





# Eradicating forced labour from supply chains

Beate Andrees
Aurélie Hauchère Vuong
ILO Special Action Programme
to Combat Forced Labour
Webinar, October 2011
forcedlabour@ilo.org



# Eradicating forced labour from supply chains

- 1. Business cases on forced labour and trafficking
- 2. International framework
- 3. State obligations to protect
- 4. Corporate responsibility
- 5. Examples of business initiatives and ILO's engagement
- 6. The Brazilian example of a multi-stakeholder initiative



#### Business case: Brazil



#### 2010

- Forced labour allegations against Cosan
- Cosan put on "dirty list" by Ministry of Labour
- Wal-Mart suspended supply contract
- Shares fell by 70 percent



#### Business case: US

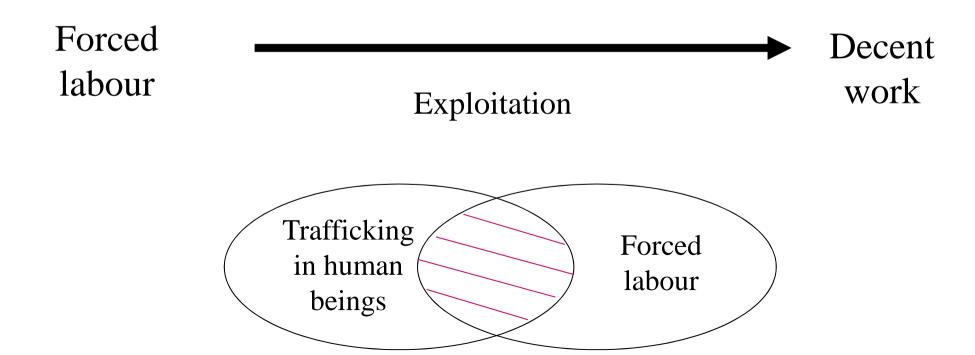


#### 2010

- Biggest alleged trafficking case in U.S. involving 400
   Thai workers
- Owner + employees of US Manpower company and Thai recruiters indicted by federal grand jury

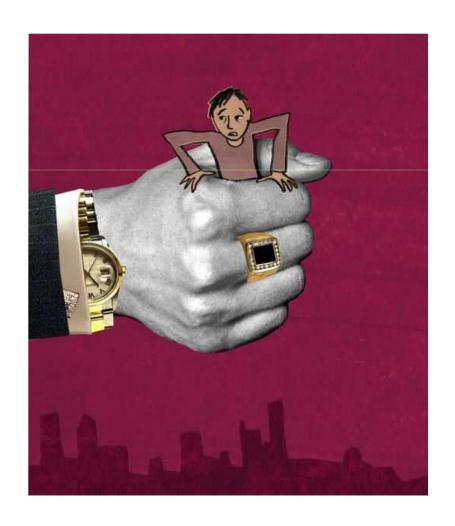


# Decent Work = Work carried out in conditions of freedom, equity, safety and human dignity





#### What is forced labour?



ILO Forced Labour Convention, 1930 (No. 29)

« All work or service that is exacted from any person under the menace of any penalty and for which the said person has not offered himself voluntarily »



#### **Key Elements**

"Any work or service"

All types of work, service and employment
Any industry, sector or occupation (including prostitution, begging)

With or without contract, legal or illegal

• "Any **person**" 

Adults and children

Regardless of nationality, including irregular migrant workers

"Menace of any penalty" Including sanctions, threats, violence, etc.

Non-payment of wages
Loss of rights or privileges

• "Voluntarily" 

Free consent to enter into employment Free to leave job / employer



#### Exceptions

- Exceptions listed in Convention 29
  - Compulsory military service
  - Normal civic obligations
  - Prison labour (if conviction by a court + public authority supervision)
  - Work in emergency situations (war, calamity...)
  - Minor communal services (within the community)
- Forced labour must also be distinguished from:
  - Lack of economic alternatives: there must be a <u>perpetrator</u>
  - Exploitation: long hours, low pay...
  - Hazardous work



#### 2000 Trafficking Protocol

- Palermo Protocol broadened concept of human trafficking
- Legal elements of trafficking:

