IAPA Collaborating Centre

Annual Meeting of CIS Centres
June 2008

Maureen Shaw
President and CEO, IAPA
A world where risks are controlled because everyone believes suffering and loss are morally, socially, and economically unacceptable.
IAPA Celebrates its 90th Anniversary

• July 17, 2007: IAPA’s official 90th Anniversary
• Celebrations were held across Ontario
• Greetings from across Canada and around the world were received
• Thank you to all who sent their stories and best wishes for our book of memories
  – available on our website: www.iapa.ca
2007: A Statistical Summary

- Reduction in lost-time injury rates for organizations with an IAPA intervention decreased by 10% over 2006
- Reduction in lost-time injury rates among member organizations since 2000 was 42%
- 8 organizations garnered an IAPA Health & Safety Achievement Award; 6 garnered a President’s Award
- LINK: 4,000 high school participants
- YWAP: 25,000 student participants
Reaching Out to Targeted Audiences

- **Small businesses**
  - In 2005, IAPA launched its online Small Business Centre to help small businesses increase their access to health and safety information and resources; with addition of new content and applications, activity increased 572.69% over 2006.
  
  - In 2007, IAPA added the Small Business Calculator to help businesses estimate real costs of workplace injuries.
Reaching Out to Targeted Audiences

• Safety Group organizations
  – In 2007, the 745 organizations in IAPA’s Safety Group reduced their lost-time injury rate by 12%
  – By the end of 2007, 736 firms in 43 chapters had registered to participate in the 2008 Safety Group program

• Organizations with health and safety challenges
  – In 2007, IAPA continued its involvement with the Ministry of Labour’s Last Chance Initiative, contacting 600 organizations; more than half worked with IAPA
Reaching Out to Targeted Audiences

• CEOs and Business Leaders
  – The 2007 Leadership Forum and 2008 Leadership Summit brought senior leaders together to explore how health and safety is corporate responsibility and a business advantage

  – Held during IAPA’s Health & Safety Canada Conference encouraging attendance by CEOs already participating in the CEO Health & Safety Leadership Charter
Reaching Out to Targeted Audiences

• **Youth**
  
  – Youth Health & Safety Forum takes place every year at Health & Safety Canada and includes LINK drama presentations; more than 1,000 youth attend each year.
  
  – Young Worker Awareness Program involves 150 IAPA volunteers presenting workplace health and safety awareness in the schools.
    • In 2007, 516 presentations were delivered to 158 schools, reaching 24,743 students in Ontario.
Knowledge Transfer and Exchange

- Information Centre: Overview
  - One of the largest occupational health and safety libraries in Canada containing over 8,500 monographs, 300 journals, and access to hundreds of databases

  - Subject coverage includes:
    • workplace hazards and controls
    • industry/occupation-specific information
    • legislation and standards
    • general management trends
• **Information Centre: Overview (continued)**
  
  – Provides:
    
    • Research support for IAPA staff, member organizations, and students
    • Occupational health and safety awareness services for IAPA staff and the general public
  
  – Acquires business and management publications to support organizational improvement and professional development of staff
Knowledge Transfer and Exchange

• Information Centre: Achievements 2007-2008
  – Information Services: 800+ reference questions, various topics: changes to Transportation of Dangerous Goods, violence prevention, noise exposure requirements, criminal liability
  – Collection Development: 450+ monographs and articles added. Growing subject areas include new technologies (e.g. nanotechnology) and occupational health and safety leadership.
  – Acquisitions: new ordering and publication review processes
Knowledge Transfer and Exchange

• Information Centre: Achievements 2007-2008 (continued)
  – IAPA 90th Anniversary: developed corporate archives and created a “Wall of History” for public display
  – Products and services: Designed “OHS Surfing for Dummies” Internet training presentation; delivered at three IAPA conferences. Displays and tours to support IAPA and CHSI events.
  – Current Awareness: InfoNews subscribers increased by 140%. Media scan expanded to include IAPA Board of Directors
• Telephone Inquiries: July 2007 – June 2008:
  – IAPA answered 35,529 calls

  – Inquiries include (no particular order):
    • Technical services
    • Fall arrest
    • Confined space
    • WHMIS and Certification
    • IAPA’s annual conference, Health & Safety Canada
    • Worker/manager concerns
Knowledge Transfer and Exchange

• Research Inquiries: July 2007 – May 2008:
  – Provided 1,796 responses to phone or email inquiries:
    • Technical Occupational Health and Safety inquiries
      – 666 internal and external inquiries

• Statistical Reports
  – Injury analysis: 334
  – Account rate profile: 463
  – Musculoskeletal disorder (MSD): 333
Knowledge Transfer and Exchange

- Research Inquiries: July 2007 – May 2008:
  - Specific topics include:
    - Compliance-related inquiries on legislative requirements
    - Chemical management and WHMIS requirements
    - Material handling and forklifts
    - Joint Health and Safety Committees and certification training
    - Noise, confined spaces, and first aid, CPR, and personal protective equipment requirements
    - Health and safety policy and program development
Knowledge Transfer and Exchange

- Website Activity in 2007: [www.iapa.ca](http://www.iapa.ca)
  - 999,053 visits; 17% increase over 2006 (851,686)
  - 1,697,158 downloads; 17% increase over 2006 (1,451,205)
  - Top downloads:
    - WHMIS Inventory Form
    - Creating Healthy Workplaces
    - Determining Significant Hazards at Work: A Guide for Employers and JHSCs
    - Static Electricity
    - The Business Case for a Healthy Workplace
    - MSD Prevention Toolbox
    - Carbon Monoxide in the Workplace
Supporting System Initiatives

• IAPA works with the Ontario health and safety system and other partners on many initiatives from musculoskeletal disorders and workplace violence prevention programs to machine and electrical safety and nanotechnologies, including:
  • Occupational Health and Safety Council of Ontario (OHSCO)
  • Ministry of Labour (MOL)
  • Canadian Standards Association (CSA)
  • International Organization for Standardization (ISO)
  • Canadian Manufacturers & Exporters (CME)
In 2007, IAPA’s international activities included:

- Presentations at an ILO conference in Dusseldorf, Germany
- A contribution to the WHO’s Global Occupational Health Newsletter
- A contribution to an international Liber Amicorum published by the Belgian-based organization, Prevent
- Continued work on a multi-year, multi-partner pilot project in Brazil
IAPA’s Inner Workings

• In 2007, IAPA continued its path to excellence and achieved the following:
  • ISO 9001 certification for its management system
  • Developed a respectful workplace policy
  • Devised a three-year employee health plan
  • Promoted safe driving practices
  • Reduced our environmental footprint
  • Continued working towards NQI Level IV certification for Quality and the Canada Awards for Excellence for Quality and Healthy Workplaces for 2008
More information on IAPA and the work that it is doing to prevent occupational injuries, illness, and disease can be found on the IAPA website:

www.iapa.ca