

**Tripartite Workshop to Promote Social Dialogue on Financial Services Reforms in
Selected Asia and Pacific Countries
(Jakarta, Indonesia, 5-6 August 2015)**

Programme

WEDNESDAY 5 August

08:30 – 09:00 Registration of Participants

09:00 – 10:30 Group consultations (Government, Employer and Worker participants meet among their respective groups)

10:30-11:15 Opening Session

Welcoming address by Ms Michiko Miyamoto, Officer-in-Charge, ILO Country Office, Jakarta

Opening remarks by Ms Alette van Leur, Director, Sectoral Policies Department (SECTOR), ILO Geneva

Opening remarks by Mr Abdul Wahab Bangkona, Secretary-General of Ministry of Manpower of the Republic of Indonesia

Presentation and adoption of Workshop programme and objectives by Mr. J. Sendanyoye, Financial Services Sector Specialist, SECTOR, ILO Geneva

11:15 – 12:30

Presentations:

- *Brief presentation of the Conclusions of the ILO Global Dialogue Forum on the Impact of the Financial Crisis on Finance Sector Workers (Geneva, 24-25 February 2009): J. Sendanyoye*
- *Presentation of synthesized findings of the rapid assessment studies of the financial services sectors of participating countries: J. Sendanyoye*

Roundtable discussions

12:30 – 14:00 Lunch

14:00 – 16:00 Theme 1: Effects of financial and economic crises or restructuring on employment, working conditions, social dialogue and industrial relations in financial services: Regionally, nationally or at firm-level

Contributions from participants on the sectoral employment situation and trends in their own countries, and measures taken in the past to support the financial services sector in response to global, regional and national crises or economic downturns.

16.00 – 18:00 **Theme 2: Policy measures to respond to the employment and social effects of the crisis at the sectoral level a) examples from participating countries b) experience from other regions**

Presentations from participants followed by general discussion.

THURSDAY 6 AUGUST

09:00 – 11:00 **Theme 3: What should governments, employers' and workers' organizations the region do to anticipate crises and put in place, collectively and separately, measures to safeguard the health of their financial services sector and to help workers in the sector to cope with the effects of crises, including the local impacts of global financial enterprises?**

Presentations and general discussion: as under theme 2, above.

11:00 – 11:30 **Coffee/tea**

11:30 - 12:30 **Theme 4: Harnessing social dialogue and active labour market policies to ensure application of the ILO Decent Work Agenda in the financial services sector in Asia and Pacific countries: What mechanisms should be put in place to respond effectively to crises, reduce the risk of recurrences, promote more sustainable financial services, and safeguard decent employment in the sector?**

Panel discussion using examples provided by participants from their own countries and examples from elsewhere provided by Employer and Worker resource persons as well as ILO resource persons followed by general discussion: similar format as in above themes

12:30 - 14:00 **Lunch**

14:00 - 15:30 General discussion on theme 4 continues

15:30 - 16:00 **Coffee/Tea Break**

16:00 – 17:00 **Theme 5: Summary of discussions and the main elements of Workshop recommendations on action plans to safeguard and promote decent work in financial services at the regional, national, sectoral and firm levels in the Asia and Pacific region**

17.00 – 18:00 Consideration and adoption of Workshop recommendations.

CLOSURE