#### Act:

Recruitment, transportation, harbouring or receipt of persons

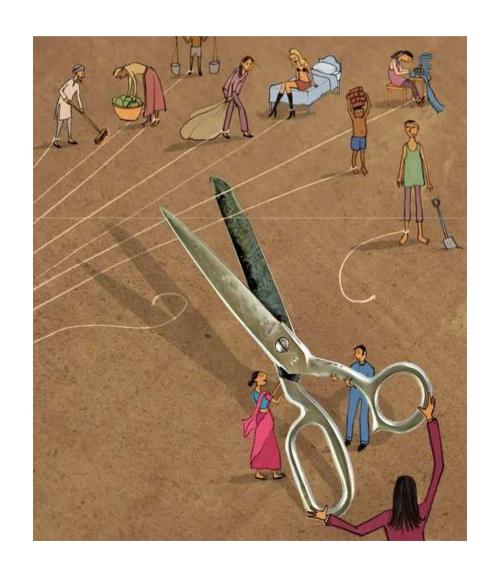
**Means:** threat of use of force, coercion, abduction, fraud, deception, abuse of power or position of vulnerability

**Purpose:** exploitation, including sexual exploitation, forced labour, slavery or practices similar to slavery, servitude or removal or organs



# State duty to protect citizens from forced labour

- → New legislation enacted in most countries penalizing trafficking and the use of forced labour
- → New legislation to hold business accountable
  California Transparency in Supply Chains Act 2010
- → Increasing number of prosecutions :
   6017 in 2010 according to US TIP Report





#### Forced labour and the global economy

#### Sectors at risk

- Agriculture
- Construction
- Forestry & logging
- Garments & textiles
- Cleaning & security services
- Food processing
- Transport (e.g. seafarers)

#### Vulnerable workers

- Workers in informal enterprises
- Indigenous & tribal peoples
- Low caste groups
- Migrant workers, especially with irregular status

➤ 80% of all forced labour occurs in the private economy



#### The ILO Global Estimate (2005)

|                                 | Total Forced Labour | Total Trafficked |
|---------------------------------|---------------------|------------------|
| Industrialized Economies        | 360,000             | 270,000          |
| Transition Economies            | 210,000             | 200,000          |
| Asia and the Pacific            | 9,490,000           | 1,360,000        |
| Latin America and the Caribbean | 1,320,000           | 250,000          |
| Sub-Saharan Africa              | 660,000             | 130,000          |
| Middle East and North Africa    | 260,000             | 230,000          |
| World                           | 12,300,000          | 2,450,000        |



#### Measuring the cost of coercion

- Wages lower than the market rate
- Overcharged for accommodation
- High deductions for food, tools and other items
- Unpaid excessive overtime
- Costs associated with the recruitment process







#### Managing risk and reputation

#### Why is the issue important for business?

- Increasing public awareness and consumer pressure
- Tougher sanctions against traffickers and conspiring employers even though enforcement is still weak
- Investors are becoming more concerned ("Equator Banks")
- Trade related risks
  - → 60% of company value is linked to brand reputation



#### Challenges

- 1. Difficult to identify forced labour in practice
- 2. Global supply and recruitment chains are getting more complex
- 3. Uncertainty about scope of liability
- 4. Unfair competition linked to corruption, loopholes in law and weak enforcement
- Organised crime penetrating mainstream business → changing business environment
- 6. Competing priorities of employers' organisations and company management
- 7. Growing mobility of workers and increasing role of labour brokers



#### Indicators of forced labour

Recruitment

Recruitment fees

Deceptive recruitment

Compulsory deposit

Substitution contract

• Coercion in employment

Withholding or non-payment of wages

Retention of identity documents

Compulsory overtime

Threats of violence, harassment, intimidation

Restricted freedom of movement

Debt-induced forced labour

Bonded labour or debt bondage

Manipulation of a debt (through loan or wage advance)

Unjustified deductions on wages

Forced labour in prisons

Involuntary work performed by prisoners for the benefit of a private undertaking



#### Risk assessment

#### Risks in employment relations

- Hiring and recruitment practices
- Wage payments & calculations
- Hours of work & overtime
- Training opportunities & conditions
- Disciplinary practices & sanctions
- Living arrangements & dormitories
- Termination of employment

#### Risks in business relations

- Suppliers
- Contractors: recruitment agencies
- Other service providers (e.g. janitors, security guards, drivers)



