



International Labour Organization
Organisation internationale du Travail
Organización Internacional del Trabajo

*Updating the
International Standard Classification of Occupations (ISCO)*

*Draft ISCO-08 Group Definitions:
Occupations in Cleaning and Housekeeping*

POLICY INTEGRATION DEPARTMENT
BUREAU OF STATISTICS

ISCO-08 Draft Definitions - Cleaning and housekeeping

ISCO 08 Code

515

Title EN

Building and housekeeping supervisors

Lead Statement

Building and housekeeping supervisors coordinate, schedule, and supervise the work of cleaners and other housekeeping staff in commercial, industrial and residential premises. They take responsibility for housekeeping and caretaking functions in hotels, offices, apartments, houses and private dwellings.

Task statement

Tasks include:

- (a) assigning tasks and inspecting building areas to see that cleaning, housekeeping and maintenance work has been done properly;
- (b) issuing of supplies and equipment and inventory stocks to ensure that the supplies on hand are adequate;
- (c) screening and hiring of job applicants;
- (d) training of new and experienced employees;
- (e) recommending promotions, transfers or dismissals.
- (f) performing some cleaning and housekeeping and maintenance tasks.

Included occupations

Examples of the occupations classified here:

- Cleaning and housekeeping supervisors in offices, hotels and other establishments
- Domestic housekeepers
- Building caretakers

Excluded occupations

Notes

Used United States Standard Occupation Classification

ISCO 08 Code**5151****Title EN****Cleaning and housekeeping supervisors in offices, hotels and other establishments****Lead Statement**

Cleaning and housekeeping supervisors in offices, hotels and other establishments organize, supervise and carry out housekeeping functions in order to keep clean and tidy the interiors and fixtures of hotels, offices and other establishments, as well as of aircraft, trains, buses and similar vehicles.

Task statement

- (a) engaging, training, discharging organising and supervising helpers, cleaners and other housekeeping staff;
- (b) purchasing or controlling the purchase of supplies;
- (c) controlling storage and issue of supplies;
- (d) supervising general welfare and conduct of individuals in institutions;
- (e) sweeping or vacuum-cleaning, washing and polishing floors, furniture and other fixtures;
- (f) making beds, cleaning bathrooms, supplying towels, soap and related items;
- (g) cleaning kitchens and generally helping with kitchen work, including dishwashing;
- (h) restocking minibars and replenishing items such as drinking glasses and writing equipment.

Included occupations

Examples of the occupations classified here:

- Housekeeper, hotel
- Matron, housekeeping
- Steward, house

Excluded occupations

Some related occupations classified elsewhere:

- Caretaker, building
- Cleaner, domestic
- Housekeeper
- Sweeper, street

Notes

ISCO 08 Code**5152****Title EN****Domestic housekeepers****Lead Statement**

Domestic housekeepers organize, supervise and carry out housekeeping functions in private households with or without the support of subordinate staff.

Task statement

- (a) supervising workers employed in households as domestic staff;
- (b) purchasing or controlling the purchase of supplies;
- (c) controlling storage and issue of supplies;
- (d) assisting in cases of minor injury or illness by performing tasks such as taking temperature, giving medicine, putting g on bandages;
- (e) sweeping or vacuum-cleaning, washing and polishing floors, furniture and other fixtures.
- (f) making beds, cleaning bathrooms, supplying towels, soap and related items;
- (g) taking care of household pets and plants, receiving visitors, answering telephones, delivering messages and shopping for groceries;
- (h) preparing and cooking meals, setting and clearing tables and serving food and beverages.
- (i) cleaning kitchens and generally helping with kitchen work, including dishwashing.

Included occupations

Examples of the occupations classified here:

- Butler,
- Domestic Housekeeper

Excluded occupations**Notes**

ISCO 08 Code
5153
Title EN
Building caretakers

Lead Statement

Building caretakers take care of apartment houses, hotels, offices, churches and other buildings and maintain them in a clean and orderly condition. They may supervise other workers and contractors depending on the size and nature of the building concerned.

Task statement

Tasks include:

- (a) Supervising the work of cleaning, housekeeping and building maintenance staff and contractors;
- (b) participating in cleaning, simple repairs and maintenance of building interiors;
- (c) tending furnaces and boilers to ensure provision of heat and hot water;
- (d) regulating conduct of tenants and visitors in such matters as noise abatement or misuse of property;
- (e) providing small services to absent tenants such as accepting deliveries on their behalf or providing requested information to callers;
- (f) notifying management and owners of buildings of the need for major repairs;
- (g) patrolling buildings to ensure security is maintained;
- (h) filling out registration forms and providing tenants with copies of rules.

