International Conference

The Future of Social Security for New Forms of Work

26-28 July 2022
Background

The June session of the 2021 International Labour Conference called for a human-centred recovery through actions towards universal, adequate, comprehensive, and sustainable social protection systems that are adapted to developments in the world of work. The report of the 19th National Congress of the China Communist Party stated that by 2035, "all people will take solid steps to become prosperous", and that by the middle of this century, "common prosperity of all people will be basically realized, and our people will enjoy a happier and healthier life." To achieve this, China, like other countries, faces challenges related to the automation of the manufacturing and services industry, the digitalisation of the economy and the rise of the platform economy. Various technological, economic, social, and demographic changes are impacting the labour market and the ability of social security to protect workers during these transitions. They affect the objectives of universal coverage, the incidence of old and new risks that workers face and the financing of social security. In this context, there is an urgent need to re-think the important role that social security can play to promote common prosperity and to smooth transitions in the labour market.

Objective

The international conference gathers prominent national and international speakers to address the challenges of social security and responsesin the future of work in China and across the globe, in the context of key mega trends of digitalisation of work and transformations in employment relations. It addresses the question of how the future of social security can be strengthened and remain human centred, as well as different ways to ensure social security systems can adapt in response to rapid demographic changes.

Method

The conference will be organized in Beijing for national speakers and online via Zoom for international speakers and participants.

Participants

100 participants are expected, including officials of the Ministry of Human Resources and Social Security and its provincial branches, social partners, delegates from the European Union member states and the EU Delegation represented in China, embassies, and national and international academics.
# Agenda

## 26 July 2022

**Towards a Social Security System Adapted to the Future**

**14.00 – 15.15 Beijing, 13.00 – 14.15 Bangkok, 8.00 – 9.15 Brussels & Geneva**

Moderator: Dr. Changhee Lee, Director, ILO Country Office for China and Mongolia

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<tr>
<th>Time</th>
<th>Session 1 - Opening remarks</th>
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| 14.00 – 14.15 | • Mr. Yu Jiadong, Vice Minister, Ministry of Human Resources and Social Security (MOHRSS) of China  
                      • Ms. Chihoko Asada-Miyakawa, ILO’s Assistant Director-General and Regional Director for ILO Office for Asia and the Pacific (Video)  
                      • Mr. Tim Harrington, Deputy Head of Delegation, Delegation of the European Union to China |

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<th>Time</th>
<th>Session 1 - Keynote speeches</th>
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| 14.15 – 15.15 | • Ms. Anna Diamantopoulou, Chair, *High-level group on the future of social protection and of the welfare state in the EU*  
                      • Dr. Zheng Gongcheng, Member of the Standing Committee of the National People’s Congress of the PRC, President of the China Association of Social Security, *Social security in China: Overview, challenges and future prospects*  
                      • Dr. Shahra Razavi, Director, Social Protection Department, ILO Headquarters Geneva, *High-road strategies for universal social protection* |

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<th>Time</th>
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<th>Time</th>
<th>Session 1 - Session 1 - Social security and the future of work &amp; income</th>
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| 15.30 – 17.30 | Faced with new forms of business and work organisation, involving the use of internet based technologies such as platform work, digitalisation and automation, workers are facing new risks, challenges and opportunities. Social security is asked to provide fast and innovative responses to workers needs and circumstances. This session will explore the emerging regulation of new forms of work in Europe, in Asia and in China. Focus will be on occupational injury for new forms of work, unemployment protection and job transitions.  
                      • Dr. Alberto Barrio, Postdoctoral Researcher, University of Copenhagen, Social security for new forms of work in Europe  
                      • Dr. Yang Yang and Dr. Weng Renmu, Chinese Academy of Labour and Social Security (CALSS), *Social security for workers in new forms of employment in China: pensions and employment injury*  
                      • Ms. Liu Peng, Deputy Director-General, Unemployment Insurance Department of MOHRSS, *Innovative responsive measures of unemployment insurance to COVID-19* |

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27 July 2022

9.00 – 10.30 Beijing, 8.00 – 9.30 Bangkok
Moderator: Mr. Wang Junfang, Vice President of Chinese Academy of Labour and Social Security

9.00 – 10.30 Session 2 - Social security adaptation to a super ageing society
The rapid pace of population ageing in China raises new challenges for social security. It requires innovations in the design and delivery of social security for rapidly ageing populations. This session will highlight the importance of addressing the demographic challenges to prevent poverty in old age and ensure that care does not represent an undue burden on future generations, with a special consideration of gender equality.

