 03-21484233 Email: owwamalaysia@yahoo.com.my
Global Shepherd Berhad	Tel: 03-20117406 Email: info@globalshepherds.my

Address: c/o Villamaria Good Shepherd, Lorong Setiabistari 2, Medan Damansara, 50490, Kuala Lumpur	
Human Trafficking Watch Services Address: Jalan PJS6/5D, Apartment Desa Mentari Blok 2/9/25, Petaling Jaya, Selangor	Tel: 03-78655491/ 013-6055999 Email: dewikholifah999@gmail.com
Malaysian Anti Trafficking Council Address: Kompleks D, Pusat Pentadbiran, Kerajaan Persekutuan, 62546, Putrajaya	Tel: 03 80008000 Email: pro@moga.gov.my
Migrant Care Address: 2A2 Vistana Residence, 32, Jalan Taiping, Off Jalan Pahang, 50400, Kuala Lumpur	Tel: 019-6001728/ 010-7632161 Email: alexmigrantcare@gmail.com
Perak Women for Women Society (PWW) Address: 52, Jalan Sultan Azlan Shah, 30250, Ipoh, Perak	Tel: 05-2469715 Email: perakwomenforwomen@gmail.com
Tenaganita (Headquarters) Address: 12, Jalan 6/11, Seksyen 6, 46000, Petaling Jaya, Selangor	Tel: 03-77703691 Email: general@tenaganita.net
Tenaganita (Penang) Address: 4k, Lorong Delima 20, Island Glades, 11700, Penang	Tel: 04-6681753 Email: tnitapenang@tenaganita.net
Women's Aid Organization (WAO)- call to request for appointment Address: P.O. Box 493, Jalan Sultan, 46670 Petaling Jaya, Selangor	Tel: 03-7957 5636 / 0636 Email: info@wao.org.my

Health and Medical Care Assistance

A Call to Serve (ACTS)/ Kumpulan ACTS Address: Kumpulan A.C.T.S Berhad No. 16, Jalan 5/7, Petaling Jaya, Selangor	Tel: 03-22722585
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<p>Catholic Diocesan Centre (Penang) Address: 290, Jalan Macalister, Georgetown, 10450, Penang</p>	<p>Tel: 04-2292742/2292761 Email: admin@pgdiocese.org</p>
<p>Consulate General of the Republic of Indonesia (Johor) Address: No. 46, JI. Taat, Off Jalan Tun Abdul Razak, 80100, Johor Bahru, Johor</p>	<p>Tel: 07-2274188 Email: johorbahru.kjri@kemlu.go.id</p>
<p>Consulate General of the Republic of Indonesia (Kuching, Sarawak) Address: No. 21, Lot 16557, Block 11, Jalan Stutong, MTL D, 93350, Kuching, Sarawak</p>	<p>Tel: 082-460734 Email: Kuching.kjri@kemlu.go.id/ kjrikuching@gmail.com</p>
<p>Consulate General of the Republic of Indonesia (Penang) Address: 467, Jalan Burma, Taman Selamat, 10350, George Town, Pulau Pinang</p>	<p>Tel: 04-2274686 Email: penang.kjri@kemlu.go.id</p>
<p>Embassy of Cambodia Address: 46, Jalan U Thant, Taman U Thant, 55000, Kuala Lumpur</p>	<p>Tel: 03-42571150 Email: camemb.mys@mfa.gov.kh</p>
<p>Embassy of the Republic of Indonesia (Kuala Lumpur) Address: 233, Jalan Tun Razak, Imbi, 50400, Kuala Lumpur</p>	<p>Tel: 03-21164000 Email: kualalumpur.kbri@kemlu.go.id/ info@kbrikualalumpur.org</p>
<p>Embassy of Nepal Address: Wisma Paradise (Level 1, 3 and 9), No. 63, Jalan Ampang, 50450, Kuala Lumpur</p>	<p>Tel: 03-20201898/ 03-20201899 Email: eonkualalumpur@mofa.gov.np</p>
<p>Embassy of the Republic of the Philippines Address: 1, Jalan Changkat Kia Peng, 50450, Kuala Lumpur</p>	<p>Tel: 03-21484233 Email: owwamalaysia@yahoo.com.my</p>
<p>Global Shepherd Berhad Address: c/o Villamaria Good Shepherd, Lorong Setiabistari 2, Medan Damansara, 50490, Kuala Lumpur</p>	<p>Tel: 03-20117406 Email: info@globalshepherds.my</p>
<p>Human Trafficking Watch Services Address: Jalan PJS6/5D, Apartment Desa Mentari Blok 2/9/25, Petaling Jaya, Selangor</p>	<p>Tel: 03-78655491/ 013-6055999 Email: dewikholifah999@gmail.com</p>
<p>Malaysian Anti Trafficking Council Address: Kompleks D, Pusat Pentadbiran, Kerajaan Persekutuan, 62546, Putrajaya</p>	<p>Tel: 03-80008000 Email: pro@moga.gov.my</p>

