

Colombia Factsheet

SCORE Programme Phase III

Sustaining Competitive and Responsible Enterprises (SCORE) is an ILO global programme that improves productivity and working conditions in small and medium enterprises (SMEs). The key intervention of the global programme is support for the implementation of SCORE Training, which combines practical classroom training with in-factory consulting.

Managers and employees are trained together with a focus on improving workplace cooperation and the programme ensures that both men and women participate. SCORE Training demonstrates best international practice in the manufacturing and service sectors and helps SMEs to participate in global supply chains.

SCORE Training focuses on developing cooperative working relations resulting in shared benefits. The ILO is assisting government agencies, training providers, industry associations and trade unions in emerging economies in Africa, Asia and Latin America to offer SCORE Training to enterprises. The ultimate outcome for the SCORE Programme is to have national institutions independently providing SCORE Training to SMEs to improve working conditions, productivity, and competitiveness.

SCORE Training is made up of 5 core modules, delivered through a combination of classroom training and in-factory consultancy and led by industry experts. The consultancy visits are a unique element of the training methodology that ensures that classroom learning is put into action in the workplace.



SCORE Training Colombia Phase II
focused on textile and garment sector

SCORE COLOMBIA

Partners:	ANDI, SENA, Centre for Science and Technology of Antioquia (CTA), General Confederation of Workers (CGT), ACOPI Antioquia, ASOCOLFLORES, INNpursa (Ministry of Commerce, Industry and Tourism), National Centre for Cleaner Production and Environmental Technologies (CNPMLTA), Calidad Corporation, Alianzas por el Desarrollo, SEG SAS and EAN University.
Donors:	Government of Switzerland, State Secretariat for Economic Affairs (SECO) and Government of Norway, Norwegian Agency for Development Corporation (NORAD)
Ultimate Beneficiaries:	Workers and managers in Small and Medium Sized Enterprises (SMEs), including small exporters and subcontractors in industries with high job creation potential and significant decent work deficits. The targeted SMEs have approximately 11 – 200 employees
Duration:	SCORE Colombia began in 2010. Phase III of the programme will run from November 2017 - October 2021
Sectors:	Training packages have been adapted to food, textile and fashion industry, furniture and wood, printing, floriculture, plastics and chemicals, metalworking and metallurgy, auto parts and non-mechanical mining sectors in Colombia.

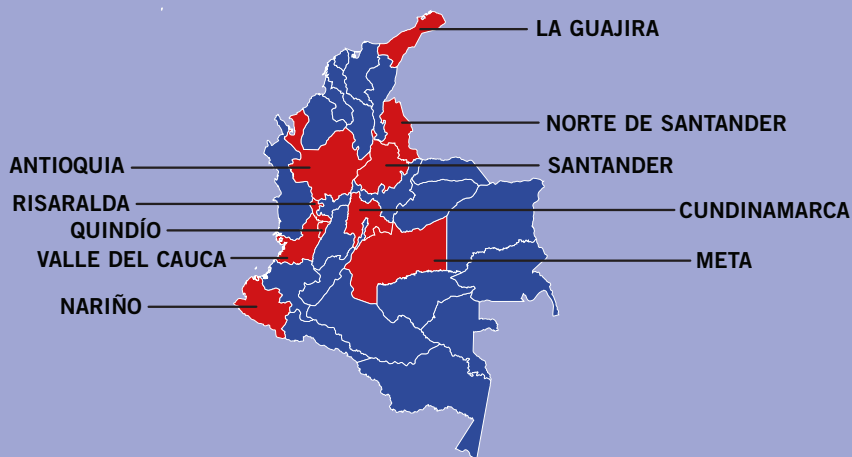
About SCORE Colombia

Over the initial Phases of the project, SCORE Training in Colombia has raised awareness on productivity and working conditions together with stakeholders and implementing partners. SCORE Colombia has established productive relationships with the national employer organization (ANDI), the national apprenticeship system (SENA), the Ministry of Commerce, Industry and Tourism (MINCIT), the Antioquia Technology Centre (CTA) and established a network of SCORE Trainers. MINCIT recognised SCORE Training as one of three methodologies proven to increase productivity and allocated USD \$736,778 through grants in 2016 to partner organizations for the implementation of SCORE Training in 66 new SMEs (Module 1 and 2, Module 2 and 3). Each project was implemented to strengthen a different sector such as: textile, pharmaceutical, oil, floriculture and energy.

The cost recovery over Phase II averages at 64% compared to only 35% in Phase I, and in 2017 alone, the cost recovery was at 90%. It is important to note that not only were cash resources managed, some entities, such as SENA and ANDI, contributed in-kind resources.

As of October 2017, over 167 SMEs have received SCORE Training in Colombia, representing a total workforce of over 66,000 people that have benefited from enterprise improvements. 142 Trainers have been trained in Colombia, and an encouraging half of those are women.

SCORE Training has been implemented in 10 regions in Colombia



Before

Sivele, Antioquia



The disorganized warehouse presented risks of losing materials and accidents occurring

After



After 5S, the warehouse is now organized and space optimized, allowing for proper handling of the production materials, leading to a more productive enterprise

Monec, Norte de Santander



The work space was disorganized which made it difficult to identify materials



After 5S, the work space is now organized, increasing workplace efficiency and reducing the risk of accidents

Tecame, Valle del Cauca



Before 5s implementation there was no adequate storage system which left materials, including toxic materials out in the open



Divisions are now in place to separate the storage area, keeping materials safe and resulting in a tidier and more organized space



What's New in Phase III (2017 - 2021)

In Phase III (starting in November 2017) implementation partners (CEGs SAC, Alianzas para el Desarrollo, CTA) will independently use SCORE Training to train SMEs with third party resources such as subsidies or Government grants.