• Mr. Nuno Cunha, Senior Social Protection Technical Specialist, ILO Decent Work Technical Support Team for East and South-East Asia and the Pacific, ILO principles for multi-tier pension reform (Video)
• Mr. Qi Tao, Deputy Director-General, Pension Department of MOHRSS, Promoting high-quality and sustainable development of the pension insurance system adapted to the population ageing
• Mr. Fan Weidong, Director-General, Department of Benefits, National Healthcare Security Administration of China, Long-term care policies in China
• Ms. Zhang Wentao, Director, Employers’ Department of China Enterprise Confederation, Support to improve the governance of the ageing society in China

10.30 – 10.45 Tea/Coffee break

10.45 – 12.00 Beijing, 9.45 – 11.00 Bangkok
Moderator: Mr. Simon Brimblecombe, Head of the Regional Actuarial Services Unit, ILO Asia and the Pacific

10.45 – 12.00 Session 3 - Sustainable social security financing
The diverse forms of employment call for changes in the nature and combination of sources of financing for social security benefits. This session dwells on the adaptations in the financing methods and administrative mechanisms for collecting revenue to fund benefits for workers in new forms of employment. It presents new regulations on transparency and duties related to reporting of incomes and working time of platform workers. It discusses the changing responsibilities between traditional employers, workers, platform companies and different government departments (e.g. tax authorities, social security agencies) in declaration and collection of revenue.

• Mr. Simon Brimblecombe, Head of the Regional Actuarial Services Unit, ILO Asia and the Pacific, Adaptations of social security financing to rapid ageing and the future of work
• Dr. Carmelo Mesa-Lago, Professor, Pittsburgh University, Lessons from four decades of pension privatization in Latin America, 1980-2020
• Ms. Tang Xiaoli, Director-General, Social Insurance Fund Supervision Bureau, MOHRSS, Multi-channel financing for basic pensions in China
• Mr. Jose Francisco Pacheco Jimenez, Member of the Board of Directors, Central Bank of Costa Rica, Social security financing and new forms of employment
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<td><strong>14.00 – 16.00</strong></td>
<td><strong>Beijing, 13.00 – 15.00 Bangkok, 8.00 – 10.00 Brussels &amp; Geneva</strong></td>
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<td>Moderator: Mr. Lluís Prats, Head of Unit, International Affairs, Directorate-General for Employment, Social Affairs and Inclusion, European Commission</td>
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<td><strong>14.00 – 16.00</strong></td>
<td><strong>European perspectives on ageing and sustainable financing</strong></td>
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<td>• Mr. Valdis Zagorskis, Deputy Head of Unit for Social Protection, Directorate-General for Employment, Social Affairs and Inclusion, European Commission, <em>Adequacy of pensions and long-term care in the EU</em></td>
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<td>• Mr. Terry Ward, Director of Studies, APPLICA, <em>Social protection financing in the EU</em></td>
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<td>• Dr. Yves Stevens, Law Professor, University of Leuven, <em>Occupational pensions in Europe (Video)</em></td>
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## 28 July 2022
### Robust and Agile Social Security Governance

**9.00 – 12.00 Beijing, 8.00 – 11.00 Bangkok**
Moderator: Mr. Dai Xiaochu, Deputy Director, ILO Country Office for China and Mongolia