Included occupations

Examples of the occupations classified here:

- Caretaker, building/cleaning
- Concierge, building
- Janitor
- Sexton

Excluded occupations

Notes

ISCO 08 Code
8157
Title EN
Laundry machine operators

Lead Statement

Laundry machine operators operate laundry, dry cleaning, pressing and fabric treatment machines in laundries and dry cleaning establishments.

Task statement

Tasks include:

- (a) sorting articles for cleaning according to the type colour, fabric and cleaning treatment required;
- (b) placing sorted articles into receptacles and onto conveyor belts for moving to repair and cleaning areas;
- (c) checking and removing stains from garments, and replacing buttons and making minor repairs;
- (d) loading and unloading washing machines, driers and extractors;
- (e) adding cleaning agents and starches to articles;
- (f) smoothing articles and guiding them through cleaning and pressing machines;
- (g) stopping and starting machines to untangle, straighten and remove articles;
- (h) placing articles on shelves and hanging articles for delivery and collection;
- (i) packaging articles and preparing orders for despatch.

Included occupations

Examples of the occupations classified here:

- Machine-operator, dry-cleaning
- Machine-operator, dyeing/textile fibres
- Machine-operator, laundering
- Machine-operator, pressing/laundry

Excluded occupations

Some related occupations classified elsewhere:

- Launderer, hand – 9121
- Presser, hand – 9121

Notes

ISCO 08 Code**91****Title EN****Cleaners and helpers****Lead Statement**

Cleaners and helpers perform various tasks in private households, hotels, offices, hospitals and other establishments, as well as in air craft, trains coaches, trams and similar vehicles, in order to keep the interiors and fixtures clean or they do hand-laundering and pressing.

Task statement

Tasks include:

- (a) Sweeping or vacuum cleaning, washing and polishing floors, furniture and other objects;
- (b) Taking care of linen and bed-making;
- (c) Cooking and serving meals;
- (d) Doing various kitchen work and other related tasks;
- (e) Pressing or laundering textiles by hand.

Included occupations

Examples of the occupations classified here:

- Domestic, hotel and office cleaners and helpers
- Vehicle, window, laundry and other hand cleaning workers

Excluded occupations**Notes**

ISCO 08 Code**911****Title EN****Domestic, hotel and office cleaners and helpers****Lead Statement**

Domestic, hotel and office cleaners and helpers sweep, vacuum clean , wash, polish, take care of household linen, purchase household supplies; perform various tasks in order to keep clean and tidy the interiors and fixtures of hotels, offices and other establishments, as well as of aircraft, trains, buses and similar vehicles.

Task statement

Tasks include:

- (a) Sweeping or vacuum cleaning, washing and polishing floors, furniture and other objects in hotels, offices and other establishments;
- (b) Making beds, supplying towels, soap and related item;
- (c) Helping with various kitchen work;
- (d) Cleaning, disinfecting and deodorising kitchens, bathrooms and toilets.

Included occupations

Examples of the occupations classified here:

- Domestic cleaners and helpers
- Cleaners and helpers in officers, hotels and other establishments

Excluded occupations

- Launderer, hand
- Sweeper, street
- Domestic housekeeper

Notes

ISCO 08 Code**9111****Title EN****Domestic cleaners and helpers****Lead Statement**

Domestic helpers and cleaners sweep, vacuum clean, wash and polish, take care of household linen, purchase household supplies, prepare food, serve meals and perform various other domestic duties.

Task statement

Tasks include:

- (a) Sweeping, vacuum-cleaning, polishing and washing floors and furniture, or washing windows and other fixtures;
- (b) Washing, ironing and mending linen and other textiles;
- (c) Washing dishes;
- (d) Preparing, cooking and serving meals and refreshments;
- (e) Purchasing food and various other household supplies;
- (f) Cleaning, disinfecting and deodorising kitchens, bathrooms and toilets;
- (g) Cleaning windows and other glass surfaces.

Included occupations

Examples of the occupations classified here:

- Charworker, domestic
- Cleaner, domestic

Excluded occupations

Some related occupations classified elsewhere:

- Cleaner, hotel
- Housekeeper
- Launderer, hand
- Sweeper, street

Notes

ISCO 08 Code**9112****Title EN****Cleaners and helpers in offices, hotels and other establishments****Lead Statement**

Helpers and cleaners in offices, hotels and other establishments perform various cleaning tasks in order to keep clean and tidy the interiors and fixtures of hotels, offices and other establishments, as well as of aircraft, trains, buses and similar vehicles.