In order to focus on supplier development, Phase III is expected to create a flexible scheme to link the lead buyer to suppliers in SCORE Training. At the same time, priority will be given to alliances that are reached with the agricultural sector and NGOs that allow the support and strengthening of the social and solidarity economy.

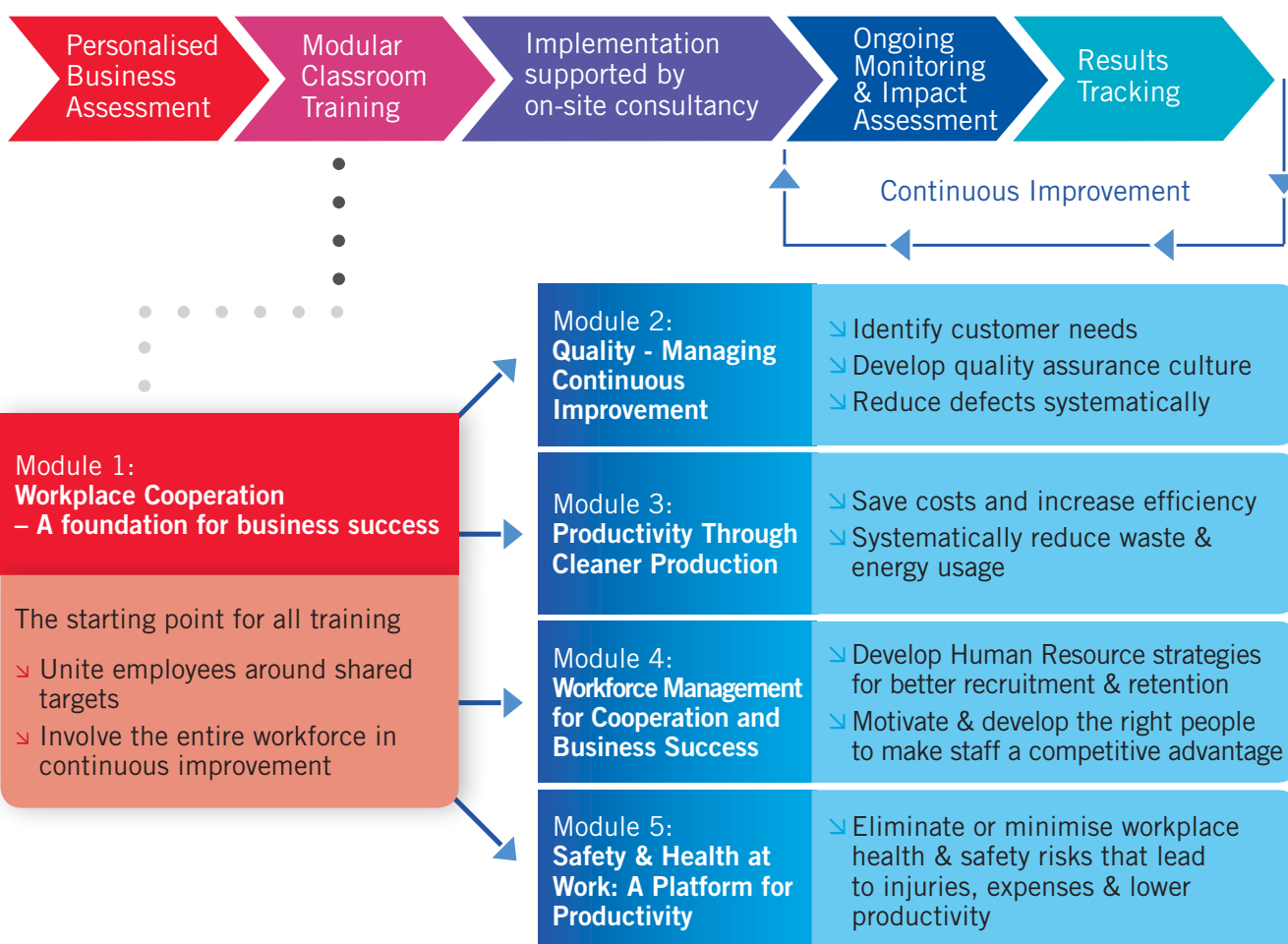
It will promote the relationship between productivity and working conditions through training of employers 'organizations, workers' organizations, government, trainers and allied entities in order to position SCORE Training as a tool for supply chain development.

At least 50 more SMEs will participate in SCORE Training under direct supervision of the SCORE Programme and an additional 130 SMEs will be reached indirectly by partners who will be using SCORE Training independently from ILO. The cost recovery at the end of Phase III will be 100%.

SCORE Training

Sustaining Competitive and Responsible Enterprises

Process & Modules



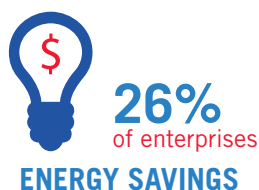
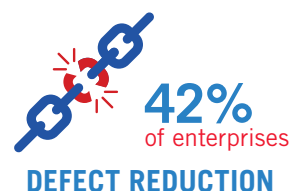
SCORE Training Results in Colombia

Since its inception in 2010, the SCORE Programme has achieved the following results in Colombia*

Over **165**
ENTERPRISES
trained across **Colombia**

Skills built of
over **1190** **WORKERS AND
MANAGERS**

More than **66,267**
EMPLOYEES have
benefited from
enterprise improvements



* Results to October 2017

For more information on the SCORE Programme or SCORE Training contact:

Ms Carolina Trevisi
National Programme Coordinator SCORE Colombia
trevisi@ilo.org
Tel: +57 1 6237414

