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ILO'S SUPPORT TO SYRIAN REFUGEES AND HOST COMMUNITIES

UPDATES FROM JORDAN, LEBANON, TÜRKİYE, IRAQ, SYRIA AND EGYPT

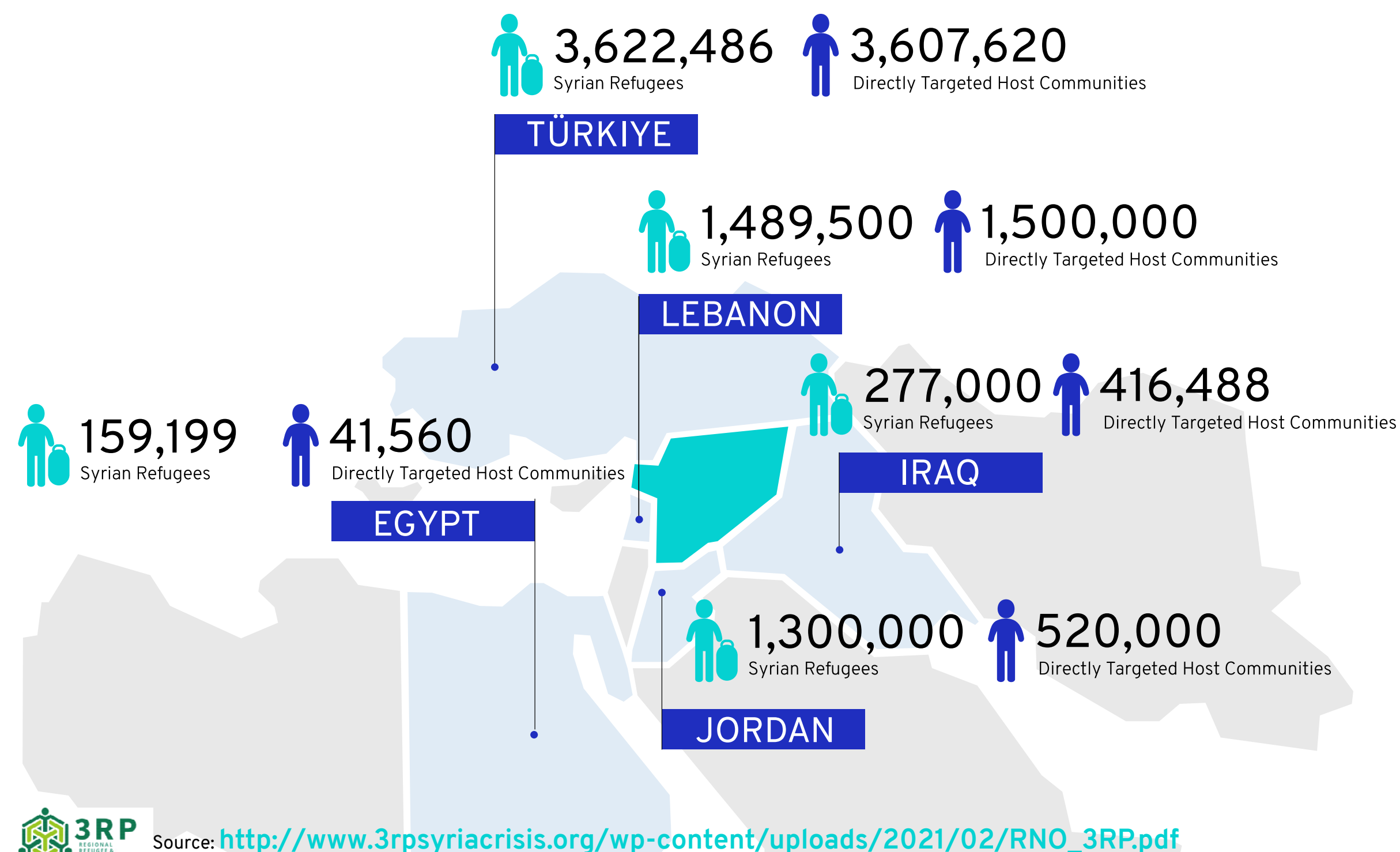


June 2023

From Displacement to Development Opportunities

AN ILO APPROACH TO DECENT WORK

Twelve years after the outbreak of the Syrian crisis, nearly 6.8 million Syrians continue to be hosted as refugees across the region, which include Jordan, Lebanon, Türkiye, Iraq and Egypt.