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<th>Session 5 – Human centric social security administration and services</th>
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<td>9.00 – 10.30</td>
<td>The social security responses to COVID-19 crisis worldwide have shown that social security systems need robust governance and administration to be able to be responsive to urgent demands without compromising their integrity and the trust of citizens. The challenges of extending social security to workers in new forms of employment also depend on the ability of social security administration to communicate and deliver efficient services directly to individuals with a sufficient degree of operational autonomy without always relying on collaboration with employers. This session will share experiences worldwide and in China in ensuring that administrative systems are well equipped and adapted to these changes in the back office.</td>
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<td>• Mr. Luis Frota, Project Manager, ILO Country Office for China and Mongolia, <em>Human centric social security administration and service delivery</em></td>
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<td>• Ms. Liu Jiawei, Director, Communication Division, Social Insurance Administration (SIA) of MOHRSS, <em>Practices to explore better social security administration and services</em></td>
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<td>• Ms. Fei Ping, Associate Researcher, CALSS, <em>Social security administration for workers in new forms of employment in China</em></td>
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<td>10.50 – 12.00</td>
<td>The challenge of covering workers in all types of employment requires that social security learns to interact in more personalized ways with its members and users in their context of work and life settings. The digital transformation of social security therefore starts with the users in mind and aims to create more personalized user experiences across the life cycle. This means that people’s interaction with social security needs to be less costly, seamless, and integrated across different branches. It also means that users are heard and there are effective mechanisms to redress their claims. This session discusses international practices and experiences in organizing social security to provide more personalized and frictionless services to users across their different needs and risks.</td>
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<td>• Ms. Song Jingyan, Director-General, Information Center of MOHRSS, <em>Digital transformation of social security administration and services in China</em></td>
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<td>• Dr. Morten Meyerhoff, Advisor, Operating Unit on Policy-Driven Electronic Governance of United Nations University (UNU-EGOV), <em>Digital transformation in social security institutions: findings from international case studies</em></td>
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| 14.00 – 15.30| **European perspectives on social security governance**  
• Prof. Dr. Ulrich Becker, Managing Director, Max Planck Institute for Social Law and Social Policy, *Coordination of social security delivery systems in Europe: centralization and decentralization*  
• Mr. José Fernández Albertos, Director General Social Security, Spain, *Challenges of social security policy and service delivery in Spain*  
• Dr. Raul Ruggia-Frick, Director, Social Security Development Branch, International Social Security Association (ISSA), *Digital solutions for customer-centric social security* |
| 15.30 – 15.45| **Closing remarks**                          
• Mr. Hao Bin, Director-General, International Cooperation Department of MOHRSS  
• Dr. Changhee Lee, Director, ILO Country Office for China and Mongolia |
Chinese speakers

Mr. Yu Jiadong
Vice Minister, Ministry of Human Resources and Social Security (MOHRSS) of China

Prof. Zheng Gongcheng
Member of the Standing Committee of the National People’s Congress of the PRC, President of the China Association of Social Security, and Professor of Renmin University. He has been engaged in research on social insurance policies and employment for years. He was a key contributor to the drafting and formulation of the Social Insurance Law. He has several important publications, including "China’s Social Security System: Evolution and Evaluation" (2002), "China’s Social Security Reform and Development Strategy: Concepts, Objectives and Action Plans" (2008), "30 Years of Social Security in China" (2009), "Report on Social Security Development in China" (2016-2018), "Global Social Security and Economic Development: Retrospect and Prospect" (2019), "From Cold and Hunger toward a Better Life: 70 Years of Chinese People’s Livelihood (1949-2019)."

Mr. Hao Bin
Director-General, International Cooperation Department of Ministry of Human Resources and Social Security

Ms. Tang Xiaoli
Director-General, Social Insurance Fund Supervision Bureau, MOHRSS
Vice-Chairman, Technical Commission on Investment of Social Security Funds of the International Social Security Association (ISSA)
Mr. Zhai Yanli
Director-General, Social Insurance Administration of MOHRSS. He has worked in the former Ministry of Labour since 1991. He was the Director-General of the Information Center of MOHRSS since 2017 and assumed his current position since 2021. Mr. Zhai has long been engaged in employment, social insurance policy and informatization of human resources and social security. He led or participated in the “all-in-one social security card project”, national pooling of enterprise employee pension insurance, research on key technology and its major application in public services and information technology systems and in national vocational qualification service system, among many other national-level research and projects. Mr. Zhai is also the Vice President of China Association of Employment Promotion.

