



**The National Board for The Placement and Protection of Indonesian Overseas Worker
(BNP2TKI)**

DATA COLLECTION PLACEMENT AND PROTECTION OF INDONESIAN OVERSEAS WORKER

**By
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International Labour Migration Statistics (ILMS) in ASEAN
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THE SCHEME FOR PLACEMENT AND PROTECTION SERVICES OF INDONESIA OVERSEAS WORKERS

1. PRIVATE TO PRIVATE

The Placement is facilitated by Private Company in both of Indonesian (PPTKIS) and Destination Countries (Agency).

2. PLACEMENT BY PERSONAL

Working by themselves

3. GOVERNMENT TO GOVERNMENT (G TO G)

Placement facilitated by Government refer to MoU between Indonesia Government and Destination Countries, i.e; South Korea, Japan.

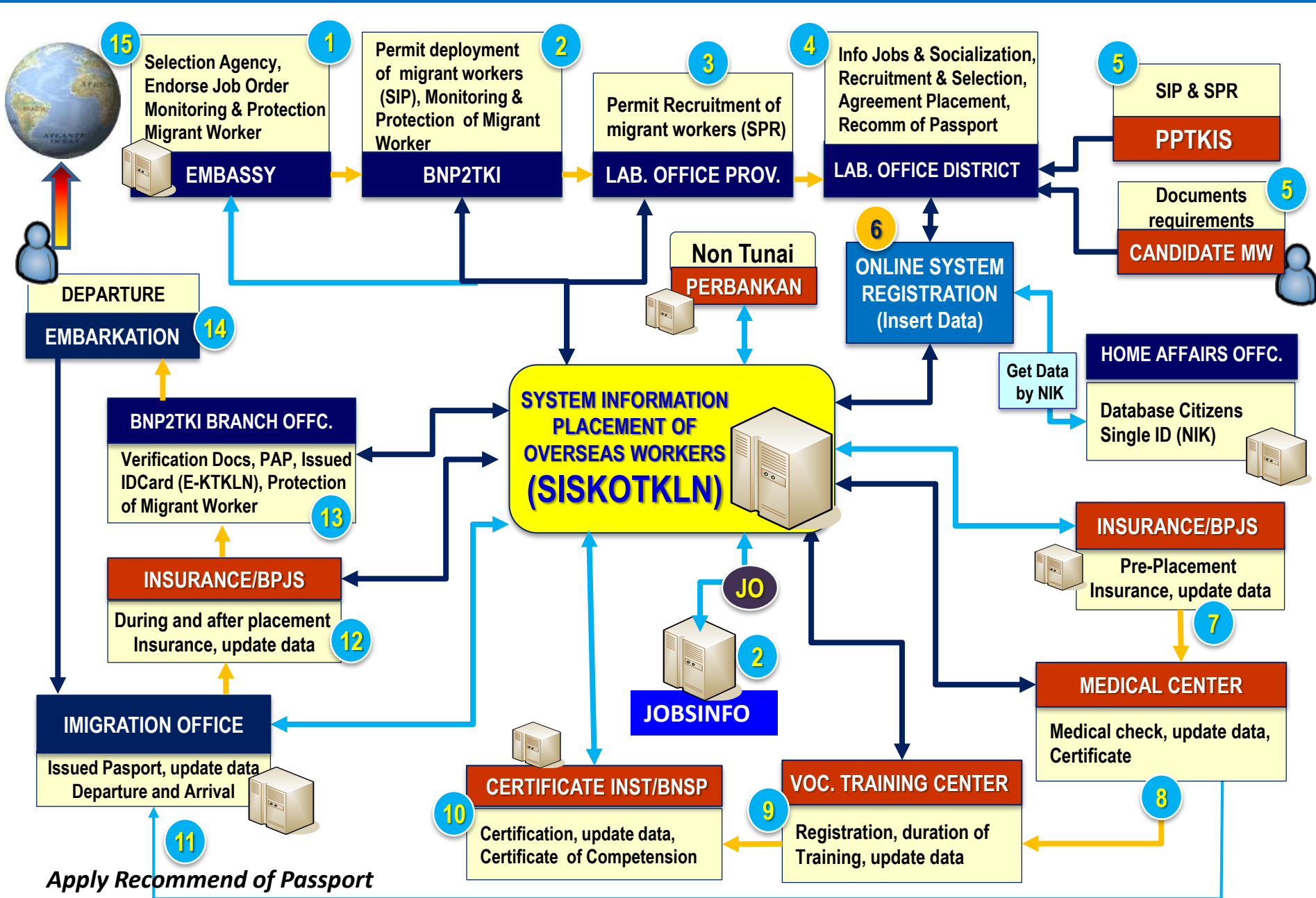
4. GOVERNMENT TO PRIVATE (G TO P)

Placement facilitated by Indonesia Government with Private Company in Destination Countries, i.e; Company in Penang (Malaysia).

5. COMPANY OWN INTERESTS

Placement by Indonesian Private Company abroad for its own interest

Flow Process of Placement Migrant Workers



THE PLACEMENT SERVICE OF PROCESS STEPS

- 1. Employment Agency Indonesia (PPTKIS) & Agency Destination Country makes placements cooperation agreement, job order/demand letter as a condition for the recruitment of migrant workers. Consular or labor attaches to verify and endorses job order/demand letter.**
- 2. Job Order/Demand Letter as a condition of the permit deployment of migrant workers (SIP) by BNP2TKI**
- 3. Issued permit recruitment of migrant workers by Labour Office Province**
- 4. To disseminate information about job order, recruitment and selection of candidates by Labor Office Districts & PPTKIS, placement agreement between PPTKIS & candidates**
- 5. Employment Agency & Candidates have document requirements**
- 6. Candidates data entry through an Online System Registrasi by NIK based on database Citizen conducted by the Labor Office District**

THE PLACEMENT SERVICE OF PROCESS STEPS

7. Candidates insurance/BPJS TK included pre- placement by PPTKIS and then update data insurance to SISKOTKLN
8. Candidates shall pass medical checks at health facilities and given a Certificate of health, then update data health to SISKOTKLN
9. Candidates registered and training in Vocational Training Center for 1-2 months and then update data training to SISKOTKLN
10. Candidates take the test competence in Competency Test Institutions and given a certificate of competence, then update data sertificate to SISKOTKLN
11. Candidates their passport at the immigration office based on data (*reff: recommendation of passport*) from SISKOTKLN for passports issued, then update data pasport to SISKOTKLN
12. Candidates insurance included during & after placement by PPTKIS and then update data insurance to SISKOTKLN
13. Candidates documents requirement verified , following the end of departure briefing (PAP) , issued ID Card (e-KTKLN) by BNP2TKI representative in the Province/District, and employment contract signing, then update data to SISKOTKLN
14. Candidates departure to country of destination and update data departure from database Imigration to SISKOTKLN

