
Presentation

Five years have gone by after the first electronic publishing of this document. During that time, there has been an incredible progress both in terms of conceptual formulations and the application of labour competency.¹ This is why this publication has been made, now printed as well, revising and updating much of the content of the first document. The aim is then to facilitate consultation and provide aid in the first steps of those who, at training institutions or through human resources management, attempt to apply the logic of competencies to work.

Content has been organised in six groups of questions:

- A. Basic concepts on labour competency
- B. Identification of competencies
- C. Standardisation of competencies and quality standards
- D. Certification of competencies
- E. Competency-based training
- F. Competency-based human resources management

¹ This document mainly resorts to the experiences mentioned and described in many texts and means of expression such as the Internet; it does not seek to offer an exhaustive revision, therefore it does not include or quote all experiences.