Women migrant domestic workers in the Arab States: An annotated bibliography
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Introduction

Domestic workers make up the majority of registered women migrants in the Gulf Cooperation Council states, Lebanon, Jordan, and Yemen where they earn less than half of average wages, experience long and unpredictable working hours, and remain one of the least protected groups of workers under national labour legislations.

The ILO recently launched a regional programme, Decent Work for Domestic Workers: Advocating Institutional Reform in the Middle East (Dec. 2012 – Nov. 2014), funded by the Swiss Agency for Development and Cooperation. The programme aims to improve the governance and protection afforded to migrant domestic workers through a focus on research and policy reform. This annotated bibliography on women migrant domestic workers in the Arab States aims to inform ILO’s regional technical cooperation strategy on domestic work and to inform further research for the formulation of labour migration policies in target countries.

The breadth of disciplines represented in this annotated bibliography is broad, and encompasses economic, public health, psychological, sociological, legal, human rights and feminist perspectives. Sources include journals both academic and professional association-based, as well as publications by IGOs and NGOs. A limited number of newspaper articles are included to give a sense of the type of reporting and range of publications.
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<th>Acronym</th>
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<tr>
<td>AIDS</td>
<td>Acquired Immune Deficiency Syndrome</td>
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<td>APMJ</td>
<td>Asian and Pacific Migration Journal</td>
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<td>CEDAW</td>
<td>Convention to Eliminate All Forms of Discrimination Against Women</td>
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<td>ESCAP</td>
<td>Economic and Social Commission for Asia and the Pacific</td>
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<td>ESCWA</td>
<td>Economic and Social Commission for West Asia</td>
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<td>GAATW</td>
<td>Global Alliance Against Traffic in Women</td>
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<td>GCC</td>
<td>Gulf Cooperation Council</td>
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<td>IDWN</td>
<td>International Domestic Workers NetWork</td>
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<td>Intergovernmental Organization</td>
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<td>HIV</td>
<td>Human Immunodeficiency Virus</td>
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<td>HRW</td>
<td>Human Rights Watch</td>
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<td>MDW</td>
<td>Migrant domestic workers</td>
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<td>NGO</td>
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<td>NHRC</td>
<td>National Human Rights Council (Qatar)</td>
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<td>QIZ</td>
<td>Qualified Industrial Zones</td>
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<td>STI</td>
<td>Sexually Transmitted Infection</td>
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<td>STD</td>
<td>Sexually Transmitted Disease</td>
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<td>TIP</td>
<td>Trafficking in Persons Report</td>
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<td>UAE</td>
<td>United Arab Emirates</td>
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Academic Journals & Other Publications

Key words: Kuwait, Philippines, migrant domestic workers, ILO, C. 189, human rights

This report is the product of a student-led study through the International Human Rights Clinic at The Johns Hopkins University School of Advanced International Studies. Supported by academic research and scholarship, this largely descriptive study involved two fact-finding missions, one to Kuwait and the other to the Philippines, performed by students with the guidance of supervising professors. The report provides a comprehensive look at migrant domestic workers as they prepare for departure in the Philippines, their work conditions in Kuwait and their return home. Historical context is provided by assessing the history of labour migration to Kuwait, and also takes a look at the economic factors which lead to labour migration from the Philippines. The report explores abuses in this process and offers recommendations and solutions based on the countries of origin and destination and international legal standards, giving a special weight to the ILO Domestic Workers Convention, 2011 (No. 189). Recommendations include prosecution for those who abuse domestic migrant workers, legislative and policy changes in Kuwait, the implementation of protective mechanisms in Kuwait, the development and strengthening of civil society initiatives in Kuwait and the Philippines, and increased bilateral cooperation between the two countries.

Key words: Mashriq, Lebanon, Syria, Jordan, gender, migrant domestic worker, domestic worker

This research report provides an analytic review of the regulatory framework in Jordan, Lebanon and Syria (also referred to as the Mashriq), and presents concrete recommendations to improve protection of migrant domestic workers and their rights. The report explores domestic work from a gender perspective, provides background information on MDWs in Jordan, Lebanon and Syria, offers an analysis of the legal framework in the three countries, and discusses the international obligations of each country and its impact on respect for MDWs’ rights. Ms. Abimourched seeks to present a complex and nuanced view of the important economic role and poor working conditions of female domestic workers not only in the Mashriq, but also in their countries of origin. She notes that while MDWs perform caregiving, cooking and cleaning tasks for relatively well-off families, they are consigned to the margins of society. A lack of regulatory framework and weak oversight by governments leads to violations of MDWs rights and discrimination. Ms. Abimourched also provides an interesting analysis on the similarities, differences and weaknesses in the legal frameworks governing the recruitment and employment of MDWs in Jordan, Lebanon, and Syria. Within these dynamics, she says, lays potential solutions for
improving conditions of MDWs.