Decent work and social justice are essential elements of the Humanitarian-Development-Peace Nexus where employment, decent working conditions and social dialogue can contribute to peace and resilience.

Within the framework of the [Regional Refugee and Resilience Plan \(3RP\)](#), the ILO continues to implement a development-focused and employment-driven response, in a [conflict-sensitive manner](#). In doing so, the ILO programmes and projects can contribute to peace by providing concrete decent work opportunities; increasing social cohesion; and reducing (real or perceived) grievances and sense of injustice.

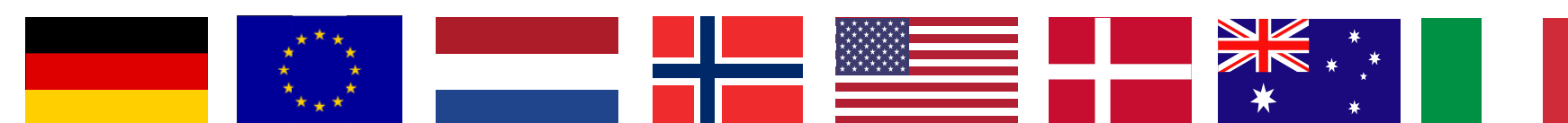
The ILO's work is grounded in the [Centenary Declaration for the Future of Work](#) and the [Guiding Principles on the Access of Refugees and other Forcibly Displaced Persons to the Labour Market](#), as well as on [Recommendation No. 205 on Employment and Decent Work for Peace and Resilience](#).

The ILO recently reinstated its physical presence in Syria to expand its work in the country, and works closely with constituents and other UN agencies to promote decent work principles and increase employment opportunities. In recent years, the ILO has been providing technical support in several key areas such as child labour prevention, skills development, labour inspection, occupational safety and health, and social protection. Most recently, ILO's efforts have focused on restoring the livelihoods of people in communities affected by the earthquake which struck Türkiye and Syria. [ILO promotes early recovery through community resilience in earthquake-damaged Aleppo](#). See also: [ILO response to the earthquakes in Türkiye and Syria](#).

PARTNERSHIPS

The ILO's interventions supporting refugees and host communities are implemented in close collaboration with national governments, workers' and employers' organizations, as well as UN agencies, development partners, academia and civil society.

Interventions in Jordan, Lebanon, Türkiye, Iraq, Egypt and Syria are funded by a combination of ILO's regular resources and targeted funding from:



And in partnership with:



ILO EMPLOYMENT-RICH RESPONSE TO THE EARTHQUAKES IN TÜRKİYE AND SYRIA

Described as “one of the biggest natural disasters of our times,” the multiple earthquakes which struck Türkiye and northern Syria on 6 February 2023 resulted in the death and injury of tens of thousands of people, and caused extensive damage to buildings and infrastructure in both countries.

ILO assessments on the impact of the earthquakes on the labour market indicate that hundreds of thousands of workers lost their livelihoods, increasing risks of poverty, informality and child labour.

[In Türkiye](#), initial data derived from the ILO assessments suggests the earthquake left more than 658,000 workers unable to earn their living. Additionally, almost 220,000 workplaces are no longer in use due to effects of the earthquake. [In Syria](#), where 12 years of conflict had already taken a huge toll on the economy and labour market, around 170,000 workers lost their jobs due to the earthquakes, leaving around 154,000 households and more than 725,000 individuals directly affected.



ILO RESPONSE IN TÜRKİYE

EMERGENCY NEEDS SUPPORT

- The ILO in Türkiye has [mobilized 21,370 emergency items](#) to meet the hygiene, food and accommodation needs in the region.
- It has also mobilized funding for two container settlements areas and three child friendly spaces in earthquake-hit provinces.
- In addition, children, families, businesses and workers are receiving psycho-social support.

ASSESSMENTS

- The ILO in Türkiye is conducting needs-assessment research to be published soon on how to better identify the impact of the earthquake on the future of the labour market and promote skills needed in the region.
- The ILO in Türkiye collaborated with other UN agencies on the “Türkiye Earthquakes Recovery and Reconstruction Assessment (TERRA)” prepared by the Strategy and Budget Office (SBO) of the Turkish Presidency. The ILO worked on a recovery package focusing on employment-intensive approaches in public works to generate employment opportunities and promote resilient economic growth and sustainable development.