Ms. Song Jingyan
Director-General, Information Center of MOHRSS. She has been engaged in the informatization of human resources and social security for 25 years. She has been responsible for the overall planning of "JinBao Project", the construction of social insurance information systems, the social security card, and the Big Data of human resources and social security. She participate din the formulation of several standards for social insurance information system, sector cloud of human resources and social security card.

Ms. Zhang Wentao
Director of Employers’ Department of China Enterprise Confederation, Member and Deputy Director of the Office of the National Tripartite Conference for the Coordination of Labour Relations. She has been involved in the formulation of China’s labour laws and policies, as well as the research and formulation of China’s policies on employment, delayed retirement, and social security. She is also the Vice Chair of the Committee of Labour and Human Resource Dispute Resolution of Chinese Association of Labour Science (CALS), Vice President of Labour Relations Branch of the China Human Resource Development Research Association, Executive Director of Social Law of China Law Society and CALS.

Mr. Qi Tao
Deputy Director-General, Pension Department of MOHRSS, He has been working on pension insurance for enterprise employees for many years, mainly responsible for insurance policy, benefit calculation and adjustment, improvement of social pooling level, retirement conditions, etc.
Ms. Liu Peng
Deputy Director-General, Unemployment Insurance Department of MOHRSS. She has long been engaged in unemployment insurance policy formulation and implementation. She participated in the formulation of unemployment insurance policies in response to the epidemic, and guided local governments in effective implementation of the policies.

Mr. Wang Junfang
Vice President of the Chinese Academy of Labour and Social Security (CALSS). Mr. Wang used to be Member of the Standing Committee of the Handan Municipal Committee of Hebei Province, Deputy Mayor, and Member of the Leading Communist Party Group of the Municipal Government, and Deputy Director of the Institute of Labour Science of MOHRSS.

Mr. Fan Weidong
Director, Department of Benefits, National Healthcare Security Administration of China. Mr. Fan has long been engaged in the theoretical research and practical work of health security. He has been engaged in the policy formulation of long-term care insurance system framework, and organization of its implementation, including promotion of pilots. Mr. Fan holds a Bachelor’s degree in clinical medicine, and a Master’s degree in public administration.

Ms. Liu Jiawei
Director, Communication Division, Social Insurance Administration (SIA) of MOHRSS. With more than 10 years’ experience in social insurance administration and services, Ms. Liu’s work focuses on consultation of social security policy and service and communication. She has participated in the reforms related to social insurance administration.

Ms. Fei Ping
Deputy Director and Associate Researcher at the Social Security Fund and Administration Research Office of the Chinese Academy of Labour and Social Security (CALSS). Ms. Fei has long been engaged in theoretical and policy research in the field of social security, and has presided over or participated as a core member in more than 90 research projects, including major national science and technology projects, major projects sponsored by the Social Science Fund, and projects commissioned by the Ministry of Human Resources and Social Security (MOHRSS). Ms. Fei has published seven books (a single authored monograph and six co-authored books) and more than 20 academic papers in core academic journals and newspapers.
Dr. Yang Yang
Associate researcher at the Pension Security Research Office of the Chinese Academy of Labour and Social Security of the Ministry of Human Resources and Social Security (MOHRSS). Dr Yang has long been engaged in theoretical and policy research in the field of social security and has presided over or participated as a core member in more than 50 research projects, including major national science and technology projects, major projects sponsored by the Social Science Fund, and projects commissioned by ministries (MOHRSS, National Development and Reform Commission, Ministry of Finance etc.) and provincial governments. Dr Yang has published 20 academic papers in core academic journals and newspapers. Dr Yang was graduated from the Graduate School of the Chinese Academy of Social Sciences in 2013 with a doctorate in economics.

