The Workers Resource Centre (WRC) is a joint platform between two leading worker organizations – the National Coordination Committee for Workers Education (NCCWE) and the IndustriALL Bangladesh Council (IBC). It aims to build the capacity of trade unions in the Bangladesh Ready Made Garment (RMG) sector, helping them operate more effectively and offer better services to their members.

In the last few decades, the Bangladesh RMG sector has grown rapidly and currently employs an estimated 4 million workers. However, this growth has not been accompanied by similar developments in working conditions and labour rights.

Strong, independent, democratic, effective and professional trade unions can help to address these challenges. They give workers the capacity to better organize, bargain collectively and resolve labour disputes. This will eventually contribute to improving working conditions and workplace safety as well as productivity and stability at the enterprise and sectoral level.

**Services offered by WRC**

The WRC will provide various services including advocacy, awareness raising and capacity building on workers’ rights, dispute resolution, grievance handling, negotiation and collective bargaining.

**Legal advice**

A team of paralegals will provide legal advice to trade unions and federations to help address labour grievances and disputes.

**Expert advice**

The WRC can provide expert advice on issues such as trade union organizing and administration, negotiation and collective bargaining, grievance handling as well as occupational safety and health.
Call Centre
A call centre and documentation resources based at the WRC can support trade unions and its members who wish to make complaints regarding issues relating to working conditions such as wages and leave, as well as unfair labour practices and retrenchment.

Training and outreach
The WRC is here to assist the professionalization of trade unions and federations by providing training and services for union members and workers. The WRC will deploy master trainers to train workers and potential organizers at factory-level on areas including the Bangladesh Labour Act, union organizing and administration, collective bargaining and grievance handling. The WRC will also develop a comprehensive union member database.

Support to women leaders
A goal of the WRC is to help promote the active participation of women in trade unions and to build their skills relating to labour relations, organizing and occupational safety and health.

Research
The WRC will conduct research on key issues relating to trade union organising, collective bargaining and labour disputes.

The WRC in Tongi
The WRC has been established in Tongi. Worker and trade union training, meetings and conferences can all take place in its premises.

WRC Address:
1st floor, Sena Kalyan Commercial Complex, Plot # 09, Block # F, P.S- Tongi
Tel: 
Email: workers.resourcecentre@gmail.com

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