EMPLOYMENT CREATION AND BUSINESS CONTINUITY

- Efforts have been made by [re-directing or re-purposing existing project](#) resources to ensure the service continuity of the Turkish Employment Agency (İŞKUR) in three earthquake-hit provinces through the procurement of containers, in addition to designing immediate and temporary employment actions to address the needs of the earthquake-stricken areas, through Employment Intensive Investment Programmes (EIIPs) and cash for work+ programmes in collaboration with the Ministry of Labour and Social Security.
- Similarly, SMEs and cooperatives will receive support for capital development, mentoring, technical assistance, and small recovery grants.

SAFETY AT WORK

- EIIP will prioritize the safety of women by incorporating measures to prevent gender-based violence into its short-term and medium- to long-term responses.

VOICES



“I came with my family from Malatya to Ankara right after the earthquake. We are making a new start from scratch, and I am so happy to learn new skills. I improved my technical capabilities to use all the machines in here. I don't feel that I am treated

differently, as a young woman and someone who has come from earthquake-hit areas, but that I am equal to the others.”

Ece Yılmaz, 22, started to work in a chocolate-making company, through ILO's skills development programme in Türkiye. The Work Based Learning Programme; ISMEP, supports companies who are hiring employees from earthquake-hit regions.

ILO EMPLOYMENT-RICH RESPONSE TO THE EARTHQUAKES IN TÜRKİYE AND SYRIA

ILO RESPONSE IN SYRIA

ASSESSMENTS

- A Baseline Assessment of the Needs of Households and Workers Affected by the Earthquake in Aleppo- Syria 2023 was completed. Alarmingly, it found that around 95 per cent of the surveyed households considered their income to be insufficient to meet living costs. Given the average monthly income of 200,000 SYP (or around 20-30 US\$), the majority of these workers are in the ranks of the working poor.
- A qualitative study of child labour practices is underway to present practical and operational future intervention designs. Preliminary data from Aleppo show that the insufficient income pushed some 11 per cent of households to engage in child labour.

STRUCTURAL DAMAGE ASSESSMENT

- The ILO provided 20 sets of concrete damage assessment instruments to the Engineers Syndicate in Aleppo, alongside a training to 34 engineers on how to safely assess structural earthquake damage.

EMPLOYMENT CREATION AND BUSINESS CONTINUITY

- The ILO's employment-intensive infrastructure recovery programme in Aleppo will generate [500 decent job opportunities](#) by the end of the year. These works include debris removal, water sewage repairs, rehabilitation of pedestrian walkways and school rehabilitation. 65,000 inhabitants in the area will benefit from clean and safe roads and 5,000 children will have safe access to schools.

SAFETY AT WORK

- The engineers' syndicate, which is tasked with overseeing the implementation of the employment-intensive works, has been trained on [Occupational Safety and Health](#), and [on employment-intensive methods](#) in construction work.
- First aid training and personal protective equipment required to carry out the work were provided to workers in Aleppo.



VOICES



"I was greatly affected by the disaster, as I constantly felt tense and anxious. As for the work, we have a huge amount of work to do as a result of the emergency response that we have undertaken to help the people in our neighborhoods.

I have gained experience through my current job as an engineer. I believe that this work will pave the way for more work with different organizations in the future."

Mohammed Ghazi recently joined workers in removing debris and repairing infrastructure damaged by the earthquake in the Aleppo neighbourhood of al-Saliheen, as part of the ILO's emergency employment scheme in the Syrian city. The ILO is using its employment-intensive approach to support the livelihoods of people through immediate employment and income opportunities, while rehabilitating infrastructure.

JORDAN

MAIN ACHIEVEMENTS

Established in 2016, the ILO Programme of Support to the Jordan Compact (POS) responds to ongoing labour market challenges exacerbated by the conflict in Syria through development-focused and employment-driven interventions to create an enabling environment for decent work and job creation.



