

Tripartite Dialogue & Capacity Building for Strengthening Mediation as Dispute Resolution Mechanism
Dili, 8 - 9 July 2019

Time	Agenda
8th July 2019	
8:00	Registration
8:30 – 9:00	Opening Remark H.E. Julião da Silva, Secretary of State of Vocational Training and Employment Mr. Albert Uriyo, OiC Head Mission of ILO Timor-Leste Programme
9:00 – 10:30	Introductory session <i>By Arun Kumar</i> Mediation in Labour Relations, focusing on: • Concept, principles, and approaches to mediation; • The role of the mediator (vis-à-vis parties, dispute, voluntary process v/s labour law mandated mediation); • Mediation process and role of mediator • Mediation skills (such as interactive listening, question-asking, negotiation skills, use of neutral language, reframing, interest & needs identification, addressing barriers to agreement, agreement writing, etc); • Most common criticisms of Mediation
10:30 – 10:45	Coffee Break
10:45 – 12:00	Systems and arrangements for mediating labour disputes: examples from other countries <i>By Arun Kumar</i>
12:00 – 13:00	Lunch
13:00 – 15:00	Current situation surrounding mediation as labour dispute resolution in TL *Presentation from SEFOPE or/and other related Ministries **Speaker can be from one or more Followed by discussion and information sharing among participants
15:00 – 15:15	Coffee Break
15:15 – 16:30	Continue discussion and information sharing among participants
16:30 – 17:30	Wrap-up for the first day session & brief explanation for the second day
9th July 2019	
8:30 – 10:00	Communication skills in Mediation <i>By Arun Kumar and Maiko Amano</i>
10:00 – 10:15	Coffee Break
10:15 – 12:00	Role-Play session <i>By Arun Kumar and Maiko Amano</i> Role play in small group followed by discussion and feedback
12:00 – 13:00	Lunch
13:00 - 14:00	Follow up and discussion for future work plan <i>By Arun Kumar</i> Focused on identifying capacity building needs as well as changes needed to improve mediation process quality and mediation standards in TL
14:00 - 14:30	Closing Remark Mr. Angelo Veloso, Director of Industrial Relation SEFOPE