#### Recruitment / Labour brokering

- ILO standards on recruitment: Convention 181
- Multi-stakeholder initiatives to promote ethical recruitment: CIETT, Verité, private companies
- ILO tools and guidance on private recruitment agencies





### Brazil: A good example of how the private sector can address forced labour risks









#### Special Mobile Inspection Group

- Created in 1995
- Mobile inspection teams: labour inspectors, labour prosecutors and Federal Police officers
- Objective: investigate complaints of slave labour in situ, release workers and prosecute the owners of estates
- More than 39,000 freed workers since 1995





#### The "Dirty List"

- Established by MTE Decree No.540/2004
- Register of names of employers
   (persons or legal entities) caught
   by mobile inspection exploiting
   workers in conditions analogous
   to slavery
- Displayed on the public website of the MTE

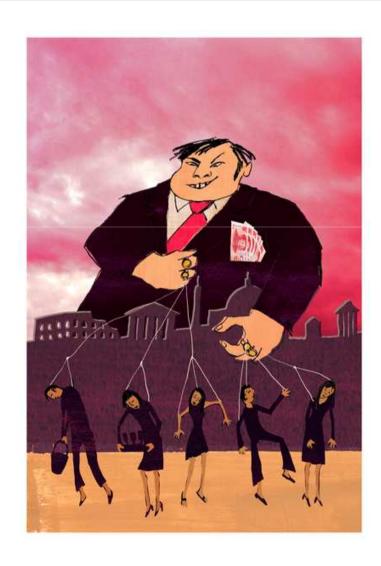




#### Dirty List: How does it work?

- Employer monitored for two years
- After 2 years, removed from the list provided
  - has not repeated offence
  - all fines paid
  - all labour and social security compensations paid

No penalties provided in the Decree....but





#### Dirty List: Side Impact

- > Initiatives taken by public and private financial institutions
  - Bank of Brazil, Bank of Amazônia,
     Northeast Bank and Brazilian Development Bank
  - Refuse credit and other banking benefits

National Congress is currently considering amendments for new penalties, including expropriate land

