



International
Labour
Organization

INTERNATIONAL LABOUR ORGANIZATION

Central and Eastern Europe

*Making an impact
on people's lives
through job creation
and social protection*

Who we are?

*The **International Labour Organization (ILO)** is a United Nations agency for the world of work. It brings together governments, employers and workers from 187 member states to set labour standards, develop policies and devise programmes promoting decent work for all women and men. ILO has over 600 technical cooperation projects worldwide.*

The **ILO Decent Work Technical Support Team and Country Office for Central and Eastern Europe** provides advisory services to 18 member countries. The work of the office focuses on the four strategic objectives of the ILO:

1

Promoting rights at work

2

Encouraging decent and productive employment

3

Enhancing social protection

4

Strengthening social dialogue



Focus countries

Albania
Bosnia and Herzegovina
Kosovo*
North Macedonia
Moldova
Montenegro
Serbia
Ukraine

*as defined by the UN Security Council Resolution 1244.

Resources

- 60 staff members
- A regional hub in Budapest
- 7 country offices
- A project portfolio of 27 Mio USD

What do we offer?

We offer interventions in:

Employment: activation policies and modernization of employment services, Local Employment Partnerships as decentralized approach to job creation, transition to formality

Social dialogue and labour law: reforms of labour legislation and compliance with International Labour Standards, support to social dialogue institutions

Social security: minimum standards and coverage of social security benefits

Occupational safety and health (OSH): alignment of national OSH systems with ILO Conventions, risk prevention at enterprise level, labour inspection reform

Conditions of work and non-discrimination: wage policies, gender equality, decent work opportunities for vulnerable groups

Employers' and Workers' organizations: advocacy, quality services to members, complementary management support

Enterprise development: entrepreneurship training, assessments of business enabling environment

Skills development: modernisation of TVET systems, design of skills development and life-long learning strategies, skills needs anticipation

How did the ILO help?

Svitlana Kotenko is managing director of FoodEx company in Kyiv, Ukraine. "I participated in the "Start and Improve Your Business" training of the ILO. At the course, I developed my own business plan, benefitted from a grant and connected with an expert network to support me. Following, I managed to scale up my business, starting with 3 staff, currently employing 35 people with franchises in 6 cities".



Mile Radivojević, director of Agency for Peaceful Settlement of Labour Disputes, Serbia: "The ILO assistance allowed us to re-vitalize and promote the alternative dispute resolution mechanism in Serbia, which has seen an ever greater use among workers and employers. In 2018, we resolved 464 individual and 14 collective disputes out of the 957 cases received. Only in the 1st quarter of 2019, the number of labour disputes referred to the Agency reached the record level of 1,700".





Stefan Djurica completed a vocational training course supported by the EU-funded Local Employment Partnership project implemented by the ILO in Capljina, Bosnia and Herzegovina. “Without proper qualifications, I had struggled to find a job for 3 years. By finishing the training, I became a chef and was quickly hired by a local restaurant”.

Who supports us?



Government
of Canada

Gouvernement
du Canada



AUSTRIAN
DEVELOPMENT
AGENCY



**MINISTRY OF FOREIGN AFFAIRS
OF DENMARK**
Danida

Office of the Government
of the Czech Republic



Die
Bundesregierung

US Department
of Labor



EUROPEAN UNION



Contact us:

ILO Central and Eastern Europe
Mozsár utca 14.
Budapest 1066
Hungary

Tel: +36 1 301 4900
Email: budapest@ilo.org
www.ilo.org/budapest



International
Labour
Organization



Sign up for our newsletter
www.ilo.org/budapest