Key words: mental health, female domestic migrants, Ethiopian, Middle East, exploitation, cultural identity

This study addresses a general dearth in mental health research on non-Western migrants in non-Western countries. Researchers in this study used focus group discussions to explore the experiences of Ethiopian female domestic migrants to Middle Eastern countries. Comparisons were made between those with severe mental illness and those who had fared relatively well. Anbesse et al. discovered that significant threats to mental health included exploitative treatment, enforced cultural isolation, undermining of cultural identity and disappointment in not achieving expectations. Participants reported that self-affirmation of their cultural identity and establishing socio-cultural supports helped to counter the other negative forces.


Key words: Lebanon, Ethiopia, domestic workers, trafficking

In this legal publication, Mr. Beydoun provides an in-depth look at the Protocol to Prevent, Suppress and Punish Trafficking in Persons, Especially Women and Children, using the movement of female domestic workers from Ethiopia to Lebanon as his focus. He notes that, at the time of the writing of his article, there has been a lack of concerted effort by the international community to combat the trafficking of women for domestic labour in this case, and offers a critique of measures – legal, policy and grassroots-based – that have been or could be taken to improve conditions for Ethiopian domestic workers.


Key words: Ethiopia, Middle East, female migrant workers, migration, work conditions, sexual abuse

As part of her Master in Psychology thesis, Ms. Dessiye looks at the lives of black Ethiopian Christian and Muslim female migrant workers before they leave for the Middle East, and their lives after they return home. She explores the channels they use to get to Middle East countries, their work conditions, mental health status, sexual abuse, and their lowly position within Arab society. She also details the types of legal and illegal work that Ethiopian women engage in while in the Middle East. Ms. Dessiye uses this background to inform her fieldwork in Ethiopia, where she interviewed 12 women who had been domestic workers in various Middle East countries. She provides extensive excerpts from her interviews, focus groups, and interviews
with community members. Ms. Dessiye’s final recommendations are focused on curbing the influx of women for domestic work to the Middle East, promoting legal migration and safe living and working environments in the country of destination, and repatriation and sustainable reintegration of migrant domestic workers to avoid remigration or re-trafficking.


*Key words: Ethiopian domestic workers, Gulf countries, migration, remittances, global economic crisis*

This 2010 paper investigates the impact of the global economic crisis on the migration of female Ethiopian domestic workers to the GCC countries. Ms. Fernandez argues that migration as a strategy to cope with existing crises in Ethiopia will be severely constrained by post-2008 economic policy shifts, which have already produced a significant decline in numbers of recorded migrants and remittances. Evidence suggests the consequence will be an increase in the flows of unrecorded migrants. The conclusion discusses policy responses to mitigate some of the negative consequences of the global economic crisis on the migration of Ethiopian domestic workers.


*Key words: Migrant workers, trafficking, legal, exploited workers*

This paper undertakes a number of legal and policy questions regarding the extent to which trafficking may be applied to migrant domestic workers who enter under the *kafala* system in the Middle East, and the potential for prosecution of those who perpetrate it. Mr. Juredini notes that migrant domestic workers are the most numerous workers mentioned in reports on trafficking for labour exploitation in the region. The article seeks to determine whether "trafficking" can be "ex post facto, rather than ex ante" by asking the questions, "Can the label of trafficking be attributed only after the worker has arrived in the receiving country and is victimized according to the principles of trafficking protocols? Must there be a proven intent to traffic by agents, or can employers who harm and/or exploit them be considered as traffickers alone? Should the harm done to workers on arrival at their place of work be classified (and assisted) as victims of trafficking, or as exploited workers?" He concludes by offering a nuanced assessment of approaches to protecting workers from trafficking and forced labour, access to justice and prosecution. He places the onus squarely on states to implement and enforce relevant laws to protect workers, and notes a lack of serious willingness by Arab governments to make these changes.