Dr. Weng Renmu
Associate researcher at the Work Injury Insurance Research Office of the Chinese Academy of Labour and Social Security (CALSS). Dr. Weng has long been engaged in research on labour and social security theory and policy, work injury insurance and other related areas. Dr. Weng received his Ph.D. in Management from the Institute of Social Security, School of Public Administration, Renmin University of China.
International speakers

Dr. Changhee Lee

Dr. Changhee LEE is the Director of ILO Country Office for China and Mongolia from 1 July 2021. Prior to his current appointment, he was the Director of the ILO Country Office for Viet Nam since September 2015. He joined ILO Headquarters in Geneva in 1996 where he participated in a number of major global research programme on industrial relations. Subsequently he worked as an industrial relations specialist of the ILO’s East Asian team in Bangkok covering South East and North East Asia (2000-2006) and in Beijing covering China, Mongolia and Viet Nam (2006-2012). He has a Ph.D. of sociology from Seoul National University.

Ms. Chihoko Asada-Miyakawa

Ms Asada-Miyakawa began her role as ILO’s Assistant Director-General and Regional Director for ILO Office for Asia and the Pacific on 1 August 2020. Prior to this appointment, she represented the Japanese Government at the ILO Governing Body as part of her two-year role of Assistant Minister for International Labour Affairs, within the Japanese Ministry of Health, Labour and Welfare.

Mr. Tim Harrington

Tim Harrington has been Deputy Head of Delegation to the PRC since August 2019. He previously served in the EEAS Headquarters and in the General Secretariat of the Council of the EU. He previously served as Deputy Head of the Embassy of the Ireland to the PRC, Chargé of the Embassy of Ireland to Japan, Ambassador of Ireland to the Republic of Croatia and at the Permanent Representation of Ireland to the EU in Brussels.

Ms. Anna Diamantopoulou

Chair of the high-level EU expert group on the future of social protection. Ms. Diamantopoulou served as the European Commissioner for Employment, Social Affairs and Equal Opportunities, and has held several significant portfolios as a Minister in the Greek government. She is the President of DIKTIO – Network for Reform in Greece and Europe, a leading independent, non-partisan, Athens-based think tank, which she founded in 2013. Anna was Fisher Family Fellow at Harvard Kennedy School, Distinguished Scholar at Singapore’s Lee Kuan Yew School of Public Policy as well as Richard von Weizsäcker Fellow at the Robert Bosch Stiftung. She has received multiple awards and decorations, such as the French Legion of Honour. She holds MA degrees in Civil Engineering and Regional Development from the universities of Athens and Thessaloniki.
International Conference on the Future of Social Security for New Forms of Work

**Dr. Shahra Razavi**

Director of the Social Protection Department at the International Labour Organization (since February 2020). Before joining the ILO she was Chief of the Research and Data Section at UN Women and prior to that she was Senior Researcher at the United Nations Research Institute for Social Development (UNRISD). She obtained her Bsc. from the London School of Economics and Political Science (LSE), and her Msc. and D. Phil/PhD from Oxford University. She has published extensively on social policy, social protection, gender and work in a development context.

**Dr. Janine Berg**

Janine is Senior Economist in the Research department of the International Labour Office in Geneva, Switzerland. She has written on employment and labour market institutions and was lead author of the ILO report, *Non-standard employment around the world: Understanding challenges, shaping prospects*. Her current area of focus is on transformations in the world of work, including digital labour platforms and algorithmic management. Janine received her Ph.D. in economics from the New School for Social Research in New York, USA.

**Dr. Alberto Barrio Fernandez**

Alberto Barrio is a postdoctoral researcher at the Legal Studies in Welfare and Market (WELMA) centre of the University of Copenhagen, within the framework of the project *Reshaping Work and Welfare in the Digital Age* (WorkWel). Alberto’s research focuses on how platform work may affect the regulation of labour and social security protection, and how it contributes to a rethinking of the central pillars of the Welfare State. Prior to joining the University of Copenhagen, Alberto obtained a PhD degree from the Faculty of Law at Tilburg University, as well as worked as a researcher at KU Leuven as part of the Horizon 2020 project *Working Yet Poor*.

**Mr. Nuno Meira Simoes da Cunha**

Economist with a specialization in Public Policy and Administration. Since July 2015, he is the Senior Specialist on Social Protection of the Decent Work Technical Support Team for East and South-East Asia and the Pacific of International Labour Organization.

