



International
Labour
Organization



Improved
Labour
Migration
Governance



► Services and support provided by Ethiopian diplomatic missions and community associations in the Gulf and Lebanon¹



¹ This brochure and the information can also be accessed on 'YeGuzo Sink' app. You can download the app both on iPhone and Android devices. <https://apps.apple.com/us/app/id1501502772> OR <https://play.google.com/store/apps/details?id=com.Safeway.appdev>

1. Consular services

Ethiopian embassies and consulates provide a range of consular services that include the following:

- ▶ **Passport renewal** for Ethiopian migrant workers whose passports are about to expire or have expired.
- ▶ **Visas** for non-Ethiopian nationals. The Ethiopian Immigration Authority has launched an online visa service covering almost all countries. Nationals of some countries may also get a visa on arrival. Visitors should consult Ethiopian embassies or consulates, or their websites, for more information.
- ▶ **Document authentication.** Any document issued by one State requires authentication if used in another State. This applies to birth, marriage and death certificates, as well as previously issued documents requiring replacement or renewal.
- ▶ **Vital event registration.** Issuing or registering marriage certificates and birth certificates.
- ▶ **Powers of attorney.** Ethiopians can use the power of attorney service if they wish to confer authority on another person to act on their behalf, or cancel a power of attorney that was granted previously.
- ▶ **Approving the legal recruitment, employment and deployment of migrant workers.** Ethiopian embassies and consulates facilitate the licensing, approval and employment of migrant workers deployed through private employment agencies.
- ▶ **Support letters.** Ethiopian embassies and consulates issue support letters for Ethiopian migrants, including duty-free-allowance support letters for returning migrants.

- ▶ **Information services.** Ethiopian embassies and consulates provide relevant information for Ethiopians and foreigners with regard to trade, investment and tourism opportunities, including the relevant requirements. They also provide information to Ethiopian nationals on current issues such as COVID-19 and the situation in their destination country.
- ▶ **Laissez-passer.** Ethiopian embassies and consulates issue travel documents to migrant workers without regular passports who are being repatriated or deported. Consult your nearest Ethiopian embassy or consulate for more details.
- ▶ **Pardons.** Ethiopian embassies and consulates negotiate with the relevant authorities of destination countries to allow Ethiopian nationals of irregular status to leave the country without paying a fine or serving time in prison.
- ▶ **Support to voluntary associations.** Ethiopian embassies and consulates support and facilitate the establishment of professional, business and community-based associations for Ethiopian migrants.

2. Migrant Support

Ethiopian embassies, consulates and community associations provide a range of support services for vulnerable migrants where the necessary resources are available. These services include:

- ▶ **Shelter.** Embassies, consulates and community associations provide short-term accommodation for migrants in distress.
- ▶ **Health care.** Embassies, consulates and community associations provide access to medical treatment and hospital care for vulnerable migrant workers. Regular visits are also organized for long-term hospital patients.
- ▶ **Death.** Ethiopian embassies and consulates follow up the deaths of Ethiopian nationals abroad. They will enquire as to the cause of death from the host country authorities and facilitate the local burial or repatriation of the remains. If the deceased person has left material and/or financial resources, the embassy or consulate will arrange for their transfer to the next of kin or family, subject to receipt of an authenticated power of attorney.
- ▶ **Legal services.** Ethiopian embassies, consulates and community associations provide guidance and legal counselling for prosecuted migrant workers, and give advice on legal matters. Some diplomatic missions appoint local lawyers to represent migrant workers in court on ad hoc basis, depending on availability of resources.
- ▶ **Mediation.** Ethiopian embassies and consulates assist migrant workers in resolving disputes with employers regarding such issues as unpaid wages, breaches of contract, terms and conditions of employment and insurance claims.

- ▶ **Migrants in Prison.** Ethiopian embassies, consulates and community associations support Ethiopian migrant workers in prison by following up their cases and status, and providing translation services. Although this service is limited in scope, embassies and consulates work with migrant workers and their communities to help those in need by regularly visiting them in prison and providing them with such essentials as food, clothes and sanitary supplies.
- ▶ **Bank accounts.** Ethiopian embassies and consulates in some countries facilitate the opening of bank accounts in Ethiopia.
- ▶ **Counselling.** Some Ethiopian embassies and consulates provide marriage counselling and debt advice, for instance in Dubai.

3. Awareness-raising

Ethiopian embassies, consulates and community associations provide various awareness-raising initiatives for migrant workers, which include the following:

- ▶ **Culture.** Embassies, consulates and community associations use different media to provide basic knowledge of the culture, customs and way of life of destination countries.
- ▶ **Social Clubs.** Some communities provide education and training for Ethiopian migrants who are interested in developing their capacities, such as proficiency in the local language. These communities and social clubs often coordinate their programmes with the services provided by Ethiopian missions in their respective countries.
- ▶ **Rights.** Ethiopian embassies, consulates and community associations encourage Ethiopian migrant workers to claim their rights and privileges, support one other, respect and promote social and cultural values, and participate in Ethiopia's development activities.
- ▶ **COVID-19.** Ethiopian embassies, consulates and community associations provide information on how migrants can protect themselves from COVID-19 and supply them with protective equipment. When migrants have lost their jobs, they support them by providing food and shelter.