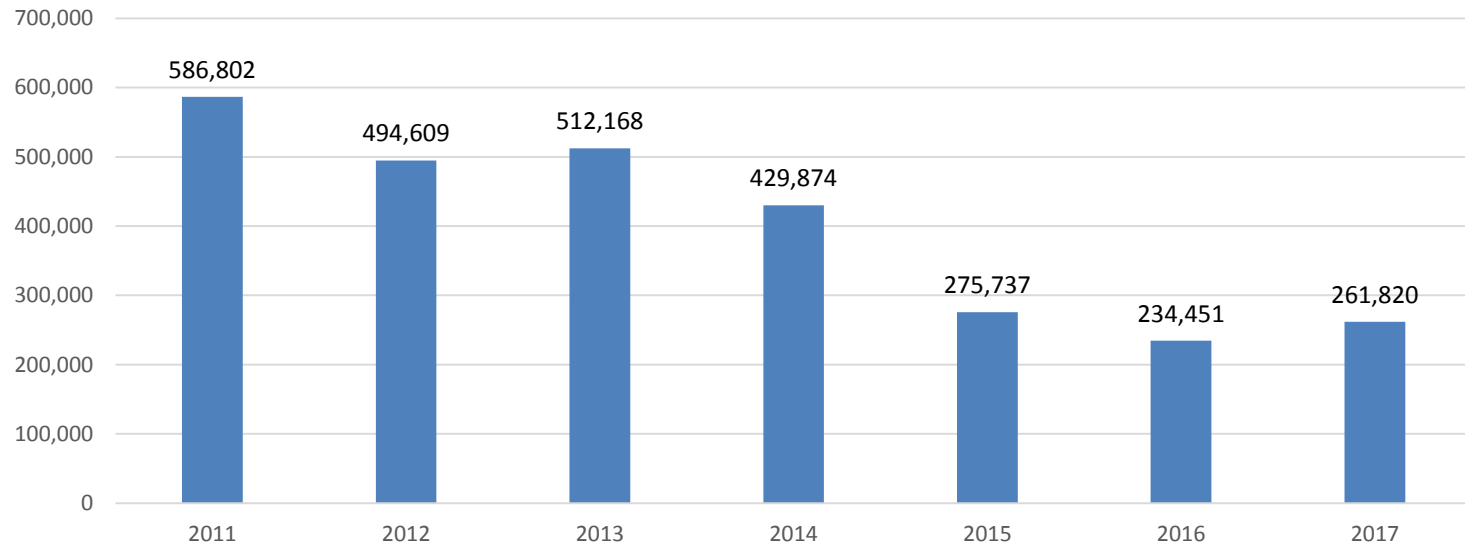


**Center for Research, Development and Information
The National Board for The Placement and Protection of Indonesian Overseas Worker**

DATA PLACEMENT OF INDONESIAN OVERSEAS WORKER 2011 – 2017

DATA OF PLACEMENT

(As of 2011 - 2017)

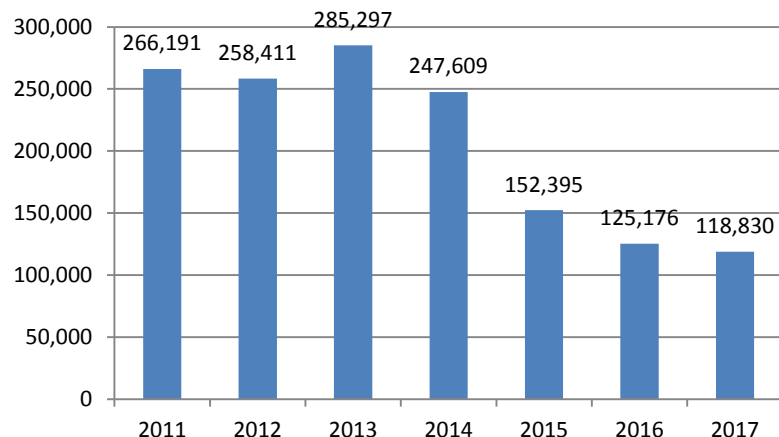


No.	Year	Total
1	2011	586,802
2	2012	494,609
3	2013	512,168
4	2014	429,874
5	2015	275,737
6	2016	234,451
7	2017	261,820

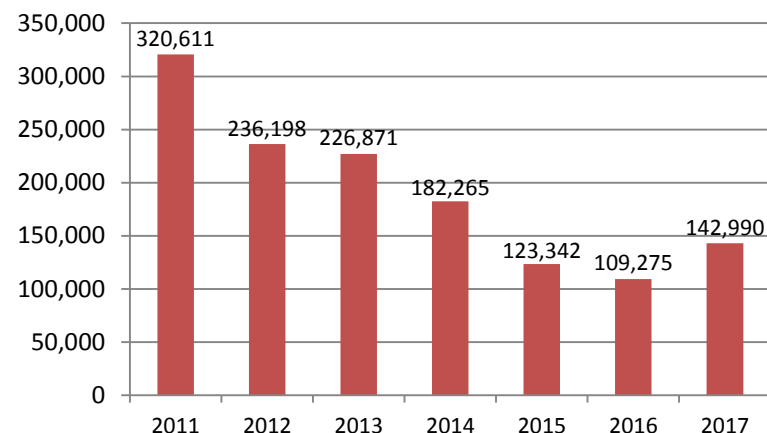
DATA OF PLACEMENT

(As of 2011 - 2017)

