

ILO/ITU STAFF HEALTH INSURANCE FUND

Record of Decisions
of the 231th Meeting of the Management Committee

Wednesday, 4 November 2015

at 9.30 a.m., ILO, room VI (R3 South)

Present:

Representing the insured persons of the ILO:

Mr. Pierre Sayour (Titular member)
Ms. Mireille Ecuillon (Titular member)
Ms. Colleen McGarry (Substitute member), *until 10:40 a.m.*

Representing the Director-General:

Mr. Tilmann Geckeler (Titular member)
Mr. Fikri Gurzumar (Titular member)
Mr. Jean-Claude Villemonteix (Titular member) – Vice-Chairperson

Other attendees:

Mr. Florian Léger, SHIF Executive Secretary
Ms. Heather Harris, SHIF Claims Supervisor
Ms. Corinne Michoud, SHIF Secretary

Apologies for absence were received from:

Representing the Director-General of the ILO:

Mr. Sietse Buijze - Mr. Giuseppe Zefola - Ms. Anne Drouin

Representing the insured persons of the ILO:

Mr. Jean-François Santarelli - Mr. Christopher Land-Kazlauskas - Mr. Fabio Duran Valverde

The meeting opens at 09.30 a.m.

In the absence of Mr. Jean-François Santarelli, Chairperson, Mr. Jean-Claude Villemonteix, Vice-Chairperson, chairs the meeting.

Item 1: Approval of meeting agenda
(SHIF/MC/15/231/AG)

MC refers to document ref. SHIF/MC/15/231/AG and approves the agenda.

Item 2: Approval of the Record of Decisions of the 230th meeting of the Management Committee
(SHIF/MC/15/RD.230)

MC refers to document ref. SHIF/MC/15/RD.230 and **decides to approve the Record of Decisions of the 230th meeting of the Management Committee.**

Item 3: Request for review, by the Appeals Board, of a dispute,
pursuant to Article 5.3.3 of the SHIF Regulations
(SHIF/MC/2015/231/3)

ES recalls MC that the Secretariat had brought the case to the MC at its 228th meeting on 16 April 2015, for review under Article 1.7 (“*Coverage in exceptional cases*”) of the SHIF Regulations. On the basis of the particulars of the case, MC had not agreed to grant exceptional coverage under Article 1.7 of the SHIF Regulations.

The staff member has required that the decision taken by the Management Committee at its 228th meeting be referred to an Appeals Board, pursuant to Article 5.3, paragraph 3, of the Fund’s Regulations.

In this connection, and to comply with Article 5.3.3 (b) of the SHIF Regulations, the staff member has designated two persons to represent him on the Appeals Board.

ES adds that, to comply with Article 5.3.3 (a) of the SHIF Regulations, two persons need to be chosen by the MC.

MC decides to propose Ms. Rosinda Silva (APPL) and Ms. Annika Talvik (JUR) to represent the Committee members on the Appeals Board.

Item 4: Update on visit to Medgate, provider of integrated healthcare
and
Item 5: Information on a possible contractual agreement
with an insurance company to issue letters of guarantee

MC discusses Item 4 and 5 together as they are interrelated.

ES informs MC that he visited the office of Medgate in Basel on October 26 together with two SHIF staff members and his counterparts from CERN/UNIQA, WHO and UNOG.

Medgate is a provider of integrated healthcare mainly consisting of a telemedicine center that offers to its members medical consultations by telephone 24/7, from anywhere. The CERN/UNIQA has a contract with Medgate and CERN insured persons seem satisfied with the service. Medgate aims at a more than 50 per cent telecare rate (case completed by telephone consultation). The current rate is between 40-50 per cent. Medgate can send prescriptions directly to pharmacies in Switzerland. Offering Medgate services to SHIF insured persons would represent not only an additional service to insured persons, but would bring some significant cost savings, as the cost of a consultation with Medgate is about a third of the cost of a consultation in Switzerland. Issues such as geographical coverage (for the prescription) and availability of different languages (Spanish is not offered) remain.

The Secretariat will continue to explore the possibility to enter into a contractual agreement with Medgate, for implementation as of 1 July 2016 or 1 January 2017. MC will be informed accordingly.

ES informs MC that he has started discussions with AXA insurance company in Geneva to enter into a contractual agreement with them, if possible as of 1 January 2016.

AXA would issue letters of guarantees to health care providers in case of hospitalizations 24/7, outside SHIF working hours. WHO has signed a contract with them on May 1st 2015. The contract will address the lack of recognition of the SHIF around the world at a very reasonable cost.

MC welcomes and supports the initiative.

Item 6: Presentation of the recommendations of the Working Group on the future of the SHIF

Mr. Villemonteix, member of the WG, presents the recommendations of the WG on the future of the SHIF to the MC. After explaining the composition and the terms of reference of the WG, he mentions that the WG met 7 times between May and September and had meetings with colleagues from the SHIF Secretariat, as well as with colleagues from the Health Insurance of the WHO and with UNIQA (Third Party Administrator for the CERN). The WG reached a clear consensus around 3 priorities (drastically reducing claim processing time to an agreed measurable standard, increasing SHIF recognition and 7/7 emergency assistance to insured people, and strengthening governance, communication and controls) and made a number of recommendations on the reorganization of the Secretariat, increased resources and IT investments. A decision from the ILO Senior Management Team on the recommendations is expected soon.

MC welcomes the recommendations of the WG, asks to be provided with more details and asks some questions. MC mentions that the priorities of the WG are known from the MC and that it is high time to address them. MC discusses how to communicate the recommendations of the WG to the insured persons (see item 7).

Item 7: Update on SHIF circular relating to proposed amendments to the SHIF Regulations and Administrative Rules

MC is informed that the circular on proposed amendments to the SHIF Regulations and Administrative Rules has been translated and formatted in the 3 ILO official languages and is now with the ILO Senior Management Team.

MC decides that a SHIF Newsletter be drafted to explain the amendments and to present the recommendations of the WG. The SHIF Newsletter and the SHIF circular should be sent out at the same time.

Two members of the MC will help the Secretariat to draft the Newsletter.

Item 8: Any other business

8.1 – Draft report on the Activities of the Fund in 2013 and 2014

MC is informed that the draft report on the Activities of the Fund 2013-2014 should be sent to MC members on 13 November.

8.2 – Financial situation as at 30.09.2015

8.3 - Technical results for the period 01.01.2015 – 30.09.2015

Mr. Gurzumar presents the Financial situation as at 31.09.2015 and the technical results for the period 01.01.2015 – 31.09.2015.

ES notes that the positive technical result for the period may be biased from the fact that more than one payment batches of September could only be paid in October due to the upgrade of HIIS.

Mr. Gurzumar informs the MC that the ILO Treasurer and Financial Comptroller have sent a letter to the ITU stipulating the amounts that the ILO should refund to the ITU before the accounts can be closed.

The meeting ends at 12.00 p.m.