**Mr. Simon Brimblecombe**

Simon Brimblecombe is Chief Technical Adviser at the International Labour Organisation in Bangkok. He is Head of the ILO Regional Actuarial Services Unit and manages actuarial and investment projects in 10 countries in the region. He is a qualified actuary (FIA) and economist and previously worked at the International Social Security Association and different consultancies in the UK and Switzerland as well as in different lecturing & teaching posts.
Prof. Dr. Carmelo Mesa Lago
Dr. Carmelo holds a Doctorate in Law University of Madrid and Iberoamerican Organization of Social Security (1958); and a PhD Industrial and Labor Relations (social security) Cornell University (1968). He is a Distinguished Service Professor Emeritus of Economics and Latin American Studies, University of Pittsburgh 1999-, amongst other titles. He holds awards from the ILO (International Prize on Decent Work for life work on social protection, shared with Nelson Mandela), Alexander von Humboldt Stiftung Senior Prize (outstanding work on social security), University of Pittsburgh Chancellor Senior Research Award, Sheth Faculty Award for International Achievement, Choice (outstanding book on social security), Iberoamerican Organization of Social Security and Inter-American Conference on Social Security (life work on social security). He was nominated to the SSRC Albert O. Hirschman Prize in Social Sciences, 2020.

Mr. Jose Francisco Pacheco Jimenez
Former Vice Minister of Finance and Public Credit of Costa Rica (2014-2017), Mr Pacheco Jimenez is member of the Board of Directors of the Central Bank of Costa Rica (2018-2022). He has over 20 years of professional experience in the fields of health economics, education, poverty, social security and public management. Experience as international consultant with past projects in more than 35 countries around the world. He published with other colleagues (2019) Measuring financing gaps in social protection for achieving SDG target 1.3. Global estimates and strategies for developing countries, ILO.

Mr. Lluís Prats
Head of Unit—International Affairs, Directorate-General for Employment, Social Affairs and Inclusion, European Commission. He is a Member of the Barcelona Bar Association and MBA (Trinity College Dublin). He worked in the Spanish National and Local Administrations and joined the European Commission in 1995, where he has had several responsibilities in the Directorate-General for External Relations and in the DG for Internal Market, Industry, Entrepreneurship and SMEs, prior the DG for Employment, Social Affairs and Inclusion.
Mr. Valdis Zagorskis
Deputy Head of Unit for Social Protection, Directorate-General for Employment, Social Affairs and Inclusion, European Commission. The unit supports Member States in modernising their social protection systems to ensure adequate social protection for all in the context of an ageing society. Valdis led previously the pension team focusing on retirement income adequacy in Member States and worked on the Directive on the acquisition and preservation of supplementary pension rights (‘Portability’ directive) and the triennial Pension Adequacy Reports. Valdis studied political science at the University of Latvia and European social security at KU Leuven.

Mr. Terry Ward
Terry Ward is Director of Research at Applica. Before setting up Applica in 1992, he was a Senior Research Officer in the Department of Applied Economics at the University of Cambridge working on a wide range of economic policy issues. Since then, he has helped to produce a large number of reports and studies on economic and social issues for the European Commission, including all 8 Reports on Economic, Social and Territorial Cohesion published since 1996, the last earlier this year. From 2005 to 2017, he was Director of the Social Situation Monitor, set up by DG EMPL to review social developments in EU Member States and the author of many of the research papers produced. Since 2014, he has been a member of the European Social Policy Network management team and scientific director of the MISSOC (Mutual Information System on social Protection) Secretariat. He is also currently directing the Evaluation Helpdesk, set up by DG Regio and DG Empl to support Member States in carrying out evaluations of Cohesion Policy programmes, and, in addition, is directing a study on minimum income schemes in EU Member States.

