This study examines the nature of working time in domestic work and the working time arrangements of different categories of domestic workers, while suggesting possible frameworks for the regulation of working time. It introduces a Model Law that could serve as a resource for the design of regulatory measures on working time in domestic work. The Model Law is grounded on the principle of "framed flexibility."
Deplorable working conditions, labour exploitation and abuses of human rights are major problems facing domestic workers. The ILO undertakes to protect the rights of domestic workers, promote equality of opportunity and treatment, and improve their working and living conditions. Its global strategy consists of strengthening national capacities and institutions including policy and legislative reforms; promoting the ratification and implementation of the Domestic Workers Convention, 2011 (No. 189) and its accompanying Recommendation (No. 201); facilitating the organization of domestic workers and their employers; awareness-raising and advocacy; and development of knowledge base and policy tools.

This catalogue gives an overview of the most important ILO knowledge resources and policy tools. Next to a short abstract you will find information about the languages the publication is available in. The resources are grouped by categories. All publications can be found online at www.ilo.org/domesticworkers.

ILO resources on domestic work
Convention No. 189 & Recommendation No. 201 concerning decent work for domestic workers, 2011

2011, 16 pages
ISBN: 9789221252719
Arabic, Chinese, English, French, German, Portuguese, Russian, Spanish

The Domestic Workers Convention, 2011 (No. 189) lays down basic rights and principles and requires States to take a series of measures to promote decent work for domestic workers. Domestic Workers Recommendation (No. 201) supplements the Convention and provides practical guidance concerning possible legal and other measures to implement the rights and principles stated in the Convention.

Decent Work for Domestic Workers: Convention 189 & Recommendation 201 at a glance

2011, 30 pages
ISBN: 9789221252696
Arabic, Bahasa Indonesia, English, French, Portuguese, Spanish

This brochure introduces the issue of domestic work and provides information about the people covered by Convention No. 189. It gives insight into how the Convention can be implemented at a national level and what the processes of ratification, entry into force and supervision look like. In the second part the provisions of the instruments are summarized thematically, with references to the effective articles. For each issue there are concrete recommendations for policy-makers.

Constitution No. 189: Decent work for domestic workers

2011, 4 pages
Arabic, Bahasa Indonesia, English, Filipino, French, Portuguese, Spanish

This info note provides a list of frequently asked questions on Convention No. 189. It covers the meaning and process of ratification and implementation of the Convention; the definition of domestic work; the identification of employers of domestic workers; and a summary of the content of the Convention, listing the minimum standards.

Snapshot - ILO in action: domestic workers

2013, 8 pages
English

This brochure gives an overview of the situation of domestic workers worldwide and the ILO’s response to improve their working conditions. It provides information about Convention No. 189 and Recommendation No. 201 and presents concrete country cases of what has changed since their adoption. It presents the ILO’s work in this subject area at global, regional and country levels. Three policy areas are highlighted, namely Wages and Working Time, Migrant Domestic Workers and Maternity Protection.

Moving towards decent work for domestic workers: an overview of the ILO’s work

2010, 94 pages
ISBN: 9789221220503
English, French, Spanish

This paper summarizes the ILO’s work on the issue of domestic workers through 2010, and presents a strategy for further action. It provides an overview of the various ways in which the ILO has addressed domestic work, including through technical cooperation projects, research, standard-setting, key meetings and declarations, capacity building and policy support, national legislation, and initiatives of ILO social partners. It also highlights responses by self-help organizations of domestic workers and by NGOs. Finally, it proposes an interregional programme on domestic work, consisting of data collection, organizing, advocacy, capacity building and direct service provision.
Effective protection for domestic workers: a guide to designing labour laws

2012, 123 pages
ISBN: 9789221252757
Arabic, Chinese, English, Spanish

This guide was developed to support constituents in establishing effective protections for domestic workers. It present various examples of national legal provisions addressing each provision set out in Convention No. 189 and Recommendation No. 201. Policy areas covered include: legal definitions and the scope of labour laws; written contracts or particulars of employment; fundamental principles and rights at work; protection against abuse, harassment and violence; living conditions; working time; remuneration; and the protection of young workers. In addition, the guide provides an entry point as regards regulating employment agencies and establishing compliance mechanisms. Next to country examples, for each thematic section, the guide provides the rationale for establishing statutory standards and for regulating a particular aspect of the employment relationship as well as references to the relevant provisions of Convention No. 189 and Recommendation No. 201.

