

Manual: *ILO Crisis Response Trainer's Guide*

Crisis response is not “Business as usual”. The complexity of the crisis context, the problems to be tackled and crisis dynamics, demand special approaches, tools and skills. This trainer’s guide helps design and facilitate training courses and presentations on ILO crisis response, with an emphasis on the centrality of employment and decent work concerns.

The core themes covered are:

- Why crises are not business as usual for ILO
- Decent work and crisis
- IFP/CRISIS, its structure and focal points network
- Responding to different types of crises: Natural disasters, armed conflicts, financial and economic downturns, difficult political and social transitions
- Crisis early warning
- Crisis and vulnerability
- Rapid needs assessment
- ILO crisis response strategies and experience
- Operational and organizational challenges in ILO crisis response
- External partners and coordination
- Dealing with the media in crisis response
- Training and learning guidelines

This tool guides instructors through detailed session notes providing, for each theme, the main ideas to be covered and how to present them for maximum impact, topics for discussion and useful exercises, along with suggestions on session organization, on time schedules for each training step, and concrete tips on how to stimulate participants’ attention and participation. The training approach used is highly participatory and interactive, involving participants in discussions, in applying concepts, analysing situations, solving problems, individually or in groups. It is designed for maximum flexibility, in structure, content, delivery style and pace, and for adaptation to very diverse contexts and audiences.

The manual includes a CD-ROM containing the text of the Trainer’s guide itself, along with a set of 228 transparencies to help present and illustrate the key points covered in the various sessions.