



Sustaining Competitive and Responsible Enterprises (SCORE) - Phase III

Project Brief

ILO global programme that improves productivity and working conditions in small and medium enterprises (SMEs).

OBJECTIVE



November 2017 - October 2021

DURATION



Government of Switzerland, State Secretariat for Economic Affairs (SECO)

Government of Norway, Norwegian Agency for Development Corporation (NORAD)

DONOR



KEY PARTNERS



- ♦ The Ministry of Manpower
- ♦ The Indonesian Employers' Association (Apindo)
- ♦ Trade Union Confederations
- ♦ Private Business Development Services (BDSs)

GEOGRAPHICAL COVERAGE



Indonesia

CONTACT



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SCORE Programme Phase III

Sustaining Competitive and Responsible Enterprises (SCORE) is an ILO global programme that improves productivity and working conditions in small and medium enterprises (SMEs). The key intervention of the global programme is support for the implementation of SCORE Training, which combines practical classroom training with in-factory consulting. Managers and employees are trained together with a focus on improving workplace cooperation and the programme ensures that both men and women participate. SCORE Training demonstrates best international practice in the manufacturing and service sectors and helps SMEs to participate in global supply chains.

SCORE Training focuses on developing cooperative working relations resulting in shared benefits. The ILO is assisting government agencies, training providers, industry associations and trade unions in emerging economies in Africa, Asia and Latin America to offer SCORE Training to enterprises. The ultimate outcome for the SCORE Programme is to have national institutions independently providing SCORE Training to SMEs to improve working conditions, productivity, and competitiveness.

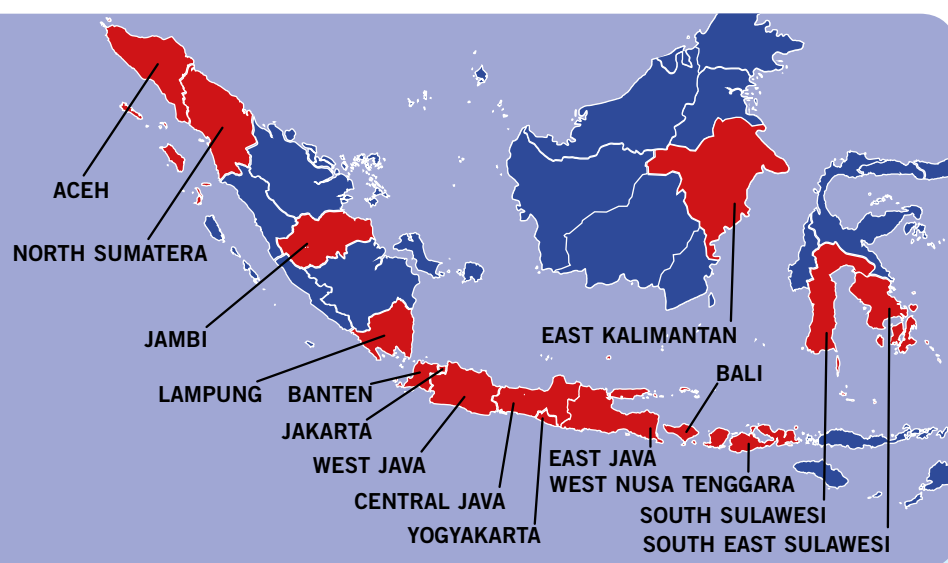
SCORE Training is made up of five core modules, delivered through a combination of classroom training and in-factory consultancy and led by industry experts. The consultancy visits are a unique element of the training methodology that ensures that classroom learning is put into action in the workplace.

About SCORE Indonesia

Over the two phases of the project, SCORE Training in Indonesia has raised awareness on productivity and working conditions together with the Stakeholders and Implementing Partners. In 2013, the Ministry of Manpower (MoM) adopted SCORE Training content as part of the Basic Productivity Training curriculum for the new Productivity Instructors and in 2015, MoM allocated budget to deliver SCORE Training in 10 provinces. In addition to MoM, the SCORE Programme successfully engaged with different ministries, agencies and companies to fund SCORE Training for SME's; resulting in 13 donors in Phase II giving financial support for SCORE Training. The cost recovery over phase II averages at 37 percent compared to only 11 percent in Phase I. In 2017 alone, the cost recovery was at 62 percent.

As of September 2017, over 261 SMEs have received SCORE Training in Indonesia, representing a total workforce of over 30,300 people that have benefited from enterprise improvements. 233 Trainers have been trained in Indonesia, 39 percent of those are women.

