

Expectations and Evaluation of the internal workshop (18-20/09/2007)

EXPECTATIONS (18/09/2007)

4 major expectations related to:

1. **Having an Agenda and division of responsibilities for finalization**
 - Decide who does what
 - Define the time-line
2. **Finalization of contents of the tools**
3. **Define how to integrate:**
 - Materials and tools (which are the linkages among them?)
 - Experiences and methodologies
 - The various Technical Units, Geneva and Turin
4. **Define steps for application and use of the tools, once finalized**

EVALUATION (21/09/2007)

Positive	Negative
" Clarification " is the major output we had from the workshop: we know that <u>strategic decisions</u> need to be taken before continuing the production of tools and materials. Actually, a <u>decision making workshop</u> should follow.	The decision maker(s) could not be present
We obtained " guidance ": we received concrete inputs from our colleagues	The room was a bit too small (but the place was beautiful)
We manage to share knowledge and experiences . We got to know better the tools and materials we are not working on. (We had to read the materials, which not necessarily we had done before)	
The working <u>environment was conducive</u> and very pleasant, the group had a constructive attitude	
Team building	
There has been an unexpected level of creativity.	
The organization and the facilitation were really good: some how knowledge was "extracted" from people.	
Time keeping was very good.	