PROMOTING DECENT WORK FOR ALL

84,000+ work permits facilitated by the ILO's Programme of Support since 2019

- Contributing to the social protection and economic self-reliance of refugees and vulnerable host community members through a joint programme with UNICEF to operationalise Jordan's National Social Protection Strategy 2019-2025.

2,800+ workers, including Syrian refugees, are being provided with 18 months of contributions subsidies to help transition into the social security system.

- Collaboration with UNHCR on intensive outreach to Syrian refugees had led to simplifying and updating the FAQs on work permits and social security registration on different social media platforms.

3,400+ Jordanian, refugee and migrant agricultural workers were reached with information on the labour law and rights at works, including social security and Occupational Safety and Health

42% **57%**

- More than 600 children in or at risk of child labour received specialized child protection case management services.
- Engaging with factories to improve working conditions under the relaxed Rules of Origin trade agreement through collaboration between the European Union and ILO's Better Work Jordan Programme.

JOB CREATION

24,728 **51%** **6,183** **987** jobs created through the ILO's Employment Intensive Infrastructure Programme in Jordan since 2016

Almost **1,500,000** working days created since 2016

- Work includes terracing, forestry maintenance, nurseries, Hydroponic projects, school and road maintenance and tree planting.
- Around 1,200 Ministry staff from public works, agriculture and local administration units, were trained on labour-based technology.
- 59 women entrepreneurs were selected to receive seed funding to establish their green SMEs in both Mafraq and Irbid.

Since 2017, the ILO established and supported 13 employment service centres for job seekers

43,000+ job seekers received **career guidance** and **job matching services** through the ILO's employment services centres

35% **33%**

Around **20,000** men and women were placed in jobs through these services

32% **36%**

12,500+ workers placed in **jobs in the agriculture sector** through seven ILO-supported Agriculture Guidance and Employment Units

28% **44%**

- Over 50 cooperative representatives and 20 youth interested in establishing a new cooperative were reached by ILO COOP tools, namely MY.COOP, THINK.COOP and START.COOP.
- A National Strategy for the Jordanian Cooperative Movement (2021-2025) was launched with the support of the ILO.
- ILO's "Women Do Business" programme was implemented as an adapted form of "Start and Improve Your Business"

480 **45%** Syrian and Jordanian **women** completed the training

331 **46%** received seed funding and mentorship

SKILLS DEVELOPMENT

18,000+ Syrian refugees and Jordanians, including persons with disabilities, benefited from the ILO's recognition of prior learning (RPL) since 2017

- Over 2,000 Jordanian, refugee and migrant workers in construction and agriculture, were trained and certified through ILO's on-the-job-training programmes.

8,600 **50%** **38%** youth received professional development and career counselling on technical and vocational training pathways to employment

519 **71%** **26%** youth participated in the Job Search Clubs

- Ministry of Education certified trainers trained over 1,600 school counsellors on career guidance manuals, namely "My First Career Pathway," which have gained endorsement as part of the curriculum in Ministry of Education schools, including those situated within refugee camps.

VOICES



"This certificate is now playing a big role in my career. I need a work permit and a certificate to work in Jordan. I feel that new, unexpected doors have opened for me. But this is just the beginning. I want to further improve in and expand my job, live simply, get married, and work hard so that I will be able to build my own house one day."

Ahmed Mohamed, 22, is a young painter and decorator from the Syrian city of Aleppo, who has a hearing and speech disability. He recently earned a certificate from the Jordan Technical and Vocational Skills Development Commission recognizing his working skills in painting and decorating, through ILO's Recognition of Prior Learning programme. Since 2021, the initiative has supported thousands of Syrian and Jordanian workers in the country to access formal employment and decent work through skills development, coaching and mentoring, and final, formal certification.

LEBANON

MAIN ACHIEVEMENTS

Within the framework of the Lebanon Crisis Response Plan (LCRP), the ILO's response to the Syria crisis in Lebanon is focusing on promoting employment and decent work under the key pillars: labour market governance, skills development, job creation and social protection.



JOB CREATION

From 2016 to April 2023

10,387

jobs created through the ILO's Employment Intensive Infrastructure Programme

756,516

working days created

10,323

Syrian

4,345

women

420+

companies trained

650+

government and contractor staff trained on Local Resource-based Technology since 2017

Work includes rehabilitating walkways, cultural centres, farm infrastructure, mountain trails, roads and agricultural roads.

