

Financial Literacy Trainings by Corporates : A Business Case of Allianz

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Corporate Social Responsibility

Allianz Indonesia

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Content

- 1** Financial Literacy Training in Allianz
- 2** What are impacts of the Training ?
- 3** Why Allianz do it ?

Financial Education for Family : towards 'Keluarga Tangguh'

Objective of Program

Empowering capacity of vulnerable groups and low income family: to behave as smart consumer, make use of limited financial resources, utilize financial product and service, keep away of over indebtedness and default through financial education for families.

Program Methods

- 2 days Training of Trainer (ToT) class by Master Trainer from Allianz to MFIs.
- 1 day Training of Community (ToC) class by employees of business partner / MFIs
- ToC class participated by 25 people (maximum) and conducted by 2 facilitators/trainers.



Financial Education for Family : towards 'Keluarga Tangguh'

Indicator

- ✓ Incremental financial literacy rates in society
- ✓ Applied financial skills and knowledge in society
- ✓ Trust from society to Micro Finance Institutions
- ✓ Financial benefit for MFIs ie. lower NPL, generates new customers, clients' loyalty

Achievement (since 2012)

- ✓ MFI partners participated : 12 (plus 2 NPOs)
- ✓ MFI staffs trained : 159
- ✓ MFI clients reached : 245
- ✓ Allianz employees volunteered : 7 Master Trainers



1. Financial Literacy Training in Allianz

Financial Education for Family : towards 'Keluarga Tangguh'

Training Moduls

Setting Financial Goals

Managing Your Money : Family vs Business

Debt vs Equity Financing

The danger of over-indebtedness and default

Basic concept of family and business insurance



Source : International Labour Organization (ILO), Bank Indonesia, Allianz

2. What are impacts of the training ?

Impact study

Impacts for MFIs

➤ This would accelerate our programs in achieving targets of empowering communities especially in financial issues

(Amron Gultom, Urban Manager World Vision-Pontianak)

➤ Sustainability of this training program will give direct impact of reducing NPL rate in our company

(Grace Rumansara, CEO BPR Phidectama-Sentani,Papua)

➤ Allianz trainings contribute to our new acquisition clients

(Yuan Yudanda, CEO BPR Dhasatra-Sidoarjo)



2. What are impacts of the training ?

Impact study

Impacts for Community and MFIs' clients



- Separate money for family and business purpose.



A handwritten ledger titled "JUPITER 2 September 2012". The table has five columns: "No", "Nama", "Jenis", "Tgl-bln", and "Jumlah Setor". It contains six rows of data, with the last row partially cut off.

No	Nama	Jenis	Tgl-bln	Jumlah Setor
1	Sabti	CI	1-3-12	Rp. 10.000
2	Minggu	L	2-3-	Rp. 20.000
3	Senin	Y	3-3	Rp. 40.000
4	Selasa		4-3	Rp. 10.000
5	Kamis		5-3	Rp. 40.000
6			6-3	Rp. 20.000

- Having a simple book keeping.



- Better awareness of business risk and protection.

3. Why does Allianz do it ?

ABC Concept : a win-win solution



Thank You

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