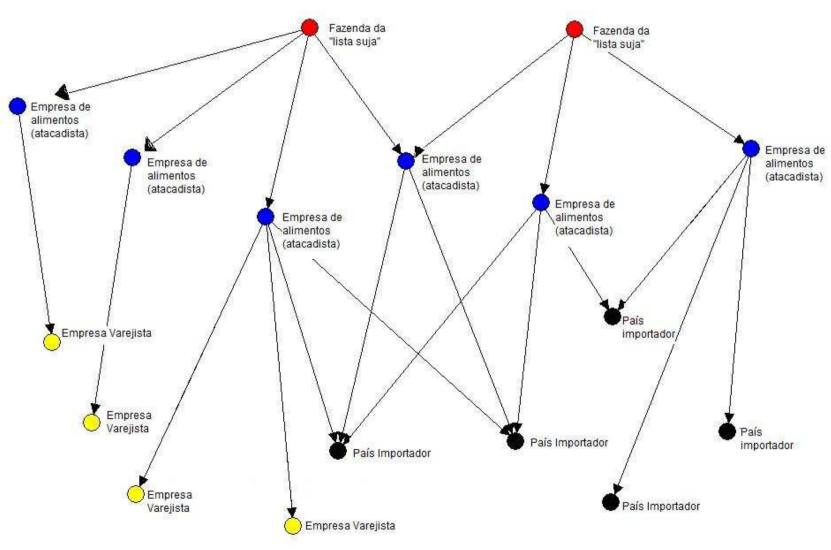


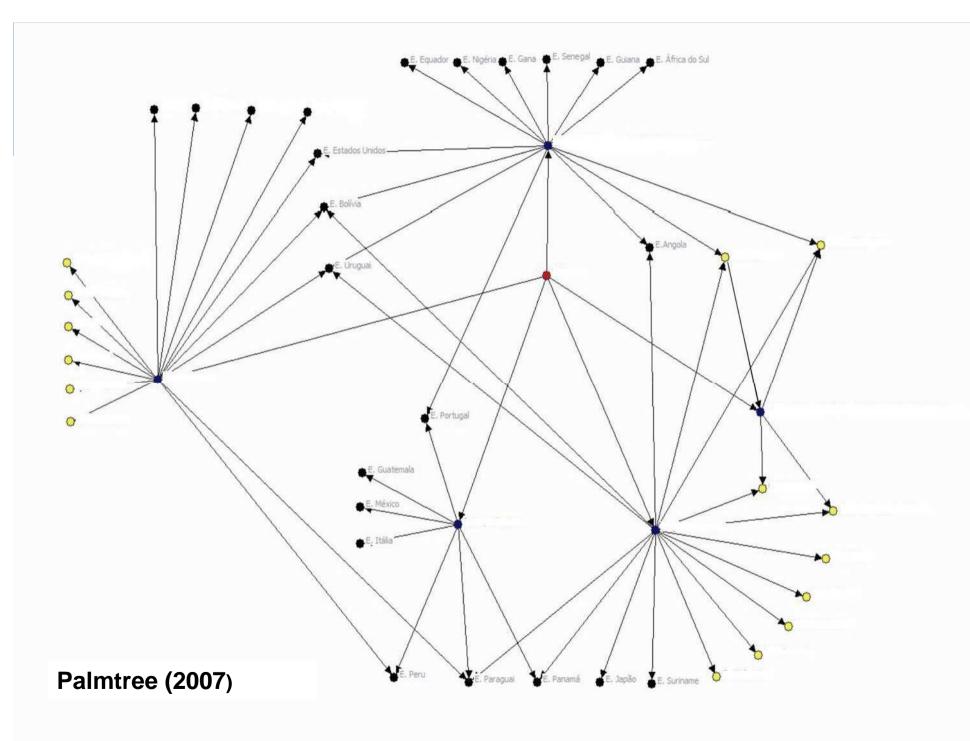
# Studies on Slave Labour - Production Chain

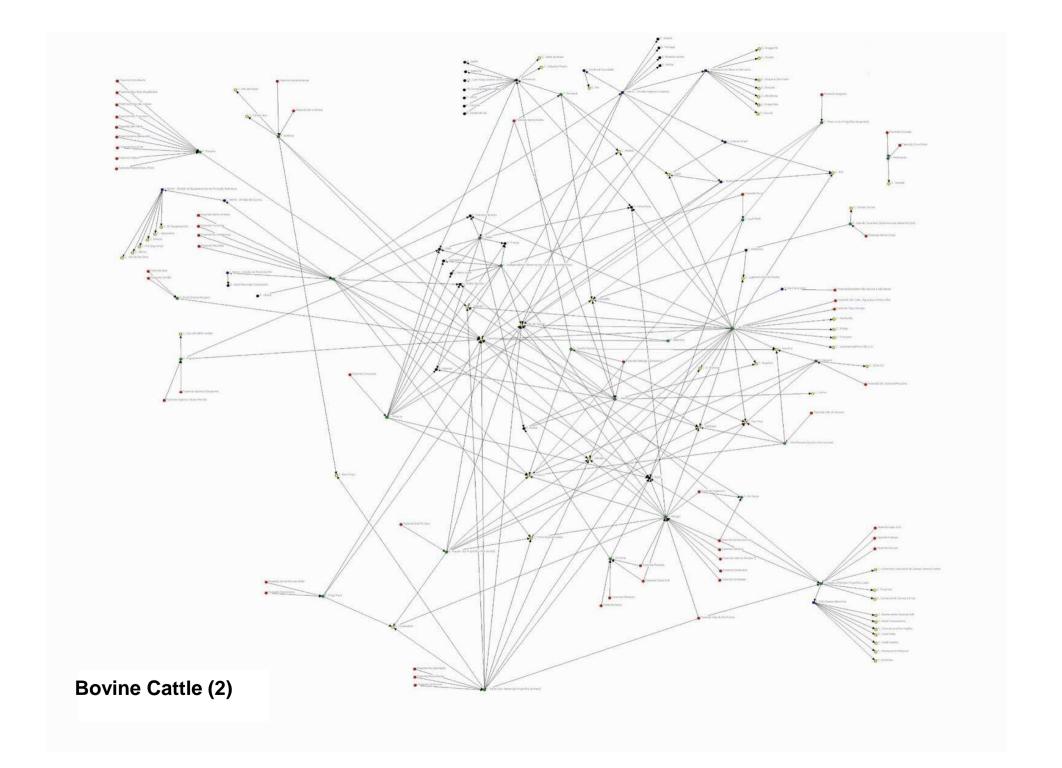
- Request of the Government
- NGO Repórter Brasil with ILO support
- ➤ Aim: Identify the production chains involving estates on the 'dirty list'
- 2004, First study: Mapping of 100 estates from Dirty list and 200 enterprises
- ➤ 2007, Second study: Mapping of 170 estates from Dirty list and 300 enterprises