<p>Migrant Care</p> <p>Address: 2A2 Vistana Residence, 32, Jalan Taiping, Off Jalan Pahang, 50400, Kuala Lumpur</p>	<p>Tel: 019-6001728/ 010-7632161</p> <p>Email: sekretariat@migrantcare.net</p>
<p>Seahut</p> <p>Address: No. 17, Jalan AU2A/6, Taman Keramat, 54200, Kuala Lumpur</p>	<p>Tel: 012-3114644</p> <p>Email: azizbeeeye@gmail.com</p>
<p>Tenaganita (Headquarters)</p> <p>Address: 12, Jalan 6/11, Seksyen 6, 46000, Petaling Jaya, Selangor</p>	<p>Tel: 03-77703691</p> <p>Email: general@tenaganita.net</p>
<p>Tenaganita (Penang)</p> <p>Address: 4k, Lorong Delima 20, Island Glades, 11700, Penang</p>	<p>Tel: 04-6681753</p> <p>Email: tnitapenang@tenaganita.net</p>
<p>Women's Aid Organization (WAO) – call to request for appointment</p> <p>Address: P.O. Box 493, Jalan Sultan, 46670 Petaling Jaya, Selangor</p>	<p>Tel: 03-7957 5636 / 0636</p> <p>Email: info@wao.org.my</p>

Case management services

<p>Ampo-Sentro</p> <p>Address: A-2-7, Pusat Perdagangn Seksyen 8, Jalan Sungai Jernih 8/1, 46050, Petaling Jaya, Selangor</p>	<p>Tel: 018-2580242</p> <p>Email: ammpokl@gmail.com</p>
<p>Archdiocesan Office for Human Development (AOHD)</p> <p>Address: No. 5, Jalan Bukit Nanas, 50250, Kuala Lumpur</p>	<p>Tel: 03-20780239</p>
<p>Catholic Diocesan Centre (Penang)</p> <p>Address: 290, Jalan Macalister, Georgetown, 10450, Penang</p>	<p>Tel: 04-2292742/2292761</p> <p>Email: admin@pgdiocese.org</p>
<p>Consulate General of the Republic of Indonesia (Johor)</p> <p>Address: No. 46, Jl. Taat, Off Jalan Tun Abdul Razak, 80100, Johor Bahru, Johor</p>	<p>Tel: 07-2274188</p> <p>Email: johorbahru.kjri@kemlu.go.id</p>
<p>Consulate General of the Republic of Indonesia (Penang)</p> <p>Address: 467, Jalan Burma, Taman Selamat, 10350, George Town, Pulau Pinang</p>	<p>Tel: 04-2274686</p> <p>Email: penang.kjri@kemlu.go.id</p>