FORMAL SECTOR



INFORMAL SECTOR

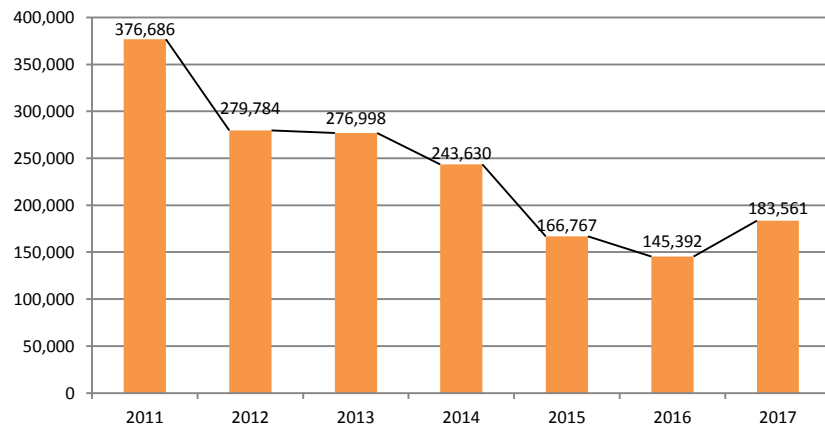


NO	YEAR	TOTAL	FORMAL	%	INFORMAL	%
1	2011	586.802	266.191	45	320.611	55
2	2012	494.609	258.411	52	236.198	48
3	2013	512.168	285.297	56	226.871	44
4	2014	429.872	247.610	58	182.262	42
5	2015	275.737	152.395	55	123.342	45
6	2016	234.451	125.176	53	109.275	47
7	2017	261.820	118.830	45	142.990	55

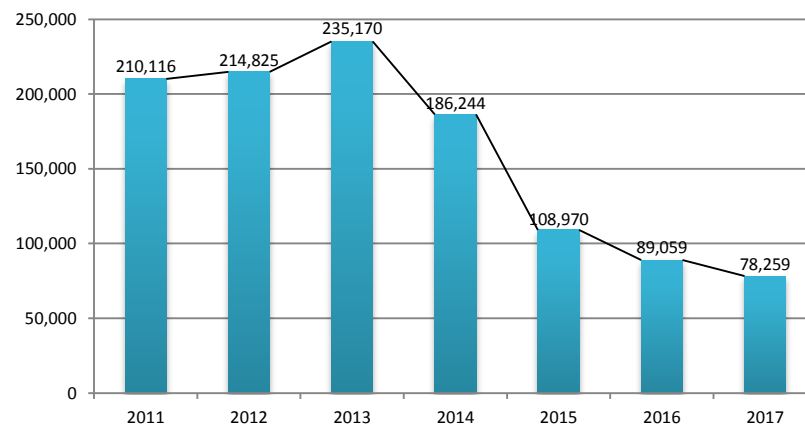
DATA OF PLACEMENT

(As of 2011 - 2017)

FEMALE



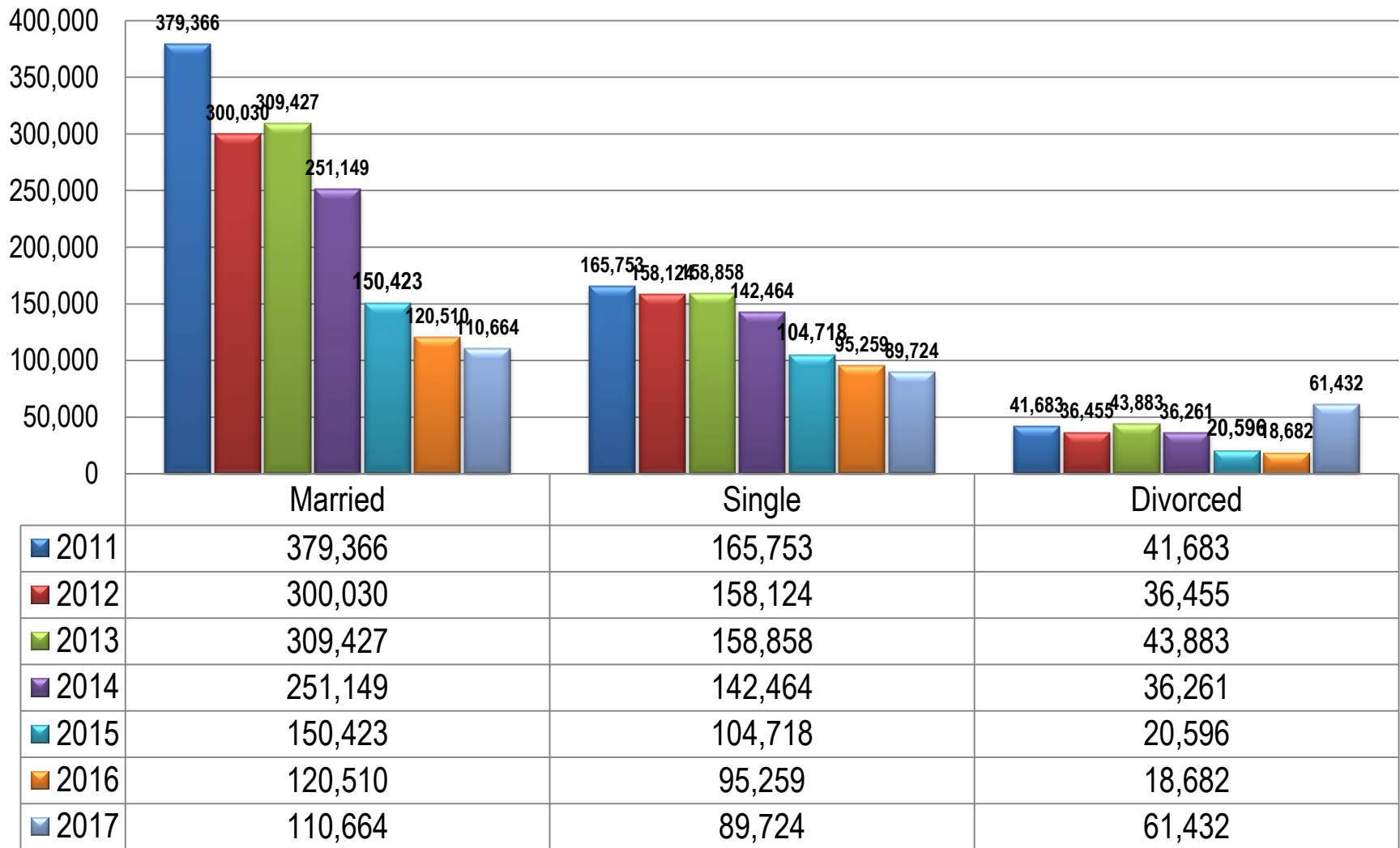
MALE



NO	YEAR	NUMBER	FEMALE	%	MALE	%
1	2011	586.802	376.686	64	210.116	36
2	2012	494.609	279.784	57	214.825	43
3	2013	512.168	276.998	54	235.170	46
4	2014	429.872	243.629	57	186.243	43
5	2015	275.737	166.767	60	108.970	40
6	2016	234.451	145.392	62	89.059	38
7	2017	261.820	183.561	70	78.259	30

