



Governing Body

310th Session, Geneva, March 2011

GB.310/STM/2/3

Committee on Sectoral and Technical Meetings and Related Issues

STM

FOR DECISION

SECOND ITEM ON THE AGENDA

Effect to be given to the recommendations of sectoral and technical meetings

Global Dialogue Forum on New Developments and Challenges in the Hospitality and Tourism Sector and their Impact on Employment, Human Resources Development and Industrial Relations (Geneva, 23–24 November 2010)

Overview

Issue covered

The paper reports on the Global Dialogue Forum on New Developments and Challenges in the Hospitality and Tourism Sector and their Impact on Employment, Human Resources Development and Industrial Relations and presents its Points of consensus.

Policy implications

None.

Legal implications

None.

Financial implications

None.

Decision required

Paragraph 5.

References to other Governing Body documents and ILO instruments

None.

1. The Global Dialogue Forum on New Developments and Challenges in the Hospitality and Tourism Sector and their Impact on Employment, Human Resources Development and Industrial Relations was held in Geneva from 23 to 24 November 2010. It was chaired by Mr IGP Laksaguna, Senior Adviser to the Minister of Culture and Tourism, Indonesia.
2. An Issues paper prepared by the Office¹ served as a basis for the Forum's deliberations. The paper provides an overview of: the structure and characteristics of the hotels, catering and tourism sector; recent developments within the context of the global economic and financial crisis; the employment, human resources development and industrial relations impact of new ownership patterns and of trends in the diversification of accommodation, operations and consumption in the hospitality and tourism industry; sustainable tourism and social dialogue.
3. The Forum was opened by Mr Taleb Rifai, Secretary-General of the World Tourism Organization, and Mr Juan Somavia, Director-General of the ILO. The Forum brought together over 140 participants from more than 40 countries – including 22 representatives and 18 advisers of Governments, eight participants and 22 additional representatives of Workers and eight participants and 12 additional representatives of Employers, as well as representatives of intergovernmental organizations and representatives of international non-governmental organizations. In particular, the Forum addressed job creation, sustained growth and fair globalization through decent work in the sector, its strong poverty reduction potential and the benefits of sharing good practices in this respect among developing countries, especially within the framework of South–South development cooperation.
4. The Forum adopted the attached Points of consensus.² This text, together with a summary of the proceedings of the Forum and the list of participants, will appear in the final report, to be submitted to the next session of the Governing Body.
5. ***The Committee may wish to recommend that the Governing Body:***
 - (a) ***authorize the Director-General to communicate the Points of consensus mentioned in paragraph 4 above to governments of member States; to the employers' and workers' organizations concerned; and to the international organizations concerned; and***
 - (b) ***request the Director-General to bear in mind, when drawing up proposals for future work of the Office, the wishes expressed in the attached Points of consensus.***

Geneva, 17 January 2011

Point for decision: Paragraph 5

¹ ILO: *Developments and challenges in the hospitality and tourism sector*, Issues paper for discussion at the Global Dialogue Forum for the Hotels, Catering, Tourism Sector (23–24 November 2010), Geneva (GDFHTS/2010).

² GDFHTS/2010/6.