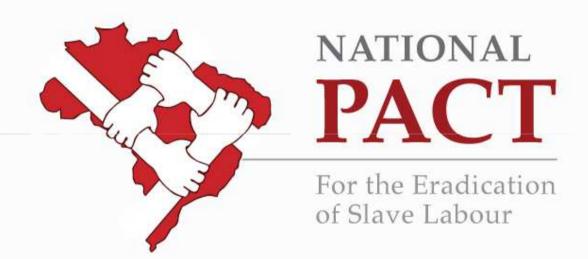


#### Mapping supply chains











#### **National Pact**

- ➤ Signed on 19 May 2005
- Multi-stakeholder initiative : Ethos Institute, Instituto Observatorio Social, ILO and NGO Repórter Brasil
- Voluntary commitment
- About 200 enterprises, representing 20 % of Brazil's gross domestic product
- > Pact structured around a series of commitments
- Virtual platform : www.pactonationcal.com.br



#### National Pact: Main commitments

- Commercial restrictions on enterprises and individuals identified as using slave labour
- Formalizing employment relations
  - Fulfilment of all labour and social security obligations
  - Preventive actions on safety and health
- Prevention
  - Provide information to workers vulnerable to slave labour
  - Publicity campaigns to prevent slavery
- Rehabilitation of freed workers
  - Support social reintegration for workers
  - Training and professional qualification



#### Rehabilitation Activities

- Rehabilitation of freed workers
  - Support social reintegration for workers
  - Training and professional qualification
- Example: Steel industry in Brazil / Citizens' Charcoal Institute (ICC)
  - > 2007: 111 freed workers with formal jobs and decent working conditions
- Prevention
  - Provide information to vulnerable workers
  - Awareness-raising campaigns to prevent forced labour



#### Monitoring the National Pact

- Management Committee to Monitor the National Pact
- Power to temporarily suspend or even permanently exclude signatories should they adopt measures that are contrary to the commitments agreed upon in the Pact
- Offer free training to signatories and suppliers





# Towards a Business Alliance against Forced labour

- ILO initiated business alliance in 2005 in partnership with IOE
- IOE position paper 2010 "Forced Labour: Why it is an issue for Employers"
- Partnership with UN.GIFT
- Workshops and training tools available for business



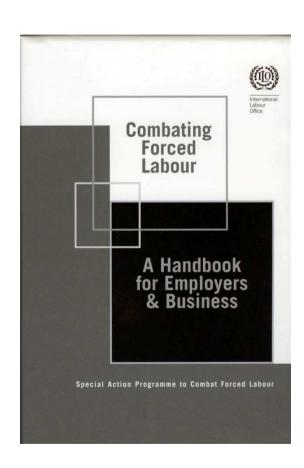


#### Handbook for employers and business

- Employers' FAQ
- Guiding principles
- Assessing compliance
- > Tips for taking action
- Good practice case studies

Conceived with the IOE

Available in English, Spanish, Arabic, Chinese, Georgian, Armenian, Azeri and shortly in French





#### How to take action?

- Have a clear and transparent company policy
- Train staff (auditors, HR, buyers, compliance officers) for identification and remediation
- **Inform shareholders** and potential investors
- Promote codes of conduct by sector and take appropriate remedial measures;
- Treat migrant workers fairly and carefully monitor recruitment agencies
- Ensure that all workers have **written contracts**, in language that they can easily **understand**, specifying their rights (wages, overtime, identity documents, ...)
- Encourage dissemination of good practices
- Contribute to **rehabilitation programmes** for victims (vocational training, ...)
- Promote **cooperation** with governments, workers, law enforcement agencies and labour inspectorates
- Find innovative means to **reward good practice**, in conjunction with the **media**



# Visit our website: www.ilo.org/forcedlabour And www.ilo.org/business