For further information, please consult the Ethiopian embassy or consulate of the country where you are resident, or visit one of the websites listed below.

Useful addresses

Ministry of Labour and Social Affairs of Ethiopia

Address: Kazanchis, Wereda 8, Kirkos sub-city, Addis Ababa, Ethiopia

P.O. Box: 2056

Phone: +251 11 551 7080

Email: info@molsa.gov.et

Website: www.molsa.gov.et

Ministry of Foreign Affairs of Ethiopia

Address: Arada sub-city, Addis Ababa, Ethiopia

P.O. Box: 1037

Phone: +251 11 551 7345

Fax: +251 11 551 4300

Email: MFA.Addis@ethionet.et

Website: www.mfa.gov.et

Ethiopian Embassy in Oman

Address: As Saruj Street, way number 3048 103 Muscat, Oman

Phone: +96824956487

Email: oman.mission@mfa.gov.et or ethemboman@gmail.com
or Muscat.embassy@mfa.gov.et

Website: <https://www.embassypages.com/ethiopia-embassy-muscat-oman>

Ethiopian Honorary Consulate in Amman, Jordan

Address: 8B Ebrahim El Kattan Street 7th Circle, Amman, Jordan

Phone: +96265850396

+962798806252

Website: <http://www.ethioconsulatejo.com/>

Ethiopia Embassy in Riyadh, Kingdom of Saudi Arabia (KSA)

Address: Abu Bakr Al Karkhi, Safarat, Riyadh 11693, Saudi Arabia

Phone: +966 11 482 3919

Email: ethembriy@gmail.com

Website: <https://www.twitter.com/ethioriyadh/>

Ethiopian Consulate General in Jeddah, Kingdom of Saudi Arabia

Address: Villa no. 18, Al-Andalus Street, near Sulaiman Mosque
Street, Al Hamra District, Jeddah, Saudi Arabia

Phone: +966 12 665 3444

Email: ethcons@gmail.com

Website: <https://www.facebook.com/EthConsJeddah/>

Ethiopian Embassy in Doha, Qatar

Address: W Bay Lagoon St., Doha, Qatar

Phone: +974 4020 7000

Email: doha.embassy@mfa.gov.et or ethioembassydoha@gmail.com

Website: <https://ethiopiaembassyindoh.wixsite.com/ethiopia-in-doha>

Ethiopian Embassy in Abu Dhabi, UAE

Address: Al Batten (no.6) Street and Al Falah (no. 9) Street, Vila 119,
23795, Abu Dhabi, United Arab Emirates

Phone: +971 2 66 551 11

Email: abudhabiethiopianemb@gmail.com or
abudhabiembassy@mfa.gov.et

Website: www.abudhabi.mfa.gov.et

Ethiopian Consulate General in Dubai and Northern Emirates, UAE

Address: Villa no. 30, Street no. 11, Makani no. 233-0325, Al Qusais 2

Phone: +971 4 269 9111 OR +971 4 269 9162

Email: ethcodu@ethcongen.ae or contact@ethiopianconsulate.ae

Website: www.ethiopianconsulate.ae

Ethiopian Embassy in the State of Kuwait

Address: Jabriya, Block 10, Street 107, Al Kuwayt, Kuwait

Phone: +965 2534 8198 / 2533 0128 or +965 2533 4291

Email: ambassador.kuwait@mfa.gov.et

Website: www.kuwait.mfa.gov.et

Ethiopian Consulate General in Beirut, Lebanon

Address: Hazmieh, 67 rue 11 ML12103, Said Freiha Street, Old Bank
Audi Building, Beirut, Lebanon

Phone: +961 5 953 656

Email: beirut.consulate@mfa.gov.et

Website: www.facebook.com/www.EthioConsulateinBeirut/

Ethiopian Community Association in Qatar

Address: W Bay Lagoon St., Doha, Qatar

Phone: +974 30703727

Email: info@ethiocomqatar.org

Ethiopian Community in Dubai and Northern Emirates, UAE

Address: Villa no. 30, Street No. 11, Makani No. 233-0325, Al Qusais 2

Phone: +97142598817 or +971556468202

Email: ethiocomdubai@gmail.com

Ethiopian Women's Association in Dubai & Its Environs

Address: Villa no. 30, Street No. 11, Makani No. 233-0325, Al Qusais 2

Phone: +971506783466

Children's Community in United Arab Emirates

Phone: +971558241770

Ethiopian Community Association in Abu Dhabi, UAE

Address: Street 6, near Al Bateen Majlis, Al-Bateen, Abu Dhabi, UAE

Phone: +971 2 6658810 or +971 2 665 5111

Email: ecaadh@gmail.com

Ethiopian Community in Lebanon

Phone: +96176783931

+96181683438

Ethiopian Community in Riyadh, KSA

Phone: +966535291297

Ethiopian Community in Jeddah, KSA

Address: Ethiopian Community, Jeddah, West and South Regions, KSA

P.O. Box 495 Jeddah 21411

Phone: +96603602308

+966592530033

+966551719475

Ethiopian Renaissance Community, Kuwait

Phone: +96551239501

Email: ethiopiancommunity@gmail.com

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