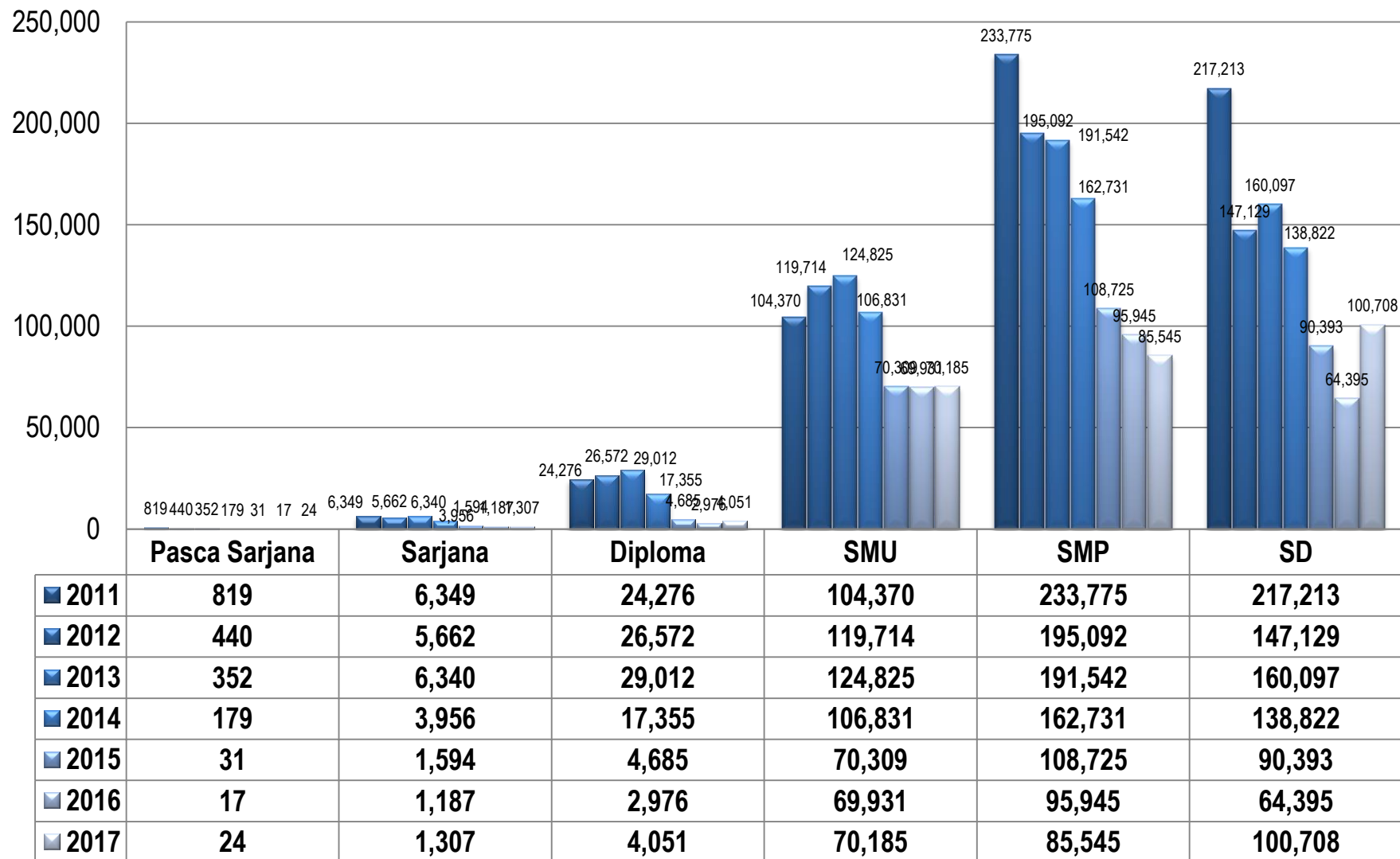
DATA OF PLACEMENT

(As of 2011 - 2017, By Marital Status)