<p>Consulate General of the Republic of Indonesia (Kuching, Sarawak) Address: No. 21, Lot 16557, Block 11, Jalan Stutong, MTL D, 93350, Kuching, Sarawak</p>	<p>Tel: 082-460734 Email: Kuching.kjri@kemlu.go.id/ kjrikuching@gmail.com</p>
<p>*Department of Labour (Peninsular Malaysia) Address: Aras 5, Blok D3, Kompleks D, Pusat Pentadbiran Kerajaan Persekutuan, 62530, Putrajaya</p>	<p>Tel: 03-8000 8000 Email: jtksm@mohr.gov.my</p>
<p>*Department of Labour (Sabah) Address: Tingkat 1, Blok C & D, Bangunan KWSP, Peti Surat 14557, Jalan Karamuning, 88852 Kota Kinabalu, Sabah</p>	<p>Tel: 088 - 238 755 Email: jtknsabah@mohr.gov.my</p>
<p>*Department of Labour (Sarawak) Address: Tingkat 13 Bangunan Sultan Iskandar, Jalan Simpang Tiga, 93532, Kuching, Sarawak</p>	<p>Tel: 082-242261 Email: jtknsarawak@mohr.gov.my</p>
<p>Embassy of Cambodia Address: 46, Jalan U Thant, Taman U Thant, 55000, Kuala Lumpur</p>	<p>Tel: 03-42571150 Email: camemb.mys@mfa.gov.kh</p>
<p>Embassy of Nepal Address: Wisma Paradise (Level 1, 3 and 9), No. 63, Jalan Ampang, 50450, Kuala Lumpur</p>	<p>Tel: 03-20201898/ 03-20201899 Email: eonkualalumpur@mofa.gov.np</p>
<p>Embassy of the Republic of Indonesia (Kuala Lumpur) Address: 233, Jalan Tun Razak, Imbi, 50400, Kuala Lumpur</p>	<p>Tel: 03-21164000 Email: kualalumpur.kbri@kemlu.go.id/ info@kbrikualalumpur.org</p>
<p>Embassy of the Republic of the Philippines Address: 1, Jalan Changkat Kia Peng, 50450, Kuala Lumpur</p>	<p>Tel: 03-21484233 Email: owwamalaysia@yahoo.com.my</p>
<p>Consulate General Republic of Indonesia (Kota Kinabalu Sabah) Lorong Kemajuan, Karamuning P.O. Box 11595,88817 KOTA Kinabalu Sabah</p>	<p>Tel: 088 - 219 110, 088 - 218 600 Email: kotakinabalu.kjri@kemlu.go.id</p>
<p>Global Shepherd Berhad Address: c/o Villamaria Good Shepherd, Lorong Setiabistari 2, Medan Damansara, 50490, Kuala Lumpur</p>	<p>Tel: 03-20117406 Email: info@globalshepherds.my</p>

<p>Human Trafficking Watch Services Address: Jalan PJS6/5D, Apartment Desa Mentari Blok 2/9/25, Petaling Jaya, Selangor</p>	<p>Tel: 03-78655491/ 013-6055999 Email: dewikholifah999@gmail.com</p>
<p>International Organization for Migration (IOM) – Repatriation services Address: 570, Jalan Bukit Petaling, 50460, Kuala Lumpur</p>	<p>Tel: 03-92355400 Email: IOMKualaLumpur@iom.int</p>
<p>Malacca-Johore Diocese Migrant Ministry Diocesan Migrants & Itinerants Ministry, Melaka-Johor Diocese Majodi Center, 2101 Jalan Masai, Plentong, 81750 Masai, Johor</p>	<p>Tel: +6 07 3871208; +6 0168341211 Email: mjmigrantmajodi.org</p>
<p>Malaysian Trades Union Congress (MTUC HQ) Address: 10-5, Jalan USJ 9/5t, Subang Business Centre, 47620, Subang Jaya, Selangor</p>	<p>Tel: 03-80242953 Email: sgmtuc@gmail.com</p>
<p>Malaysian Trades Union Congress (MTUC Johor) Address: No. 12-A, Jalan Mata Kucing, Kampung Pasir, 81200, Johor Bahru, Johor</p>	<p>Tel: 03-80242953/2955 Email: malaysiantuc.mrc@gmail.com</p>
<p>Malaysian Trades Union Congress (MTUC Penang) Address: No. 12, Second Floor, Tingkat Kikik 7, Taman Inderawasih, 13600, Seberang Perai, Penang</p>	<p>Tel: 04-3900402 Email: malaysiantuc.mrc@gmail.com</p>
<p>Migrant Care Address: 2A2 Vistana Residence, 32, Jalan Taiping, Off Jalan Pahang, 50400, Kuala Lumpur</p>	<p>Tel: 019-6001728/ 010-7632161 Email: sekretariat@migrantcare.net</p>
<p>North South Initiative (NSI) Address: A-2-7, Pusat Perdagangn Seksyen 8, Jalan Sungai Jernih 8/1, 46050, Petaling Jaya, Selangor</p>	<p>Tel: 03-79310741 Email: liberationx@gmail.com/ ns.initiative@gmail.com</p>
<p>Our Journey Address: Unit 5.05, Level 5, No.63, Wisma Paradise, Jalan Ampang, 50450, Kuala Lumpur</p>	<p>Tel: 019-5122852 Email: ssk010@gmail.com</p>
<p>Persatuan Sahabat Wanita Selangor (PWSW) Address: 11a, 1, Jalan Restu, Taman Restu, 43000, Kajang, Selangor</p>	<p>Tel: 03-87378380 Email: sahabatwanita@gmail.com</p>

