

Issued on: 18 June 2026

Audit Summary: Project Office Operations

 **Assurance:**  Moderate

Objective

Assess governance, risk management and operational controls supporting programme delivery and administrative operations.

Key Observations

- Monitoring of outcome-based workplans could be strengthened;
- Procurement practices could be applied more consistently;
- External collaborator selection processes could be strengthened;
- Procurement documentation and value-for-money assessments could be further strengthened.

Conclusion

A number of controls and operational arrangements are in place and support programme delivery.

Governance, risk management and internal control processes are generally adequate and functioning.

However, improvements are needed to strengthen monitoring, procurement practices and accountability.

Examples of Effective Practices

- Technical support valued by governments, constituents and UN partners;
- Clear allocation of country responsibilities across the Decent Work Team;
- Robust financial and administrative controls supporting operational management;
- Effective day-to-day operational and administrative management by capable staff.

Recommendation Themes

- Strengthen monitoring and reporting of outcome-based workplans;
- Enhance procurement and external collaborator selection practices;
- Enhance procurement transparency and value-for-money practices;
- Strengthen procurement governance and documentation practices.

Disclosure Note

This summary presents a high-level overview of audit results, key observations and recommendation themes. It does not include all detailed findings and should be read as a summary of the main areas identified during the audit. Sensitive operational information has been excluded.