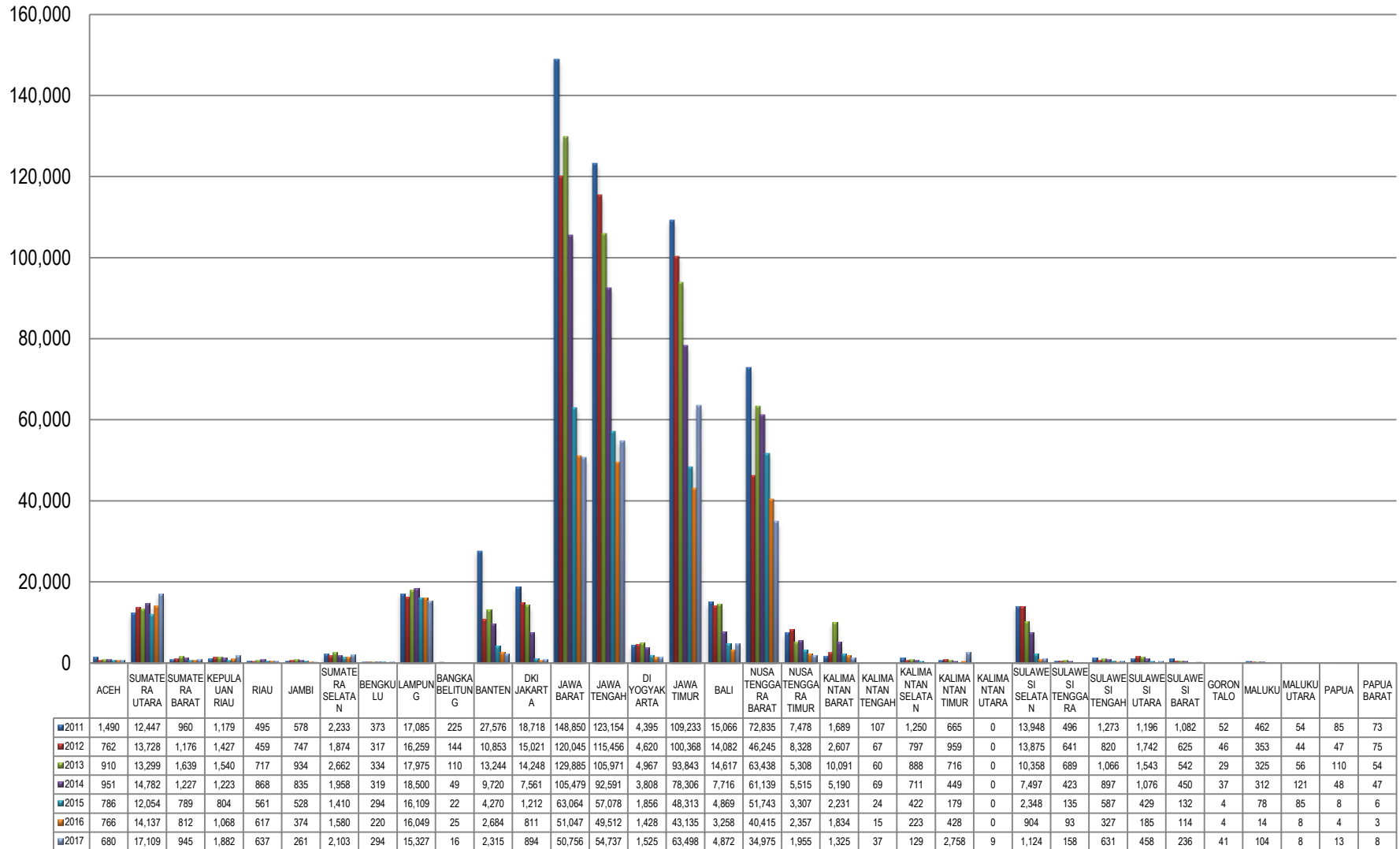
DATA OF PLACEMENT

(As of 2011 - 2017, By Educational)



DATA OF PLACEMENT

(As of 2011 - 2014, By Province)



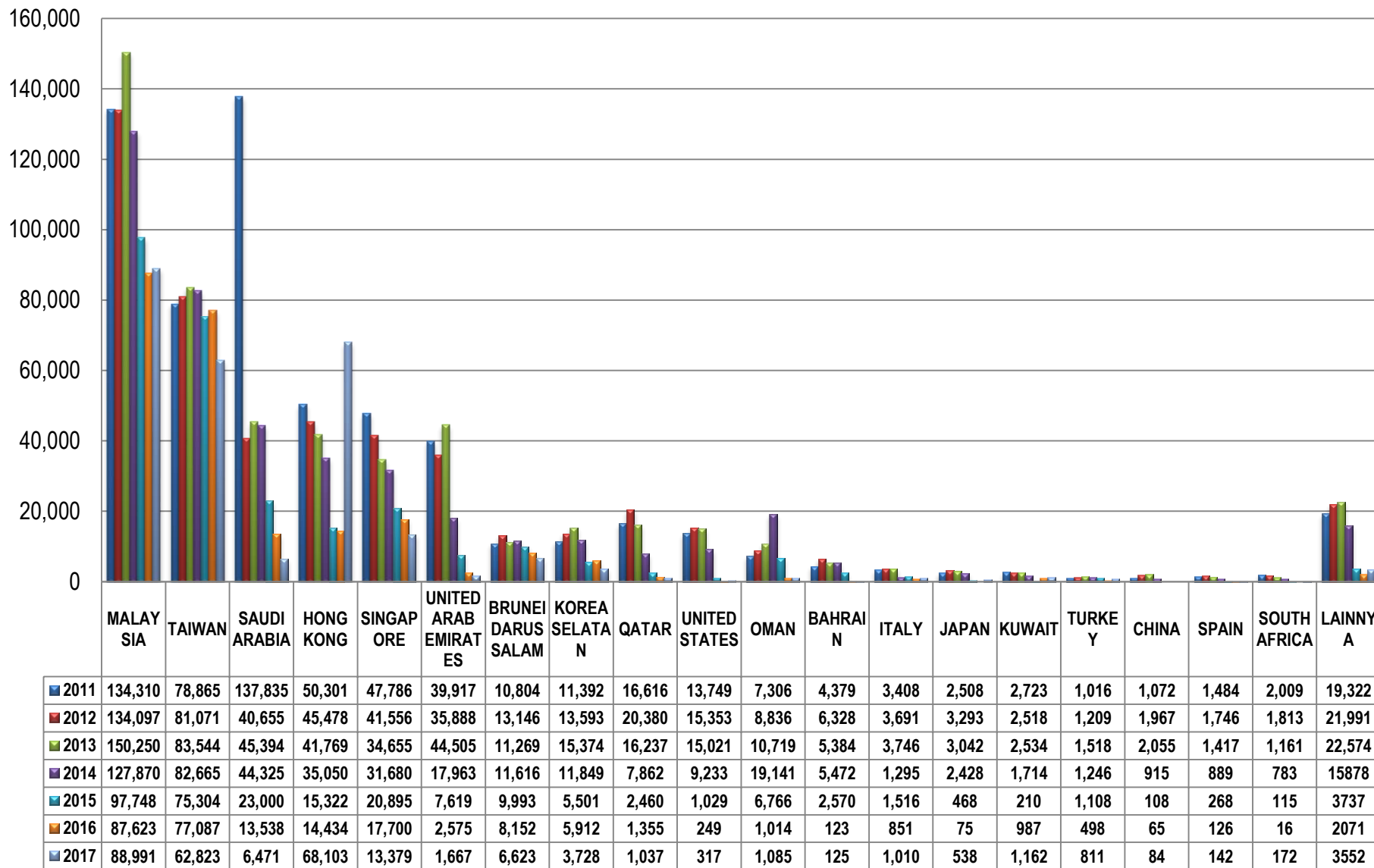
DATA OF PLACEMENT

(As of 2011 - 2017, By Province)