- In response to the Beirut blast, 3 projects were implemented, creating 503 jobs of which 318 were for Syrians and 63 were for women

Rehabilitation of Customs Secretariat Building

Rehabilitation of police station

Rehabilitation of Karantina sidewalks

- Syrian refugees and vulnerable Lebanese were introduced to career guidance and job matching services through collaboration with UNHCR and the Danish Refugee Council (DRC).

4,500

jobs created or sustained through interventions that supported MSMEs, social solidarity initiatives and farmers

370+

people supported by employability and job matching services

12

farmers equipped with new modern greenhouse

691 entrepreneurs trained on My First Business

56% women, 53% Syrian refugees, 9% PwD

USD\$600,000

worth of agriculture input vouchers distributed to 900 farmers

Over USD \$1.6M of loans and grants will be disbursed to 550 women and men through Micro Finance Institutions and the implementing partner.

SKILLS DEVELOPMENT

From 2017 to April 2023

- Policy reviews, mechanism and tools supported to ensure quality services, improve coordination, and harmonise practices:
 - National Strategic Framework for TVET (2024-2028) reviewed to respond to socio-economic crisis and COVID-19.
 - Draft framework for quality apprenticeship in agriculture developed.
 - Guidelines for non-formal market-based skills training, and a code of conduct for employers developed.
- Institutional capacity of 35 TVET stakeholders were strengthened; 400 participants from public and private organizations were trained on systemic approach to skills development



18

Agriculture trainers



6

Ministry of Education-DGTVE trainers



9

private sector

Trained on the competency-based approach to skills training

- Technical support to establish public private partnership on skills governance: MOU between Government and private sector and capacity building to 110 school advisory board members
- Improving access to employment opportunities through career guidance, skills training and school to work transition support services:

1,100

workers trained in agriculture and solar system installation, using vocational, on-the-job, and work-based learning

55%

women

52%

Syrian



300

Lebanese and Syrians trained using competency-based market-relevant vocational and on-the-job learning in various sectors



83

Lebanese and Syrians trained on entrepreneurship skills



10,000+

visitors to the MobileApp - my rights at work "Houkouki fi al 3amal"

- Mainstreaming entrepreneurship education into TVET courses through the [Know About Business \(KAB\)](#) programme:
 - 63 public technical school teachers trained on KAB programme
 - 34 public technical school supervisors and directors received awareness on KAB programme
 - 2,170 youth benefited from KAB entrepreneurship education

- Improving quality, efficiency, and market relevance of TVET through evidence based research and competency-based curricula:

- Skills gaps and occupations in demand in 6 sectors identified and 7 community-based assessments developed
- Tracer studies of around 1,000 graduates from non-formal vocational training programmes covering various economic sectors developed
- 9 occupation standards and 18 competency-based curricula for vocational training developed

SOCIAL PROTECTION AND LABOUR GOVERNANCE

- Lebanon's Ministry of Social Affairs, in partnership with ILO and UNICEF, launched the country's National Disability Allowance, which will provide direct income support to persons with disabilities living in the country.
- Provided technical support and guidance in costing and drafting a national unemployment insurance scheme, which will support vulnerable groups to respond to life cycle contingencies.
- Performed a review of the legislative framework governing work in the agriculture sector to advocate for the protection of rights of agriculture workers.

VOICES



"I am very, very happy because we rehabilitated a building that was destroyed, and I didn't expect that the result would be as good as it is. I am very proud and I am happy that those who worked on the project are finding it easier now to find other jobs."

Hani Baltaji is a Lebanese engineer, monitoring projects for ILO Employment-Intensive Investment Programme (EIIP) across Lebanon. Hani oversaw the restoration work of Beirut's municipal police force station, which was severely damaged during the Beirut Port explosion of 4 August 2020. The project, implemented by the ILO's Employment Intensive Infrastructure Programme in Lebanon, provided much-needed jobs for women and men, boosting the local economy and preserving the city's cultural heritage. The station was fully restored in 2022.

TÜRKİYE

MAIN ACHIEVEMENTS

The ILO Refugee Response Programme, in line with the 3RP, takes a “one refugee approach”, where it supports all refugees and asylum seekers in Türkiye, which include Syrians under Temporary Protection (SuTP), as well as International Protection applicants and status holders.

