

ILO/ITU STAFF HEALTH INSURANCE FUND

Record of Decisions
of the 203rd Meeting of the Management Committee

Wednesday, 22 June 2011

9.30 a.m., ILO, Room XII Elimane Kane (M3 South)

Present:Representing the insured persons:**ILO**Ms. Chantal Amine
Mr. Christopher Baron
Ms. Mireille Ecuillon
Mr. Philippe Marcadent
Mr. Jean-François Santarelli**ITU**

Mr. Michel Rolland

Representing the Organizations:Mr. Charles Agbavwe
Ms. Anne Drouin
Mr. Tilmann Geckeler
Mr. Fikri Gurzumar *until 10.15 a.m.*
Mr. Juan Llobera

Ms. Marianne Wilson

Other attendees:

Mr. Clifford Kunstler, Executive Secretary of the SHIF

Apologies for absence were received from:

Mr. David Broadhurst — Ms. Xenia Scheil-Adlung — Mr. Giuseppe Zefola

The meeting opened at 9.40 a.m.

Item 1: Approval of meeting agenda
(SHIF/MC/11/203/AG)

Management Committee (MC) decides to approve meeting agenda.

Item 2: Approval of the Record of Decisions of the 202nd meeting of the Management Committee
(SHIF/MC/11/RD.202)

MC decides to approve the Record of Decisions of its 202nd meeting (document ref. SHIF/MC/11/RD.202), with the replacement of point 3 (“Special case on bone graft for dental implants”) under Item 6 (“Other business”) as follows:

MC notes practice based on November 2004 Standing Subcommittee decision to reimburse bone grafts performed for the purpose of dental implants only as dental care under Code 4 and not as ordinary illness.

In view of the severity of the case, MC nevertheless decides to authorize reimbursement as ordinary illness in this case.

MC also decides to adopt the following amendment to Code 4 (4) of the Administrative Rules:

In subparagraph (iv) after “bone grafts” add the words “not associated with dental care”.

Item 3: Discussion of the General Meeting of SHIF insured members on 12 May 2011
(SHIF/MC/2011/203/3)

Chair introduces topic; refers to document ref. SHIF/MC/2011/203/3. Elected MC members do not unanimously endorse the document. Appointed MC members have not yet had the chance to fully review the document and discuss the document. Shared view within MC that looking forward should take priority over re-visiting past events.

Chair opens floor for general sharing of views.

Shared view within MC that claim settlement time should be area of key focus. Chairperson of the working group established by the ILO Director-General makes the point that much of the discussion within the working group centres on claim settlement. MC should allow the working group to complete its work – recommendations will be shared with MC. MC agrees with this approach and requests of ES that he circulate to them claim settlement statistics distributed to members of the working group.

Shared view within the MC that communication with insureds needs to be improved. Effort needs to be made to simplify language in exchanges with insureds.

ES reports on recruitment of Ms. Heather Harris as SHIF Claims Supervisor. Provides information on Ms. Harris’ qualifications. Ms. Harris’ initial recruitment is for a 1-year period.

MC decides to convene meeting on 4th July 2011 to further discuss topic, in particular content of document ref. SHIF/MC/2011/203/3. This meeting will have a single item on the agenda.

Item 4: Continued discussion on Long-term Care
(SHIF/MC/2011/203/4)

Chair requests of ES that he introduce topic. ES presents document ref. SHIF/MC/2011/203/4.

MC continues discussion on whether- and how current SHIF long-term care benefits should be enhanced or enhanced long-term care benefits made available through the SHIF (outsourced arrangement).

Item 5: Other Business

1. Draft proposal of SHIF NewsLetter August 2011

Chair requests of ES that he introduce topic. ES presents document ref. SHIF/MC/2011/203/5-1 and notes MC's remarks.

2. Financial situation and membership statistics at 31.05.2011

Chair requests of ES that he introduce topic. ES presents document ref. SHIF/MC/2011/203/5-FS and comments on the Fund's financial situation and outlook.

The meeting ended at 12.20 p.m.