NO	PROVINSI	2011	2012	2013	2014	2015	2016	2017
1	ACEH	1.490	762	910	951	786	766	680
2	SUMATERA UTARA	12.447	13.728	13.299	14.782	12.054	14.137	17.109
3	SUMATERA BARAT	960	1.176	1.639	1.227	789	812	945
4	KEPULAUAN RIAU	1.179	1.427	1.540	1.223	804	1.068	1.882
5	RIAU	495	459	717	868	561	617	637
6	JAMBI	578	747	934	835	528	374	261
7	SUMATERA SELATAN	2.233	1.874	2.662	1.958	1.410	1.580	2.103
8	BENGKULU	373	317	334	319	294	220	294
9	LAMPUNG	17.085	16.259	17.975	18.500	16.109	16.049	15.327
10	BANGKA BELITUNG	225	144	110	49	22	25	16
11	BANTEN	27.576	10.853	13.244	9.720	4.270	2.684	2.315
12	DKI JAKARTA	18.718	15.021	14.248	7.561	1.212	811	894
13	JAWA BARAT	148.850	120.045	129.885	105.479	63.064	51.047	50.756
14	JAWA TENGAH	123.154	115.456	105.971	92.591	57.078	49.512	54.737
15	DI YOGYAKARTA	4.395	4.620	4.967	3.808	1.856	1.428	1.525
16	JAWA TIMUR	109.233	100.368	93.843	78.306	48.313	43.135	63.498
17	BALI	15.066	14.082	14.617	7.716	4.869	3.258	4.872
18	NUSA TENGGARA BARAT	72.835	46.245	63.438	61.139	51.743	40.415	34.975
19	NUSA TENGGARA TIMUR	7.478	8.328	5.308	5.515	3.307	2.357	1.955
20	KALIMANTAN BARAT	1.689	2.607	10.091	5.190	2.231	1.834	1.325
21	KALIMANTAN TENGAH	107	67	60	69	24	15	37
22	KALIMANTAN SELATAN	1.250	797	888	711	422	223	129
23	KALIMANTAN TIMUR	665	959	716	449	179	428	2.758
24	KALIMANTAN UTARA	0	0	0	0	0	0	9
25	SULAWESI SELATAN	13.948	13.875	10.358	7.497	2.348	904	1.124
26	SULAWESI TENGGARA	496	641	689	423	135	93	158
27	SULAWESI TENGAH	1.273	820	1.066	897	587	327	631
28	SULAWESI UTARA	1.196	1.742	1.543	1.076	429	185	458
29	SULAWESI BARAT	1.082	625	542	450	132	114	236
30	GORONTALO	52	46	29	37	4	4	41
31	MALUKU	462	353	325	312	78	14	104
32	MALUKU UTARA	54	44	56	121	85	8	8
33	PAPUA	85	47	110	48	8	4	13
34	PAPUA BARAT	73	75	54	47	6	3	8
Total		586.802	494.609	512.168	429.874	275.737	234.451	261.820

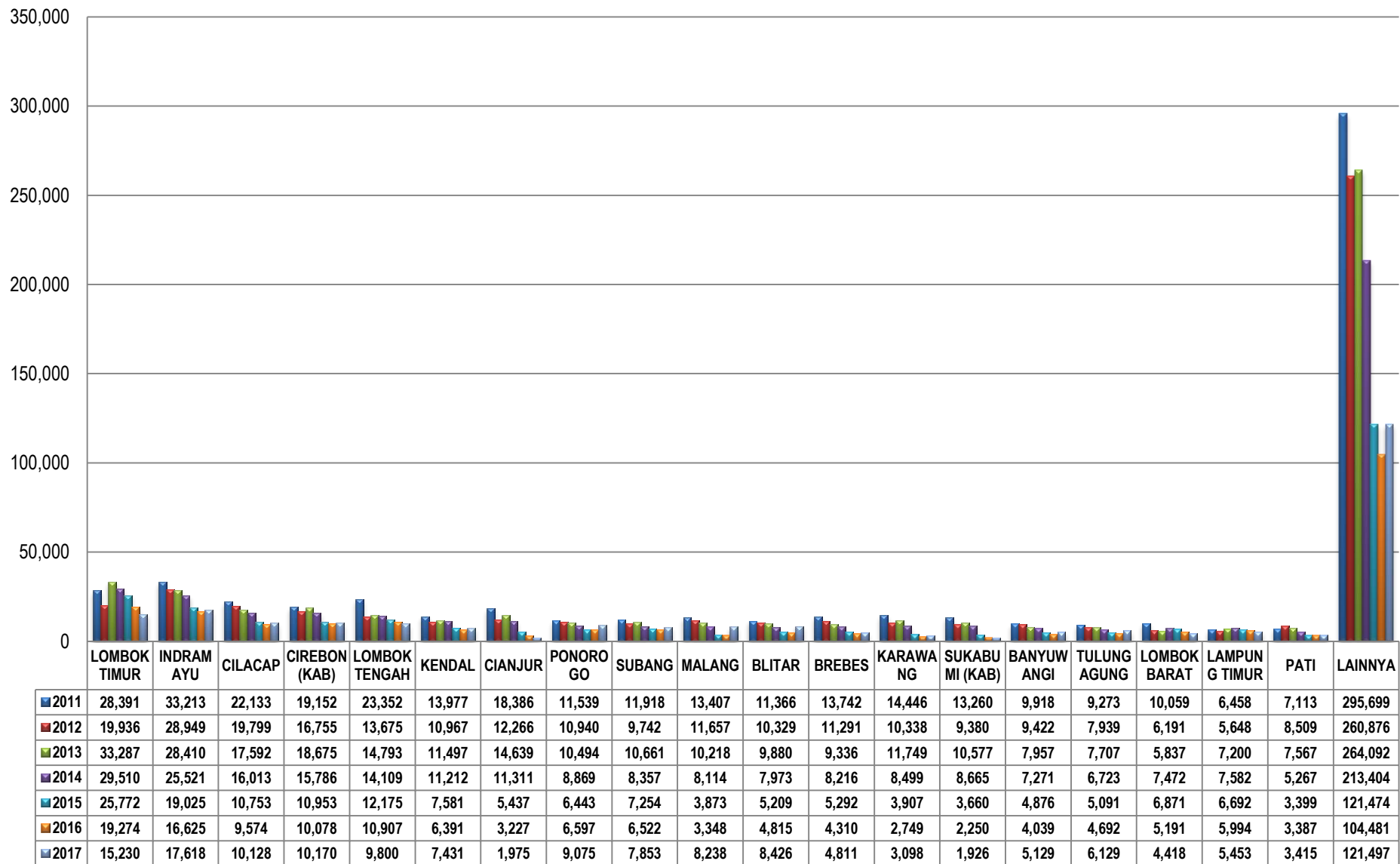
DATA OF PLACEMENT

(As of 2011 - 2017, By Top Destination Countries)



