



ADMINISTRATIVE SOLUTIONS FOR LONG-TERM CARE

TRAINING BROCHURE

19-21 MAY 2026
BEIJING, CHINA



Funded by
the European Union

Administrative Solutions for Long-Term Care Services

ISSA Guidelines

Dates: 19-21 May 2026

Venue: Beijing Grand Concordia Hotel

Trainers: Ms. Nathalie DE WULF (ISSA), Mr. Peter H. T. CHAN

Programme

Day 1 - 19 May 2026 (Tuesday)

Time	Activity
Moderator	Mr. Rubén VICENTE ANDRÉS , Social Protection Programme Manager, ILO Country Office for China and Mongolia
9:00 – 9:20	Opening Session Ms. LI Tao , Deputy Commissioner, National Healthcare Security Administration (NHSA) Mr. Mattias LENTZ , Deputy Head of Delegation, European Union Delegation to China Mr. Marcelo Abi-Ramia CAETANO , ISSA Secretary General (video-recorded message) Mr. DAI Xiaochu , Deputy Director, ILO Country Office for China and Mongolia
9:20 – 10:00	Session 1: Objectives of the ISSA Guidelines on Administrative Solutions for Long-Term Care Services and Defining Long-Term Care (LTC)
10:00 – 10:30	Session 2: Current LTC system in China (presentation by NHSA) Ms. LI Siqin , Deputy Director, Long-Term Care Insurance Division, Department of Benefits Mr. WANG Chu , Deputy Director, General Affairs (Healthcare Reform Coordination) Division, Department of Pharmaceutical Management
10:30 – 10:45	Tea break
10:45 – 12:00	Session 3: Creating an Enabling Environment for Effective Long-Term Care Service Provision This session underscores the importance of recognizing long-term care as a fundamental human right within comprehensive social protection systems, supported by a strong legal framework, sustainable financing, and adequate financial protection for beneficiaries.

12:00 – 13:30	Lunch break
13:30 – 14:45	<u>Session 4</u>: Ensuring Institutional Capacity for Effective Long-Term Care Service Delivery This session addresses the critical role of institutions in delivering long-term care services, focusing on enhancing capacity through good governance, innovation, service continuity and improved communication.
14:45– 15:00	Tea break
15:00 – 16:00	<u>Session 5</u>: Providing Personalized Long-Term Care Services, Tailored to Needs This session underscores the importance of offering a comprehensive range of long-term care services, including integrated rehabilitation and innovative approaches. It emphasizes supporting the development of a network of qualified service providers and ensuring the delivery of high-quality care.
16:00 – 16:45	<u>Session 6</u>: Sharing of local experiences in China Mr. LI Hongjian, Director, Benefits Security Division, Healthcare Security Administration of Nantong City, Jiangsu Province Mr. YAN Jing, Deputy Director, Long-term Care Insurance Division, Healthcare Security Administration of Ningbo City, Zhejiang Province Ms. TANG Linfeng, Director, Benefits Security Division, Healthcare Security Administration of Qingdao City, Shandong Province

Day 2 - 20 May 2026 (Wednesday)

Time	Activity
8:30 – 11:30	<u>Session 7:</u> Field visit Organize a field visit to Beijing Economic-Technological Development Area (BDA) in Yizhuang, to gain insights into the development of China's long-term care industry and related practices.
11:30 – 14:00	Shuttle back to Hotel and Lunch
Moderator	Mr. Rubén VICENTE ANDRÉS , Social Protection Programme Manager, ILO Country Office for China and Mongolia
14:00 – 15:00	<u>Session 8:</u> General Overview of Long-Term Care policies in the EU (Online) Ms. Dorota KORCZYNSKA, Policy Officer (Long Term Care), Directorate-General for Employment, Social Affairs and Inclusion (DG EMPL), European Commission Provide an overview of the current LTC policies in the European Union.
15:00– 15:15	Tea break
15:15 – 17:00	<u>Session 9:</u> LTC in EU Member States (Online) - <u>LTC system in Germany:</u> Mr. Nils DAHL, Policy Advisor, Division 411 (Key Policy Issues regarding long-term care and long-term care insurance), Federal Ministry of Health of Germany. - <u>LTC system in Austria:</u> Ms. Sabine SCHRANK, Section IV (Long-term care, disability and welfare) Department IV/B/4 (Long-term Care Allowance, Care Leave Allowance, Informal Caregivers), Federal Ministry of Labour, Social Affairs, Health, Care and Consumer Protection of Austria.

Day 3 - 21 May 2026 (Thursday)

Time	Activity
9:00 – 10:30	<u>Session 10</u>: Enhancing Access to Long-Term Care Services and Ensuring Effective Service Delivery Streamlining application processes, assisting families with administrative tasks and enhancing communication between providers and beneficiaries through technology.
10:30 – 10:45	Tea break
10:45 – 12:00	<u>Session 11</u>: Strengthening the Support for Workers in the Long-Term Care Sector Enhancing the well-being and professional development of long-term care workers.
12:00 – 13:00	Lunch
13:00 – 14:30	<u>Session 12</u>: Preventing and Anticipating Loss of Autonomy to Support Healthy Ageing Healthy ageing by enhancing mental well-being, identifying vulnerabilities and strengthening prevention efforts.
14:30– 14:45	Tea break
14:45 – 15:30	<u>Session 13</u>: Work in Groups: how to apply ISSA guidelines to improve current LTC system in China Moderator: Ms. ZHOU Jie, National Project Coordinator, ILO Country Office for China and Mongolia Participants will be divided into four groups. Each group will discuss and select the three most relevant guidelines for short-term application in China, and present their findings in plenary.
15:30– 15:50	Next Steps and future collaboration in Long-Term Care in China
15:50 – 16:00	Closing Remarks Mr. ZHU Yongfeng, Director-General, General Office, NHSA Ms. Alessandra LEPORE, International Officer, EU Delegation to China Mr. Rubén VICENTE ANDRES, Social Protection Programme Manager, ILO Country Office for China and Mongolia