This essay challenges the notion that Iranian sex workers in Dubai are merely trafficked victims. Instead, the author describes how their narratives have been constructed and often misinterpreted by scholars. Ms. Mahdavi states that the "feminization of migration" rhetoric has distorted the complex realities of forced labour, migration, and sex work. She argues that this rhetoric does not reflect Iranian women's actual experiences of and reasons for migration to Dubai. She further posits that the feminization rhetoric "perpetuates the gendered and raced discourses on the movement of women's bodies that is prevalent in international discourses on sex work and trafficking." Ms. Mahdavi uses qualitative, ethnographic fieldwork to assess the experiences and perception of agency of sex workers, migrant women, and those who provide services.


Ms. Manseau discusses domestic and international responses to the abuse of female domestic workers in the Middle East in this 2006 article. She begins with a brief overview of the migrant labour situation in the Arabian Gulf, the costs and benefits to workers who travel to the region, and the increasing feminisation of the workforce due to the demand for domestic workers. The article describes the conditions of employment for domestic workers, including the sponsorship system in Arab countries, and its negative effects on working conditions in the home. Ms. Manseau points out that those domestic workers are ill protected by cultural and legal structures in both receiving and sending countries. She concludes that a standard working contract could provide workers with greater bargaining power, allow fair and effective access to justice, and encourage enforcement of judicial decisions. She also concludes that under international law, Arab states are required to monitor the private sector to prevent abuse of workers by employers, despite arguments to the contrary based on Shari'a law.


In this article, Ms. Milder and Prof. Matsuda explore cases of abuse of female migrant domestic workers in Saudi Arabia and the role the *kafala* system plays in these conditions. The authors present the employers’ reasoning for the continued use of the *kafala* system and discuss the inadequacies of this system in protecting domestic worker’s rights. In light of changes that occurred at the time of this article’s writing, the authors close with an analysis of three changes implemented by the government, namely, the criminalization of domestic worker abuse, guarantees of free time, sick time, and vacation, and the timely payment of wages.
Key words: Lebanon, migrant domestic workers, labour unions

This study looks at the societal exclusion that MDWs experience in Lebanon. Ms. Pande argues that MDWs challenge their exclusion in at least three ways: by forming "dyads" across balconies in very restrictive situations, by forming small collectives through church affiliation and through larger collectives based on apartment living by undocumented migrants. She uses this analysis to question the conventional portrayal of MDWs as solely victims of abuse based on these "acts of private and semi-public resistance to their exclusion." She also discusses critical implications these kinds of activities have for African and South Asian MDWs who, unlike their Filipina colleagues, are forbidden from forming or joining formal unions.

Key words: Yemen, Ethiopian, domestic workers, Middle East, legal status, rights, mobility, policy, regulation

This article examines the relationship between gender, mobility, and legal status of Ethiopian domestic workers in Yemen using an anthropological framework. Ms. De Regt challenges the notion that the regulation of women's migration status through a legal and rights-based framework means the automatic increase in women's rights or mobility, and that it could actually lead to greater control and restriction over them. She explores the relationship between method of entry and legal status as a line that is often blurred between legality and illegality, both as a function of a woman's practices, as well as the ways in which various organizations and/or institutions operate. She concludes that policies and practices based on gender could create additional constraints for female domestic workers from Ethiopia.

Key words: Gulf States, kafala, migrant women workers, gender, domestic workers

In this special issue of APMJ, authors from a wide range of universities and the ILO provide an assessment of the current migration trends for the GCC region, looking at both positive and negative aspects of this phenomenon, as well as the governance of migrant workers. Authors also look at a number of aspects related to the migrant worker employment experience in the GCC, including issues around deportation, freelance opportunities and cultural adaptation. The ILO provides an overview of the kafala system and assesses attempts at recent reform by GCC states.

Key words: women migrant labour, labour laws and legislation, human rights, government regulation, women household employees

In this article, Ms. Varia examines the status and protection of women migrant workers by exploring patterns of change in three areas: measures to protect workers, immigration regulations and the mobilization of civil society. She argues that the combination of serious gaps in labour laws, measures to restrict immigration and societal acceptance of discrimination against migrant workers results in widespread violations of human rights, including modern slavery. Ms. Varia highlights some of the gradual changes enacted by various governments, but notes that most have not adopted comprehensive reforms. She notes that resistance to reforms arises from concerns related to increased costs, loss of income by businesses and perceived security threats. Ms. Varia concludes that migrant groups continue to evolve despite attempts to restrict them.