SCORE Training has
been implemented in
15 provinces in Indonesia



CV. KBT Bali
Sarong,
Bali

Before



Disorganised workplace before 5S with no storage area in place

After



Following 5S, employees have a decent work space with adequate lighting and a tidy storage area, enabling a more efficient working environment

CV. Mubarakfood
Cipta Delicia,
Kudus
Central Java



The grating machine left the operator at risk of a cutting injury. Due to the care required when using, it was only possible to produce one bowl of grated coconut every 5 minutes



Reduced risk of injury by modifying the grating machine with a protective entrance. This simple change provides improved safety and has also doubled the production rate

PT. Sukasari,
Semarang
Central Java



Chaotic and unsafe electrical wire installation in wash room



Now proper wiring has been installed resulting in a safe and neater space

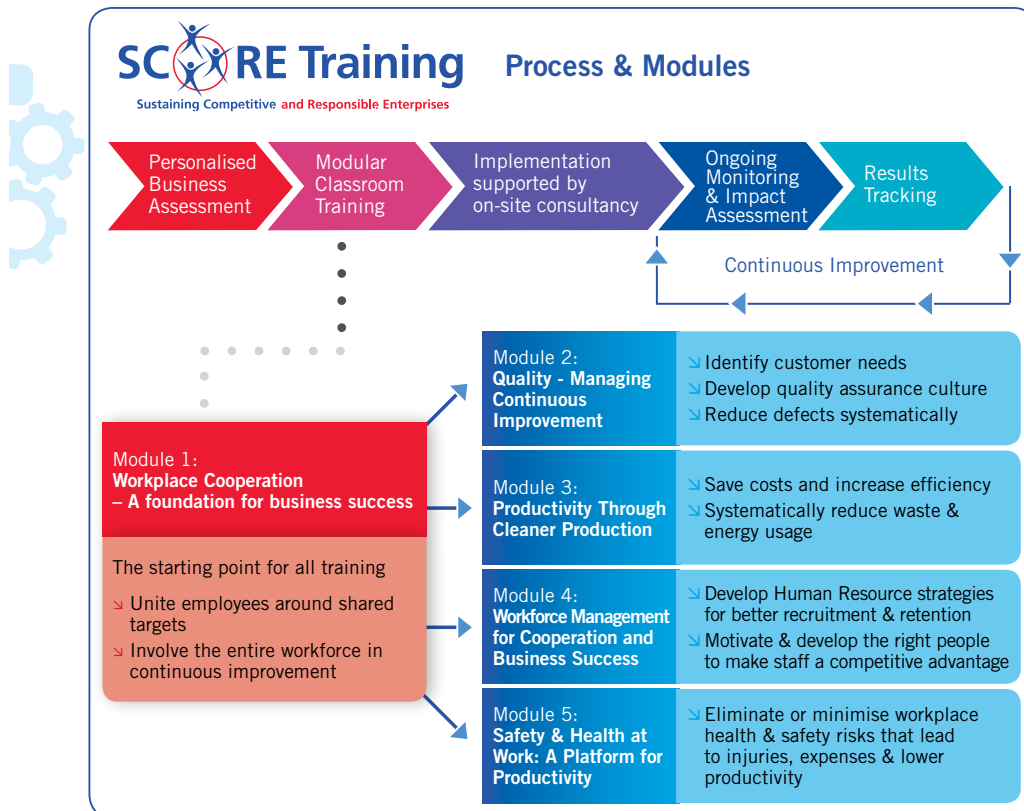
What's New in Phase III (2017 - 2021)

In Phase III (starting in November 2017) at least four private training providers will promote, sell and organize SCORE Trainings independently and obtain private and public sponsorships to do so. A National Productivity Database system will be established within the Ministry of Manpower (MoM), to track productivity measurement in different sectors and areas. SCORE Training is recognized as a driver of a national productivity movement, through awareness-raising and its institutionalization in various organizations (ministries, associations and private Business Development Services).

SCORE Training collaborations will take place with at least 2 lead buyers / MNEs and with Better Work Indonesia. At least 50 more SMEs will participate in SCORE Training under direct supervision of

the SCORE Programme and 10 case studies will be published. An additional 200 SMEs will be reached indirectly by partners who will be using SCORE Training independently from ILO. The number of SCORE trainers will also be expanded to 60 trainers, to create a pool of 30 certified trainers and the cost recovery at the end of phase III will be 100 percent.





SCORE Training Results in Indonesia

Since its inception in 2010, the SCORE Programme has achieved the following results in Indonesia*

Over **261**
ENTERPRISES
trained across in Indonesia

Skills built of
over **1336** **WORKERS AND MANAGERS**

More than **30,300**
EMPLOYEES have
benefited from
enterprise improvements

up to 50%
(globally)
INCREASED PRODUCTIVITY

BETTER WORKPLACE COOPERATION

78%
of enterprises
COST REDUCTIONS

59%
of enterprises
LESS WASTE

FEWER DELAYS

REDUCED ABSENTEEISM

37%
of enterprises
DEFECT REDUCTION

17%
of enterprises
ENERGY SAVINGS

BETTER WORKING ENVIRONMENT

-10%
(no. of accidents logged)
SAFER WORKING ENVIRONMENT

* Results to September 2017

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