Task statement

Tasks include:

- (a) Sweeping or vacuum-cleaning, washing and polishing floors, furniture and other fixtures in buildings, coaches, buses, trams, trains and aircraft;
- (b) Making beds, cleaning bathrooms, supplying towels, soap and related items;
- (c) Cleaning kitchens and generally helping with kitchen work, including dishwashing;
- (d) Picking up rubbish, emptying garbage containers and taking contents to waste areas to removal.

Included occupations

Examples of the occupations classified here:

- Cleaner, aircraft
- Cleaner, hotel
- Cleaner, office

Excluded occupations

Some related occupations classified elsewhere:

- Caretaker, building - 5153
- Cleaner, domestic - 9111
- Housekeeper, domestic - 5152
- Sweeper, street - 9613
- Helper, kitchen - 9412
- washer, dishes - 9412

Notes

Workers who perform cleaning and helping tasks only in kitchens and other food preparation areas are classified in Unit Group 9412, Kitchen helpers.

ISCO 08 Code**912****Title EN****Vehicle, window, laundry and other hand cleaning workers****Lead Statement**

Vehicle, window, laundry and other hand cleaning workers clean windows, showcases or other surfaces of buildings or vehicles and press, launder or dry-clean linen and other textiles by hand.

Task statement

Tasks include:

- (a) Cleaning, washing and polishing cars by hand or machine;
- (b) Washing windows or other glass surfaces with water or various solutions, drying and polishing them;
- (c) Laundering and pressing linen, clothing, fabrics and similar articles by hand in a laundry or other establishments;
- (d) Cleaning by hand and with chemical solutions clothing, fabrics leather goods and similar articles in a dry-cleaning or other establishments.

Included occupations

Examples of the occupations classified here:

- Dry-cleaner, hand
- Launderer, hand
- Cleaner, window
- Cleaner, vehicle

Excluded occupations**Notes**

ISCO 08 Code**9121****Title EN****Hand launderers and pressers****Lead Statement**

Hand-launderers and pressers launder, press or dry-clean linen and other textiles by hand.

Task statement

Tasks include:

- (a) laundering and pressing linen, clothing, fabrics and similar articles by hand in a laundry or other establishment;
- (b) cleaning, by hand and with chemical solutions, clothing, fabrics, leather goods and similar articles, in a dry-cleaning or other establishment;
- (c) replacing buttons and making minor repairs;
- (d) placing articles on shelves and hanging articles for delivery and collection.

Included occupations

Examples of the occupations classified here:

- Dry-cleaner, hand
- Launderer, hand
- Presser, hand

Excluded occupations

Some related occupations classified elsewhere:

- Machine-operator, dry-cleaning
- Machine-operator, pressing/laundry
- Machine-operator, washing/laundry

Notes

ISCO 08 Code
9122
Title EN
Vehicle cleaners

Lead Statement

Vehicle cleaners, wash, clean and polish vehicles.

Task statement

Tasks include:

- (a) cleaning, washing and polishing cars and other vehicles, by hand or machine;
- (b) vacuuming vehicle interiors and dry cleaning carpets and upholstery;
- (c) applying cleaning agents to remove stains from vehicle interiors;
- (d) washing tyres and wheel arches and blackening tyres;
- (e) washing and polishing vehicle windows;
- (f) emptying and cleaning compartments in vehicles.

Included occupations

Examples of the occupations classified here:

- - washer, hand/vehicle
- Car detailer

Excluded occupations

Notes

ISCO 08 Code
9123
Title EN
Window cleaners

Lead Statement

Window cleaners wash and polish windows and other glass fittings.

Task statement

Tasks include:

- (a) washing windows or other glass surfaces with water or various solutions, drying and polishing them;
- (b) using ladders, swinging scaffolds, bosun's chairs, hydraulic bucket trucks and other equipment to reach and clean windows in multi – storey buildings.
- (c) selecting appropriate cleaning or polishing implement

Included occupations

Examples of the occupations classified here:

- Cleaner, window

Excluded occupations

Notes

ISCO 08 Code**9129****Title EN****Other cleaning workers****Lead Statement**

Other cleaning workers clean surface, materials and objects, such as carpets, walls, swimming pools and cooling towers, using specialized cleaning equipment and chemicals.