Under its Refugee Response Programme, the ILO has been supporting refugees and vulnerable host community members to access decent work focusing on three key pillars. The main achievements since 2016 include the following:



PROMOTING DECENT WORK FOR ALL

- Service delivery capacity of public institutions (chambers, training centers) improved.
- Over **1,300 women and men** benefited from ILO awareness raising training on the importance of decent work, fundamental labour rights and relevant national and international legal framework.



JOB CREATION

- **Labour market assessments** have shown that, for example, refugees can fill important labour market gaps in the shoe-making industry in Konya, as well as the furniture-making industry in Hatay.
- The first women-led cooperative composed of Syrian, Turkish and Afghan women was established in Gaziantep in March 2019, followed by the establishment of Cemre cooperative in Eskişehir in December 2019, and Meryem cooperative in Adana in 2020.
- Under the Transition to Formality programme (KIGEP), incentives covering work permit fees and social security contributions for six months allowed employers to employ more than **21,000 refugees and host community members formally (51,5% of whom are refugees)**.

As of May 2023, Türkiye is hosting an estimated 3.36 million registered Syrian refugees, of which an estimated 27.9 percent are males of working age (18-59 years), and 22.3 percent are women of working age. Türkiye also hosts an estimated 330,000 refugees from other countries, including Afghanistan, Iraq, Iran and Ukraine.



International
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21,000+
refugees and host community members formally employed

51.5%
refugees

1,291 → 245

participated in the entrepreneurship programme

received micro grants to establish their businesses

1,046

received micro financial support as a response to COVID19

800+

SMEs and self-employed enterprises including SMEs owned by refugees, supported through business advisory services and support for formalization.

Nearly

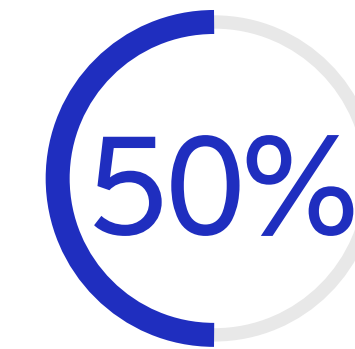
15,000

individuals (from companies and employee groups) were provided with key information regarding how to formally register as a worker or as a company in Türkiye through the nine Information Centers which provide consulting services to employees and employers of MSMEs across eight provinces in Türkiye.



SKILLS DEVELOPMENT

- Through a **workplace adaptation programme**, Turkish and Syrian workers are paired to follow a training together on labour legislation, occupational safety and health regulations and gender equality norms.
- Skills matching has been enhanced through an increased focus on **work-based training**. Through Work-Based Learning programme (ISMEP), the skills development programme, beneficiaries build their skills on-the-job and are formally employed from day one.
- Under ISMEP, since 2019, ILO have placed 2,050 employees in formal employment in private companies in Türkiye for on-the-job training. The employees are subsidized with wage and social security benefits.

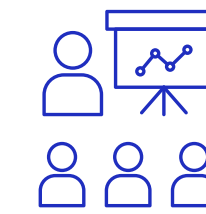


50%
of the employees
are refugees



85%
labour retention
rate

- The ISMEP programme also targets persons with disabilities, women, as well as educated youth in unemployment – the most vulnerable groups in Türkiye.



24,450+

Refugees and host community members increased their employability by participating in vocational, language and soft skills training.

VOICES



“I received training for two weeks and started in this company right away. My social security has started. I think all women need to work for not only money but also self-confidence, and to be a better example for their children.”

Berivan Mustafa is an ISMEP beneficiary, Syrian refugee woman working in a textile company in Ankara. A mother of four, Berivan has struggled to find a job in Türkiye, where she first had to overcome the language barrier, then challenge gender roles as a Syrian woman who started to work for the first time in her life.