Prof. Dr. Yves Stevens
As a professor of social law at the KU Leuven he teaches classes in social security law, labour law, social complementary insurances and the legal aspects of Human Resources Management. As a social law researcher he is both nationally and internationally involved in research projects. He has done international project research in i.a. Australia, Japan, Bulgaria, Greece, Italy, Spain, Finland, France and the Netherlands. He is a graduate of the Universities of Namur (French speaking), Leuven (Dutch speaking), Brussels (ULB – French speaking) and London (Queens college) and holds a PhD in law from the University of Leuven. He is the Chair of the editorial board of the Belgian Journal for Social Security and a member the ENRSP (European Network for Research on Supplementary Pensions), the Belgian academic council for pensions and held positions at the EIOPA (European Insurance and Occupational Pensions Authority) in Frankfurt-am-Main as an academic member of the OPSG (Occupational Pensions Stakeholder Group) (2010-2013).
**Mr. Dai Xiaochu**

Deputy Director of ILO Country Office for China and Mongolia since August 2016. Mr. Dai brings to the role decades of experience of international and domestic in the field of labour and human resources development. He has participated extensively in China’s labour and employment policy-making and implementation at the national level. Before join the ILO, he was counsellor of Permanent Mission of the People’s Republic of China to the United Nations Office and other International Organizations in the Switzerland. He holds a MSc in Human Resource Development from the Manchester University.

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**Mr. Luis Frota**

Mr. Luis Frota is the manager of EU-China project -Improving China’s institutional capacity towards universal social protection implemented by the International Labour Office in Beijing in partnership with MOHRSS, the Ministry of Human Resources and Social security and the European Union. Previously he held the positions of social protection specialist ILO Office in Pretoria, South Africa, in Dakar, Senegal and in Geneva, Switzerland. He worked for UNICEF in Angola in 2015. He holds an MPA (University of York, UK), MSc Social policy and administration (LSE, London, UK).

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**Dr. Morten Meyerhoff Nielsen**

Academic Fellow at United Nations University, Operational Unit for Policy-Driven Electronic Governance. Morten Meyerhoff Nielsen started as an Academic Fellow and has since January 2019 been a special EGOV Adviser, at the United Nations University Operating Unit on Policy-Driven Electronic Governance (UNU-EGOV, www.egov.unu.edu). Current research responsibilities include the UNU-EGOV track on electronic governance for public sector burden reduction and governance for context-specific public service delivery.
Prof. Dr. Ulrich Becker
Managing Director of the Max Planck Institute for Social Law and Social Policy. Professor at the Faculty of Law at Ludwig Maximilian University in Munich. Doctor in Law from the University of Würzburg and LL.M. in Comparative European and International Law Studies from the European University Institute (EUI) in Florence, Italy. Formerly fellow at Harvard Law School and visiting professor in Leuven, Beijing, Porto Alegre and Tokyo. Prof. Dr. Becker’s research is dedicated to the key questions of national and European social law. His research foci include the development of social rights in the European Union, as well as the modernisation of the German social benefits systems, health law and the impact of migration for the welfare state. Prof Becker has coordinated the publication *Social Law 4.0: New Approaches for Ensuring and Financing Social Security in the Digital Age*, available online.

Dr. José Fernández Albertos
General Director of Social Security Management, Spain (Ministry of Inclusion, Social Security and Migration) from June 2022 to the present. In 2020 he joined the Cabinet of the Minister of Inclusion, Social Security and Migration as an Advisory Member. He is a senior scientist at the Institute of Public Policies and Goods of the Higher Council for Scientific Research (CSIC) since September 2009. Before joining the CSIC, he was a professor at the Institut Barcelona d’EstudisInternacionals from 2007 to 2009, and has sporadically taught Comparative Politics, Political Economy and Research Methods at several Spanish and foreign universities. He has a degree in Political Science and Administration from the Complutense University of Madrid, a Master’s in Social Sciences from the Juan March Institute for Studies and Research, and a PhD in Political Science from Harvard University.

Dr. Raul Ruggia-Frick
Director of the Social Security Development Branch at the International Social Security Association (ISSA), which is responsible for the ISSA knowledge output, analysis and data collection. The main activities include preparing professional standards in social security administration (i.e. ISSA Guidelines), social security databases and policy analysis, and the technical content of ISSA conferences and events. He was formerly responsible for the ISSA projects related to the application of ICT in Social Security. Before joining the ISSA in 2009, he worked in the social security institution of Uruguay (BPS) as IT Manager. Raul Ruggia-Frick holds a Computer Engineer degree from the University of the Republic (Uruguay), and he received his Ph.D. in Computer Science from the University of Paris VI (France).