



► **Information Centers
to support formality of
tradesmen, craftsmen and
micro enterprises**



The Information Centers, locally known as BILMER, are established under the project [Promoting Decent Jobs for Syrians under Temporary Protection and Turkish Citizens](#) implemented by the International Labour Organization (ILO) Office for Türkiye, in partnership with the Directorate-General for International Labour Force (DGILF) of the Ministry of Labour and Social Security (MoLSS) and in coordination with the Turkish Confederation of Tradesmen and Craftsmen (TESK). The project is funded by the Federal Republic of Germany through the KfW Development Bank.

At the provincial level, the institutional capacities of implementing partners are strengthened to support the formalization of Syrian and Turkish informal micro enterprises and their employees.

Information Centers raise employers' and workers' awareness of the rules and regulations in the labour market, through counselling and referral services. They also provide work permit application support as well as referral to training and employment opportunities.

Nine Information Centers were established across eight provinces in Türkiye (Adana, Bursa, Gaziantep, Hatay, İstanbul, Konya, Mersin, Şanlıurfa) to support the formalization of micro-enterprises and their employees.





What questions Information Centers answer?

- ▶ How can I formally register my business and what documents are required?
- ▶ How can I get my business licence?
- ▶ What opportunities there are for vocational training and seminars in our city?
- ▶ How can I access to up-to-date information on Social Security Institution (SSI) subsidies and incentives?
- ▶ How can I register my unemployment?
- ▶ How do I benefit from loans and incentives to set up a business?
- ▶ How can I file an application for a work permit?

Information Centers:



- ▶ Provide consultancy and referral services to support formalization of tradesmen and craftsmen and micro enterprises.
- ▶ Strengthen communication with tradesmen and craftsmen and micro enterprises through field visits.
- ▶ Provide consultancy and referral services in both Turkish and Arabic languages.
- ▶ Raise the awareness of businesses about the benefits of formalization.
- ▶ Provide information on ILO's sister programme: the Work-Based Learning Programme (locally known as ISMEP).



By the end of 2025, **7,500** employers and



35,000 workers will get consultations from BILMERs.

Through these consultations, at least **750** businesses and



about **1,000** workers will get registered.



For more information:

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