

# Enhancing compliance and enforcement of laws protecting domestic workers



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# Getting started....



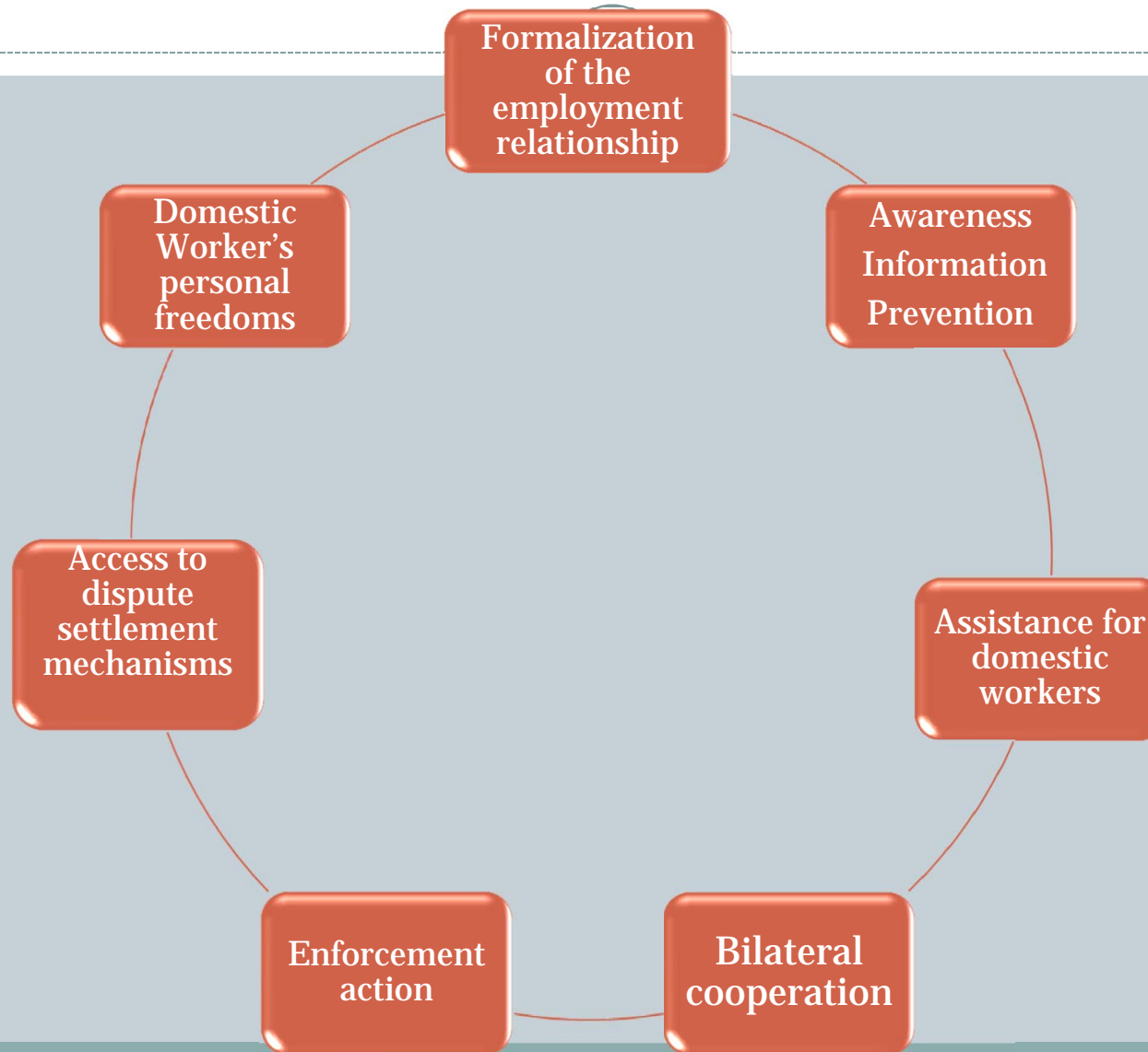
- **Compliance** = behaviour that conforms to a stated norm
  - ✦ Ultimate objective of regulation
- **Enforcement** = putting the law into effect
  - ✦ A function of the State
- **Dispute settlement** = process to resolve a conflict of claims or rights
  - ✦ Mechanisms to be provided by the State

## C.189: main principles



- **Establish means for ensuring compliance with laws and regulations for the protection of domestic workers**
  - Effective access, tribunals or other dispute resolution mechanisms (not less favourable than other workers)
  - Effective and accessible complaints mechanism
  - “Measures for labour inspection, enforcement and penalties” (art. 17(2))

# A comprehensive approach to compliance



# Different actors - Different roles



**Labour  
administration,  
Police, Judiciary,  
Immigration**

**National human  
rights institution**

**Domestic worker**

**Employer**

**NGOs**

**Recruitment  
agencies**

**Media**

**Workers' and  
employers'  
organizations**

**Sending country  
authorities**

