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EXCELLENCE IN SOCIAL SECURITY

ISSA Activities for COVID-19 Response

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www.issa.int/coronavirus

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ISSA COVID-19 Activities: www.issa.int/coronavirus

- **Webinar Series on COVID-19**
 - Topics: Maintaining access to services; Internal adjustments to meet challenges; preparing for the aftermath. Over 50 countries, 500+ participants
- **Social Security Media Monitor**
- **Database of Country Measures/Responses to COVID-19** – Series of notes by type of activities.
- **Developing Handbook/Guidelines on Resilient Social Security**
- **Country Profiles** – A comprehensive database of all social security programmes around the world. Foundational to ILO's World Social Protection Report, among others.

Key Message

- **The ‘machinery’ of social security is a critical strategic tool for effective deployment of government responses in crisis.**
 - This capacity to deliver must be maintained and enhanced irrespective of policy
 - Critical ‘low visibility’ dependencies to business continuity have emerged.
 - At the institutional level, the crisis is a powerful catalyst to focus the minds and break silos.
 - Large increase in share of population using e-services
 - However important gaps will remain among most vulnerable.
 - Decentralised operations a challenge.