



MRC

Punjab Migrant Workers Resource Center

The First Ever Migrant Resource center
for Migrant Workers in Punjab

Labor and Human Resource Center, Punjab, Lahore

Objectives

The Integrated Migrant RESOURCE Center is expected.....

- To ensuring (potential) migrant workers access to information on foreign employment options and safe migration
- To orient the migrant workers about the conditions and laws of destination countries
- To guide the potential migrant workers for better career in destination countries
- To provide support in grievances and complaints and provide legal/technical support (where possible)
- To establish linkages in destination countries for their support



Collaboration & Referral



- The Bureau of Emigration and Overseas Employment (BE&OE)
- The Overseas Employment Corporation (OEC)
- The Overseas Pakistanis Foundation (OPF)
- Provincial Department of labours
- TEVT sector
- Workers' and employers' organizations
- National and local NGOs providing assistance to migrants
- Recruitment agents and their association
- Federal and Provincial MW Grievance Cell

Services



- Information on overseas employment and safe migration procedure.
- Advisory & Referral Services
- Employment linkages
- Skill development linkages and support
- Career planning and development
- Legal Support
- Pre-Departure Orientation

Proposed Staff (Pilot Phase)

Manager	Counsellor	Pre-Departure Officer
<ul style="list-style-type: none"> a. Center Management b. Information Management c. HR Management d. Coordination and Linkage Building e. Documentation f. M&E Financial Management 	<ul style="list-style-type: none"> a. Counselling Sessions b. Information Management c. Center Management d. Case Documentation 	<ul style="list-style-type: none"> a. Orientation Session b. Information Management c. Material Development d. Center Management e. Documentation

Components

Information & Support

**Complaint
Facilitation**

**Data Management and
Analysis**

Referral

Information & Support



- Career Planning & Development
- Vocational Guidance
- Pre departure information
- Returnee information (employment and business)
- Information packages about the CoDs
- Passport Preparation process
- NICOP registration process
- Skill testing and certification procedures
- Health & Insurance Linkages and Support
- Process support in documentation preparation

MWs Complaint Facilitation



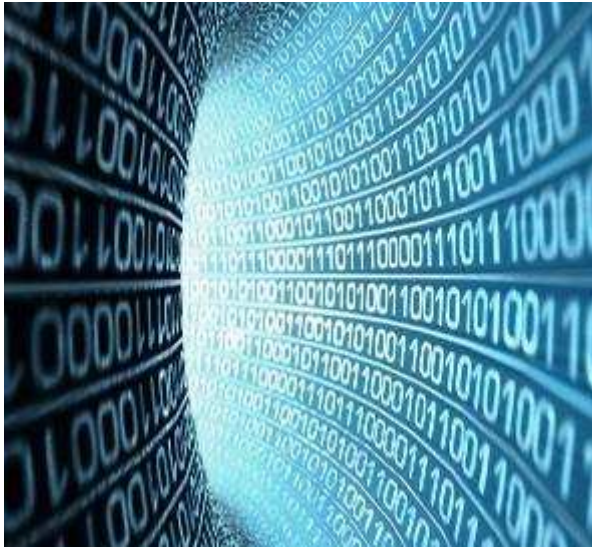
- Potential migrant workers
- Existing migrant workers in destination (linkage with CWAs/LAs, Foreign Office)
- Deported MW (informal linkages)

Support & Information



- Online complaint center (globally accessible)
- Technical support
- Mentoring support
- Legal support
- Orientation and Capacity Building
- Financial Support (linkages with micro finance & philanthropy)
- Skill development
- Linkages and referrals with health facilities (SRH & HIV testing centers)

Data Management



- Web based interface of complaints
- Database (for Potential, Existing and Returnee migrant workers)
- Agents Database
- Technical Institutions
- Trade Unions
- Travel Agents
- Testing Centers
- Job Portal (CoO, CoD)
- Health Centers/Laboratories

Promotional Strategy

- Webpage
- Facebook Page
- Brochure and Flyers
- Standees at key places
(Protector office, recruitment agencies, technical institutions, colleges and universities, health centre trade testing centers, technical board, NGOs, etc.)
- FM & Radio (L&HRD Radio, Wazarat-Sanat-o-Tijarat)
- Grievances Cells (Airports)
- SMS alert