<p>*Royal Malaysian Police (HQ) Address: Bukit Aman, 50560, Kuala Lumpur</p>	<p>Tel: 03-22662222 Email: rmp@rmp.gov.my</p>
<p>Seahut Address: No. 17, Jalan AU2A/6, Taman Keramat, 54200, Kuala Lumpur</p>	<p>Tel: 012-3114644 Email: azizbeeeye@gmail.com</p>
<p>Serantau Address: A-2-7, Pusat Perdagangan Seksyen 8, Jalan Sungai Jernih 8/1, 46050, Petaling Jaya, Selangor</p>	<p>Tel: 016-2097904 Email: serantau@buruhmigran.or.id</p>
<p>Tenaganita Address: 12, Jalan 6/11, Seksyen 6, 46000, Petaling Jaya, Selangor</p>	<p>Tel: 03-77703691 Email: general@tenaganita.net</p>
<p>Tenaganita (Penang) Address: 4k, Lorong Delima 20, Island Glades, 11700, Penang</p>	<p>Tel: 04-6681753 Email: tnitapenang@tenaganita.net</p>
<p>Women's Aid Organization (WAO) - call to request for appointment Address: P.O. Box 493, Jalan Sultan, 46670 Petaling Jaya, Selangor</p>	<p>Tel: 03-7957 5636 / 0636 Email: info@wao.org.my</p>

Counselling and psychosocial support

<p>Global Shepherd Berhad Address: c/o Villamaria Good Shepherd, Lorong Setiabistari 2, Medan Damansara, 50490, Kuala Lumpur</p>	<p>Tel: 03-20117406 Email: info@globalshepherds.my</p>
<p>Health Equity Initiative (HEI) Address: 26-1A, Jalan Vivikenanda, Brickfields, 50470, Kuala Lumpur</p>	<p>Tel: 03-22724957 Email: admin@healthequityinitiatives.com</p>
<p>Suka Society (for children) Address: P.O.Box 013 Jalan Sultan, 46700, Petaling Jaya, Selangor</p>	<p>Tel: 03-78774227 Email: enquiry@sukasociety.org</p>
<p>Tenaganita Address: 12, Jalan 6/11, Seksyen 6, 46000, Petaling Jaya, Selangor</p>	<p>Tel: 03-77703691 Email: general@tenaganita.net</p>

<p>Tenaganita (Penang) Address: 4k, Lorong Delima 20, Island Glades, 11700, Penang</p>	<p>Tel: 04-6681753 Email: tnitapenang@tenaganita.net</p>
<p>Women's Aid Organization (WAO)- call to request for appointment Address: P.O. Box 493, Jalan Sultan, 46670 Petaling Jaya, Selangor</p>	<p>Tel: 03-7957 5636 / 0636 Email: info@wao.org.my</p>

<p>Legal aid</p>	
<p>Johor Legal Aid Center Address: 5. Jalan Tun Abdul Razak Susur 1/1, Wadi Hana, 80000, Johor Bahru, Johor</p>	<p>Tel: 07-2763888</p>
<p>KL Legal Aid Center Address: No. 2, Leboh Pasar Besar, City Centre, 50050, Kuala Lumpur</p>	<p>Tel: 03-26911121 Email: legalaidkl@gmail.com/ legalaid@kllac.com</p>
<p>Penang Legal Aid Center Address: No. 21 (Ground Floor) Green Hall, 10200, Penang</p>	<p>Tel: 04-2617451</p>
<p>Selangor Legal Aid Center Address: No. 41, Jalan Bola Jaring 13/15, Section 13, 40100, Shah Alam, Selangor</p>	<p>Tel: 03-55107007</p>

* Enforcement agencies

<p>Contact details</p>	<p>ILO Regional Office for Asia and the Pacific United Nations Building Rajdamnern Nok Avenue Bangkok Thailand 10200</p>	<p>E: ilo@ilo.org</p>
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