

**Inauguration of the Online Complaint System for Migrant Workers and
Overseas Pakistanis**

10 February 2016

Meeting Room, 5th floor, B Block, Pak Secretariat, Islamabad

Agenda

Time	Activity
10:30 – 10:35	Recitation from the Holy Quran
10:35 – 10:40	Welcome Remarks by Mr Khizar Hayat Khan, Secretary, MoOP&HRD
10:40 – 10:50	Introduction of the participants
10:50 – 11:15	Presentation on “Online Complaint System” by Mr Fayyaz Ahmad Malik, Chief Policy Planning Unit, MoOP&HRD
11:15 – 11:30	Statement by Ms Belinda Chanda, Officer-in-Charge, ILO
11:30 – 11:45	Statement by Mr Bernard Francois, Head of Operation, European Union.
11:45 – 12:15	Q & A session
12:15– 12:30	Concluding Remarks by Mr Khizer Hayat Khan, Secretary, MoOP&HRD
12: 30	Refreshment