The legal regulation of working time in domestic work

Conditions of Work and Employment Series No. 27

2011, 54 pages
ISBN: 9789221241713
English

This study examines the nature of working time in domestic work and the working time arrangements of different categories of domestic workers, while suggesting possible frameworks for the regulation of working time. It introduces a model law that could serve as a resource for the design of regulatory measures on working time in domestic work. The model law is grounded on the principle of framed flexibility, which permits reconciling the flexibility needed in many domestic jobs, while simultaneously offering sufficient protection to domestic workers. The model is expressed in everyday language and well-known concepts so that it can be understood in a wide range of settings.

Formalizing domestic work through the use of service vouchers - the particular cases of France, Belgium and the canton of Geneva

2013, 25 pages
English, French, Spanish

Various countries and regions have set up service voucher schemes that help domestic workers to emerge from the informal economy by easing the administrative burdens on the private citizens who wish to employ them. This report briefly describes how schemes of this kind have been successfully put in place in France, Belgium and the Swiss canton of Geneva.

Ending child labour in domestic work and protecting young workers from abusive working conditions

2013, 87 pages
ISBN: 9789221271369
English, French, Portuguese, Spanish

This comprehensive report provides a basis for a better understanding of child domestic work and gives recommendations about how they can be better protected, empowered and how child labour in domestic work can ultimately be ended. It provides information on the main problems related to child domestic work, the relevant ILO and UN Conventions, and current data. It examines policy responses to child labour in several areas, including decent work, social protection, labour markets, education, strategic communication and advocacy and institutional capacity building. The role of governments, employers’ and (domestic) workers’ organizations as well as civil society organizations is examined. Among other issues, the report explores varied approaches to reaching out to child domestic workers, to preventing their recruitment into child labour situations and ensure the removal and reintegration of those already in such situations, responses to education and training needs, getting employers on board, and how to promote children’s agency and awareness of their rights so that child domestic workers are empowered to help themselves.
This document tackles the issue of lacking social security for migrant domestic workers in Europe. It lays out the main problems and the existing legal framework of the ILO. It describes the European Union Social Security Legal Framework, including its shortcomings, legal vacuums and good practices.
Measuring the economic and social value of domestic work

Policy Brief No. 3
2011, 8 pages
Bahasa Indonesia, English, French, Spanish

This policy brief presents a conceptual framework for thinking about what is meant when we refer to the economic and social value of paid domestic work, and proposes ways in which the social and economic value of domestic work might be estimated from a range of different perspectives using relatively commonly available survey data sources. The methods are categorized into four broad groups according to the level at which value may be measured: the worker and his or her family, the employer and his or her household, the country, and globally.

Global and regional estimates on domestic workers

Policy Brief No. 4
2011, 11 pages
Bahasa Indonesia, English, French, Spanish

In response to the lack of robust statistical figures, this policy brief presents preliminary minimum global and regional estimates on the number of domestic workers, in advance of the publication Domestic Workers Across the World. The numbers are based on data drawn exclusively from official statistics, mainly labour force surveys and population censuses, covering a total of 117 countries and territories.

Coverage of domestic workers by key working conditions laws

Policy Brief No. 5
2011, 8 pages
Bahasa Indonesia, English, French, Spanish

This policy brief presents factual knowledge on the extent to which domestic workers are covered by or excluded from entitlements commonly enjoyed by other wage workers under national laws. It focuses on three key working conditions laws, namely minimum wage legislation, working time provisions and maternity protection.

“Meeting the needs of my family too”: maternity protection and work-family measures for domestic workers

Policy Brief No. 6
2013, 12 pages
English, French, Spanish

This policy brief explains why maternity protection and work-family policies are relevant to promoting decent work for domestic workers and provides the ILO framework on these topics. It canvasses the issues and gaps in the provision of maternity protection and promotion of work-family balance. In conclusion, it outlines considerations to be made in policy-making, and provides country-level examples of how specific obstacles in policy-making have been overcome.