IRAQ

MAIN ACHIEVEMENTS

Iraq is classified as an upper-middle income country, yet decades of conflict have increased poverty and vulnerability and spawned a large population of internally displaced persons (IDPs). In addition, Iraq continues to host around 260,000 Syrian refugees, the majority of whom are in the Kurdistan Region of Iraq. Under the framework of the Iraq Decent Work Country Programme, the ILO and partners are promoting decent work and addressing the labour market needs of the country, in line with Iraq's national development frameworks. Key achievements from 2020-2023:



JOB CREATION AND SKILLS DEVELOPMENT

- Over 58,000 worker days were created for job seekers from host, refugee and internally displaced communities in cultural heritage, restorations, green works and other projects through ILO's Employment Intensive Investment Programme (EIIP):

876

total jobs

310
women
35%

186
Syrian
21%

58,171

total worker days

22,764
women
39%

12,820
Syrian
22%

- A total of 2,383 entrepreneurs from forcibly displaced and host communities were reached through ILO's business development and financial literacy programmes.

60+

trainers from governmental and non-governmental institutions were trained on ILO's Start and Improve Your Business (SIYB), Financial Literacy and Know About Business (KAB) programmes.

- 809 loans totalling over USD 2.9 Million were disbursed to entrepreneurs through initiatives with the Central Bank of Iraq and Al-Thiqa Micro Finance Institution

18%
refugees

24%
women

50%
IDPs

2,000+ jobs supported, created or sustained through the financial inclusion initiative

Employment Service Centres | Between September 2020 – February 2023

- More than 14,800 job seekers registered.
- Over 2,500 were referred.
- 950 job seekers were placed in jobs.



383

women and men completed vocational trainings in various professions

42%
women

60%
IDPs



176

women and men enrolled or completed work-based learning programmes in various occupations



SOCIAL PROTECTION AND ADDRESSING CHILD LABOUR

- ILO Social Security (Minimum Standards) Convention, 1952 (No.102) was ratified and new Social Security Law for Private Sector Workers passed.
- A Child Labour Monitoring System was developed to identify children from host, refugee and internally displaced communities at risk of or already in child labour and refer them to needed support.
- 600 teachers and education personnel had their capacities enhanced on child labour and 760 representatives from governmental and non-governmental institutions were trained on the child labour standards and the Child Labour Monitoring System.

9

Child Friendly Learning Spaces were established

8,000+

children have benefited from non-formal education and recreational activities as well as Mental Health and Psychosocial Support.

SOCIAL DIALOGUE AND LABOUR GOVERNANCE

- Policy dialogue on access of host communities and forcibly displaced persons to the labour market in Iraq was initiated.
- The first Labour Force Survey in over a decade was developed jointly with the Central Statistical Organization, and the Kurdistan Region Statistics Office, in addition to an informality diagnostic and national framework for the transition from the informal to the formal economy.
- Policies on labour inspection and Occupational Safety and Health launched by Iraq with ILO support.

VOICES



"This is the first time that I take on such a role, as a worker representative. The workers can raise their complaints through me to the union; complaints which are related to safety, working hours, and salaries."

Syrian refugee Awash Nori Ahmad was elected as a worker representative at the World Heritage Site of the Erbil Citadel, where the ILO and UNESCO are working together to restore, preserve and promote cultural heritage while promoting decent work through employment-intensive approaches. This includes working closely with the Kurdistan United Workers Union to empower workers to address their needs and rights through worker's representatives at construction sites.

EGYPT

MAIN ACHIEVEMENTS

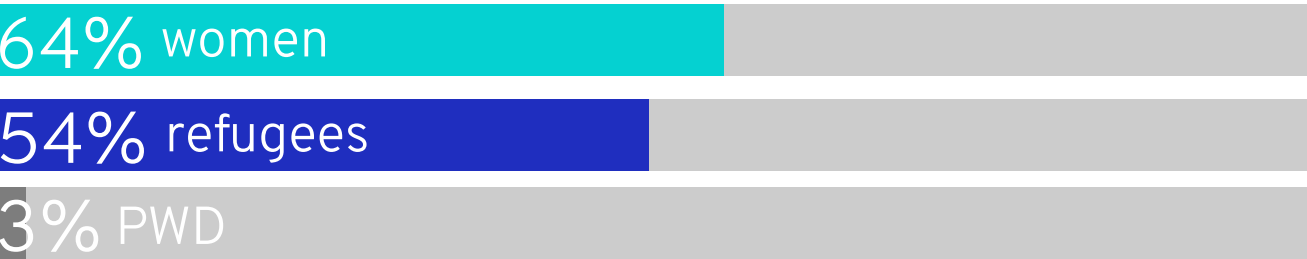
The ILO in Egypt is supporting refugees, asylum seekers and host communities in alignment with the 3RP in response to the Syria crisis (Egypt chapter), the Government of Egypt’s Vision 2030, and the Egypt Response Plan for Refugees and Asylum-Seekers from Sub-Saharan Africa, Iraq and Yemen (ERP). The ILO in Egypt aims to improve the living standards and inclusiveness of refugees, asylum-seekers and host communities by expanding socio-economic, education and training opportunities and mainstreaming protection.