DATA OF PLACEMENT

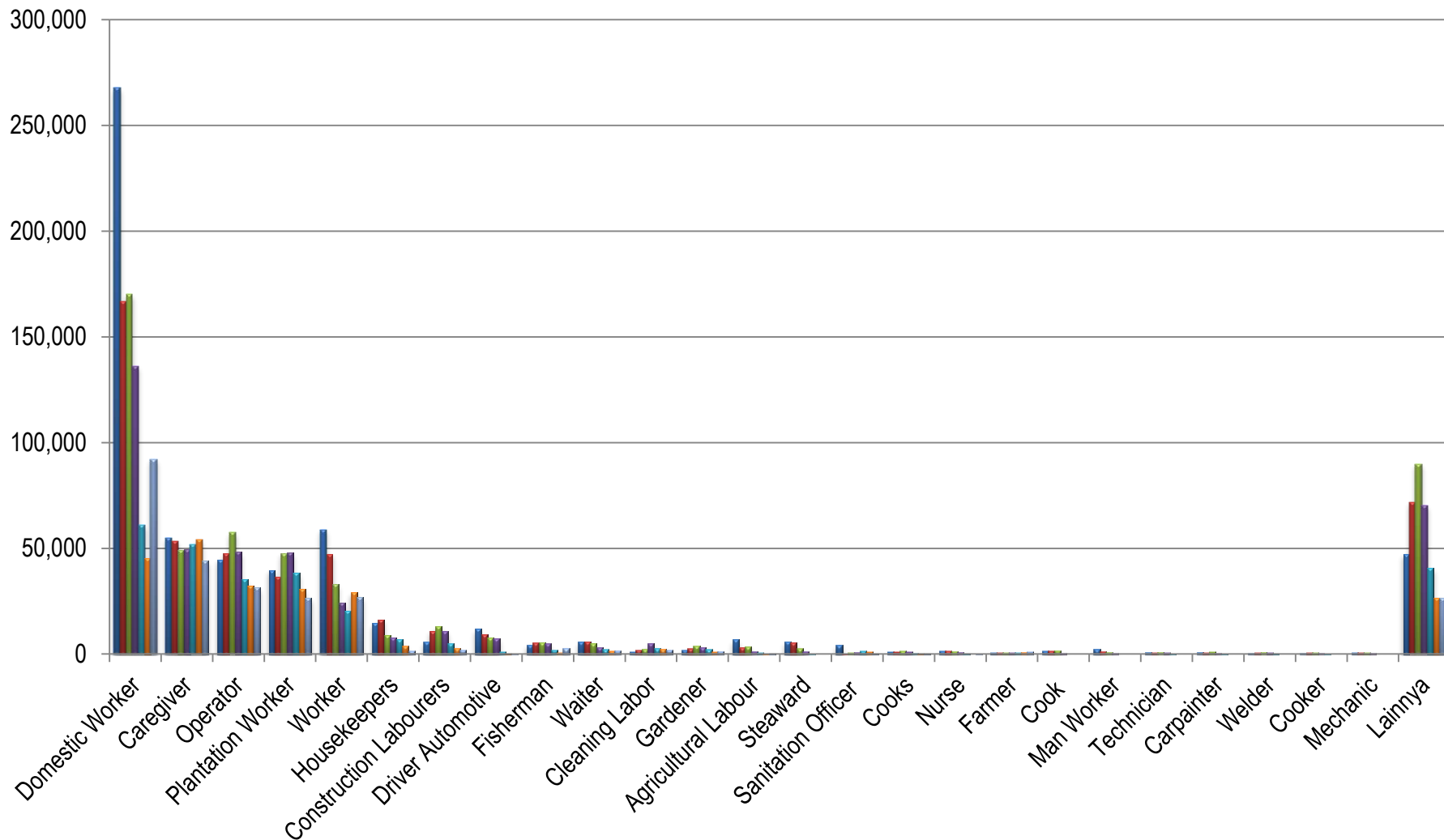
(As of 2011 - 2017, By Top Indonesia Districts)



DATA OF PLACEMENT

(As of 2011 - 2017, By Top Jobs)

2011 2012 2013 2014 2015 2016 2017



DATA OF PLACEMENT

(As of 2011 - 2017, By Top Jobs)

NO	JABATAN	2011	2012	2013	2014	2015	2016	2017
1	Domestic Worker	267.733	166.646	170.023	136.083	60.982	45.309	92.158
2	Caregiver	54.999	53.501	49.231	49.521	51.772	54.160	44.033
3	Operator	44.592	47.423	57.319	48.119	35.187	32.411	31.367
4	Plantation Worker	39.622	36.478	47.598	47.790	38.526	30.834	26.470
5	Worker	58.860	47.346	33.044	24.106	20.352	29.010	26.704
6	Housekeepers	14.643	16.352	9.086	7.773	6.839	3.757	1.616
7	Construction Labourers	5.625	10.853	13.039	10.761	4.928	2.853	1.831
8	Driver Automotive	11.966	9.141	7.848	7.467	1.278	388	242
9	Fisherman	4.371	5.213	5.559	4.852	1.866	692	2.819
10	Waiter	5.742	5.903	4.979	3.245	2.310	1.426	1.670
11	Cleaning Labor	1.258	2.000	2.472	5.093	2.773	2.416	1.817
12	Gardener	2.018	2.580	3.831	3.214	2.245	1.211	1.386
13	Agricultural Labour	6.814	3.201	3.604	1.302	699	301	475
14	Steaward	5.952	5.341	2.690	1.380	235	11	96
15	Sanitation Officer	4.262	254	698	981	1.594	1.090	376
16	Cooks	1.070	1.137	1.606	1.267	634	323	387
17	Nurse	1.496	1.644	1.397	930	466	178	240
18	Farmer	861	700	891	890	776	977	1.147
19	Cook	1.460	1.595	1.717	655	144	10	2
20	Man Worker	2.413	1.360	1.009	585	153	40	22
21	Technician	987	796	966	876	294	148	163
22	Carpainter	934	891	1.096	599	288	168	156
23	Welder	619	805	935	891	477	154	75
24	Cooker	551	858	811	560	280	107	30
25	Mechanic	678	747	817	601	100	21	26
26	Lainnya	47.276	71.844	89.902	70.333	40.539	26.456	26.512
TOTAL		586.802	494.609	512.168	429.874	275.737	234.451	261.820