Key words: Domestic workers, human trafficking, Palermo Protocol, Saudi Arabia, United Arab Emirates, forced confinement, exploitation, migrant workers

This article is a response to another piece by Ray Jureidini entitled ‘Trafficking and Contract Migrant Workers in the Middle East’ published in International Migration (see following pages). Pointing to data on domestic workers in Saudi Arabia and the Emirates, Ms. Vlieger argues that they are often victims of trafficking, contending that forced confinement and exploitation are part of the standard labour conditions in the two countries. Additionally, she says that misinformation, deception, confinement and exploitation are commonplace. Ms. Vlieger also notes that the lack of prosecution of traffickers is not caused by legal obscurities, but by societal norms. The article concludes with some policy suggestions to better address the issue of trafficking.
Intergovernmental Organizations (IGOs)

Key words: Yemen, women domestic workers, labour laws, legislation

This report summarizes the results of a mapping study on domestic workers in Yemen. It is based on an academic study done for the University of Amsterdam between 2003 and 2005, and the ILO at the end of 2005. Domestic workers, employers, employment agents and key personnel at government institutions, embassies, and non-governmental organizations were interviewed. This report is meant as a first step to study, discuss and improve the position of women domestic workers in Yemen. A number of recommendations are proposed in the study, including consultative workshops for key stakeholders and other relevant organizations, establishing a national committee to improve coordination between key stakeholders, drafting legislation including domestic workers in the labour laws and development of guidelines and better monitoring systems around private employment agencies.

Key words: Middle East, domestic workers, work conditions, wages

This study seeks to reveal practices and patterns that point to some of the main causes of the shocking conditions of female migrant workers in the Middle East. This volume questions the benefits of international migration for domestic workers in light of wages, working conditions, social security and labour protections. This ILO study also suggests different strategies for addressing these deficiencies.

Key words: Middle East, domestic workers, human trafficking, labour migration.

This qualitative study seeks to illuminate the presence and nature of forced labour and trafficking in the Middle East using first hand interviews with migrant workers throughout the Middle East, including female domestic workers. The authors provide objective scrutiny to the range of responses to human trafficking conditions by governments, NGOs and other stakeholders, and offer suggestions for ways that interventions could be more effective. Key recommendations include development of bilateral agreements between sending and receiving countries, increased technical training, employment of a broader understanding of the dynamics of human trafficking and labour migration, and adoption of a regional framework for better planning.

ILO (2012). National legal frameworks for domestic workers in the Arab States. Background note submitted on the occasion of the Regional Tripartite Conference on ILO Convention No. 189: Raising Awareness and Sharing Knowledge on Decent Work for

*Key words: Bahrain, Saudi Arabia, GCC, United Arab Emirates, Kuwait, domestic workers, C. 189, labour inspection*

This three-day conference sought to promote and raise awareness of Convention No. 189. The ILO website provides links to related documents, presentations and speeches. In this background note, the ILO reports on the outcome of the Tripartite Conference focused on C. 189 and reception by Arab delegates. Challenges to implementation and ratification in Arab countries are highlighted through quotes by delegate members.


*Key words: Middle East, Lebanon, domestic workers, xenophobia, slavery*

In this older publication by Mr. Jureidini, he analyzes labour migration trends to the GCC and MENA regions with a particular focus on “causes, patterns and cases of discriminatory or xenophobic practices by employers, civil society and the state.” This paper uses the poor treatment of Asian domestic workers in Lebanon as an example. (This paper also looks at the status and work conditions of Syrian workers in Lebanon.) Mr. Jureidini notes three aspects of xenophobia: preference in contractual relationships which excludes the ability of foreign workers to gain citizenship, allocation of ‘menial’ work to migrant workers and visual observations in public places of ‘disdain’ by nationals towards Asians in particular. He concludes that reform and development of formal mechanisms to address such abuses of migrant workers would lead to changes in the demand for these workers, and likely mean that sending and receiving governments would not support such efforts.


*The_Situation_of_Migrant_Domestic_Workers_in_Arab_States_A_Legislative_Overview*

*Key words: Arab States, Jordan, Lebanon, GCC, access to justice, migrant workers*

The paper presents the condition of migrant domestic workers in the Arab states using a strong legal and governance framework. Particular attention is paid to ESCAP countries in the GCC, Jordan and Lebanon. It was prepared upon the request of the Population and Social Development Section of the Social Development Division in ESCWA. Recommendations include access to justice for migrant workers, legislative action and adoption of Convention 189.