Task statement

- (a) cleaning carpets and upholstered furniture using cleaning machines and their attachments;
- (b) Selecting and applying cleaning agents to remove stains from carpets;
- (c) Treating carpets with soil-repellent chemicals and deodorants, and treating for pests;
- (d) Cleaning stone walls, metal surfaces and fascias using high pressure water cleaners and solvents;
- (e) Applying chemicals and high pressure cleaning methods to remove micro-organisms from water and filtration systems and using wet vacuums and other suction equipment to remove scale, accumulates dirt and other deposits from swimming pools, cooling tower components and drains.

Included occupations

- carpet cleaner
- swimming pool cleaner
- graffiti cleaner

Excluded occupations**Notes**

ISCO 08 Code**96****Title EN****Refuse workers and other elementary workers****Lead Statement**

Refuse workers and other elementary workers collect garbage from buildings, yards, streets and other public places or keep streets and other public places or perform odd jobs for private households or establishments.

Task statement

Tasks include:

- (a) Collecting, loading and unloading garbage;
- (b) Sweeping streets, parks and other public places;
- (c) Chopping firewood;
- (d) Carrying water;
- (e) Beating dust out of carpets and performing other odd-job tasks.

Included occupations

Examples of the occupations classified here:

- Refuse collector
- Sweeper, park
- Sweeper, street
- Refuse sorter

Excluded occupations**Notes**

ISCO 08 Code
961
Title EN
Refuse workers

Lead Statement

Refuse workers collect, process and recycle garbage from buildings, yards, streets and other public places, or keep streets and other public places clean.

Task statement

- (a) Collecting, loading and unloading garbage;
- (b) sweeping streets, parks and other public places; Recycling garbage like paper, glass, plastic or aluminium;
- (c) recycling garbage like paper, glass, plastic or aluminium.

Included occupations

- refuse garbage
- refuse sorters
- sweepers

Excluded occupations

Notes

ISCO 08 Code
9611
Title EN
Garbage collectors

Lead Statement

Garbage collectors collect and remove rubbish and items for recycling from buildings, yards, streets and other places.

Task statement

Tasks include:

- (a) collecting rubbish and recyclable materials and locating it into bins and garbage and recycling trucks;
- (b) riding on or in garbage and recycling trucks;
- (c) lifting garbage bins and emptying contents into trucks and larger containers;
- (d) unloading garbage and recycling trucks.

Included occupations

Examples of the occupations classified here:

- Collector, refuse
- Dustman
- Dustwoman

Excluded occupations

- Driver, garbage truck – 8332

Notes

ISCO 08 Code
9612
Title EN
Refuse sorters

Lead Statement

Refuse sorters identify and sort discarded items suitable for recycling and place them in designated compartments for sale or later disposal. They may buy these items, look for them at dumpsites or in public places or work in a recycling enterprise.

Task statement

- (a) collecting items for recycling from domestic, commercial and industrial premises or from public places such as streets;
- (b) sorting paper, glass, plastic, aluminium or other recycling materials by type;
- (c) placing these items in designated compartments;
- (d) identifying and setting aside items of furniture, equipment, machinery, or components that are suitable for repair or re-use;
- (e) selling recyclable or reusable materials.

Included occupations

Excluded occupations

Notes

ISCO 08 Code

9613

Title EN

Sweepers and related labourers

Lead Statement

Sweepers and related labourers sweep and clean streets, parks, airports, stations and other public places.

Task statement

Tasks include:

- (a) sweeping streets, parks, airports, stations and similar public places;
- (b) shovelling snow;
- (c) beating dust out of carpets by using a carpet-beater;
- (d) cleaning rubbish, leaves and snow from driveways and grounds.

Included occupations

Examples of the occupations classified here:

- Sweeper, park
- Sweeper, street

Excluded occupations

Notes

ISCO 08 Code
9622
Title EN
Odd job persons

Lead Statement

Odd job persons clean, paint and maintain buildings, grounds and facilities, and undertake simple repairs.

Task statement

Tasks include:

- (a) repairing broken windows, screens, doors, fences, barbecues, picnic tables, shelves, cupboards and other items;
- (b) replacing defective items such as light bulbs;
- (c) repairing and painting interior and exterior surfaces such as walls, ceilings and fences;
- (d) adjusting doors and windows;
- (e) replacing tap washers;
- (f) putting up handrails and grab rails;
- (g) unloading coal or wood and putting it into cellars of private households or establishments.

Included occupations

Examples of the occupations classified here:

- Odd-job person
- Handyperson
- Hotel Useful

Excluded occupations

Notes