



INDEPENDENT EVALUATION OF THE ILO'S PROGRAMME OF WORK IN LEBANON AND JORDAN IN TERMS OF DECENT WORK AND THE RESPONSE TO THE SYRIAN REFUGEE CRISIS

QUICK FACTS



International
Labour
Organization

100
1919-2019

ABOUT ILO'S WORK IN THE REGION

Lebanon and Jordan face long-standing socioeconomic challenges that are related to employment creation, youth unemployment, working standards, gender inequality, fundamental rights of workers, child labour, an absence of social protection and weak social dialogue. The two countries have experienced an unprecedented refugee influx, as a result of one of the most complex humanitarian emergencies of modern times. The Syrian refugee crisis continues to have effects on labour market dynamics, affecting the countries' socioeconomic situation.

Lebanon



1.5
million Syrian
refugees
hosted

Jordan



1.3
million Syrian
refugees
hosted

ILO action



56.2

US\$ million
supporting



58

projects
from
2014-18

2017 Employment and Decent Work for Peace and Resilience Recommendation (No. 205)

Provides guidance to Members on decent
work in crisis situations arising from
conflicts and disasters.

ABOUT THE EVALUATION

This high-level evaluation examines the ILO's work in Lebanon and Jordan. The main purpose of the evaluation is to validate the achievement of results and the ILO's contribution towards national development objectives, decent work, and the response to the Syrian refugee crisis from 2014-18. The evaluation assessed their relevance to country needs, coherence and validity, effectiveness and efficiency, the impact of the results and the potential for sustainability.

EVALUATION METHODOLOGY

The evaluation used a mixed-methods approach. Data was collected through a desk review, two country case studies, country missions to Lebanon and Jordan, three surveys among different groups of stakeholders, and 133 interviews with ILO officials, tripartite constituents and strategic partners.

To access the full report, please visit www.ilo.org/eval



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SOME KEY FINDINGS



Creating interventions that matter

ILO's interventions in Jordan and Lebanon are aligned with the organization's priorities and with United Nations Development Assistance Frameworks. Interventions were crafted in response to pressing labour market challenges.



Responding to needs

Initial response to the refugee crisis was slow but momentum quickly built for an approach that was inclusive of refugees and constituents' needs.



Improve gender mainstreaming

Gender mainstreaming can be improved to ensure that both women and men have equal opportunity to benefit from projects.



Demonstrating results

The ILO's work led to the strengthening of trade unions, collecting labour market statistics, providing policy advice, and advancing the elimination of child labour and social protection for refugees.

SOME KEY RECOMMENDATIONS



Clarify response priorities

The ILO's position in addressing crisis situation should be made early and clarify its priorities in order to adequately respond to it.



Use knowledge to leverage action

Knowledge generation is an added value to the ILO. The organization should facilitate the translation of its stock of knowledge into action thereby enhancing the visibility and branding of its work.



Ensure systematic gender mainstreaming

The ILO should ensure that gender mainstreaming is systematic in all projects. This can be done by developing an integrated gender strategy to help guide policy discussion with decision-makers.



Focus on the sustainability of interventions

Concerns of sustainability should be more effectively integrated into the planning and monitoring processes of the DWCPs.

VOICES FROM CONSTITUENTS

"The ILO is a labour knowledge agency, it has a wealth of knowledge and technical skills."

"There is not enough visibility and branding done by the ILO to make their work visible."

VOICES FROM ILO STAFF

"Addressing the Syrian refugee crisis is part of ILO's core mandate"

"We were late comers in the crisis...we should have been more proactive and respond more quickly."

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