APPROVED SHIFMC/11/RD.200

ILO/ITU STAFF HEALTH INSURANCE FUND

$\frac{Record\ of\ Decisions}{of\ the\ 200^{th}\ Meeting\ of\ the\ Management\ Committee}$

Monday, 28 February 2011

9.30 a.m., ILO, Room XII Elimane Kane (M3 South)

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Representing the insured persons:

ILO ITU

Mr. Christopher Baron Ms. Mireille Ecuvillon Mr. Jean-François Santarelli

Representing the Organizations:

Mr. Charles Agbavwe Mr. Raymond Chalindar Mr. Tilmann Geckeler Ms. Marianne Wilson Mr. Fikri Gurzumar

Mr. Giuseppe Zefola

Other attendees:

Mr. Clifford Kunstler, Executive Secretary of the SHIF

Apologies for absence were received from: Ms. Anne Drouin – Mr. Juan Llobera – Ms. Xenia Scheil-Adlung

The meeting opened at 09.45 a.m.

Item 1: Approval of meeting agenda

(SHIF/MC/11/200/AG)

MC agrees that items 3 and 4 of the agenda be reversed and that following items be addressed under Other Business: hiring of Fund's Medical Adviser and Prevention.

Item 2: Approval of the Record of Decisions of the 198th and 199th meetings of the Management Committee

(SHIF/MC/10/RD.198) (SHIF/MC/11/RD.199)

Referring to document ref. SHIF/MC/10/RD.198, MC decides to approve Record of Decisions of 198th meeting, with following change:

• Item 4, last para. (page 3): "[...] Also suggests MC gain insights into reason for OMC WTO study on LTC"

Referring to document ref. SHIF/MC/11/RD.199, MC decides to approve Record of Decisions of 199th meeting, with following changes:

- Item 4: add last para. before MC decision (page3): "Certain MC members representing the insured persons expressed the firm view on the basis of the consultants' report that outsourcing would not be in the interest of the insured persons."
- Item 7, "Reimbursement in respect of an insured person (P.60048): "[...] MC notes without comment. Replace "MC notes without comment" by "Having considered the financial situation of the Fund, MC agrees to reimbursements exceeding USD 300'000.00."

Item 3: Discussion on general meeting requested by ILO Staff Union Chairperson in his letter of 1 February 2011

Chair introduces frames discussion. From e-mail exchange prior to meeting, it appears MC in favour of information meeting, rather than general meeting. Organization of SHIF Secretariat falls to the ILO and ITU administrations (not the role of the MC to micromanage). Both Dalberg studies were commissioned by the ILO administration and an information meeting would enable the administrations to take questions and "own" their views on the topic of outsourcing SHIF claims administration.

MC questions whether information meeting should be organized before working group requested by the ILO Director-General formulates its conclusions. Meanwhile, Executive Secretary (ES) requested to produce a SHIF NewsLetter on outcome of the Dalberg studies. NewsLetter should emphasize: (i) that governance and running of SHIF would remain unchanged; (ii) that Dalberg's findings not an indictment of SHIF claims adjusters' performance; and (iii) there may be value in challenging current paradigm in respect of SHIF claims adjustment.

NewsLetter also to include opportunity for readers to respond by e-mail to contents. MC questions how to weigh response (respondent minority vs. silent majority) and emphasizes the limited consultative value only of the response.

MC agrees that information meeting should not be deferred indefinitely (certain MC members suggest no later than 15.05.2011), as insureds will wish to address topics other than that of outsourcing SHIF claims administration. Insureds also need to be reassured in certain areas.

MC insists that it should be clear that meeting organized at the initiative of the MC. MC will set agenda (meeting needs to be well structured and managed). Planning of meeting needs to be discussed more fully at MC meeting of 28.04.2011 (before, if necessary).

MC decides to organize information meeting, but not general meeting (Art. 4.16 of SHIF Regulations). MC further decides to mandate Chair to discuss views expressed by MC with Chair of ILO Staff Union Committee.

Item 4: Update on ILO CABINET's reaction following receipt of Dalberg Global Development Advisors' final report and accompanying letters

Chair passes floor to ES, who explains that, like the MC, the ILO Staff Union Committee sent a letter to Ms. P. O'Donovan prior to the meeting she called on 26.01.2011 to frame ILO management's recommendation to the Director-General of the ILO. Like the letter from the MC to Ms. O'Donovan, the letter from the ILO Staff Union Committee was attached to ILO management's recommendation.

ILO CABINET, through Ms. T. Viale, has responded to the ILO Staff Union Committee, informing them that Mr. J. Llobera has been requested to establish a "working group consisting of members from the Administration and the Staff Union Committee charged with identifying and proposing solutions in this matter that are in the best interests of the organizations (ILO and ITU) and the insured persons of the SHIF".

MC decides to request of Mr. J. Llobera that MC members be included in the working group: 1 member representing the Secretary-General of the ITU (<u>Ms. M. Wilson</u>) and 1 member representing the insured members of the ILO (<u>Mr. J-F. Santarelli</u>).

Item 5: Discussion on USD capped benefits in SHIF Schedule of Benefits (SHIF/MC/2011/200/5)

Chair passes floor to ES, who comments on document ref. SHIF/MC/2011/200/5. ES explains that current caps on benefits in respect of Code 2.2 ("Accommodation in hospital or clinic") of the Schedule of Benefits are adequate, except where a global charge is made (cf. para 3 of rules governing Code 2.2).

ES proposes to amend rules governing Code 2.2

- Para. 3 would read: "When a global charge is made, a maximum approved expense of reference will be attributed to accommodation and the balance of the global charge to medical services. The ordinary benefit maximums stated in paragraph 1 above will, however, apply."
- A para. 4 would be added: "The maximum approved expense of reference from 1st June 2011 is USD 550.00."
- A para. 5 would be added: "Where the maximum approved expense of reference exceeds one third of the daily global charge, one third of the global charge will be attributed to accommodation and the balance of the global charge to medical services. The ordinary benefit maximums stated in paragraph 1 above will, however, apply."

MC decides to agree with proposed amendments to rules governing Code 2.2 ("Accommodation in hospital or clinic") of the Schedule of Benefits

Item 6: Other Business

1. Financial situation and membership statistics at 31.12.2010

Chair passes floor to ES, who comments on document ref. SHIF/MC/2011/200/6-FS.

2. Scheduling of elections of Management Committee members representing the insured persons for the period 2012-2014

Chair passes floor to ES, who reminds MC that 2011 is an election year. As a first step in organizing the election, ILO will propose electoral officers from JUR and FINANCE. ITU will also propose an electoral officer.

3. Hiring of Fund's Medical Adviser

Chair passes floor to ES, who informs MC that Dr. Vana Mena-Ferraro hired as Fund's Medical Advisor, in replacement of Dr. Sabine Bossy. Like Dr. Bossy, Dr. Mena-Ferraro hired under ExColl contract for an intial period of 3 months (from 15.02.2011).

4. Bone grafts associated with dental implants

ES to consult MC by e-mail regarding whether bone grafts associated with dental implants should be reimbursed under Code 4 ("Dental care") of the Schedule of Benefits or as an ordinary illness (cf. para. 4 of the rules governing Code 4).

5. Special case: staff member requesting ASHI coverage, where covered by SHIF since 01.09.2008 (departure from "5-year rule")

MC examines case presented by the staff member in a letter to ES dated 14.12.2010 and decides not to accede to staff member's request for ASHI coverage.

6. Prevention

Topic not discussed for lack of time. Will be included in agenda of a future MC meeting.

The meeting ended at 12.40 p.m.