



Technical Meeting on Occupational Safety and Health in the Retail Sector

Geneva, 28 September-2 October 2026

► Draft Points for discussion

1. What current and emerging opportunities and challenges are shaping occupational safety and health (OSH) in the retail sector, with particular attention to the growing use of technologies? Participants may wish to consider:
 - The diversity of the retail sector.
 - OSH trends and occupational hazards across retail.
 - The implications of digital transformation and new technologies for OSH.
 - Specific OSH considerations relating to equality and non-discrimination, MSMEs, and informal retail work.
2. What policies, measures, and practices have worked, and what is needed to strengthen OSH prevention and effective implementation in retail, while supporting digital adoption and innovation in ways that contribute to safe and healthy working environments? Participants may wish to consider:
 - The fundamental principle and right to a safe and healthy working environment, together with the other fundamental principles and rights at work.
 - Effective OSH management.
 - Safe and responsible use of technology.
 - Practical approaches adapted to different retail settings, structures and sizes.
 - Social dialogue.
3. What recommendations can be made for future action by the International Labour Organization and its constituents regarding OSH in the retail sector? Participants may wish to consider:
 - Policy recommendations for tripartite action to strengthen OSH prevention, protection, effective implementation, compliance and a preventive safety and health culture in retail.
 - Priority actions and practical orientation for the Office to support the retail sector through knowledge development, sectoral tools and capacity-building, collection and dissemination of good practices, and improved sectoral OSH data.