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DATA PROTECTION SERVICES OF INDONESIAN OVERSEAS WORKER 2011 – 2017

RECAP of ARRIVAL DATA TKI, 2011 - 2017

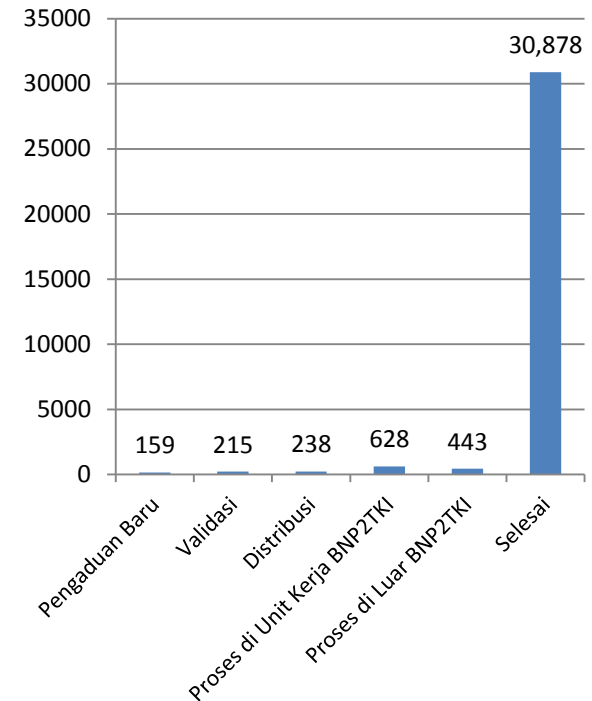
NO	AIRPORT	2017
1	Soekarno - Hatta International Airport	124.236
2	Juanda	39.314
3	Lombok	19.997
4	Ngurah Rai	12.185
5	Adisutjipto	10.410
6	Kualanamu	14.932
7	Achmad Yani	7.661
8	Entikong	4.507
9	Hang Nadim	7.320
10	Husein Sastranegara	4.967
11	Adi Sumarmo	1.111
12	Mahmud Badaruddin li	692
13	Minangkabau International Airport	722
14	Tanjung Balai	637
15	Hasanudin	215
16	Kidjang	312
17	Pinang Kampai	347
18	Simpang Tiga	247
19	Supadio	283
20	Blang Bintang	132
21	Samratulangi	104
22	Sepingan	9
TOTAL		250.340

YEAR	Number of Arrivals
2010	539,169
2011	494,266
2012	393,720
2013	260,093
2014	201,779
2015	262,942
2016	308,468
2017	250,340

COMPLAINT STATUS TKI

YEAR 2011 S.D 2017

NO	Complaint Status	2011	2012	2013	2014	2015	2016	2017	Total
1	Pengaduan Baru	0	0	0	0	0	3	156	159
2	Validasi	0	0	0	0	0	104	111	215
3	Distribusi	0	0	0	2	20	61	155	238
4	Proses di Unit Kerja BNP2TKI	0	0	0	2	11	80	535	628
5	Proses di Luar BNP2TKI	0	0	0	5	5	79	354	443
6	Selesai	4.637	5.423	4.432	3.933	4.858	4.433	3.162	30.878
Total		4.637	5.423	4.432	3.942	4.894	4.760	4.473	32.561



Keterangan:

1. Pengaduan yang masuk Rata-Rata **14** pengaduan perhari dan diselesaikan **13** pengaduan perhari.
2. Total Kasus yang telah diselesaikan BNP2TKI tahun 2011 s.d 2017 sejumlah **30.878** pengaduan

Complaint Service TKI at CRISIS CENTER

YEAR 2011 s.d 2017

No	Media Complaints	2011	2012	2013	2014	2015	2016	2017	Total
1	Directly	1.392	2.083	1.757	1.379	1.864	2.196	1.668	12.339
2	Letter	952	2.221	1.475	1.371	1.662	1.501	1.395	10.577
3	E-mail	11	42	8	89	137	138	273	698
4	SMS	42	34	80	25	90	32	8	311
5	Telepon	2.216	946	1.015	978	896	659	755	7.465
6	Etc.	24	97	97	100	245	235	249	1.047
7	Social Media	0	0	0	0	0	0	127	127
Total		4.637	5.423	4.432	3.942	4.894	4.761	4.475	32.564

20 Largest Complaints by Country

Year, 2011 S/D 2017

NO	Country	2011	2012	2013	2014	2015	2016	2017	Total
1	SAUDI ARABIA	2.884	2.766	1.863	1.294	1.103	1.145	890	11.945
2	MALAYSIA	387	613	723	886	1.994	1.535	1.777	7.915
3	TAIWAN	161	204	345	277	274	442	630	2.333
4	UNITED ARAB EMIRATES	170	305	262	280	264	314	201	1.796
5	SINGAPORE	102	149	110	152	154	204	181	1.052
6	JORDAN	253	282	188	132	70	47	46	1.018
7	SYRIA	137	345	166	129	99	97	37	1.010
8	OMAN	66	109	147	155	158	122	55	812
9	QATAR	59	94	189	126	93	75	63	699
10	HONG KONG	42	76	86	89	102	195	104	694
11	KUWAIT	172	138	86	55	56	52	23	582
12	BAHRAIN	29	64	64	86	107	102	61	513
13	BRUNEI DARUSSALAM	17	40	25	63	79	92	108	424
14	KOREA SELATAN	42	63	35	51	55	65	53	364
15	MESIR	11	17	10	9	33	13	10	103
16	TURKEY	1	6	3	15	15	21	9	70
17	ALGERIA	2	11	3	2	10	37	4	69
18	JAPAN	6	3	3	7	11	12	26	68
19	CHINA	1	1	3	7	25	16	7	60
20	CANADA	1	12	3	10	22	4	3	55
21	IRAQ	0	0	0	3	9	19	14	45
22	PERU	0	11	5	3	8	4	10	41
23	SOUTH AFRICA	0	3	1	6	6	7	10	33
24	LIBYA	3	1	0	11	3	9	3	30
25	FIJI ISLANDS	0	2	4	5	2	6	11	30
26	LAINNYA	91	108	108	89	142	126	139	803
TOTAL		4.637	5.423	4.432	3.942	4.894	4.761	4.475	32.564



TERIMA KASIH