This report contains the findings of Gulnara Shahinian, Special Rapporteur on contemporary forms of slavery, following an official mission to Lebanon from 10 to 17 October 2011. It includes information on the causes and consequences of contemporary slavery, and policies, programmes, plans and activities currently working to combat domestic servitude. Positive measures are highlighted. Special attention is drawn to significant challenges and makes recommendations to fill legislative gaps, strengthen enforcement of laws and institutional capacity, steps to protect migrant domestic workers, and prevent domestic servitude and provide effective remedies to victims.


Non-governmental Organizations (NGOs)


Ms. Agunias presents an in-depth analysis of the role of migrant worker recruitment agencies in Sri Lanka, the Philippines and Jordan. She creates a detailed picture of each country's attempts to monitor, control and restrict recruiter operations through review of government data, interviews with stakeholders and migrant workers. She identifies six problematic areas related to the high number of labour migrants, prolific and unlicensed recruiters, unscrupulous employers, unqualified employers, the legal system, and government bans on the movement of workers. Recommendations look to increase the standards for recruiters and employers, define legal standards and increase protective measures for workers.
Key words: United Arab Emirates, domestic workers, recruitment agencies

This report focuses on the current impact of cooperation on migrant labour recruitment activities between the United Arab Emirates and the Philippines. The author argues that despite the best intentions of both governments, the current policy mismatch has led to a tiered labour migration recruitment system. Current policy options on the table being considered include tightening restrictions on recruitment agencies; however, Ms. Agunias warns that this could have negative consequences without first fully addressing the problems with the current system. Instead, she advocates that the "UAE and Philippine governments should choose to disseminate information widely and give migrants access to a core set of rights and meaningful mechanisms for representation."

Key words: Middle East, domestic workers, trafficking, forced labour

In this 2006 working paper, the author explores the migration process and work experiences of female domestic workers to the Middle East with an eye to understanding the connection to trafficking. The paper also looks at the nexus between slavery, trafficking, migration and forced labour, looking specifically to the countries of Egypt, Ethiopia, Eritrea, Lebanon, Sudan and Yemen.

Key words: Lebanon, Nepal, Convention 189, migrant workers, kafala

This joint investigative report looks at the conditions of Nepali workers in Lebanon. Researchers interviewed migrant workers in Lebanon, Nepal and India, as well as 102 employers in Lebanon. Quotes from interviews are supported by academic research. Recommendations are made for greater collaboration between countries, access to justice, ratification of ILO Convention N. 189 and improvement to the recruitment process in order to alleviate and end conditions of modern day slavery in Lebanon.

Key words: Lebanon, domestic worker, labour law, sponsorship system, worker mobility, best practices
This paper offers rights-based suggestions for policy reforms and improvements for the migrant domestic worker sector in Lebanon. The author provides background on and problems with the sponsorship system, and highlights abuses of migrant domestic workers, both structural and legal. Good practices in the United Kingdom, Hong Kong and Bahrain are used for comparative purposes.


**Key words:** Lebanon, domestic workers, kafala, human trafficking, labour exploitation

In this 2011 study by Ms. Hamill, she looks at the situation of human trafficking for labour exploitation in Lebanon. Ms. Hamill identifies and analyzes key factors that leave migrant domestic workers vulnerable to such abuses. The three main structural problems she points to are the *kafala* system, the recruitment process and a lack of protections and access to justice for migrant workers. Additionally, she notes that Lebanon doesn’t recognize current recruitment bans from several sending countries, thereby increasing the chance of even greater exploitation. She discusses the strengths and weaknesses of recent steps by the Lebanese government to address these problems, including a draft law on domestic workers, a standard employment contract and an emergency hotline in the Ministry of Labour. Recommendations for improving work conditions for migrant domestic workers include bringing national laws in line with international standards, prosecution for abusive employers and creating mechanisms that allow for monitoring of worksites. 100 migrant domestic workers were interviewed for this study.


**Key words:** Saudi Arabia, labour exploitation, forced confinement, women migrant workers

This 135 page report examines in rich detail the lives of abused migrant workers in Saudi Arabia using first-hand interviews. Special focus is given to female domestic workers due to the troubling nature of the author’s findings. The author provides comprehensive recommendations for reform to the government of Saudi Arabia, Ministers of Labour, Interior, and Justice, Consultative Council of Saudi Arabia, the United Nations, labour sending countries.