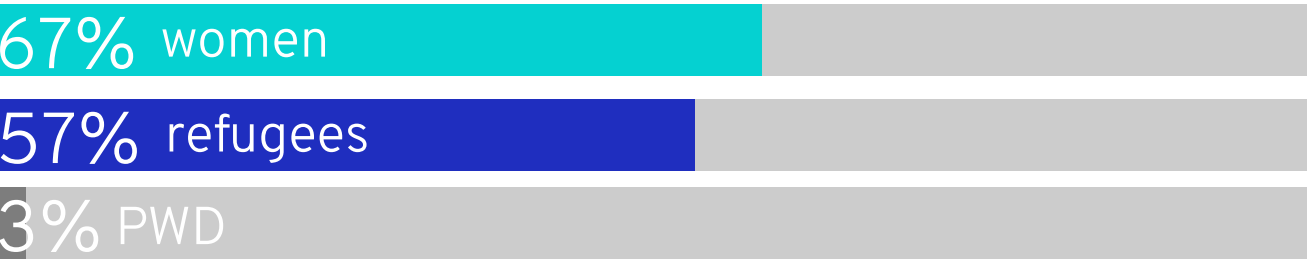
JOB CREATION AND SKILLS DEVELOPMENT

As of March 2023

8,494 women and men from host and refugee communities supported through career guidance, TVET, apprenticeship, digital skills, and enterprise development.



1,948 of them became employed, self-employed, or scaled/started their businesses through ILO PROSPECTS support.



Breakdown in numbers

1,166 refugees and host community members developed their technical and vocational skills in different market-relevant vocational courses, including cooking (food and beverages industry), sewing (ready-made garments industry), mechanics, air conditioning and mobile phone maintenance.

543 refugees and host community members acquired market-driven and occupation-relevant skills to transition to work in tailoring, car furnishing, car repairs, electronics, plumbing, air conditioning, household appliance maintenance, and carpentry.

women refugees person with disability

51 enterprises supported through apprenticeship programme in offering enhanced and more inclusive apprenticeships and other work-based learning schemes to refugees and host community members.

2,621 refugees and host community members benefited from career guidance counselling and improved their job search skills.



1,501 refugees and host community members increased their employability skills through sports activities.



2,416 refugees and host community members were supported to develop their entrepreneurial skills and to start or scale-up their businesses.



VOICES



“I was extremely desperate when I left Syria, especially after our factory was destroyed. The training was a turning point in my life; it positively affected my psychological well-being and mental health; it gave me hope and energy to start again.”

Khalil Shaaban Mohamed is a 42-year-old Syrian refugee and a third-generation tailor whose family’s tailoring factory was destroyed in Der Al Zoor, Syria. The father of four lives in Alexandria, Egypt and recently took part in ILO’s Start and Improve Your Business (SIYB) Programme. The initiative provided Khalil with the essential skills as well as a financial grant to start his business. He has now set up a small shop and started his own tailoring business, which he hopes to expand in the future.

247 refugees and host community members developed their digital skills.



SOCIAL PROTECTION AND LABOUR GOVERNANCE

- Positive development on the inclusion of refugees in the national health system, and based on the conducted feasibility study on “the enrolment of refugees and asylum seekers in the Egyptian Universal Health Insurance Scheme (UHIS)” in 2022, the ILO is currently working with the government of Egypt, UNICEF and UNHCR on exploring the financing options for the extension of health insurance to refugees to inform the policy dialogue for greater inclusion.
- Representatives from 35 national partners (line ministries and government authorities, social partners, ILO implementing partners, and the private sector) have had their capacities developed to better address and respond to the needs of refugees and host communities. A total of 542 training opportunities for those partners’ staff in technical and thematic topics were provided.

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