Working time of live-in domestic workers

Policy Brief No. 7
2013, 8 pages
English, French, Spanish

This policy brief focuses on the specific challenges of live-in domestic workers with respect to working time. It first defines live-in domestic work, providing profiles and numbers of live-in domestic workers. It then presents the key issues in working time of live-in domestic workers, who often work far more hours per day and per week than almost any other category of workers, sometimes without rest. The brief presents findings of two pilot studies about a timekeeping tool and employment relationship practices. Based on these findings, the policy brief presents possible areas of policy intervention to limit and regulate the working time of live-in domestic workers.
Domestic workers across the world: Global and regional statistics and the extent of legal protection

2013, 134 pages
ISBN: 9789221252733
English, Russian

This report attempts to capture the size of the domestic work sector and the extent of legal protection enjoyed by domestic workers on the basis of a verifiable and replicable methodology. It provides a benchmark for the situation of domestic workers across the world against which progress in implementing the new instruments can be measured. It takes stock of global and regional statistics on domestic workers and discusses the extent of legal protection for domestic workers with respect to minimum standards for working conditions.

The report provides examples of what governments, trade unions and employers’ federations have done to improve the situation for domestic workers. The appendices document the methodology that was used to produce the global and regional estimates and the underlying statistical and legal information at the country level.

Child domestic work: Global estimates 2012

2013, 8 pages
English, French, Portuguese, Spanish

This publication presents estimates on the number and profile of child domestic workers worldwide, building on detailed information from national household surveys on child domestic work. The 2012 estimates on child labour in domestic work are based on the industry approach when measuring domestic work. Statistics are presented according to age group and sex.
**Promouvoir l'intégration des travailleuses et travailleurs domestiques migrants en France**

*International Migration Papers No. 117*

2013, 92 pages
ISSN: 1020-2668
French

The French country report of the European research project ‘Promoting integration for migrant domestic workers in Europe’ analyses the trajectories of migrants working in the domestic services sector in France. It looks at working conditions, administrative status and education and qualifications of migrant domestic workers, as well as at labour market mobility. In the end Recommendations are given about how to promote better integration and more decent working conditions for migrant domestic workers in France.

**Promoting integration for migrant domestic workers in Belgium**

*International Migration Papers No. 116*

2013, 91 pages
ISSN: 1020-2668
English

The Belgium country report of the European research project ‘Promoting integration for migrant domestic workers in Europe’ presents an overview of the major Belgian migration and labour policies regarding domestic work in general and migrant domestic workers specifically. Based on a qualitative analysis of the stories of 57 migrant domestic workers, the complex interplay between the migration trajectory, labour trajectory and social network is analysed, looking at how these factors shape the workers’ quality of work and their opportunities to enhance their labour market mobility and broader socio-economic integration. As a conclusion some policy recommendations are made.

**Promoting integration for migrant domestic workers in Europe: a synthesis of Belgium, France, Italy and Spain**

*International Migration Papers No. 118*

2013, 38 pages
ISSN: 1020-2668
English

This paper synthesizes the results of a research project entitled ‘Promoting integration for migrant domestic workers in Europe’. Its synthesis of perspectives, opinions, and strategies of migrant domestic workers and social actors in their efforts to improve the work quality and integration opportunities for migrant domestic workers in Europe is based on the findings of the four national reports (International Migration Papers Nos. 114, 115, 116, and 117). In conclusion, it provides policy recommendations to European governments, employers, trade unions, and other social actors on how to improve the integration and decent working conditions for migrant domestic workers.
Labour inspection in domestic work

Module 16 of the ITC-ILO Curriculum on “Building modern and effective labour inspection systems”

2014, 85 pages
English, Spanish

This module presents labour inspectors and policy-makers with the main challenges that the labour inspectorate will encounter when carrying out their work in the domestic work sector. It provides an overview of the provisions of ILO Conventions, of the most common risks of non-compliance and how labour inspection can tackle them. There is a description of challenges for labour inspectors and a collection of possible ways forward to address the challenges faced. In the second part of the publication, a collection of practical exercises with handouts on different topics can be found.