**Key words:** domestic workers, UAE, Saudi Arabia, Bahrain, Lebanon

This 33-page report tracks the status of the ILO Domestic Workers Convention. Coverage includes brief discussion on worker conditions in the UAE, Saudi Arabia, Bahrain and Lebanon, and mentions even minor changes in domestic laws. This source is rich in photographs, examples of public awareness campaigns, and links.
Key words: Forced labour, ILO Convention 29, ILO Convention 105

This publication by the International Organization of Employers (IOE) aims to clarify some of the issues surrounding forced labour. It provides concise definitions for forced labour based on ILO Abolition of Forced Labour Conventions, 1930 (No. 29) and 1957 (N. 105). It provides concrete guidance on how to identify and prevent situations of forced labour, as well as some directions on what can be done to address the issue.

Key words: Qatar, United Arab Emirates (UAE), domestic workers

This report from the ITUC takes an in-depth look at conditions for migrant workers in Doha and Dubai. Researchers offer a detail-rich picture of the dynamics of both countries, and include several pages of discussion on the conditions of female domestic workers. Deficiencies in the legal and migration system are pointed to as causes of poor working conditions, along with the continued reliance on the kafala system in both countries.

Key words: Lebanon, migrant domestic workers, psychoanalytical research, culture

In this qualitative study from 2011, Mr. Jureidini offers a psychoanalytical understanding into why abuse of domestic workers occurs at the hands of some of their female employers in Lebanon. Interviews were conducted with unique subjects: female employers of domestic workers, a psychiatrist and two psychotherapists who had worked with abusive female employers, and two social workers and lawyers, all four of whom dealt with abused domestic workers. Notable influences upon the outcome of female employer behaviors include childhood experiences, the marital relationship and pressure upon Lebanese women to maintain their homes at an impeccably clean and orderly level. Mr. Jureidini uses these findings to create a more comprehensive context for understanding the treatment of domestic workers within the regulatory and societal framework. Recommendations for improving conditions include structural reforms such as improved workplace monitoring, regulation of recruitment agencies and prosecution of abusive employers, and targeted awareness campaigns addressing abuse and cultural expectations that are sensitive to psycho-social findings of this report.

According to the authors of this dated study, there has been insufficient examination into the migration trends of female domestic workers into the informal economy in the Middle East. The catchphrase ‘feminization of international migration’ used to describe this phenomenon has been applied without very good knowledge of actual practices. This IOM publication seeks to fill this gap in information with an exploratory study of the profile, legal standing, recruitment and migration trends, working and living conditions and services available to these migrant labourers in Syria. Methods of data collection include a literature review, interviews with embassies, recruitment agencies and organizations working with foreign domestic workers, and through a survey of the workers themselves.

**Preisner, B. (2012). HIV and Bangladeshi Women Migrant Workers - An assessment of vulnerabilities and gaps in services. Geneva: IOM. (Summary adapted from source)**

Based on Ms. Preisner’s research, this study provides both quantitative and qualitative information on the health of Bangladeshi migrant workers. This work focuses on the service needs and vulnerabilities of female migrant workers at risk of exposure to STIs/STDs and HIV/AIDS. She looks at the condition of migrant workers in the Middle East, including GCC countries, and discusses the implications of poor living and working conditions upon their health. This study is meant to be a tool for policymakers and other stakeholders when considering how to improve the health outcomes of domestic workers.


This report outlines four main Committee foci, which relate both directly and indirectly to migrant domestic workers: legal developments, human rights conditions during 2007, the work of the NHRC, and the committee's recommendations for improving human rights in Qatar. Recommendations include ratification of the International Conventions on Abolishment of all Forms of Discrimination against Women and Protection of Migrant Workers and Members of their Families, changes in domestic law to better protect female migrant workers, reforms to deportation proceedings, and so on. The NHRC is a Qatar non-profit that is financially independent from the government but operates with its support.


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This report provides a comparison and contrast description of the treatment and regulation of female migrant workers going from Indonesia to Saudi Arabia and UAE (and other countries). The Philippines method of regulation of labour migration is looked to as a model that better prepares female migrant workers and provides some protections. Strengths and weaknesses of each country's system is analyzed and reflected upon in the paper's concluding remarks.

Key words: Indonesia, Middle East, World Bank, finance

This report offers a unique look at the financial experience of female Indonesian migrant workers. Researchers uncover nuances in women's financial and personal decisions to migrate, including regional specific information coming from Indonesia, and the outcomes of their migration to the Middle East, as well as Hong Kong and other Asian cities. Research methods included significant preparation, field interviews, and surveys. Recommendations include financial literacy training, better monitoring of recruitment agencies, and tailored financial services and products for migrant women.

