

# TIMOR-LESTE TOURISM



**BOSS Project (Business Opportunities and Support Services)** aims at supporting the development of the private sector in Timor-Leste. It is funded by New Zealand Aid and Irish Aid and implemented by ILO in partnership with IADE (Institute for Business Support). The BOSS project is currently involved in supporting the beef, horticulture and tourism sectors.

Tourism is recognized as having good potential to increase employment and grow revenue for Timor-Leste and following research and discussion with the private sector and the Ministry of Tourism interventions currently are being implemented as follows.

## HOSPITALITY SKILLS TRAINING



Development of four training modules (4-5 days each) for district guest houses in partnership with local Timor-Leste training institute, ETDA.

- Hospitality and Tourism
- Food Preparation and Service
- Housekeeping and Property Maintenance
- Administration, Reception and Guest Service

Currently two modules have been developed and successfully piloted in Atauro and Maubisse.

## BUSINESS SKILLS TRAINING

Development by IADE/ILO of four training modules (2-3 days each) for district based tourism stakeholders.

- Marketing
- Financial Planning
- Record Keeping
- Costing

All four modules have been developed and the courses delivered as a pilot to Maubisse and Hato Bulico tourism businesses.





## DISTRICT TOURISM GROUPS – ATAURO



Assistance provided to Grupu Turizmu Atauro (GTA) with the establishment and implementation of their annual action plan.

- Tourism Development
- Marketing
- Training and Mentoring
- Planning and Liaison

To date significant progress has been achieved with GTA holding regular monthly meetings and two community workshops, completion of a visitor survey and commencing process of becoming an association. Trekking opportunities are being researched and marketing activities underway include consumer brochure, activity map, advertising and website.

## DISTRICT TOURISM GROUPS – MAUBISSE

Assistance provided to Associacao Turizmu Hospitalidade Maubisse (ATHM) with the establishment and development of their annual action plan.

- Marketing
- Training and Mentoring
- Planning and Liaison

Meetings have been held and mentoring/training provided to members. (Note: this group still remains fragmented in terms of member support and yet to operate in a cohesive focused way).



## TOURISM MENTORING

Tourism mentoring and information provided as requested to a wide range of Timor-Leste tourism stakeholders, both public and private sector to assist tourism development.