Decent work for domestic workers in Asia and the Pacific: Manual for trainers

2012, 124 pages
ISBN: 9789221262442, 9789221262466 (CD ROM)
English

The aim of this training manual is to stimulate reflection and discussion on domestic work and how to gain recognition of domestic work as work like any other, how to ensure respect for and dignity of domestic workers, and how to achieve decent working conditions for domestic workers, including organizing strategies and lobbying. The training manual consists of three modules. Each module starts with a guide containing the aims, contents, trainers’ notes, a suggested lesson plan and a list of materials and equipment. Every module is divided into sessions with activities, tools and handouts for participants. The sessions can be used separately or one after the other as a complete step-by-step guide for training courses and workshops, study groups, information sessions, meetings and assemblies.

Working around the clock? A manual for trainers to help live-in domestic workers count their working time

2014, 68 pages
ISBN: 9789221289265
English, Spanish

This manual explains working time concepts in relation to live-in domestic workers. It contains a working time tool to help domestic workers keep a basic overview of their working time and tasks, and instructions on how to use this tool in different legal settings. It also provides a detailed set of modules, materials and resources to assist trainers in organizing and delivering a training for live-in domestic workers on how to use the tool and the implications of recorded hours.

Achieving decent work for domestic workers: an organizer’s manual to promote ILO Convention No. 189 and build domestic workers’ power

2012, 65 pages
ISBN: 9789221261179
Arabic, English, French, Spanish

This manual was designed to support domestic worker organizations and unions in their efforts to promote the ratification and application of ILO Convention No. 189, and to organize domestic workers. It presents approaches to organizing based on successful experiences of domestic worker organizations and trade unions. A User’s guide shows the necessary steps that must be taken for a Convention to be ratified. And finally examples of victories that have resulted from successful organizing around the world are presented. At each stage, reference is made to the relevant provisions in the new instruments (Convention No. 189 and Recommendation No. 201), both of which can be found in the appendices.
ILO survey on domestic workers: Preliminary guidelines
Tools for Researching Domestic Work
2014, 42 pages
English, French
This report draws from the experience gained from two surveys of domestic workers conducted in Tanzania and Zambia to provide preliminary guidelines on the design and implementation of surveys of domestic workers in countries of interest. The different sections of this report describe the measurement objectives of surveys of domestic workers, the main concepts and definitions, questionnaire and sample designs, the particular aspects of survey operations, and finally some results of the ILO surveys in Tanzania and Zambia.

Qualitative research on employment relationship and working conditions: Preliminary guidelines
Tools for Researching Domestic Work
2014, 78 pages
English
This research guide presents a qualitative research methodology for investigating the employment relationship between domestic workers and the employer-household, with special attention on employment practices and working conditions. The guide is based on research from Tanzania, Zambia and the Philippines conducted in 2013. It presents practical methods and tools for collecting and analysing data, challenges that the researcher might encounter and strategies how to tackle some of these difficulties. Three example topic guides (one for interviews with domestic workers, one for interviews with employers and one for focus group discussions) give researchers ideas about how to structure their interviews and what questions to ask.

Measuring the economic and social value of domestic work: Conceptual and methodological framework
Conditions of Work and Employment Series No. 30
2011, 44 pages
ISBN: 9789221252177
English
Because domestic work has long been ignored and undervalued, policy and legislation need to be accompanied by a change in thinking about the value of domestic work. Making visible its economic and social worth through tangible and quantifiable measures will help change perceptions, and lend legitimacy to and reinforce actions aimed at improving the working and living conditions of domestic workers. The paper addresses two key questions: What is the true value of domestic work? Can this value be measured and how? It presents a conceptual framework about what is meant by economic and social value of paid domestic work, and explores possible methods of measuring and estimating its value to the worker and his or her family, to the employer and her or his household, to the country, and to the world. Some of the approaches are tested using data from South Africa and Uruguay. The conceptual and methodological strengths and weaknesses of each approach are also assessed.
All resources are available online

www.ilo.org/domesticworkers