Key words: Jordan, migrant labor, QIZ

In this second annual report by Tamkeen, the status of migrant workers in Jordan in the Qualified Industrial Zones (QIZ). The legal framework for their work in Jordan is discussed, as well as the operation of QIZs, migrant worker access to justice, and human and labour rights violations. The list of recommendations includes establishing shelters for abused workers, reforming the labour contracts, and improved and increased labour inspections.

Key words: Jordan, human rights, legal rights, migrant workers

In this inaugural report on migrant workers’ human rights in Jordan, Tamkeen focuses on domestic workers’ rights and violations, employer behaviors towards workers, legal environment and access to justice issues, and recommendations for improvement in workers’ conditions. A few of the 18 recommendations include better defining who domestic workers are, increased education among employers and the general public about domestic workers’ rights and increasing the role of inspections.
Key words: Saudi Arabia, Kuwait, Lebanon, United Arab Emirates, domestic workers,

Based on 170 interviews with various actors involved in the movement of domestic workers, including workers themselves, this 2007 report exposes the abuse that Sri Lankan domestic workers experience at every step of the labour migration process. The report shows that both the sending country and receiving countries fail to protect these workers from abuses. Key recommendations include reforming the recruitment process in Sri Lanka, educating workers about their rights, inclusion of worker rights into labour contracts and enforcement by sending and receiving governments, inclusion of migrant worker rights into national laws of receiving countries, ability for migrant workers to change employers more easily, access to justice for migrant workers and supportive repatriation services in Sri Lanka for abused workers.

Key words: Middle East, migrant domestic workers, sponsorship system

This 26 page report provides an overview of migrant domestic worker conditions in Lebanon, Jordan, Saudi Arabia, Kuwait, the United Arab Emirates, Bahrain, Singapore, and Malaysia. Attention is paid to the status of protection of domestic workers in these countries and reform of the sponsorship system (also known as kafala), access to justice by abuses domestic workers and the ability for civil society and unions to organize. Key recommendations include extension of national labour protections to migrant domestic workers, increased regulation and monitoring of recruitment agencies, the right to associate with and organize unions by domestic workers, reform of the sponsorship system, increased bilateral and multilateral cooperation between sending and receiving countries, improved access to justice, expanded services for abused domestic workers, improved identification of trafficking and prosecution of traffickers.

Key words: Jordan, employers, recruiters, migrant domestic workers.

This joint publication of Tamkeen and Human Rights Watch addresses how migrant domestic workers are failed at all levels of Jordanian government, and by recruiters both at origin and destination. This extensive report covers all aspects of abuse that domestic workers experience, as well as problems with access to justice, abuse by the recruitment system, and issues of forced labour. Recommendations are made available to all levels of the Jordanian government, sending governments of Indonesia, Philippines, and Sri Lanka, and to organizations such as the United Nations.
Governmental Organizations


As the title suggests, the TIP Report focuses heavily on the presence and movement type (inflow, out-flow or transitory) of trafficking in any given country, including the GCC, Jordan, Lebanon, Syria and Yemen. The United States Department of State has published the report uninterruptedly since 2001. According to the website, the TIP Report is prepared using information from US embassies, government officials, nongovernmental and international organizations, published reports, research trips to every region, and information submitted directly to the US government. Policy recommendations are provided for each country reviewed. Some materials are available in Arabic, Chinese, French, Persian, Russian and Spanish.

Newspaper articles


This brief article reports on the passage of a new labour law in Kuwait that would affect 2.3 million foreign workers and outlines benefits to workers and penalties for businesses that violate them. According to the article, this bill also requires the introduction of a minimum wage for certain categories.

BBC News (2012). Nepal women banned from Middle East over exploitation. Accessed at http://www.bbc.co.uk/news/world-asia-19196245. Key words: Nepal, housemaids, Middle East, Gulf, Saudi Arabia, Kuwait, United Arab Emirates, Qatar

Nepali women under the age of 30 are banned from going to Middle Eastern countries, according to this 2012 article, because of complaints including physical and sexual abuse, and poor working conditions. The age restriction is meant to protect younger, potentially more vulnerable female migrant workers.

