



► Stay safe and resilient

OSH and Business Continuity under the COVID – 19 pandemic

Recognizing the great challenge that companies are facing worldwide in getting back to work during the COVID-19 pandemic, new SCORE Training provide practical safety management and business continuity guidance to help companies get back on track as quickly as possible, as safe as possible.

The COVID-19 health crisis and the associated measures of confinement is having devastating consequences for small medium enterprise (SME) operations and disrupting many existing value chains. This in turn will lead to loss of income and sharp increases in unemployment. In March 2020, the SCORE Programme surveyed over 1,000 SCORE enterprises in ten countries to find out how the COVID-19 crisis is affecting those businesses. 57% of the enterprises surveyed wanted advice on how to prevent infection; 50% of the enterprises surveyed wanted business continuity advice. Based on this survey, the SCORE Programme has developed new training and consulting offerings for SMEs.

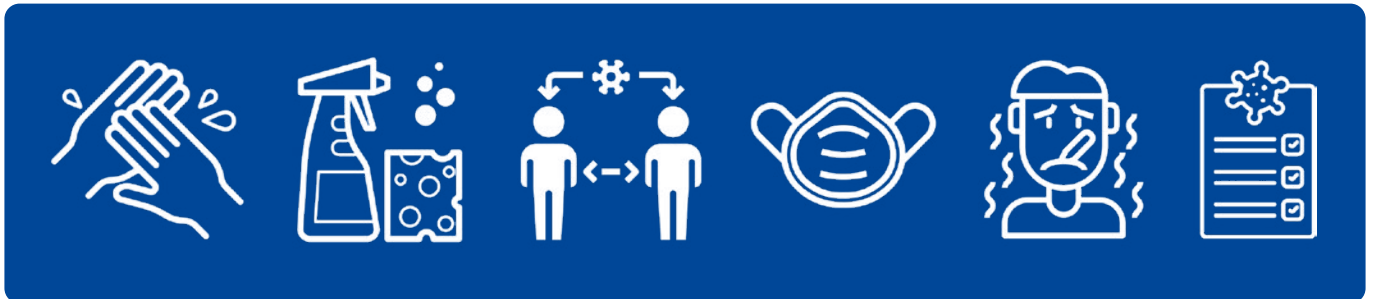
Two SCORE Trainings are currently available:

- **Training to address COVID-19 related Occupation Safety and Health (OSH) issues in factories:** The SCORE Programme in collaboration with the ILO Occupational Safety and Health (LABADMIN/ OSH) Branch has developed training to help enterprises adopt new safety and sanitation protocols arising from the COVID-19 crisis.
- **Training to support the recovery of the enterprises after the national lockdowns ease:** millions of SMEs have been massively disrupted by the COVID-19 crisis and will require assistance to help their businesses adjust. SCORE Trainers are providing business continuity training to help SMEs manage their recovery. Topics include conserving cash flow, renegotiating rents and contracts to lower costs, supporting employees to retain valuable workers, and developing strategic management strategies to adjust to the post COVID-19 environment.

Certified SCORE trainers and institutional partners are delivering virtual training to affected enterprises until physical training is once again possible.



While the recovery timelines remain uncertain, several countries are emerging from lockdowns of various degrees of stringency and businesses are tentatively restarting operations. While safeguarding employees' and customers' health and safety remain paramount, enterprises across the world need greater operational and financial flexibility to survive and thrive in the current business environment. The SCORE Programme through the two new trainings will help SMEs plan their optimal path to survival and success in these challenges times. SCORE Trainers are supporting this preparation process by providing technical support to SMEs online as they implement new occupational safety and health (OSH) protocols and assist SMEs in the recovery process, providing clear guidance and checklists that address the COVID-19 pandemic in the workplace.



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