

AGENDA

WORKSHOP TO ROLL-OUT THE MIGRANT WORKER RESOURCE CENTER (MRC)

OPERATION MANUAL TO EMPLOYMENT SERVICE CENTERS

FOR THE SOUTH PROVINCES IN VIET NAM

Ho Chi Minh, 21-22 May 2015

Time	Contents	Person in charge
Day 1: 21/5/2015		
13:30 – 14:00	Registration	DOLAB
14:00-14:15	Opening speech by MOLISA Remarks by ILO	DOLAB
14:15-14:30	Introduction of the MRCs model: objectives, target, achievements and lesson learnt on how to integrate counselling and support services into ESCs	DOLAB
14:30-14:40	Video on the MRCs	ILO
14:40-14:55	Introduction of the MRC Ops. Manual rationale, objectives, structure and how to use it.	ILO
14:55-15:15	Showcasing how MRCs can provide support for migrant workers. - Migrant workers to share benefits of receiving information from MRCs before departure and support for complaints.	- 1 migrant worker from Quang Ngai and 1 migrant worker from Bac Ninh
15:15-15:30	Tea break	
15:30-16:30	Experiences of one stop shop center to	Resource person from MRC

	support Filipino migrant workers Q&A	Philippines
16:30-17:00	Establishment of MRCs	DOLAB
Day 2: 22/5/2015		
9:00-9:15	MRC services including counselling and networking with the other organizations to provide support for migrant workers	DOLAB
9:00-9:15	Communication plan for MRCs including advertisement of MRCs	ILO
9:15-9:45	Monitoring and evaluation of MRC services	ILO
9:45-10:15	Sharing experiences from Thanh Hoa and Bac Ninh on establishing and operating MRCs in ESCs Q&A	Thanh Hoa and Bac Ninh ESC and DOLISA
10:15-10:30	Tea break	
10:30-11:00	Introduction CoC-VN and role of DOLISA and MRCs in support the CoC-VN monitoring and evaluation Q&A	VAMAS
11:00-11:15	VGCL action plan on protection of migrant workers and possible linkage with province and MRCs	VGCL
11:15-11:45	Introduction on Decree No 119 and the Role of DOLISA	DOLAB
11:45-12:00	Sharing of the preliminary findings of the study on complaint mechanism	ILO
12:00-13:30	Lunch	
13:30-14:00	How to deal with complaints of migrant workers: sharing from MRCs	ILO and MRCs
14:00-14:30	Update information on the current situation of the recruitment agencies and their practices	DOLAB
14:30-15:00	Discuss on the model to cooperate in recruitment of workers in provinces	All participants
15:00-15:15	Tea break	
15:15-16:00	Updating information on receiving labor markets	DOLAB

16:00-16:15	Proposed next steps for establishing and operating MRCs in ESC	
16:15-16:30	Closing remarks	DOLAB and ILO