The Economist (2010). Little better than slavery: Domestic workers in the Middle East have a horrible time. Accessed at http://www.economist.com/node/16953469. Key words: Domestic worker, abuse, Lebanon, Saudi Arabia, Kuwait

Originally in the printed magazine, this article highlights abuses suffered by domestic workers in MENA and GCC countries. Accompanying the article is an x-ray image of the hand of a domestic worker who was tortured by her employers in Saudi Arabia by having nails driven into
Key words Middle East, Bangladesh, India, Nepal employment rights, human trafficking, domestic work, GAATW

In this 5+ minute video interview, Ms. Pattanaik talks about her recent work through the Global Alliance Against Traffic in Women (GAATW). She says that while the discussion of violence against female migrant workers is important, it is also vital to assess their status through the framework of worker’s rights. She talks about the work of GAATW and the interviews done recently with over 400 women from Bangladesh, India and Nepal. She notes that an important finding from those interviews was information about work hours: women reported working an average of 60 hours per week. Throughout the interview, Ms. Pattanaik frames female labour migrants as decision makers who possess agency, and who are taking advantage of increased economic opportunities in the face of a dearth of opportunities for their spouses and other male counterparts.

Key words: Kuwait, sponsorship system, ILO

In this Arabic language article, the issue of withholding of passports is highlighted with first hand stories of workers unable to leave the country because of the practice. The article also discusses the practice labour recruitment agencies creating fake company profiles and jobs in order to make money off those seeking work.

Key words: Qatar, housemaid, kafala, modern day slaves

In this new analysis feature, abuses under the kafala system are told through snippets of stories about worker abuse.

Key words: Saudi Arabia, Ethiopians, deportations

This lengthy article discusses the recent push by Saudi Arabia to push Ethiopian workers out of the country.

Books

Key words: Middle East, Lebanon, Yemen, kafala, maid, sexual health

This book helps to bridge the gap in scholarship on the public health status of female domestic workers in the Middle East. There are 81 authors from universities and research institutes from around the world. Chapter 21, by Sawsan Abdulrahim and Ynesse Abdul Malak and entitled, "The Well-Being of Migrant Women: Between Agency and Restraint" provides insight into impact of the kafala system upon workers physical and psychological health. It includes a literature review and critique, and provides recommendations for improving health outcomes of migrant domestic workers. Recommendations include the need for more in-depth social science research, a shift in the focus on migrant health research from STDs to chronic, long-term care needs such as diabetes and hypertension, and a new research focus on migrant worker's sexual and reproductive health, rather than the currently limited HIV focus.


Key words: Lebanon, domestic maid, stereotypes, sexuality

This chapter provides an interesting and unique exploration of the images and perceptions of sexuality of domestic maids in Arab households, with particular reference to Lebanon. Mr. Jureidini first provides a review of Arab literature, film and popular discourse, which reveals common stereotypes employed in various media outlets. He then uses data from ongoing fieldwork – interviews with employers and other household members in Lebanon – to reveal issues of fear and control of sexuality, and provides analysis of sexual practices. Mr. Jureidini provides insight into the treatment of these domestic maids by their employers and family members as it relates to their sexuality, and sheds light on how this translates into treatment upon return to their home countries. He concludes that sexual agency of domestic maids is influenced by their level of integration into the family home, the permissiveness of the sponsoring family and the personal ability of a domestic to adapt to a foreign environment.

Moors, A. and M. de Regt (2008). Illegal Migration and Gender in a Global and Historical Perspective. Amsterdam University Press. Print. (Summary adapted from resource)

Key words: Middle East, illegal migration, gender

This 2008 volume combines two contemporary debates within migration, gender and illegal migration. Moors and de Regt reevaluate migration scholarship using a gender lens in order to examine “definitions of citizenship and the differences in mechanisms of inclusion and exclusion for men and women.” By also applying an interdisciplinary and comparative historical framework that spans the nineteenth and twentieth centuries, the volume produces a comprehensive account of illegal migration that includes the Middle East.

Film
Key words: Qatar, United Arab Emirates, discrimination, migration

This documentary offers a look into the working conditions of migrant workers in Qatar and the UAE, particularly in light of the run-up to 2022 World Cup in Qatar, and offers a first-hand interview with a domestic worker. Available in English, Arabic, French, and Spanish.

Key words: Lebanon, human rights, migration, Middle East, poverty, Sri Lanka

In Ms. Mansour's 2005 film, migrant domestic workers are traced from Sri Lanka to Lebanon. She uses interviews with workers, family members, employers and others to tell the story of migrant domestic workers’ experiences. She attempts to answer questions about why women migrate to the Middle East – sometimes multiple times – and why torture, rape and mental and physical abuse occur.

Key words: Lebanon, human rights, migration, Middle East, poverty, Sri Lanka

This is a follow up to the 2005 documentary by Ms. Mansour. She further explores the complex relationship between migrant domestic workers and their employers, who play the role of both employer and immigration sponsor.

Databases

Sage Premier
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